FedEx Priority Overnight™ (PO)

For reliable next business day\(^{1}\) delivery to select cities within India, use the FedEx Priority Overnight™ service. Our convenient pickup times from 359 key origins and door-to-door deliveries to 880 major destinations throughout India help to keep your business growing.

What is FedEx Priority Overnight™?

An intra-India door-to-door next business day\(^{1}\) express delivery service for all your documents and non-commercial\(^{2}\) consignments.

Coverage

FedEx Priority Overnight™ is currently available in 359 key origins and delivers consignments to 880 destinations across India.

To find out more about origins and destinations please refer to fedex.com/in/domestic or call our customer care numbers.

Transit times\(^{3}\)

FedEx Priority Overnight™ will meet all your expectations for fast, reliable and day-definite express deliveries.

<table>
<thead>
<tr>
<th>Your destination</th>
<th>Your transit time</th>
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<tr>
<td>880 major destinations</td>
<td>Next Business Day(^{1})</td>
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Service features

**Online tracking and proof of delivery**
You can track your consignments online and get real time tracking\(^{3}\) information on fedex.com/in, right from the point of pickup to the time of final delivery and the name/sign of the Recipient.

**Simple Booking Process**
You can book all your consignments by calling FedEx Toll free number 1800 22 6161 / 1800 209 6161#.

**Money-back guarantee\(^{4}\)**
We deliver your consignment by the committed delivery period or you get your money back. The FedEx Money-back guarantee demonstrates our confidence that we will meet our delivery commitment to you.

**Single Account Number**
You can use the same account number for both your domestic and international consignments. However, if you have an international shipping requirement, we recommend that you execute a contract with Federal Express Corporation to enjoy competitive rates and credit facilities.

**Flexible Payment Options**
You can choose who should pay the freight charges between Shipper, Third Party and Recipient.
Value Added Features

**Freight To Collect**
You can choose this option when you want the Recipient to pay the freight charges as per FedEx published rates.

**Hold At Location**
You can request the consignments to be held/retained at the FedEx destination location.

**Regulatory Clearance**
Our in-house regulatory expertise can assist in clearing shipments on your behalf at the transit point (municipality/state borders) where paperwork and duties are applicable.

What can you send?
You can ship documents or non-commercial\(^{(2)}\) consignments with a declared value of not more than Rs.5000/- and where each individual piece does not exceed 31 kgs in weight. You can also ship multi-piece consignments of up to 999 pieces on a single Waybill as long as each piece does not weigh more than 31 kgs. Dangerous goods, perishables and other items that are classified as restricted or prohibited commodities will not be accepted. Please refer to the Conditions of Carriage for the complete list of items which cannot be carried.

Shipping requirements
All our shipping procedures are easy to understand and implement. To use the FedEx Priority Overnight™ service all you need to ensure is the following:
- Your consignments are non-commercial\(^{(2)}\)
- They are up to Rs.5000 in value
- Each individual piece does not exceed 31 kgs
- The maximum size of an individual piece does not exceed 274 cm in length or a maximum of 330 cm in length and girth combined (girth = 2 x height + 2 x width).

If the consignment exceeds Rs.5000 in value the consignment will be shipped as a FedEx Standard Overnight™ consignment.

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\(^{(1)}\) Transit time and delivery commitments may vary depending on pick-up time, origin and destination. Please contact Customer Service for further details.

\(^{(2)}\) Non-commercial consignments are consignments which do not involve “Sale of Goods”; have a declared value up to Rs.5000 and an actual weight not exceeding 31kgs per piece.

\(^{(3)}\) Real time tracking is available only in select cities.

\(^{(4)}\) Complete details are available in our Conditions of Carriage on fedex.com/in/domestic. Please note that Money-back guarantee is applicable to 880 major destinations.

# This number may not be accessible from select states in India.

Terms and conditions may change with or without prior notice.

To find out more, call us on:
1800 22 6161
1800 209 6161#

Or visit our website on:
fedex.com/in