



March, 2013

Dear Customer,

Recently the following was implemented for all import and export shipments, for the FedEx International Priority, International Economy and International First services:

- If the shipment is packaged with FedEx Small Box, FedEx Medium Box or FedEx Large Box, the **minimum weight to be billed will be 1 kg.**
- If the package used is FedEx Tube, **the minimum weight to be billed will be 4 kgs.**

Notes: In cases where the shipment has a weight exceeding those indicated above, the charge will be based on the actual weight of the package.

This rule does not apply in cases where packaging is provided by the customer, usage of FedEx Envelope/ Pak or other FedEx promotional boxes.

For any questions please contact our FedEx Customer Service calling to 0800 703 3339.

Regards,

A handwritten signature in black ink that reads "Matthew Davies". The signature is written in a cursive, flowing style.

Matthew Davies
Diretor Executivo de Vendas
Latin America & Caribbean Division
FedEx Express Corporation