



FedEx[®] HealthCare Solutions

Shipping, packaging, monitoring and distribution services tailored to the needs of the health care industry.

Solutions Designed to Fit Your Business

Now, more than ever before, you have choices for reaching out to suppliers and customers across the global marketplace. No matter which service you choose you get the same reliable service that you expect from FedEx, supported by a money-back guarantee.* We give you flexible service choices, extensive global coverage, continuous shipment visibility, and consistent reliability and service to meet all your shipping needs.

Shipping Solutions

From pharmaceuticals to medical equipment, and from small packaging up to freight consignments you can trust your valuable, temperature-sensitive shipments to FedEx. With multiple services available for your door-to-door deliveries, you choose the level of speed, monitoring and validation that your product requires. Options include:

- Exclusive-use temperature-controlled vehicles with a full range of protection from heat or freezing capabilities.
- Range of FedEx shipping services with control and visibility throughout the FedEx network to protect your product around the globe.
- Comprehensive Dangerous Goods and Dry Ice coverage including re-icing capabilities.
- Variety of return options for valuable samples, devices and equipment that provide ease, speed and reliability.
- Temperature-controlled LTL (less-than-truckload) delivery network within the U.S., maintained and validated to meet "keep cold" temperature band.



**FedEx money-back guarantee: full details available in our Conditions of Carriage.*

To find out more, go to [fedex.com/ae](https://www.fedex.com/ae)
or call **800 FedEx (800 33339)**



FedEx Priority Alert™

FedEx Priority Alert is a specialised service, designed for the health care and similar industries, where shipments often require a high degree of visibility and delivery compliance. By combining enhanced shipment-status tracking and operational recovery procedures, FedEx Priority Alert provides the utmost attention to your critical health care package and freight shipments.

FedEx Priority Alert includes priority boarding on FedEx aircraft, re-icing and package intervention if required, as well as a single point of contact for all shipments. The service is currently available with FedEx International Priority®, FedEx International Priority® Freight and FedEx International Priority DirectDistribution®.

Packaging Solutions

Whether you need heating, cooling or “deep frozen” capabilities, FedEx offers a wide range of temperature-controlled packaging options for your temperature-sensitive package and palletised shipments on the ground and in the air. Our solutions include:

- Compressor-based containers that eliminate the use of dry ice.
- Dry ice containers that hold the shipment temperature at your set point.
- Deep frozen shipping at -70 to -150°C providing end-to-end solutions for cost-effectively shipping frozen medicines and patient specimens worldwide.
- Reusable, environmentally safe, temperature controllable containers.

Additionally, the FedEx® UN 3373 Pak and FedEx® Clinical Pak are designed specifically for safely transporting infectious substances, non-infectious human or animal clinical samples and FDA-approved pharmaceuticals containing biological substances.

Distribution Solutions

The FedEx portfolio includes end-to-end solutions to handle the storage, fulfillment and shipping of your inventory.

- Central and forward stocking locations in a climate-controlled environment that are accessible 24 hours a day, 7 days a week.
- 1-hour to 2-day service for critical deliveries, complete with proof of delivery, proactive event notification and shipment monitoring and recovery.
- Round-the-clock order fulfillment services and temperature-sensitive product storage options ranging from ambient and air-conditioned to cold and frozen.
- Comprehensive monitoring programs that include redundant systems and automated alerts.

Need More Information?

Our FedEx® HealthCare Solutions vary by region. Please contact your local FedEx Account Executive for more details or visit fedex.com/ae.