



São Paulo, December 2015

Dear customer,

FedEx is in constant evolution to provide the most reliable express shipment service of the market, connecting more than 220 countries and territories.

Striving to maintain the highest quality of service, additional fees related to import shipments will be charged as of January 4th 2016, regardless of shipment's clearance channel – Express or Formal Clearance. Please refer to the table below for service description, amount and start date.

Service Description	Service Cost	Start Date
Clearance within ANVISA and Agriculture Regulatory Agency	US\$ 10,00 per AWB	04-January-2016
Shipment Dry Ice replacement reimbursement	US\$ 2,86 per Recharged Dry Ice Kilogram ¹	04- January -2016
Consulting or validation of Consignee's CNPJ/CPF (TAX ID)	US\$ 0,70 per validation ¹	04- January -2016
Freight Deconsolidation	R\$ 150,00 per MAWB 023	01- February -2016
IATA's AWB Delivery	R\$ 80,00 per AWB (023, BSO and Held at Customs)	01- February -2016

¹ Services provided by external vendors and costs may change without further notice.

The above will be charged by different legal entities as follow: Clearance within ANVISA and Agriculture Regulatory Agency, Dry Ice replacement reimbursement fee and Consultation/ validation of Consignee's CNPJ/CPF (TAX ID) will be charged under FedEx Express Corporation Invoice in United States Dollar (US\$). Freight Deconsolidation and IATA's AWB Delivery fee will have its own Invoice issued by FedEx Brasil Transporte e Logística LTDA in Brazilian Real (R\$) currency.

We reinforce that, as per AirWay Bill Terms and Conditions, which can be found on the back of this document, item named "Responsibility for Payment", shipper indicated on the AWB is always the responsible for all charges, including transportation charges and possible surcharges, customs and duties assessments related to the shipment.

For additional information, please contact FedEx Customer Service at 3003-3339 for capitals and metropolitan regions or 0800 703 3339 for other regions. If you are abroad, please dial +55 11 2169-7000.

Faithfully,

Guilherme Gatti
Managing Director Marketing
FedEx Express Corporation
Divisão América Latina & Caribe