Thank you for using FedEx® delivery services for your express shipping needs.

Our objective is to get your shipment safely to its destination in the same, good condition as it was sent.

You can do your part by observing a few basic tips when preparing your packages for shipment.

This “Pointers” booklet on Packaging, Taping and Labeling has been prepared as a quick reference to assist you with some of the questions and issues you may have concerning proper packaging.

NOTE: Depending on Shipment origin and/or destination, restrictions may apply for acceptable commodities. Please contact local FedEx Customer Service for more information.
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FedEx International Priority(IP)
• maximum weight (per piece) 68kg (150lbs.)
• maximum length 274cm (108”)
• maximum length and girth combined 330cm (130”)

FedEx International Priority Freight (IPF)
• maximum weight (per piece or skid) 997kg (2200lbs.)
• maximum length 302cm (119”)
• maximum length and girth combined 762cm (300”)

Length and girth formula: package length + twice the height + twice the width. Packages smaller than 17.8cm (7”) in length, 10cm (4”) in width and 5cm (2”) in depth should be placed in a FedEx® Pak, except where otherwise restricted. See Fig. 1.

All oversize packages greater than 274cm (108”) in length or 330cm (130”) in length and girth will be subject to an additional charge.
FedEx Express® Packaging - Do’s

• Outer box should be a rigid carton in good condition – flaps intact.

• Contents should be centered within the packaging to allow stability and cushioning on all sides. See Fig. 2.

FedEx Express® Packaging - Don’ts

• Don’t ship shirtboxes, retail gift boxes (chipboard) unless you place them inside a strong, corrugated box. See Fig. 3.

• Don’t ship packages smaller than 17cmx10cmx5cm (7” x 4” x 2”). DO place small items in packaging large enough to accommodate FedEx® Airbill pouch or a FedEx® package tracking label. See Fig. 4.

FedEx Express Taping - Do’s

• Recommend Three (3) Strip Method
  Apply at least 3 strips of tape to the top and bottom of carton. Tape across ALL seams and flaps.

• Use pressure-sensitive plastic tape at least 5cm (2 inches) wide. 7.6cm (3”) width preferred tape should be distributed evenly across flaps and seams, using the H method shown in Fig. 5.
FedEx Express® Taping - Don’ts

- Don’t use lightweight, paper-backed tape, household cellophane tape, masking tape, string or rope. See Fig. 6.
- Don’t wrap the outer box with brownish wrapping paper and put labels on it.

FedEx Express Address And Labeling - Do’s

- Use an address label that has the recipient’s address and your address clearly marked.
  Make sure Street Address, City, State/Province (or similar), Country, and Postal Code are correct.
- Remove or cross out any old shipping labels from the carton.
- Orientate package labels and markings in the same direction on the same side of the package.
- Place airbill or FedEx® shipping label on the outside of shipping carton by positioning the label on the largest surface. When using FedEx® shipping labels, be sure to apply pressure to ALL adhesive tapes and labels to make sure they stick to the carton. See Fig. 7.
- FedEx cannot ensure compliance with orientation markings such as “UP” arrows or “This End Up.” However, placing the bar code and address label on the top surface of the package increases your chances for preferred orientation.
- We recommend that the customer also include a small slip of paper with the recipient’s full address in the package with the item being shipped. See Fig. 8.

FedEx Express® Address And Labeling - Don’ts

- Don’t cover sender or recipient information. See Fig. 9.
- Don’t place any tape or shrink-wrap over the shipping label. See Fig. 10.
Section 2
Product Packaging Methods

Frequently Shipped Products By Category
(Restrictions may apply for acceptable commodities.)

Locate your product's category in the list shown here. Then, use the chart to the right on page 10 to locate specific packaging requirements.

