



Understanding Your FedEx Invoice



A handy guide to your FedEx Express Invoice.

To help you better understand your invoice, we have put together this brief explanation of its layout and the optional formats you can choose to make life easier.

If you have any further questions, please see the Contact Us page for our details.

1 Contact / Bank Information

Electronic Funds Transfer (EFT)

To make a payment by EFT please submit your payment to the following:

Account Name: Federal Express Europe Inc.
 Bank: Ulster Bank Limited
 IBAN number: IE16 ULSB 9850 8034 0220 74
 BIC: ULSB IE 2D

When making an EFT transfer please ensure you quote your invoice number or when paying multiple invoices include your customer number to ensure prompt and accurate allocation, alternatively send a remittance advice to:

E-mail: remit@fedex.com Fax: +44 24 7683 5850

Credit / Debit Card

FedEx accept all major credit and debit cards. Please call 1800 535 800 to make a one-off payment or setup automated payments.

Direct Debit

To request further information or a Direct Debit mandate form please contact a member of our Customer Service department on 1800 535 800.

By Cheque

All cheques should be made payable to Federal Express Europe Inc. Please send your cheque and Remittance Advice to the address provided in the Contact Us section of this guide.

2 Invoice Type

Freight – the transportation charges incurred per Air Waybill

Duty Tax – the clearance charges levied in the destination country

3 Shipment Information

- Shipment Number (commonly referred to as the FedEx International Air Waybill number)
- Ship Date / Service / Pieces / Weight*
- Reference (as stated by the shipper on the FedEx International Air Waybill)
- Taxable / Non Taxable / Total (charges incurred at shipment level)

*where the dimensional weight exceeds the actual weight, the transportation charges will be assessed on the dimensional weight according to the IATA volumetric standard

4 Shipper / Consignee Details

– The shipper / consignee name and address

5 Charges

– A breakdown of charges incurred at Air Waybill level

6 Proof of Delivery

– Signature, Date, Time


7 Overall summary of all charges incurred against all Air Waybill(s) on the invoice

8 Total Amount Due

9 Payment Remittance Address

Freight Invoice

Our default Freight invoice details the transportation charges, surcharges, discount and any additional charges per Air Waybill, which have been billed to you on a Bill Shipper, Bill Consignee or Bill 3rd party basis.



Federal Express (Europe) Inc. Unit 3a Airways Industrial Estate, Cloughran, Dublin 17

Payment to:
 Federal Express Europe Inc.
 PO Box 119
 Coventry
 CV1 4QD
 United Kingdom

Phone: 1-800-535-800
 Fax: 00-44-24-76-702739
 Email: ieinvoicequery@fedex.com
 URL: fedex.com/ie/billingenquiry
 VAT: IE95071461


Bank Name: ULSTER BANK
 IBAN: IE 16 ULSB 9850 8034 0220 74
 BIC/SWIFT Code: ULSBIE2D
 Branch/Sort Code: 98-50-80
 Bank Account Number: 34022074

Customer Number: 000000000
 Invoice Number: 933245762
 Invoice Date: 10/11/2014
 Due Date: 10/12/2014
Amount Due 773.70 EUR

Customer VAT No: IE14578459

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Company Name
 Address Line 1
 Address Line 2
 City Postal Code
 IRELAND



2 Freight Invoice

3	Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
	430416344582	08/12/2014	Economy Service	1	42.00 Kg	IEEN14.3.4	0.00	773.70	773.70
	Dims:		Billed Weight: 42.00 Kg	Charges					
	Shipper		Consignee	Transportation charge					
	Company Name		Company Name	Amount					
	Address Line 1		Address Line 1	773.70					
	City		City Postal Code						
	THAILAND		IRELAND						
	Signed:		AUTO GENERATED 12/12/2014 20:21						
	Total EUR								773.70

VAT Exempt according to Article 14 (i) of the Sixth Directive

7	VAT Rate	Charges	Discount	Net Amount	VAT	Total	
	0.00 %	773.70	0.00	773.70	0.00	773.70	
	Total Amount Due					EUR	773.70

Remittance Advice: Please return this Remittance Advice with your payment to ensure prompt and accurate application.

