On Saturday, July 11, 2015, FedEx will implement new enhancements and software changes for FedEx Web Services as part of the summer corporate load. Some of the new enhancements will become noticeable by you after the corporate load is completed; however, we want to ensure you are aware of the immediate enhancement changes as noted below.

**Automation Label Standardization**
The FedEx plain paper label layout is changing from a 7 x 4 3/4" PDF or PNG image label to an image of the 4 x 6" thermal label for U.S. domestic FedEx Express and FedEx Ground® shipments only. The thermal label image will be rotated 90°. The Terms and Conditions will continue to print below the fold and you will continue to fold the printed paper in half, placing the barcode side facing out in the plastic pouch. There are no other changes that you will do, but the labels will look differently.

**Customer Support**
If you have questions about the FedEx Web Services, please call 1.877.339.2774 or send an email to websupport@fedex.com. Support hours are 7 a.m. to 9 p.m. CT Monday through Friday and 9 a.m. to 3 p.m. CT Saturday.

For questions from Europe, the Middle East and Africa (EMEA), send an email to emeawebsercies@fedex.com.

For questions from Asia-Pacific (APAC), send an email to apacwebservices@fedex.com.
FedEx SmartPost® Label Standardization
1. The FedEx Ground® tracking number and FedEx Ground barcode will be removed from FedEx SmartPost labels.
2. A FedEx 2D barcode is added when the customer does not use a customer reference barcode on outbound labels.
3. The FedEx 2D barcode will be included on return labels. The customer has an option to include the RMA barcode, like the current process.
4. The customer will have the option to omit the 2D barcode on the FedEx SmartPost label when they generate or modify a shipment.

Note: There are three options: 2D, customer reference barcode, and blank that the shipper can put in the special barcode space.

Location Services
The phone number in SearchLocationsReply is returned. Earlier, these phone numbers were masked.

Note: This service was turned on with the January 2015 corporate load.

Add FedEx Ground Transit Time to Service Availability Reply
The transit time is returned for the FedEx Ground service in ServiceAvailabilityReply. (Transit time specifies the commit time for FedEx Ground shipments).

Class 1 Explosives NEM
This feature will provide new data elements that can be designated at ship time with Class 1 Explosive commodities. These data elements are:
- Net Explosive Mass Abbreviation
- Net Explosive Mass Unit of Measure
- Net Explosive Mass Amount.

These will also print on the Shipper’s Declaration.

Note: This is for FedEx Express only. If a shipper tries to ship this way with FedEx Ground, it will fail. It is not valid for FedEx Ground.

FedEx Express Dangerous Goods and HazMat Proper Name Validation
Shippers will see new warning and error messages, as well as new functionality when shipping dangerous goods. Shippers should not send the Proper Shipping Name in the Technical Name Field. If that occurs and the Technical Shipping Name is NOT required, then a warning will be returned, but the shipment will still be successful. If the Technical Shipping Name is required and it matches the Proper Shipping Name, then an error will occur and the shipment will fail.
- An error is returned when the "stabilized" qualifying word is provided for a DG commodity that is not allowable.
- An error is returned when there is a duplication of a qualifying word provided in the Proper Shipping Name.
- An error is returned when there is a combination of qualifying words, “mixture” and “solution” provided in the Proper Shipping Name.
- An error is returned when the request is adding a qualifying word “mixture” or “solution” to the Proper Shipping Name when the Proper Shipping Name already contains one of those words.
- The dangerous goods telephone number fields for “Emergency Response Telephone Number” and “Infectious Substance Responsible Party Telephone Number” will now allow up to 25 alphanumeric characters.