<table>
<thead>
<tr>
<th>Non-Fragile</th>
<th>Fragile</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aircraft parts</td>
<td>Artwork</td>
</tr>
<tr>
<td>Automotive parts</td>
<td>Audio tape/records/CDs</td>
</tr>
<tr>
<td>Doors</td>
<td>Bottled products</td>
</tr>
<tr>
<td>External body parts</td>
<td>Brittle plastic materials and products</td>
</tr>
<tr>
<td>Fenders</td>
<td>Ceramics/pottery</td>
</tr>
<tr>
<td>Interior body parts</td>
<td>Circuit boards</td>
</tr>
<tr>
<td>Moldings</td>
<td>Computer systems and peripherals</td>
</tr>
<tr>
<td>Trunks</td>
<td>Crystal products</td>
</tr>
<tr>
<td>Windshields</td>
<td>Delicate medical instruments</td>
</tr>
<tr>
<td>Canned products Carpeting</td>
<td>Diskettes</td>
</tr>
<tr>
<td>Durable/malleable plastic products</td>
<td>Display equipment/signs</td>
</tr>
<tr>
<td>Engines</td>
<td>Electronic appliances</td>
</tr>
<tr>
<td>Farm machinery</td>
<td>Electronic equipment/parts</td>
</tr>
<tr>
<td>*Film Footwear</td>
<td>Eye glasses/contacts</td>
</tr>
<tr>
<td>Furs/skina/felt</td>
<td>Furniture</td>
</tr>
<tr>
<td>Hardware tools (hammer, screwdrivers, etc.)</td>
<td>Glass products</td>
</tr>
<tr>
<td>Household goods</td>
<td>Laptops</td>
</tr>
<tr>
<td>Human hair products</td>
<td>*Musical instruments</td>
</tr>
<tr>
<td>Luggage/show cases</td>
<td>Office equipment (copiers, fax machines, etc.)</td>
</tr>
<tr>
<td>Machinery parts</td>
<td>Paintings</td>
</tr>
<tr>
<td>Medical instruments</td>
<td>*Scale models</td>
</tr>
<tr>
<td>Metal</td>
<td>Sculptures</td>
</tr>
<tr>
<td>*Nuts/bolts/nails/screws</td>
<td>Video tapes</td>
</tr>
<tr>
<td>*Printed material</td>
<td>Watches/clocks</td>
</tr>
<tr>
<td>Sporting goods</td>
<td>*X-ray tubes</td>
</tr>
<tr>
<td>Textiles</td>
<td></td>
</tr>
<tr>
<td>Wearing apparel</td>
<td></td>
</tr>
<tr>
<td>Wigs</td>
<td></td>
</tr>
<tr>
<td>Wood products</td>
<td></td>
</tr>
<tr>
<td>X-ray films</td>
<td></td>
</tr>
</tbody>
</table>

* An asterix indicates additional packaging or restrictions applies to product shipment via FedEx.
## Step-By-Step Procedures For Proper Packaging

<table>
<thead>
<tr>
<th>Step 1</th>
<th>Examples Of Products For Shipment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Identify Product.</td>
<td>Screws</td>
</tr>
</tbody>
</table>

| Step 2 |  |
|--------|  |
| Determine which category your product falls under, i.e. Non-Fragile, Fragile, Perishable. | Non-Fragile | Fragile |

| Step 3 |  |
|--------|  |
| Package your shipment in accordance to the packaging guidelines in the product category. | Section 2 | Section 2 |
|  | Select appropriate Packaging Method for Non-Fragile/Non-Breakable shipments. | Select appropriate Packaging Method for Fragile shipments. |

| Step 4 |  |
|--------|  |
| Determine if your product has any additional packaging requirements. | Yes. Small parts require consolidation of parts in bags. | None. |
|  | Page 11. |  |

## How to Package Non-Fragile/Non-Breakable Shipments

**EXAMPLES:**
- Clothing: Leather Wallets, Purses, Belts
- Footwear: Small Metal Parts
- Furs: Soft Goods
- Hardware: Solid Metal Parts
- Textiles: Tools
- Wigs

### Step-By-Step Packaging Procedures For Non-Fragile/Non-Breakable Shipments

1. Most non-fragile products, especially soft goods, can be shipped inside a sturdy outer container. They do not require cushioning.

2. Dunnage such as crumpled newspapers, Bubble Wrap® or foam may be used to fill void spaces and prevent movement of goods inside the box during shipment.

3. Label and tape per guidelines outlined in Section 1 of this booklet.

4. Products that may be affected by water, wet conditions or dirt must be placed inside plastic bags.

5. Small parts such as screws, nails, bolts, nuts, washers or granular spillable products such as grain, salt or powdered shipments must be consolidated and placed in a strong sealed container such as a burlap or plastic bag, sealed drum, etc. before shipping inside a sturdy outer container.