Freight Invoice Payment Due Date: 10/12/2014

Customer Name: Company Name Total Amount Due 773.70 EUR

Invoice Number: 933245762	Bank Account Number: 34022074	Payment to: Federal Express Europe Inc.
Customer Number: 000000000	IBAN: IE 16 ULSB 9850 8034 0220 74	PO Box 119
Invoice Date: 10/11/2014	BIC/SWIFT Code: ULSBIE2D	Coventry
		CV1 4QD
		United Kingdom

Duty & Tax Invoice

Our default Duty & Tax invoice details the import clearance charges and any additional charges incurred in the destination Country, which have been billed to you on a Bill Shipper, Bill Consignee or Bill 3rd party basis. For further information on why you have received a duty and tax invoice for imports into Ireland, please visit fedex.com/ie/dutytaxguide.



Federal Express (Europe) Inc. Unit 3a Airways Industrial Estate, Cloghan, Dublin 17

Payment to:
Federal Express Europe Inc.
PO Box 119
Coventry
CV1 4QD
United Kingdom

Phone: 1-800-535-800
Fax: 00-44-24-76-702739
Email: ieinvoicequery@fedex.com
URL: fedex.com/ie/billingenquiry
VAT: IE95071461

Bank Name: ULSTER BANK
IBAN: IE 16 ULSB 9850 8034 0220 74
BIC/SWIFT Code: ULSBIE2D
Branch/Sort Code: 98-50-90
Bank Account Number: 34022074

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Company Name
Address Line 1
Address Line 2
City Postal Code
IRELAND

Customer Number: 000000000
Invoice Number: 933246269
Invoice Date: 10/11/2014
Due Date: Payment on Receipt
Amount Due 442.76 EUR
Customer VAT No: IE252452654



Duty & Tax Invoice

Shipment	Ship Date	Service	Reference	Adv. fee	Import Duty	Import Tax	Other Charges Taxable	Other Charges Non Taxable	Total
430416356369	08/12/2014	FedEx Pak	IEEN252.2.5	12.00	132.00	296.00	0.00	0.00	440.00
Dims:		Billed Weight: 2.00 Kg		Charges					Amount
Shipper		Consignee		Original Duty					132.00
Company Name		Company Name		Original VAT					296.00
Address Line 1		Address Line 1		Advancement Fee					12.00
Address Line 2		Address Line 2							
City		City Postal Code							
AUSTRALIA		IRELAND							
Signed:		AUTO GENERATED 12/12/2014 20:21		Total EUR					440.00

Disbursements out of the scope of EU VAT	428.00
Clearance Administration Charge vatable at 23.00 %	12.00
Other Charges Vatable at 0%	0.00
VAT at 23.00 %	2.76
Total Amount Due	EUR 442.76

Remittance Advice: Please return this Remittance Advice with your payment to ensure prompt and accurate application.

Duty & Tax Invoice

Payment Due Date: Payment on Receipt

Customer Name: Company Name

Total Amount Due 442.76 EUR

Invoice Number: 933246269
Customer Number: 000000000
Invoice Date: 10/11/2014

Bank Account Number: 34022074
IBAN: IE 16 ULSB 9850 8034 0220 74
BIC/SWIFT Code: ULSBIE2D

Payment to:
Federal Express Europe Inc.
PO Box 119
Coventry
CV1 4QD
United Kingdom

Your Invoice. Your way.

In addition to our standard invoice format, FedEx Express offers various customised formats to meet your business needs.


If any of these are of interest, please contact us at iedatabase@fedex.com referencing your account number.



International Consolidated Parent Child

Ideal if you have multiple accounts and wish to consolidate the billing activity onto one singular (parent) account and invoice, why not enquire about our ICPC option, where we provide a summary of shipping activity by account number and the associated shipment details.

Summary of all shipment charges by Bill to customer number



Federal Express (Europe) Inc. Unit 3a Airways Industrial Estate, Cloughan, Dublin 17

Payment to:
Federal Express Europe Inc.
PO Box 119
Coventry
CV1 4QD
United Kingdom

Phone: 1-800-535-800
Fax: 00-44-24-76-702739
Email: ieinvoicequery@fedex.com
URL: fedex.com/ie/billingenquiry
VAT: IE95071461


Bank Name: ULSTER BANK
IBAN: IE 16 UL58 9859 8934 0220 74
BIC/SWIFT Code: UL58IE2D
Branch/Sort Code: 98-50-80
Bank Account Number: 34022074

