



Instructions for the FedEx Package Test Application

Test Procedures

We offer our customers package testing that simulates our shipping network. If you ship packages via FedEx Express®, we will perform ISTA-6-FEDEX-A test schedule. If you ship packages via FedEx Express® Freight Services (where applicable), we will perform ISTA-6-FEDEX-B test schedule. Finally, if you ship your packages via FedEx Freight® for less-than-truckload (LTL) shipments, we will perform ISTA 3B test schedule. If you have questions about these tests, please contact your FedEx account executive.

Testing Submission Guidelines

Follow these guidelines for submitting your packaging for testing. An active FedEx account number is required.

- Prepare a sample test package including all of the components in the exact configuration you would send to a customer.
- Do not ship hazardous materials/dangerous goods to us for testing. Instead, prepare a sample test package including all the components in the exact weight and configuration you intend to send to the lab, using water, sand, or dunnage parts in place of the hazardous materials/dangerous goods sample. If you cannot replace the hazardous materials/dangerous goods sample, do not send the package to be tested.
- Complete and sign your application. Indicate the correct shipment and test method at the top of the application and provide an accurate description of the product. Contact your FedEx account representative for more information on submitting your testing application.
- Attach a copy of the application to the outside of the outermost package using a shipping pouch or packing list. You can also email the test application to packagingservices@fedex.com.
- Send the test package to this address:
FedEx Packaging Lab
789 Progress Road
Collierville, TN 38017
- You and your FedEx sales executive will receive testing results via email within 4–6 business days after the package arrives at the lab.
- Please limit your test packages to four (4) per testing.

Complimentary Testing and Return Shipping

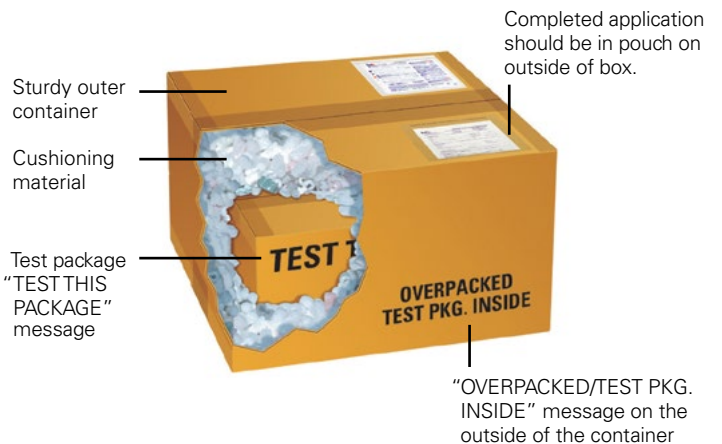
FedEx Packaging Services will test your packaging at no charge. You simply cover the costs of shipping your test package to FedEx Packaging Services. Then, if you request, we will return your test package* free of charge via FedEx Ground, FedEx Express (international customers only), or FedEx Freight® service. Of course, you may request return of your packaging via other FedEx services using your account number.

*Special conditions apply to certain packages, such as alcohol or hazardous shipments.

Preparing the Test Package

Small Parcel Shipments

When preparing your test sample, we ask that you mark the package “Test Package” and place it in a sturdy outer container marked “Overpacked/Test Pkg. Inside.” It is important to place material between the two packages using foam, air-cellular cushioning, packing peanuts, or any other protective material to prevent damage to your test package during shipment.



Freight Shipments

Most freight items cannot be placed in an overbox. However, you can overwrap the test package using corrugated pads, angle boards, or stretchwrap to provide protection during shipment. We recommend banding palletized test packages onto an extra pallet and using an overwrap to help prevent damage during transit. Non-palletized shipments can be sent in an overbox or overpack or on a pallet for safe shipment. Please note on the application to remove this pallet before testing, if necessary.





FedEx Package Test Application

Initial Package Test **Retest** (previous test number) _____

Choose the method you use to ship this package (test protocol to be used).

Express (ISTA 6A) Express Freight (ISTA 6B) LTL Freight (ISTA 3B)

Customer Information

Company _____ FedEx 9-digit account # _____
Address _____ City _____
State/Province _____ ZIP _____ Country _____
Contact name _____ Phone _____
Email _____ Fax _____
FedEx sales executive (if known) _____

Product Information

Product name _____
Product description _____
Model number _____ Approx. value (USD) _____
Does the package contain? (check all that apply): Dry ice, gel coolants, ice Liquids Glass
Electronic components Pharmaceuticals/medical devices Simulated hazardous materials (see note below)

NOTE: FedEx Packaging Services does not test packaging containing hazardous materials or dangerous goods. We will test your FedEx Freight packaging if your shipment can be simulated with water, sand, or other non-hazardous substances. If you send hazardous materials, we will return or dispose of the packaging and contents at your expense.

I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to simulate:

Hazardous material _____ UN number _____

Is this test part of a vendor approval program? (e.g., Walmart.com testing) Yes No

If yes, please explain: _____

Packaging Information

This packaging is Current packaging Prototype packaging Production packaging
Do you ship this product within the U.S. or outside the U.S.? Within U.S. Outside U.S.
Describe previous damage to this packaging and product(s).

What kind of damage would you expect if your packaging failed? What would constitute a failure for your company?

Additional Information/Special Instructions

Customer Release

I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or liability for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may prevent FedEx from returning certain commodities. For safety reasons, FedEx cannot return packages that contain leaking products or broken glass.

I agree to the terms stated above. Date _____

I have placed my test package in an overbox/overpack for safe shipment. Yes No

I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A

Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchwrap

I would like my sample(s) returned after test completion. Yes No

I will print and attach this application to the test package, send a copy to packagingservices@fedex.com, and keep a copy for my records.