---

**Additional Packaging Requirements For Non-Fragile/Non-Breakable Shipments**

**ENGINES, TRANSMISSIONS, LAWN EQUIPMENT, MOTORCYCLES**

- Drain all fluids out of all mechanical equipment before shipment.

- Heavy equipment/parts must be shipped in double or triple wall corrugated boxes or wood crates.

- Secure all removable items/parts such as dip-stick. Temporarily plug the fill tube and dip-stick opening to prevent fluid seepage.
How to Package Non-Fragile/Non-Breakable Shipments

**FLAT SHIPMENTS**

NON-FRAGILE PROCEDURES FOR PHOTOS, POSTERBOARDS, X-RAYS

Flat printed matter should be sandwiched between pieces of sturdy corrugated pads.

1. Tape flat item on a flat, rigid material such as plywood, plastic or multiple layers of fiberboard pad.
2. Sandwich the taped shipment between two flat corrugated pads. Double-wall corrugated pads are recommended.
3. Tape both pads together on all seams.

**INDUSTRIAL MACHINERY PARTS**

Engine Parts  Shafts  Gears  Sheet Metal

Machine Parts

**GENERAL GUIDELINES**

- All sharp edges, corners or burrs must be appropriately padded.
- Precision machined areas of parts such as threads, fittings, etc. must be padded or covered to protect and prevent damage.
- All parts susceptible to damage due to dents, scratches and scuffs must be adequately protected.
- Place documentation and routing labels on flat, clean surfaces to allow for maximum adhesion. Avoid placing labels around curved surfaces or seams.
- All labels must be placed on the side with the largest surface area.
- If possible, ship your metal parts in double wall corrugated boxes. Restrict movement inside box with fillers or dunnage.

**METAL PARTS**

with pointed or sharp edges must be covered or over-wrapped before placement inside box.

**PRINTED MATTER**

Books  Promotional Flyers
Documents  Receipts
Leaflets  Titles
Paper Stock  Vouchers/Coupons

FedEx supplied packaging, such as the FedEx® Envelope, Pak and boxes, can meet the needs of shipping small amounts of printed matter such as reports, legal briefs or correspondence. (Envelopes not to exceed 500 grams. Paks and Boxes not to exceed 9kg (20 pounds)).

With the shipment of large quantities of printed matter such as promotional flyers and leaflets to retail stores, etc., additional care is needed in packaging. The high density of printed matter can cause regular corrugated shipping boxes to split along the seams, resulting in loss of product during transit. FedEx recommends double-wall, full over-lap or telescopic corrugated boxes to be used. See Figs. 13, 14, and 15.

(To enjoy a special FedEx Pak rate, total weight should not exceed 2.5kg.)

Bubble Wrap® is a registered trademark of Sealed Air Corporation. Styrofoam® is a registered trademark of Dow Chemical Company.
Section 2
Product Packaging Methods
(continued)

How to Package Non-Fragile/Non-Breakable Shipments

PACKAGING RECOMMENDATIONS FOR SHIPPING LARGE QUANTITIES OF PRINTED MATTER

1. Bundle loose printed matter content by shrink-wrapping or banding, using rubber bands or straps. The purpose is to hold units of printed matter in place in the event the box splits open during transit.

2. Place stacks of printed matter inside recommended double wall, full overlap or telescopic corrugated box. Single wall corrugated, gift boxes, file boxes, banker boxes or bulk paper supply boxes are not recommended.

3. Fill all voids and spaces with dunagage to prevent movement inside the box during transit. Typical dunagage may include wadded paper, Bubble Wrap®, or foam pads. Styrofoam® peanuts are not recommended.

4. Tape all seams and perimeter of the corrugated box using a plastic packing tape or reinforced fiberglass plastic packing tape. (kraft or reinforced paper tape is not recommended.)

How to Package Fragile Shipments

EXAMPLES:

- Artwork
- China Clocks
- Computers
- Electronics
- Gauges
- Lens
- Office Equipment
- Photo Equipment
- Pottery
- Furniture
- Mirrors
- Office Equipment
- Photo Equipment
- Pottery
- General Use Box-In-Box Packaging Method

1. Wrap product(s) individually with at least 5cm (2 inches) of thickness of Bubble Wrap® or foam material to snugly fit inside corrugated box.

