



# FedEx Standard Overnight®

For faster, safer, more reliable shipping within the United Arab Emirates, use FedEx Standard Overnight®. With late pick-up times, next day end of day delivery to key business centers and a constantly improving service, we make your working life easy.

## What is FedEx Standard Overnight®?

An express, time-definite, customs-cleared, door-to-door service for all your domestic shipments up to 68kg per package.

## Coverage

FedEx Standard Overnight® covers the entire United Arab Emirates.

## Transit times

Wherever and whatever you ship, you can count on FedEx to meet your expectations for fast and time-definite express domestic deliveries. Your transit time is just one business day.<sup>(1)</sup>



## Service features

### Full track, trace and proof of delivery

To track where your shipment is at any time, simply go to our website [fedex.com/ae](http://fedex.com/ae). You can find **the location** of your shipment or **get proof of delivery** information, including the time it was delivered and the name of the recipient, 24 hours a day, 7 days a week.

### Simple booking process

Book your pick-up online or call Customer Service.

### Dangerous goods<sup>(2)</sup>

With FedEx Standard Overnight® you can ship dangerous goods throughout the United Arab Emirates. For further information, please call Customer Service.

### Money-back guarantee<sup>(3)</sup>

On-time express delivery of your shipment, or your money back. The FedEx money-back guarantee demonstrates our confidence that we will meet our delivery commitment to you.

*(1) Transit times and delivery commitments may vary depending on origin and destination. Please contact Customer Service for further details.*

*(2) Please contact Customer Service for details or restrictions.*

*(3) FedEx money-back guarantee: full details are available in our Conditions of Carriage.*

## Your FedEx contacts

To find out more, call our Customer Service on:  
**800 33339**

Or visit our website on:  
**[fedex.com/ae](http://fedex.com/ae)**

## What can you send?

As much or as little as you like, up to a maximum weight of 68kg per piece.

- Documents and packages<sup>(4)</sup>.
- You can ship up to 999 different packages, and up to ten different commodities, on the same domestic Waybill.

## Shipping requirements

- Packages can be up to 274cm in length or a maximum of 330cm in length and girth combined (girth = 2 x height + 2 x width).
- Any package that exceeds these dimensions will automatically be considered as FedEx 1Day<sup>®</sup> Freight and will be billed accordingly.

## Customs

- FedEx Standard Overnight<sup>®</sup> includes fast and effective customs clearance (where required).
- The declared value for carriage must not exceed the declared customs value.
- FedEx no longer applies a limit on customs value for regular domestic shipments. However, a limit may still apply depending on the destination and the commodity shipped. Please call Customer Service for further information or visit our website [fedex.com/ae](http://fedex.com/ae).



## Shipping with FedEx – it's easy

FedEx Ship Manager at [fedex.com](http://fedex.com) is a web-based shipping application that lets you handle the entire shipping process online. Just go to [fedex.com/ae](http://fedex.com/ae), register at [fedex.com/ae/newcustomer](http://fedex.com/ae/newcustomer) for a User ID and password if you do not already have one, and you are immediately ready to organise your shipments exactly as you want to, whenever you want to.

*(4) Please contact Customer Service for details or restrictions per country.*

### Your FedEx contacts

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**800 33339**

Or visit our website on:  
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**FedEx**  
Express