



June, 2015

Due to the impact of continued increases in costs for international transportation service providers, as well as foreign exchange and customs regulations recently implemented in the country, please see below an important notice about service conditions via FedEx for shipments in and out of Venezuela:

- **Inbound to Venezuela:**
 - **Temporary suspension:** As published on [FedEx Regulatory Alert – Venezuela](#) dated May 14, 2015 until further notice, shipments with a customs declared value above USD\$2,000 requiring formal entry and International Priority® shipments with Broker Select Option will not be accepted by FedEx.
 - **FedEx Account Billing Options:** Effective July 15, 2015 bill sender will be the only valid billing alternative for transportation charges when shipping to Venezuela, for example:
 - Bill transportation – Sender Only. This means that FedEx Accounts with a billing address in Venezuela will not be an acceptable form of payment for the transportation of shipments to Venezuela and the sender is responsible for these charges.
 - Bill Duties & Taxes or other fees that may be assessed – Sender or Recipient.
- **Outbound of Venezuela:**
 - **New rates:** Effective July 6th, 2015, our export rates for shipments above 2 kg will increase. The new list rates will be available as early as June, 2015 on fedex.com/ve clicking on the link "[2015 Rate Information](#)"
 - **Services:** As of July 6th, 2015, FedEx International Economy® and FedEx International Economy Freight® services will be discontinued. You can continue using our FedEx International Priority® and FedEx International Priority Freight® services, for your export shipping needs.
 - **Drop-off locations:** Shipments will be limited to 68 kg per air waybill and a maximum of 5 shipments per person at our FedEx Ship Centers in Caracas and Valencia.
 - **Forms of payment:** Available payment options for export shipments and export charges are: a valid FedEx account, cash, debit card and/or credit card.
- **Exchange Rate:**
 - All charges invoiced by FedEx, including Duties and Taxes, are being settled using the applicable SIMADI exchange rate.

We thank you for your trust and look forward to meeting your express shipments needs. If you have any question, please contact your Account Executive or the FedEx Customer Service Center at **0.800.Go.FedEx**.

Sincerely,

A handwritten signature in black ink, appearing to read "Donald J. Miller".

Donald J. Miller
Vice President Marketing
Latin America & Caribbean Division
FedEx Express