2. Use a second outer container which is at least 15cm (6 inches) longer on all 6 sides of the inner box.

3. Fill the bottom of outer box with 5-7.5cm(2-3 inches) of cushioning materials, ie (Styrofoam® peanuts or Bubble Wrap®)

4. Place the inner box in the center of outer box on top of cushioning material.

5. Fill void spaces on all sides and top with cushioning material.

6. Close, securely tape and label box per guidelines in Section 1.

Styrofoam® is a registered trademark of Dow Chemical Company.

Bubble Wrap® is a registered trademark of Sealed Air Corporation.

How to Package Fragile Shipments

Box-In-Box Packaging Method Using Bubble Wrap® For Fragile Shipments With Delicate Or Thin Parts

This packaging method is recommended for fragile shipments with very delicate and thin parts. Examples: Crystal figurines, glass sculptures.

1. Wrap fragile product with Bubble Wrap® and snugly fit inside the first smaller box.

2. Restrict product movement inside the box.

3. Close box and tape to prevent accidental opening. Note: Multiple boxes may be unitized together for shipment consolidation.

4. Wrap the box or boxes on all sides with at least 10cm (4 inches) of Bubble Wrap® cushioning.

5. Place wrapped box or boxes inside a sturdy outer container.

6. Apply at least three strips of pressure sensitive adhesive plastic tape that is at least 5cm (2 inches) wide to top and bottom of outer container to protect the package and its contents. Tape all seams and flaps using the H method. See Fig. 5 on page 5.

Styrofoam® is a registered trademark of Dow Chemical Company.

Bubble Wrap® is a registered trademark of Sealed Air Corporation.
How to Package Fragile Shipments

**Bubble Wrap® Internal Packaging Method For Fragile Shipments With Large, Thick Or Flat Surface Areas**

This method is recommended for fragile products that have relatively large, thick or flat surface areas needing protection. Examples of which may be bottles, plastic containers, framed artwork. See page 17 for additional details. This method is not suitable for glass figurines with thin fragile parts that can easily break.

1. Wrap the fragile product on all sides with at least 10cm (4 inches) of Bubble Wrap® cushioning. 2.5cm (one inch) diameter Bubble Wrap® is recommended.

2. Place the wrapped item inside a sturdy outer box.

3. Fill all voids/spaces with additional Bubble Wrap® cushioning so that the wrapped item snugly fits inside the box.

4. Apply at least three strips of pressure sensitive adhesive plastic tape that is at least 5cm (2 inches) wide to top and bottom of box. Tape all seams or flaps using the H method. See Fig. 5 on page 5.

5. Apply at least three strips of pressure sensitive adhesive tape that is at least 5cm (2 inches) wide to the top and bottom of outer box. Tape all seams and flaps using the H method. See Fig. 5 on page 5.

**How to Package Fragile Shipments**

**Box-In-Box Packaging Method Using Loosefill Peanuts**

This packaging method is more applicable for fragile shipments already packaged in original manufacturer’s packaging. It may also be used for packaging fragile products without original manufacturer’s packaging.

1. Obtain a larger outer box which is at least 15cm (6 inches) longer in length, width and height than the original manufacturer’s box. This will allow for 7.5cm (3 inches) of space for all six sides.

2. Fill outer box with 7.5cm (3 inches) of loosefill peanuts. **Note:** Enclose content inside plastic bag if sensitive to dust or small loose packing material.

3. Place inner box in the center of the outer box.

4. Fill all spaces around the inner box and top with 7.5cm (3 inches) of loosefill peanuts.

5. Apply at least three strips of pressure sensitive adhesive tape that is at least 5cm (2 inches) wide to the top and bottom of outer box. Tape all seams and flaps using the H method. See Fig. 5 on page 5.

**Bubble Wrap® is a registered trademark of Sealed Air Corporation.**
How to Package Fragile Shipments Additional Requirements For Fragile Products Requiring Extra Specialized Packaging In Conjunction With Box-In-Box Method

ARTWORK
Prior to wrapping up framed artwork, apply masking tape in a criss-cross pattern on the glass or Plexiglas® surface. This will prevent the glass from splintering if it should break in transit.

Plexiglas® is a registered trademark of Rohm & Haas Company.

STRINGED MUSICAL INSTRUMENTS (GUITARS, VIOLINS)
1. Loosen the tension on the strings to remove the stress on the neck of the instrument.

