



Prefer a more convenient alternative?

File online at fedex.com/us/claimsonline and you can request to receive periodic e-mail updates on the status of your claim. For FedEx Express® and FedEx Ground® U.S. shipments only.

LD-400
3/07

Claim Form

For lost or damaged U.S. or international shipments

Please check one:

FedEx Express FedEx Ground FedEx Freight

Sender Information

Sender's Name / Contact _____ Internal Reference No. _____
 Company _____
 Address _____
 City _____ State/Province _____
 Country _____ ZIP/Postal Code _____
 Phone _____ Fax _____
 E-Mail _____

Recipient Information

Recipient's Name / Contact _____
 Company _____
 Address _____
 City _____ State/Province _____
 Country _____ ZIP/Postal Code _____
 Phone _____ Fax _____
 E-Mail _____

Tracking or Freight Numbers

Multiple tracking numbers for the same sender, recipient, and ship date allowed.

Shipment Information

Ship date _____ No. of packages _____ Weight _____
 FedEx Express control number or
 FedEx Ground damaged call tag confirmation number _____

(NOTE: Call 1.800.GoFedEx 1.800.463.3339 to obtain a FedEx Express control number or a FedEx Ground damaged call tag confirmation number.)

Contents of shipment _____

Loss

- Complete
- Partial

Describe damage to outer packaging _____

Describe damage to inner contents _____

Describe inner packaging _____

Damaged

Please retain all packaging and products until your claim is resolved.

Declared value _____ Declared value for customs _____
(The value declared on the shipment when tendered to FedEx) \$ (International shipments only) \$

Other _____

Merchandise value _____ Freight charge \$ _____ Total claim / C.O.D. amount \$ _____
(Original purchase price and/or cost to repair) \$

Customer remarks _____

C.O.D.

Required Signature

The foregoing statement of facts is hereby certified as correct.

Signature _____ Date _____

Claimant's Name (please print) _____ Phone _____

Claimant's Address _____

Mail or Fax

Please return the completed form and required Proof of Value documentation (invoice and/or receipt) to:

FedEx Cargo Claims Dept. P.O. Box 256 Pittsburgh, PA 15230 Fax Number **1.877.229.4766**