



FedEx 1Day[®] Freight

If you have a really tight schedule for your domestic freight shipments, FedEx has exactly the right service for you – FedEx 1Day[®] Freight. It's a specialised express service for heavyweight or bulky items shipped in crates and multiple boxes or on pallets, assuring you of time-definite deliveries within the United Arab Emirates. From collection to delivery, you can rely on FedEx to ship your freight quickly, safely and securely, with all the exacting standards of service that FedEx is renowned for.

What is FedEx 1Day[®] Freight?

A dedicated service for heavy and bulky domestic shipments – an express, time-definite, customs-cleared (where required) delivery service for heavyweight shipments between 68kg and 1,000kg per piece.

Coverage

FedEx 1Day[®] Freight covers the entire United Arab Emirates.

Transit times

Your transit time is just one business day.⁽¹⁾

Tailored solutions

To meet your individual needs and for your convenience, pick-up and delivery can be arranged door-to-door. Wherever your freight needs to go, we'll take it there.



Service features

Full track, trace and proof of delivery

To track where your shipment is at any time, simply go to our website fedex.com/ae. You can find **the location** of your shipment or **get proof of delivery** information, including the time it was delivered and the name of the recipient, 24 hours a day, 7 days a week.

Simple booking process⁽²⁾

Book your pick-up by calling Customer Service on 800 33339.

Dangerous goods⁽³⁾

With FedEx 1Day[®] Freight you can ship dangerous goods throughout the United Arab Emirates. Please note that this service is not available for all origins and destinations. For further information, please call Customer Service on 800 33339.

Money-back guarantee⁽⁴⁾

On-time express delivery of your shipment, or your money back. The FedEx money-back guarantee demonstrates our confidence that we will meet our delivery commitment to you.

(1) Transit times and delivery commitments may vary depending on origin and destination. Please contact Customer Service for further details.

(2) The service is offered on a space-available basis. Advance booking is required. Please contact Customer Service.

(3) Please contact Customer Service for details or restrictions.

(4) FedEx money-back guarantee: full details are available in FedEx Express Conditions of Carriage.

Your FedEx contacts

To find out more, call our Customer Service on:
800 33339

Or visit our website on:
fedex.com/ae

What can you send?

As much or as little as you like⁽⁵⁾, from 68kg to 1,000kg for each freight shipment. Please remember that all items must be movable by forklift, and either shrink-wrapped or banded.

Shipping requirements

Size

- Shipments may be up to 302cm in length.
- At least one item must weigh over 68kg or exceed the maximum dimension for FedEx 1Day[®] Freight.

Packing your shipment

- Distribute weight evenly over the skid.
- Stack boxes squarely, corner-to-corner, up to the skid's edge to maximize compression strength, but do not allow them to hang over the edge of the skid.
- Keep the top level of the skid flat to minimize risk of loss or damage to boxes.
- Place angled fiberboard between boxes to avoid crushing.
- Cover at least the top layer to give better protection from the weather.
- Wrap your freight. Pass a minimum of two bands through the skid voids and around all boxes. Banding material can include steel, rayon polypropylene, nylon or polyester strapping.
- Individual boxes should include the origin and destination address whenever possible.
- Remove or cancel old labels.

Pricing

A minimum average weight of 68kg/unit is applied for billing.

Customs

- The declared value for carriage must not exceed the declared customs value.
- A limit on declared value for customs may apply on domestic shipments. However, a limit may still apply depending on the destination and the commodity shipped. Please call our Customer Service for further information.

(5) Please contact Customer Service for details about prohibited items.

(6) Please contact Customer Service for details on freight acceptance requirements.



Shipping with FedEx – it's easy

Multiple-piece shipments

Multiple skids (with up to 999 different items but no more than 10 different commodities) shipped on a single Expanded Domestic Waybill or automation device label (1 master tracking number) constitute a domestic multiple-piece shipment.

- All domestic multiple-piece shipments must meet the express freight acceptance requirements⁽⁶⁾.
- A separate address label must be applied to each skid/unit in a shipment.
- The recipient's complete name and contact details must be clearly indicated.

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