



# Billable Stamp Agreement and Order Form

Please print your information. For help completing this form, go to [fedex.com/us/services/options/returns/returnstamps.html](http://fedex.com/us/services/options/returns/returnstamps.html) or call 1.800.GoFedEx 1.800.463.3339.

## 1 Account Information

Your FedEx Account Number  -  -  Date

## 2 Service Information

*Weight is determined at time of pickup.*

### Weekday Delivery stamps for Mon–Fri delivery (Saturday delivery not available)

Service	Declared Value	Quantity
FedEx Priority Overnight®		
FedEx Standard Overnight®		
FedEx 2Day® 1-lb. minimum.		

### Expanded Delivery stamps for Mon–Sat delivery (additional fee for Saturday delivery)\*

Service	Declared Value	Quantity
FedEx Priority Overnight®		
FedEx 2Day® 1-lb. minimum.		

### Declared Value

- For shipments tendered in the FedEx® Envelope or FedEx® Pak, the declared value cannot exceed \$500.
- For shipments in other packaging, the maximum declared value is limited to \$50,000.
- Please refer to "Declared Value" and "Limits of Liability" in the current FedEx Service Guide for details.
- Our liability for declared value will not exceed the amount declared on this form.
- In any case, our liability is to the entity ordering this stamp and no one else.

### \*Saturday Delivery

- Expanded delivery stamps are for Monday through Saturday delivery. Shipments tendered on Friday with FedEx Priority Overnight® or Thursday with FedEx 2Day® are delivered on Saturday, and an extra charge applies. Shipments tendered on a day other than Thursday or Friday (as stated above) follow normal service commitments.
- Not available to all locations.
- Not available with FedEx Standard Overnight®.

## 3 Sender Information

*Appears in the "From" section of the Stamp.*

Phone

## 4 Recipient Information **REQUIRED**

*Appears in the "To" section of the Stamp.*

To HOLD at FedEx location, check this box and print the station address below.

Name

Company

Street Address

City  State  ZIP

Phone

## 5 Ship Stamp Order To:

*Stamps will be shipped to the FedEx account owner's location.*

Name

Company

Street Address

City  State  ZIP

Phone

## 6 Fax or Mail Stamp Order To:

FedEx Stamp Administration  
4009 Airways Blvd., Bldg. N1  
Delivery Code 4738  
Memphis, TN 38116

Phone 1.901.397.3650

Fax 1.901.397.3670

## 7 FedEx Billable Stamp Agreement *Please sign and date below.*

This Agreement will permit you (Customer) to participate in the Stamp Program (Program) offered by Federal Express Corporation (FedEx), upon the terms and conditions listed below and on the back of this form.

Customer will pay FedEx for all Stamps used within fifteen (15) days of billing by FedEx, including any Stamps issued to Customer that are subsequently stolen or misappropriated. The rates for Billable Stamps are distance based and determined by the origin and destination ZIP codes. For Customers with non-distance-based pricing, Stamp prices are the normal FedEx rates. This obligation will survive the termination or expiration of this Agreement.

Customer warrants that the value of items to be tendered to FedEx pursuant to this Agreement shall not exceed the declared value specified above, and Customer agrees to indemnify and hold harmless FedEx from and against all claims, suits, damages, costs and expenses, including reasonable attorneys' fees arising out of the loss, damage, delay, misdelivery or nondelivery of any package tendered to FedEx pursuant to this Agreement.

Either party may terminate this Agreement upon fifteen (15) days' written notice to the other party. Upon the termination of this Agreement, Customer shall immediately return to FedEx all unused Stamps previously issued to Customer.

Customer's payment and indemnification obligations with respect to all Stamps issued prior to termination of this Agreement shall survive such termination.

Customer Name

Signature

This Agreement supplements the terms of the current FedEx Service Guide, which is incorporated herein by references and remains in full force and effect except as expressly modified by this Agreement.

Customer agrees to use the Stamps only on the appropriate packaging, and Customer agrees to the terms and conditions in the current FedEx Service Guide. C.O.D., dangerous goods and other special services are not included under this Program. Customer agrees to be responsible for all use of the FedEx Billable Stamp, whether authorized or not. The rate that will apply will be the prevailing rate in effect at the time of use. For tracking information, go to our Web site at [fedex.com](http://fedex.com) or call 1.800.GoFedEx 1.800.463.3339.

Customer may indicate the weight at the time of pickup. However, FedEx may change weight or service in accordance with the current FedEx Service Guide and adjust your invoice accordingly.

The minimum order number will be 50 FedEx Billable Stamps (per line item). The Stamps are nontransferable. Return of this Agreement with your signature will secure your eligibility to participate in the Program in accordance with the foregoing, and the additional terms and conditions listed on the reverse side of this form.