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Customer Number: 000000000
Invoice Number: 933246821
Invoice Date: 12/11/2014
Due Date: 12/12/2014
Amount Due 17,932.15 EUR

Customer VAT No: IE87542584

Company Name
Address Line 1
Address Line 2
City Postal Code
IRELAND



Freight Invoice

Bill to	Shipments	Taxable	Non Taxable	Total
605483763	12	0.00	2,978.60	2,978.60
605548865	12	0.00	4,250.77	4,250.77
605549225	12	0.00	3,647.32	3,647.32
605550428	12	1,677.11	3,030.86	4,707.97
605567304	12	1,594.92	0.00	1,594.92

Shipment details by Bill to customer number

Invoice Detail

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Customer Number: 000000000
Invoice Number: 933246821
Invoice Date: 12/11/2014
Due Date: 12/12/2014
Invoice Amount: 17,932.15 EUR

Bill to: 605483763

Shipments: 12


2,978.60 EUR

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416799255	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN71.1.2	0.00	236.10	236.10
Dims: Billed Weight: 12.00 Kg			Charges		Amount			
Shipper: Company Name, Address Line 1, Address Line 2, City, Postal Code, UNITED KINGDOM			Consignee: Company Name, Address Line 1, Address Line 2, City, Postal Code, IRELAND		Transportation Charge			
Signed: AUTO GENERATED 06/01/2015 17:09			Total EUR		159.10			
VAT Exempt according to Article 15.13 of the Sixth Directive								
Fuel Surcharge - FedEx has applied a fuel surcharge of 15.00 % to this shipment.								

Summary & Detail

If you prefer to see a summary of all shipments and have the shipment detail presented in a separate document, why not enquire about our Summary & Detail format.

Summary of charges by Air Waybill



Federal Express (Europe) Inc. Unit 3a Airways Industrial Estate, Cloughan, Dublin 17

Payment to:
Federal Express Europe Inc.
PO Box 119
Coventry
CV1 4QD
United Kingdom

Phone: 1-800-535-800
Fax: 00-44-24-76-702739
Email: ieinvoicequery@fedex.com
URL: fedex.com/ie/billingenquiry
VAT: IE95071461


Bank Name: ULSTER BANK
IBAN: IE 16 UL58 9859 8934 0220 74
BIC/SWIFT Code: UL58IE2D
Branch/Sort Code: 98-50-80
Bank Account Number: 34022074

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Customer Number: 000000000
Invoice Number: 933246820
Invoice Date: 12/11/2014
Due Date: 12/12/2014
Amount Due 18,268.30 EUR

Customer VAT No: IE145257548

Company Name
Address Line 1
Address Line 2
City Postal Code
IRELAND



Freight Invoice

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416798546	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN61.2.1	159.10	0.00	159.10
VAT applicable at 23.00%								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416798557	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN61.2.2	0.00	188.40	188.40
VAT Exempt according to Article 14 (i) of the Sixth Directive								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416798568	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN61.2.3	0.00	494.27	494.27
VAT Exempt according to Article 14 (i) of the Sixth Directive								

Shipment details by Air Waybill

Customer Number: 000000000
Invoice Number: 933246820
Invoice Date: 12/11/2014
Due Date: 12/12/2014
Invoice Amount: 18,268.30 EUR

Bill to: 605483763

Shipments: 12



2,978.60 EUR

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416798546	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN61.2.1	159.10	0.00	159.10
Dims: Billed Weight: 12.00 Kg			Charges		Amount			
Shipper: Company Name, Address Line 1, Address Line 2, City, Postal Code, UNITED KINGDOM			Consignee: Company Name, Address Line 1, Address Line 2, City, Postal Code, IRELAND		Transportation Charge			
Signed: AUTO GENERATED 06/01/2015 17:09			Total EUR		159.10			
VAT applicable at 23.00%								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416798557	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN61.2.2	0.00	188.40	188.40
Dims: Billed Weight: 12.00 Kg			Charges		Amount			
Shipper: Company Name, Address Line 1, Address Line 2, City, Postal Code, NORWAY			Consignee: Company Name, Address Line 1, Address Line 2, City, Postal Code, IRELAND		Transportation Charge			
Signed: AUTO GENERATED 06/01/2015 17:09			Total EUR		188.40			
VAT Exempt according to Article 14 (i) of the Sixth Directive								

Summary & Detail – Sort by Reference

If you prefer to see a summary of all shipments and have the shipment detail presented in a separate document, why not enquire about our Summary & Detail format. The example below has been setup to 'group and sort by reference', which is extremely useful where you have multiple departments sharing the same customer number.

