



# FedEx Ship Manager® Server v14.0.9 Release Notes

## Description

A hardware and software solution for high-volume shippers, giving customers the speed and convenience of a dedicated shipping solution for FedEx.

Version 14.0.9 is an incremental release for the FedEx Ship Manager Server 14.0.0 family and brings additional enhancements for you.

## Upgrade Paths

FedEx Ship Manager Server v14.0.9 will upgrade over the following software versions:

FedEx Ship Manager Server v14.0.9 Upgrade Paths						
14.0.1	14.0.3	14.0.4	14.0.5	14.0.7	14.0.8	

## Customer Support

If you have questions or need assistance, please contact the FedEx Technical Support Center at **1.877.FDX.Assist 1.877.339.2774**, Monday through Friday, 7a.m. to 9 p.m. CST; and Saturday, 9 a.m. to 3 p.m. CST.



## Additional Resources

Go to [fedex.com/server](https://www.fedex.com/server) to learn more about FedEx Ship Manager Server and how integration with your existing business systems can make shipping around the world faster and easier. This business site will provide you with online developer resources along with feature and service information.

## Version 14.0.9 of FedEx Ship Manager Server brings the following shipping rates, fees and surcharges updates:

- Increase in FedEx Express shipping rates by an average of 3.9% for U.S. domestic, U.S. export and U.S. import services.
- Increase in FedEx Ground and FedEx Home Delivery® shipping rates by an average of 4.9%.
- The FedEx Express and FedEx Ground U.S. domestic dimensional weight divisor will change from 166 to 139. [Learn more.](#)
- Changes to FedEx SmartPost® rates, FedEx® Retail rates and FedEx One Rate® pricing.
- Effective January 2, 2017, the FedEx Freight Extreme Length surcharge changed from \$85 to \$150 and is applied to shipments with dimensions of 12 feet or greater versus the prior 15 feet.
- FedEx Freight will increase shipping rates by an average of 4.9%. This rate change applies to eligible FedEx Freight® shipments within the U.S. (including Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands), between the contiguous U.S. and Canada, within Canada, between the contiguous U.S. and Mexico, and within Mexico.
- Effective February 6, 2017, FedEx Express and FedEx Ground fuel surcharges will be adjusted on a weekly basis. [Learn more.](#)
- The FedEx SameDay® City pricing changes for calendar 2017 will be announced later this year.

### Where do I find the newest updates?

Go to [fedex.com/us/2017rates](https://fedex.com/us/2017rates) for details of all changes to rates and surcharges. You may also:

- Learn how to use FedEx rate tools.
- Get answers to frequently asked questions.

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