A federal excise tax when required by the Internal Revenue Code on the air transportation portion of this service, if any, is paid by FedEx.

Title

Phone  Fax

# Terms and Conditions

**Definitions** On this FedEx Billable Stamp and the FedEx Billable Stamp Agreement, “we,” “our,” “us,” and “FedEx” refer to Federal Express Corporation, its employees, and agents. “You” and “your” refer to the sender, its employees, and agents.

**Agreement To Terms** By giving us your package to deliver, you agree to all the terms on the FedEx Billable Stamp, in the FedEx Billable Stamp Agreement, and in the current FedEx Service Guide, which is available online at [fedex.com](http://fedex.com) or upon request. If there is a conflict between the current FedEx Service Guide, the FedEx Billable Stamp, and the Order Form, the current FedEx Service Guide will control. No one is authorized to change the terms of our Agreement.

## Limitations On Our Liability And Liabilities Not Assumed

- We will not be responsible for any claim in excess of \$100 per FedEx Billable Stamp shipment, whether the result of loss, damage, delay, nondelivery, misdelivery, or misinformation, unless you have declared a higher value on the FedEx Billable Stamp Agreement and Order Form and paid an additional charge. Your right to recover from FedEx for any loss, including intrinsic value of the package, loss of sales, income interest, profit, attorneys’ fees, costs, and other forms of damage, whether direct, incidental, consequential, or special, is limited to the lesser of \$100 or the actual documented loss, unless you pay for and declare a higher authorized value. If you declare a higher value and pay the additional charge, our liability will be the lesser of your declared value or the actual value of your package. Additional limitations can be found in the current FedEx Service Guide. We do not provide cargo liability insurance.
- In any event, we will not be liable for any damage, whether direct, incidental, special, or consequential, in excess of the declared value of a shipment, whether or not FedEx had knowledge that such damages might be incurred, including but not limited to loss of income or profits.
- We won’t be liable:
  - for your acts or omissions, including but not limited to improper or insufficient packing, securing, marking, or addressing, or those of the recipient or anyone else with an interest in the package.
  - if you or the recipient violates any of the terms of our Agreement.
  - for loss of or damage to shipments of prohibited items.
  - for loss, damage, or delay caused by events we cannot control, including but not limited to acts of God, perils of the air, weather conditions, acts of public enemies, war, strikes, civil commotions, or acts of public authorities with actual or apparent authority.

**Filing A Claim** YOU MUST MAKE ALL CLAIMS IN WRITING and notify us of your claim within strict time limits set out in the current FedEx Service Guide. You may call our Customer Service department at 1.800.GoFedEx 1.800.463.3339 to report a claim; however, you must still file a timely written claim.

Within nine months (from the ship date) after you notify us of your claim, you must send us all the information you have about it. We aren’t obligated to act on any claim until you have paid all transportation charges, and you may not deduct the amount of your claim from those charges.

If the recipient accepts your package without noting any damage on the delivery record, we will assume the package was delivered in good condition. For us to process your claim, you must make the original shipping cartons and packing available for inspection.

**Right To Inspect** We may, at our option, open and inspect your packages before or after you give them to us to deliver.

**Right Of Rejection** We reserve the right to reject a shipment when such shipment would be likely to cause delay or damage to other shipments, equipment, or personnel; or if the shipment is prohibited by law; or if the stamp has been changed or altered; or if the shipment would violate any terms of the FedEx Billable Stamp Agreement or the current FedEx Service Guide.

**Special Services** Other services and service options not provided for on this FedEx Billable Stamp are not available for use with this stamp (e.g., C.O.D., Dangerous Goods). Saturday Delivery is available only on an Expanded Billable Stamp. If you require other services or service options, ship your package using FedEx Ship Manager® at [fedex.com](http://fedex.com) or ask a FedEx representative for the appropriate form.

Expanded delivery stamps are for Monday through Saturday delivery. Shipments tendered on Friday with FedEx Priority Overnight® or Thursday with FedEx 2Day® are delivered on Saturday to most locations and an extra charge applies. Shipments tendered on a day other than Thursday or Friday (as stated above) follow normal service commitments.

**Air Transportation Tax Included** A federal excise tax when required by the Internal Revenue Code on the air transportation portion of this service, if any, is paid by us. We reserve the right to transport this shipment entirely by ground transportation.

**Money-Back Guarantee** In the event of untimely delivery, FedEx will, at your request and with some limitations, refund or credit all transportation charges. See the current FedEx Service Guide for more information.

The FedEx Billable Stamp has no cash value and is not transferable or redeemable. Do not ship cash.

**Termination** FedEx may immediately and without notice terminate your participation in this Program if you fail to comply with any of the terms and conditions of this Program.