For more than three decades, the companies of FedEx Corporation have posted an impressive record of industry firsts by leveraging our transportation, information, and logistics networks to provide real customer benefits – benefits that last.
Decades of Innovation

2000
- Unleashing the power of a global FedEx brand, parent company FDX is renamed FedEx Corporation with independent operating companies that include: FedEx Express; FedEx Ground; FedEx Custom Critical; FedEx Logistics; and regional less-than-truckload carrier Viking Freight (now part of FedEx Freight). FedEx Ground also announces plans to roll out an innovative new business-to-residential service, FedEx Home Delivery, to major U.S. markets.

FedEx Ground service is launched in Canada offering ground service within Canada and to the U.S.

A new invoicing system is launched, allowing FedEx customers to use one account for both FedEx Express and FedEx Ground shipments, helping to make the management of shipping paperwork easier.

FedEx Trade Networks is formed with the acquisition of Tower Group International®; FedEx Trade Networks acquires Worldtariff.

FedEx teams up with Amazon.com on a major e-commerce event, delivering Harry Potter and the Goblet of Fire to 250,000 customers.

FedEx customer technology solutions include a redesigned web site, FedEx e-Commerce Builder, FedEx® Global Trade Manager and FedEx Ship Manager.

2001
- FedEx Express and United States Postal Service forge public-private alliance.

FedEx Ground receives ISO 9002 registration for its U.S. and Canadian network of more than 500 facilities.

FedEx acquires American Freightways Corporation and realigns its freight and logistics companies. FedEx Freight is established.

FedEx employs approximately 150,000 people worldwide and provides service to 211 countries. There are more than 44,700 drop-off locations worldwide, including Service Centres, FedEx Drop Boxes and Retail Affiliates. Over 30 Call Centres throughout the world handle more than 500,000 calls daily.

FedEx Canada employs more than 5,000 people in 63 facilities, who serve Canadian shipping needs from coast-to-coast, to the U.S. and internationally to 211 countries. There are over 1,000 drop-off locations in Canada. The three Canadian Call Centres (in Vancouver, Toronto and Montreal) respond to 36,500 calls a day.

2002
- FedEx Express and FedEx Ground introduce a new FedEx brand.

FedEx Canada introduces a new FedEx Canada logo and identity. (Image: Fedora and red background)