Simplify with FedEx Tracking

No matter what you’re shipping, where you’re shipping or how you’re shipping — via FedEx Freight, FedEx Express, FedEx Ground, FedEx Home Delivery® or FedEx SmartPost® — our tracking tool at fedex.com can provide the information you need — along with the level of convenience and detail you want. It's that simple.

How it helps

The FedEx Tracking tools on fedex.com give you versatile and flexible access to detailed information on the status of your shipments, letting you follow and manage them in the way that makes the most sense to you. Plus, you gain seamless visibility to images and documents and you can manage all your FedEx® shipments from one convenient place.

Go to fedex.com/us.

1. From the Track tab in the top navigation under the Freight Shipment list, select Access My Calendar.

2. Or, in the Welcome section of the fedex.com home page, enter your fedex.com user ID and password and select View all My Shipments from the drop-down list.
You can choose to see your shipments in a list or calendar view. As a FedEx Freight customer, you will default to the Calendar View.

1. You can easily switch back and forth between the calendar view and the list view based on your preference.

2. Under All shipments, view shipments by selecting Quick, Direction or Other Filters.
   - With Quick Filters, you can see all shipments and your watch list. You also have the ability to add shipments to the watch list and view exception shipments. Watch list shipments are typically those shipments you want to proactively monitor (for instance, important or time-sensitive shipments) and stay updated on problems or delays.
   - With Direction Filters, you can view shipments inbound to you or shipments outbound from you. You can also view shipments where you are the third party.
   - Other Filters give you access to shipments from FedEx Ship Manager® at fedex.com. You can view shipments delivering today as well as undelivered shipments. And, you gain access to FedEx Freight Advance Notice® from Other Filters.
3. To add additional filters, select Show Filters, then Add a Filter. Next, select Shipment Information, Shipper Information or Recipient Information.

- To view by account numbers, under Shipment Information, select Account Number. Here, you have the ability to select all of your account numbers or only the account numbers you want to view.

- To view only FedEx Freight® shipments, select FedEx Company under Shipment Information, and then check the box next to FedEx Freight.

- If you prefer to see shipments from a specific time frame, select either Month or Day. You can also sort by ship/pickup date as well as the estimated delivery date. To make it easy, you can toggle to previous months and future months. If you want to see shipments on a particular day, just select the day you would like to see on the calendar and your shipment information will display. Within each day there are several categories you can use to select shipment information — exceptions, in transit shipments, delivered and more.

- To track by tracking number, select Add shipment and simply enter your tracking number. Then you select Track and your shipment information will display.

- If you want to clear all the filters you set, simply select Clear Filters. Since your business changes from day to day, moment by moment — each time you log in, you can quickly set your filters to view the information you need at that time.
How to track and obtain images

We understand that access to shipping documents and images is important and support the way you manage your business. Now, you can gain seamless visibility to tracking, documents and images in just a few clicks. From the Track tab in the top navigation under the Freight Shipment list, select Access My Calendar.

1. Select the tracking number of the shipment you would like to track or obtain an image of.
2. The Detailed Results page will display with the tracking status.
3. Click Obtain Proof of Delivery to view a copy of the delivery receipt.
4. If you would like to see a copy of the invoice, select More Actions and then select Bill Presentment. You can also gain access to your Bills of Lading. A prompt for account number will display. This step is not required if you are logged in to your fedex.com account. Once your images display, you will only see charges on the image if you are the payer of the shipment.

If you regularly track using many account numbers, the list view may be more convenient for you. In the list view, you have the ability to add the information you want to see related to the account number and the shipment.

1. Under Columns, you can select shipper company, shipper address, recipient, recipient address and much more.
2. The information you selected in the Columns view will display.
How to add shipments to FedEx Tracking

By adding your company's account numbers or business addresses, you can gain access to all your shipments.

1. Within FedEx Tracking, select Tracking Settings.
2. A Tracking Settings box will display.
3. To gain access to more shipments and manage your shipment visibility rules, select Launch InSight.
4. From the FedEx InSight® Shipments page, start the request for authorization. Click Add More Shipments to add your FedEx account number.

5. Select “I want to see all shipments associated with this account number” and add your account number. This will give you access to your shipments. Complete all required fields. You need to enter your information exactly as it appears on your FedEx account.
6. Select Submit to request your new access.
7. Your request to receive more access has now been submitted for validation by FedEx to verify whether or not you are authorized to gain access and view additional shipments. The validation process is in place to protect the security of the shipment information associated with your account. You will receive a thank you for your interest in FedEx InSight. Typically within 3 business days, you will receive an email confirming your status.
How to track by tracking number

Sometimes you need to know the status of multiple shipments — and you need it fast. Save time by gaining the status of up to 30 FedEx shipments at one time on fedex.com.

Go to fedex.com/us.

1. From the Track tab in the top navigation under the Freight Shipments list, select Track by Tracking Number.
2. Enter your tracking numbers in the box. You can enter up to 30 tracking numbers at one time.
3. Select Track and the shipment status for all the tracking numbers you entered will display.
4. If you need to gain access to an image of the delivery receipt, simply select Obtain Proof of Delivery.


More info
• Contact your FedEx account executive
• Contact FedEx Freight Customer Service at MyAccount@fedex.com
• Call 1.866.393.4585

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