



FedEx in Europe

Since 1997, FedEx has delivered over **210 million** packages into and within Europe. We've rapidly expanded our European network, **EuroOne™**, adding new stations, flights and destinations. FedEx offers a next day service to more than **70,000 postcodes** across Europe.

FedEx has late **collection times** that give you more time to prepare shipments and offers an early morning delivery option (**FedEx Europe First™**) to the main regions of Europe.



A powerful network: EuroOne™

Your shipments are picked up and taken to the FedEx European hub in Paris, or to Frankfurt or Stansted the same evening. From there, they are carried in our own aircraft for a door-to-door, customs cleared service with guaranteed delivery times.⁽¹⁾

As the European Union has enlarged, so too has the FedEx EuroOne™ network. We offer express delivery services to and from emerging markets in countries including Poland, the Czech and Slovak Republics, Hungary, Cyprus, Latvia, Estonia, Slovenia and Lithuania.

The speed and the reliability of the FedEx EuroOne™ network is at your service.

Service features

Full track, trace and proof of delivery

To track where your shipment is at any time, simply go to our website fedex.com/gb. You can find the **location** of your shipment or **get proof of delivery** information, including the time it was delivered and the name of the recipient.

Simple booking process

Book your pick-up online or call Customer Service.

Money-back guarantee⁽²⁾

On-time express delivery of your shipment, or your money back. The FedEx money-back guarantee demonstrates our confidence that we will meet our delivery commitment.

Your FedEx contacts

To find out more, call us on:
08456 070809

Or visit our website at:
fedex.com/gb

FedEx in Europe



Unrivalled services

For all your shipments up to 68kg: FedEx International Priority®

Take advantage of a next day delivery to more than 70,000 postcodes.



Shipping requirements

Shipments can be up to 274cm in length or 330cm in length and girth combined.
Girth = 2 x height + 2 x width.

Faster to Europe: FedEx Europe First™

All the benefits of FedEx International Priority® service, but with the added advantage of knowing that **your shipment reaches your European customers early in the morning.**



FedEx Europe First™ is a premium door-to-door intra-European, next day option with early morning delivery **by 9:00, 9:30 or 10:00am to more than 16,000 destinations**, depending on the postcode.



Service restrictions

- FedEx Europe First™ is not available for FedEx International Priority® Freight, or FedEx International Priority DirectDistribution® services.
- Dangerous goods are not accepted.

For heavy and bulky shipments: FedEx International Priority® Freight



For all your shipments between 68kg and 1,000kg per item, choose FedEx International Priority® Freight. It is a tailored service to meet your individual needs. For your convenience, pick-up and delivery can be arranged **door-to-door, door-to-airport, airport-to-airport or airport-to-door.**



Shipping requirements

Shipments may be up to 302cm in length or 762cm in length and girth combined.
Girth = 2 x height + 2 x width.

Customs

FedEx no longer applies a limit on customs value for regular international shipments. A limit may still apply depending on destination and commodity shipped. Please call Customer Service for information or visit our website fedex.com/gb.

Easiest to work with in Europe

In a recent customer survey*, customers voted FedEx as the easiest international express carrier to do business with.

FedEx has the most suitable pick-up times.

Your feedback told us that our later collection times give you more time to get on with your job.

FedEx is unbeaten at collecting my packages on time.

Our reliable service provides you with added business certainty, according to our research.

FedEx provides a speedy delivery service.

FedEx International Priority® means next day delivery to over 70,000 postcodes. And FedEx Europe First™ can even get it there before 9am.⁽¹⁾

FedEx Customer Service Agents and sales teams are professional.

When you talk to our agents, you know you're dealing with the industry's best!

FedEx employees show exceptional, genuine customer care.

Every single one of our 3.3 million daily shipments receives the same superior level of care and attention from all our employees.

* Results from FedEx Customer Survey involving 4,050 customers in 12 countries. Published in 2005.

(1) Transit times and delivery commitments may vary depending on origin and destination. Please contact Customer Service for further details.

(2) FedEx money-back guarantee: full details are available in our Conditions of Carriage.

Your FedEx contacts

To find out more, call us on:
08456 070809

Or visit our website at:
fedex.com/gb

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Express