



Surface Expedite Exclusive UseSM

FedEx Custom Critical provides direct, door-to-door delivery. Only your freight is on the truck. Pickup and delivery times are set by your schedule, with service throughout much of North America.

Cross-Border

You benefit from our border expertise. We are:

- A bonded carrier.
- FAST-approved.
- Able to pre-clear through ACE (Automated Commercial Environment).
- C-TPAT and PIP certified.
- Affiliated with FedEx Trade Networks® and their cross-border services.

White Glove Services®

We provide special care in handling. Our vehicles are equipped with pads, straps, air-ride suspension and power liftgates.

We're qualified to carry radioactive items, all classes of explosives, compressed gasses, poisons and inhalation hazards.

Temperature Control

- Surface and air services.
- Full-range temperature control and protection from freezing.
- Proof of temperature validation to assist your regulatory compliance and cold-chain management.

Secure Services

- A range of secure services are available to safeguard shipments from theft and damage.

Air Expedite Exclusive UseSM

- On-demand air charters with an exclusive-use vehicle at pickup and delivery for the fastest shipping option available.
- Ability to ship all sizes of freight, from small items to freight weighing more than 90,000 kg.
- We can arrange charters of most types of aircraft, including ad-hoc chartering of FedEx Express® aircraft.

Air Expedite® Network

Time-specific airfreight services using FedEx Custom Critical for pickups and deliveries on the ground and the air fleet of FedEx Express.

- Next A.M.: The earliest next-day delivery of airfreight, with the latest cutoff times.
- Same day: Utilize daytime flights for same-day delivery. Receive delivery 12 to 14 hours earlier than waiting for the next day's airfreight service.
- Weekend deliveries.
- International: Global shipping with service to the more than 220 countries and territories in the FedEx Express air network.

FedEx Custom Critical has the expedited solutions to meet your time-sensitive shipping needs.

Contact us today at 1.800.762.3787
customcritical.fedex.com