FedEx Express

New FedEx Ship Manager® Software version now available

FedEx Ship Manager® Software is your personal desktop shipping assistant. With its full range of shipping functions you can handle large volumes and at the same time speed up the whole shipping process. We now have a new version ready that has more features and service improvements.

The new software version helps improve efficiencies, reduce errors and eliminate paperwork, all with the reliability and convenience you expect from FedEx. Available in English, French, German, Spanish, Italian and Portuguese.

Introducing FedEx Ship Manager Software Version 10

To make sure your FedEx Ship Manager Software connects safely and securely, we recommend you always to upgrade to the latest version. This gives you access to the most up-to-date technology, the newest features and latest regulatory compliances. It also automatically alerts you when there's a newer version, giving you the option to install immediately or later at a more convenient time for you.

How do I update my FedEx Ship Manager Software?

As soon as you receive an **Upgrade Available** notification, simply click on the **Install Now** button to download **the latest software**. Once you receive the upgrade notification, **you have 14 days to upgrade, on day 14 the software will require you to upgrade before allowing you to access the software**. Upgrading usually takes around 25 minutes depending on your internet connection and the PC. Please make sure you have the necessary administrator rights to do this.

If you have been contacted by someone in the FedEx Technical Support Team, please use the FTP address to download the latest version.

New features now included in FedEx Ship Manager Software

- **FedEx Electronic Trade Documents** enhancement allows you to upload any single document up to 5 MB in size. You can also now upload multiple documents, as long as total of all file sizes does not exceed 5 MB.

- **Dangerous goods shipments** allows you to select the appropriate classification type for lithium battery commodity items, which increases compliance with dangerous goods regulations.

- **Windows Server 2016 support** which offers the opportunity to migrate to an operating system that provides a better software performance, fewer patches and updates, faster restarts, better resource utilization and enhanced security.

- **Thermal Air Way Bill labels** can now be saved as a PNG file that contains an image of the thermal label. This brings a convenient option to store or send the PNG image file to another party and can subsequently print/reprint the file to thermal printer when needed.

Any questions before you upgrade?

For further assistance please contact Customer Services at **03456 07 08 09**.