



Transform Your Shipping Experience with the New FedEx Ship Manager® Server v 10.0

FedEx Ship Manager Server is a flexible, high-performance platform designed to meet your critical need for custom FedEx® shipping integration into your business application systems.

With the introduction of version 10.0, FedEx Ship Manager Server is providing a variety of new and improved features and functionality to further enhance your overall shipping experience and offer greater customer satisfaction.

More FedEx International Services Are Now Available

New delivery options are offered

Several international FedEx services with new delivery options are now offered on FedEx Ship Manager Server:

- FedEx International First® service to Europe, Middle East and Africa.
- FedEx International Economy® service for Canada origin shipments.
- FedEx International Economy® Freight service from the U.S. to Canada.
- Inbound and outbound service from the U.S. to Puerto Rico for FedEx International Economy®, FedEx International Priority DirectDistribution® and FedEx International Priority DirectDistribution® Freight.

Saturday delivery is available for certain FedEx International Priority services

Enjoy Saturday delivery into the U.S. for packages using FedEx International Priority DirectDistribution® and FedEx International Priority DirectDistribution® Freight services.

New air waybill field label indicator Field 3130 is presented

Now place more specific information on the shipping label for some international packages. FedEx Express® international multiple-package shipments



allow the printing of commodity information on the shipping label for each package in the shipment.

FedEx SmartPost® Service Network is Expanded

FedEx Ground Network Is Utilized to Assist Small Volume Shippers

FedEx has expanded the FedEx SmartPost® service network by using the FedEx Ground network to provide cost-effective pickup and origin processing services to reach customers with lower volumes of residential shipments (<499 Average Daily Volume SmartPost packages). This new extended service is available to all FedEx SmartPost® customers who originate shipments in the 48 contiguous states.

Feature enhancements have been made to support FedEx SmartPost® business rule changes with delivery confirmation, dimension and minimum weight changes. Additionally, the FedEx SmartPost® label layout has been enhanced to meet compliance with USPS specification changes and to improve FedEx operations capabilities with the additional FedEx Ground support that has been added with this latest version of FedEx Ship Manager® Server.

Greater Visibility to Rates Is Provided

Review of earned discounts is simplified

Looking up earned discounts information for shipments has become easier on FedEx Ship Manager Server. Visibility to your bundled rates has been improved and the option to display earned discounts on (thermal labels) and reports is available.

New fields will return total charges without added Canada taxes

For FedEx Express international shipments, you can now receive a rate quote given in CAD (Canadian dollars) for all Canada-origin shipments regardless of the billed currency type on your account. This is a change from the current behavior for accounts billed in a non-CAD currency that cannot receive a rate quote in CAD.

Download FedEx Ground discounted rates

Canada-origin shippers can download and receive FedEx Ground discounted rates for FedEx® Transborder Distribution shipments using the FedEx Demand Download Utility.

For more information on recent FedEx rate changes, go to fedex.com/us/rates2009.

Customization of International Documents Is Offered

New option for digital signature & letterhead images is initiated

Save time and customize your international documentation by adding a digital signature or letterhead image on Commercial Invoices, ProForma Invoices and Certificates of Origin. This enhancement reduces the amount of time to manually sign the forms while completing these important trade documents.

Returns Shipments Is Enhanced

Saturday delivery return labels is introduced

FedEx Ship Manager Server now enables you to create a returns shipment and select Saturday delivery as a special service label regardless of the ship date.

New return shipment report is launched

A new returns report is now available on the Report Setting tab of the FedEx configuration utility.

FedEx Ground® C.O.D. returns label settings are located in configuration utility

You can use the FedEx Configuration Utility to set up information you want printed in the reference number field of the FedEx Ground C.O.D. Return Label. This allows you to have more specific reference information.

Operating Systems Coverage Is Expanded

Microsoft Vista support is added

FedEx Ship Manager Server provides the flexibility to use the shipping application across a host of different key operating systems of Microsoft including Microsoft Vista.

User Documentation Is Redesigned and Simplified

Comprehensive documentation is located on fedex.com

Important user documentation such as the Transaction Coding Reference Guide, the Developer Guide, the Services and Shipping Guide and the Technical What's New have been redesigned to be more user friendly and facilitate quick look-up on information about supported features and functionality for a streamlined implementation of these features.

To access any of the user documentation, go to the **FedEx Developer Resource Center**.

Benefits of Integrating FedEx Ship Manager® Server v 10.0

Overall, the robust array of new features in FedEx Ship Manager Server v 10.0 offer several key customer benefits:

- Provides the optimal offline solution for shipping high-value goods from the point of manufacture to the final destination in the most time-efficient manner.
- Customizes international shipping documents with a digital signature or letterhead image.
- Affords easier, more efficient use of FedEx shipping reports and documentation due to reformatted design.
- Gives a simplified view of your earned discounts.

For more detailed information on the wide range of features in the FedEx Ship Manager Server v 10.0 release, go to the **FedEx Developer Resource Center**.