Summary by Reference



		Payment to: Federal Express Europe Inc. PO Box 119 Coventry CV1 4QD United Kingdom <small>Federal Express (Europe) Inc, Unit 3a Airways Industrial Estate, Cloghan, Dublin 17</small>	Phone: 1-800-535-800 Fax: 00-44-24-76-702739 Email: seinvoicequery@fedex.com URL: fedex.com/ie/billingenquiry VAT: IE95071461	Bank Name: ULSTER BANK IBAN: IE 16 UL SB 9850 8034 0220 74 BIC/SWIFT Code: UL SBIE2D Branch/Sort Code: 98-50-80 Bank Account Number: 34022074																				
Company Name Address Line 1 Address Line 2 City Postal Code IRELAND		Customer Number: 000000000 Invoice Number: 933246952 Invoice Date: 12/11/2014 Due Date: 12/12/2014 Amount Due 17,596.00 EUR Customer VAT No: IE145789547																						
																								
Freight Invoice																								
<table border="1"> <thead> <tr> <th>Reference</th> <th>Shipments</th> <th>Taxable</th> <th>Non Taxable</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>APPLE</td> <td>19</td> <td>483.30</td> <td>4,922.73</td> <td>5,406.03</td> </tr> <tr> <td>GRAPE</td> <td>20</td> <td>555.81</td> <td>5,100.60</td> <td>5,656.41</td> </tr> <tr> <td>PEACH</td> <td>20</td> <td>2,232.92</td> <td>3,548.07</td> <td>5,780.99</td> </tr> </tbody> </table>					Reference	Shipments	Taxable	Non Taxable	Total	APPLE	19	483.30	4,922.73	5,406.03	GRAPE	20	555.81	5,100.60	5,656.41	PEACH	20	2,232.92	3,548.07	5,780.99
Reference	Shipments	Taxable	Non Taxable	Total																				
APPLE	19	483.30	4,922.73	5,406.03																				
GRAPE	20	555.81	5,100.60	5,656.41																				
PEACH	20	2,232.92	3,548.07	5,780.99																				

Detail by Reference

Invoice Detail		Page 1 of 15						
Customer Number: 000000000 Invoice Number: 933246952 Invoice Date: 12/11/2014 Due Date: 12/12/2014 Invoice Amount: 17,596.00 EUR								
Reference: APPLE		5,406.03 EUR						
Shipments: 19								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416797790	06/01/2015	FedEx International Priority	1	12.00 Kg	APPLE	159.10	0.00	159.10
Dims: Shipped Weight: 12.00 Kg		Charges Amount Transportation Charge 159.10						
Shipper Company Name Address Line 1 Address Line 2 City Postal Code UNITED KINGDOM Signed:		Consignee Company Name Address Line 1 Address Line 2 City Postal Code IRELAND		AUTO GENERATED 06/01/2015 17:09 Total EUR 159.10				
VAT applicable at 23.00%								



Summary Only

Simply provides a single line summary of all shipments, why not enquire about our Summary Only format.

		Payment to: Federal Express Europe Inc. PO Box 119 Coventry CV1 4QD United Kingdom <small>Federal Express (Europe) Inc, Unit 3a Airways Industrial Estate, Cloghan, Dublin 17</small>	Phone: 1-800-535-800 Fax: 00-44-24-76-702739 Email: seinvoicequery@fedex.com URL: fedex.com/ie/billingenquiry VAT: IE95071461	Bank Name: ULSTER BANK IBAN: IE 16 UL SB 9850 8034 0220 74 BIC/SWIFT Code: UL SBIE2D Branch/Sort Code: 98-50-80 Bank Account Number: 34022074				
Company Name Address Line 1 Address Line 2 City Postal Code IRELAND		Customer Number: 000000000 Invoice Number: 933246831 Invoice Date: 12/11/2014 Due Date: 12/12/2014 Amount Due 17,932.15 EUR Customer VAT No: IE25475845						
								
