FedEx Economy™

For reliable, cost-effective and day-definite express delivery of ground consignments to select cities within India, use FedEx Economy™ service. With convenient pickup times and door-to-door deliveries to over 19,000 postal codes across India, it helps to keep your business growing.

WHAT IS FEDEX ECONOMY™?

An intra-India, door-to-door, day-definite express delivery service for all your ground consignments.

COVERAGE

You can reach over 19,000 postal codes in India through FedEx Economy™.

To find out more about origin and destination locations, please refer to fedex.com/in/domestic

TRANSIT TIMES(1)

FedEx Economy™ gives you day-definite delivery to over 19,000 postal codes across India within 1 to 7 business days(1) and is supported by the FedEx Money Back Guarantee®.(2)

SERVICE FEATURES

Online tracking and proof of delivery
You can track your consignments online on fedex.com/in for pickup and final delivery, including the details of the Recipient.

Simple Booking Process
You can book your consignments by calling the domestic customer service number mentioned below.

Money Back Guarantee®(2)
We deliver your consignment within the committed delivery time or you get your money back. The FedEx Money Back Guarantee®(2) demonstrates our confidence that we will meet our delivery commitment to you.

Single Account Number
You can use the same account number for all your domestic air and ground, as well as international outbound consignments.

Flexible Payment Options
You can choose who should pay the freight charges between Shipper, Third Party and Recipient.

VALUE ADDED SERVICES

FedEx Economy™ offers a range of additional services.

Collect on Delivery (COD)
COD consignments are shipped under a separate COD / DIA (Delivery on Invoice Acceptance) Waybill, providing you with complete tracking capability plus fast remittance times. FedEx India will collect from the Recipient the total invoice value of the goods by cheque, demand draft, cash or pay order against delivery, and will then remit this sum to the Shipper.

Delivery on Invoice Acceptance (DIA)
DIA consignments are shipped under a separate COD / DIA Waybill, which provides you with complete tracking capability. In this case, FedEx India will arrange for the Commercial Invoice / Delivery Challan to be signed by the Recipient at the time of delivery and will then return the signed copy to the Shipper.

(1) Transit time and delivery commitments may vary depending on pickup time, origin, destination and force majeure events. Please contact Customer Service for further details.

(2) FedEx Money Back Guarantee®: Complete details are available in our Conditions of Carriage on fedex.com/in/domestic.

To find out more, fedex.com/in or 1800 419 4343
Freight on Value (Own Risk)
Insurance is organized by the Shipper to protect against risk of any loss, damage or pilferage during transit of the consignment. At Own Risk means that the Shipper or the Recipient bears the risk of loss or damage to the consignment, or that they have their own transit insurance policy and so do not require FedEx India to arrange insurance cover for them. The responsibility of FedEx India is limited to issuing a Certificate of Fact in the event of loss or damage to such consignments.

Freight on Value (Carrier’s Risk)
When the Shipper or the Recipient do not have their own transit insurance policy or do not want to be responsible for the risk, FedEx India will arrange insurance cover, provide a Certificate of Fact in the event of loss or damage to the consignment, and will also facilitate claims procedures between the insurance company and the Shipper / Recipient.

Hold at Location
You can request a consignment to be held / retained at the FedEx destination location up to 7 days.

Regulatory Clearance
Our in-house regulatory experts can help clear shipments on your behalf at transit points (e.g. municipality and state borders) wherever duties and taxes are applicable. For more information, please refer to fedex.com/in/domestic

WHAT CAN YOU SEND?
Using FedEx Economy™, you can ship both commercial and non-commercial consignments as long as they do not include dangerous goods, perishables or other items that are classified as restricted or prohibited. Please refer to our Conditions of Carriage for a complete list of items that cannot be carried.

SHIPPING REQUIREMENTS
FedEx Economy™ shipping procedures are easy to understand and implement. All you need to do is ensure that your consignments meet the following criteria:

- The value of any commercial consignment does not exceed ₹ 1,00,00,000*
- No individual piece should exceed 274 cm in length or a maximum of 330 cm in length and girth combined (girth = 2 x height + 2 x width)
- Each individual piece should not exceed 68 kg

Up to 999 single pieces can be shipped on a single Waybill as long as each individual piece does not weigh more than 68 kg.

*Automation shipping solutions applicable for commercial consignments with a value up to ₹ 50,00,000

FedEx reserves the right to amend, modify or discontinue the service, tariff and applicable terms and conditions with or without prior notice.