2. Place the instrument into its case.

3. Fill any void spaces under the neck (if the instrument has one), around the body and on top of the instrument with Bubble Wrap® to prevent movement within the case.

4. If the instrument is in a soft-sided case, place the instrument into a larger box with Bubble Wrap® or foam packing peanuts between the inner and outer boxes. We recommend 7.5cm (3 inches) of Bubble Wrap® or peanuts between all surfaces of the inner and outer boxes.

5. If the instrument is in a hard case, wrap the case with enough Bubble Wrap® to produce 7.5cm (3 inches) thick layer of Bubble Wrap®. Place the wrapped case into an outer corrugated box. Fill any void space in the box with additional Bubble Wrap

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How to Package Fragile Shipments

Additional Requirements For Fragile Products Requiring Extra Specialized Packaging In Conjunction With Box-In-Box Method

SPECIAL INSTRUCTIONS

MONITORS
Remove the base and any attachments from the monitor. When possible, ship the monitor face down.

Follow packaging procedures for box-in-box or Bubble Wrap “cushioning concept.

PRINTERS
- Always remove the printing cartridge before shipping.
- Place the cartridges inside sealed plastic bags to prevent ink or powder from leaking into the box.
- Tape all moving parts down (e.g., door, print heads).
- Remove any paper trays and pack separately.

SERVERS/ROUTERS
Due to the high value, variable weights and sizes of these units, customers are recommended to call the FedEx Customer Service.

TRANSIT CASES
While transit cases can effectively protect computers and peripherals that will be shipped multiple times, care must be taken in the design of the outer case and excessive reuse of inner cushioning.

MAGNETIC STORAGE DEVICES
Shipments containing magnetic media (floppy discs, diskettes, tapes etc.) that can be affected by x-ray and magnetic fields must be labeled as such. Example: “Keep away from magnetic material” to reduce chances of being placed in the close proximity to other radioactive or highly magnetized shipments. When packaging magnetic media, allow 7.5cm-15cm (3 to 6 inches) of void space inside the shipping container to reduce intensity of magnetic fields that may come in contact with shipment.
Regulatory And Safety Issues

FedEx has restrictions on shipments of certain commodities because of regulatory laws or for safety of its personnel.


The following products are not obvious to shippers but are classified as Hidden Dangerous Goods. If you have questions, call FedEx Customer Service.

<table>
<thead>
<tr>
<th>Products</th>
<th>What the shipment may contain</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aerosol Sprays</td>
<td>Compressed gas</td>
</tr>
<tr>
<td>Breathing Apparatus</td>
<td>Compressed oxygen, matches</td>
</tr>
<tr>
<td>Camping Gear</td>
<td>Flammable gas or liquid</td>
</tr>
<tr>
<td>Car Batteries</td>
<td>Corrosive, Explosive</td>
</tr>
<tr>
<td>Cylinders</td>
<td>Compressed gas</td>
</tr>
<tr>
<td>Dental Apparatus</td>
<td>Hazardous chemicals, resins or solvents</td>
</tr>
<tr>
<td>Fireworks</td>
<td>Flammable substance</td>
</tr>
<tr>
<td>Household Shipments/Goods</td>
<td>Flammable household liquids, liquid lighters, bleaching powders, aerosol paints</td>
</tr>
<tr>
<td>Matches</td>
<td>Flammable substance</td>
</tr>
<tr>
<td>Nail Polish</td>
<td>Chemical</td>
</tr>
<tr>
<td>Nitrogen Refrigerated Liquids</td>
<td>Compressed gas</td>
</tr>
<tr>
<td>Photographic Supplies</td>
<td>Dangerous chemicals, inks</td>
</tr>
</tbody>
</table>
Section 5
Acceptable Shipping Guidelines
For FedEx® International Express Freight Services

Forklift/Pallet Jack Base
All International Express Freight and international air cargo shipments over 68kg (150 pounds) must be secured on a forkliftable base and be compatible for pallet jack usage. Each skid/pallet should weigh no more than 997kg (2,200 lbs) (more with prior approval by FedEx). The minimum specifications for a typical base for forklift or pallet jack configuration are illustrated below. Pallet jack entry is required on two sides of either type base, a minimum of 68cm (27”) for pallet jack entry is recommended. See Fig. 19.