Freight Invoice								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780750	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.1.1	182.97	0.00	182.97
VAT applicable at 23.00% Fuel Surcharge - FedEx has applied a fuel surcharge of 15.00 % to this shipment.								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780761	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.1.2	0.00	236.10	236.10
VAT Exempt according to Article 15.13 of the Sixth Directive Fuel Surcharge - FedEx has applied a fuel surcharge of 15.00 % to this shipment.								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780772	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.1.3	0.00	336.15	336.15
VAT Exempt according to Article 15.13 of the Sixth Directive Fuel Surcharge - FedEx has applied a fuel surcharge of 15.00 % to this shipment.								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780783	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.1.4	0.00	497.26	497.26
VAT Exempt according to Article 15.13 of the Sixth Directive Fuel Surcharge - FedEx has applied a fuel surcharge of 15.00 % to this shipment.								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780794	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.1.5	0.00	287.50	287.50
VAT Exempt according to Article 15.13 of the Sixth Directive Fuel Surcharge - FedEx has applied a fuel surcharge of 15.00 % to this shipment.								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780809	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.2.1	159.10	0.00	159.10
VAT applicable at 23.00%								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780810	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.2.2	0.00	188.40	188.40
VAT Exempt according to Article 14 (i) of the Sixth Directive								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780820	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.2.3	0.00	494.27	494.27
VAT Exempt according to Article 14 (i) of the Sixth Directive								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780831	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.2.4	0.00	384.80	384.80
VAT Exempt according to Article 14 (i) of the Sixth Directive								

Alternate Mailing Address

If you require your invoice mailing to an alternative address to that of your regular billing address, why not enquire about our Alternate Mailing Address invoice format.

		Payment to: Federal Express Europe Inc. PO Box 119 Coventry CV1 4QD United Kingdom <small>Federal Express (Europe) Inc, Unit 3a Airways Industrial Estate, Cloghan, Dublin 17</small>	Phone: 1-800-535-800 Fax: 00-44-24-76-702739 Email: ieinvoicequery@fedex.com URL: fedex.com/ie/billingenquiry VAT: IE95071481	Bank Name: ULSTER BANK IBAN: IE 16 UL58 8650 8034 0220 74 BIC/SWIFT Code: UL58IE2D Branch/Sort Code: 98-50-80 Bank Account Number: 34022074					
Company Name Address Line 1 Address Line 2 City Postal Code IRELAND		Customer Number: 000000000 Invoice Number: 933246269 Invoice Date: 10/11/2014 Due Date: Payment on Receipt Amount Due 442.76 EUR Customer VAT No: IE252452654	Page 1 of 1						
		Bill to: Company Name Contact Name Address Line 1 City Postal Code IRELAND							
Duty & Tax Invoice									
Shipment	Ship Date	Service	Reference	Adv. fee	Import Duty	Import Tax	Other Charges Taxable	Other Charges Non Taxable	Total
430416356369	08/12/2014	FedEx Pak	IEEN252.2.5	12.00	132.00	296.00	0.00	0.00	440.00
Dims:		Billed Weight: 2.00 Kg		Charges		Amount			
Shipper		Consignee		Original Duty		132.00			
Company Name		Company Name		Original VAT		296.00			
Address Line 1		Address Line 1		Advancement Fee		12.00			
Address Line 2		Address Line 2							
City		City Postal Code							
AUSTRALIA		IRELAND							
Signed:		AUTO GENERATED 12/12/2014 20:21		Total EUR		440.00			

Invoice Sort Options

In addition to our customised invoice formats, FedEx also offer a variety of invoice sort options e.g. Sort by Reference / Sort by Payor (Bill Shipper, Bill Consignee, Bill 3rd Party). For further information please email iedatabase@fedex.com

Manage My Account Online


FedEx now offers the facility to manage your account, receive and view your invoices online. To register and for more information about this service please go to fedex.com/ie/account/fbo


Contact Us


If you are interested in any of the optional formats, please contact us at iedatabase@fedex.com.

If you have any general enquiries related to your invoice you can contact us by:

 fedex.com/ie/billingenquiry

 ieinvoicequery@fedex.com

 1800 535 800

 Federal Express Europe Inc.,
 PO Box 119, Coventry,
 CV1 4QD,
 United Kingdom