Skid Loading/Stacking Tips
• Attempt to follow all carton orientation symbols or verbiage (“TOP LOAD ONLY,” “DO NOT STACK,” “THIS SIDE UP,” etc.).
• Distribute weight evenly on the skid/pallet to avoid excess weight being placed on box contents.
• Stack boxes squarely on the skid/pallet to the edge (do not overhang) and corner to corner to maximize compression strength.
• Top of skid/pallet must be flat to minimize chances of lost or damaged boxes (pyramid stacking is unacceptable). See Fig. 20.
• Place angleboard (corner protectors) along the edges of boxes to prevent crushing.
• Cover the top layer to protect the unitized load from the weather.

Securing Methods
Shipments must be securely banded, bolted, and/or stretch/shrink-wrapped to the forkliftable base.
• Use 70 gauge minimum stretch or shrink-wrapping and ensure it is secured to the base of the skid.
• Banding material can include steel, rayon, polypropylene, nylon, or polyester strapping.
• Use a minimum of two bands (tightly secured) through the skid/pallet voids and around all boxes. See Fig. 19.
• If applicable when bolting, consider using shock absorber connections or cushioned skids.

Labeling Tips
• Individual boxes should include the origin and destination address whenever possible.
• Remove or mark through all old labels.

Angleboard

Banding through voids

Stack cartons squarely

Don’t overlap

Stack cartons

70-gauge stretch-wrap

Fig. 19

Pieces up to 997kg (2,200 lbs.)

Fig. 20
Pyramid Stacking is Unacceptable

Minimum Specifications, Typical Base, Forklift or Pallet Jack Configuration
For all your International Express Freight or air cargo shipments, contact local FedEx® Customer Service. For terms, conditions, and limitations, refer to the current FedEx® Service Guide.

<table>
<thead>
<tr>
<th>CRITERIA</th>
<th>INTERNATIONAL EXPRESS FREIGHT</th>
<th>INTERNATIONAL AIR CARGO</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>FedEx International Priority® Freight or FedEx International Economy® Freight</td>
<td>FedEx International Express Freight®</td>
</tr>
<tr>
<td>Minimum weight per piece (skid) or shipment</td>
<td>68 kg (151 lb)(^1)</td>
<td>No minimum restrictions</td>
</tr>
<tr>
<td>Maximum weight per piece (skid)</td>
<td>997 kg (2,200 lb)(^2)</td>
<td>997 kg (2,200 lb)(^2)</td>
</tr>
<tr>
<td>Maximum weight per shipment</td>
<td>Unlimited</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Maximum length plus girth(^3) per piece (skid)</td>
<td>762 cm (300&quot;)</td>
<td>762 cm (300&quot;)(^1)</td>
</tr>
<tr>
<td>Maximum length per piece (skid)</td>
<td>302 cm (119&quot;)</td>
<td>302 cm (119&quot;)(^1)</td>
</tr>
<tr>
<td>Maximum height per piece (skid)</td>
<td>178 cm (70&quot;)</td>
<td>178 cm (70&quot;)(^1)</td>
</tr>
</tbody>
</table>

Footnotes:

\(^1\) Minimum billable weight is 68kg (151 lb) regardless of actual weight.

\(^2\) Pieces (skids) exceeding the maximum size and weight exceptions require prior approval from FedEx Customer Service.

\(^3\) Length and girth formula: package length + twice the height + twice the width (see fig. 26 at right).
Final Questions to Ask Before Shipping

☐ Did you use a sturdy box that meets box strength guidelines and has all flaps intact?

☐ Did you wrap contents properly?

☐ Did you use adequate cushioning material for your packing method?

☐ Did you seal all box seams with the tape recommended for your package?

☐ Did you provide complete delivery and return address information following general labeling recommendations?

☐ Did you include duplicate delivery information inside the package?

☐ Did you apply all labels correctly, as described in the special requirements for FedEx Shipments?

NOTICE
This packaging brochure is provided free to FedEx® customers to help reduce the possibility of loss or damage during transit. It is NOT intended to be a comprehensive guide for packaging items we accept for transit. We make no warranties, expressed or implied, regarding this information. Proper packaging is the sole responsibility of the shipper. For more information and comprehensive guidelines, contact local Customer service. Refer to the current FedEx® Service Guide for terms, conditions and limitations applicable to FedEx® delivery services.