





Ancillary Services Japan Market Guide

Below is a full list of ancillary services currently available in Japan. For more information, please visit [Ancillary Service page](#).

 Transportation Options	Charter Truck	FedEx provides dedicated vehicle for pick-up / delivery to cater to the customer's special request.
 Packaging Services	Packing Charges	FedEx provides packing services for customers.
	Packing Material	FedEx provides packaging materials for customers.
 Documentation Services	Document Handling AWB	FedEx prepares Air Waybill on behalf of customers based on information provided by customers.
	Document Handling AWB and Commercial Invoice	FedEx prepares Air Waybill and Commercial Invoice on behalf of customers based on information provided by customers.
	Document Handling Commercial Invoice	FedEx prepares Commercial Invoice on behalf of customers based on information provided by customers.
	Invoice Control Service	FedEx removes documents attached on external packaging of shipments on behalf of customers.
 Customer Services	Monthly Reporting	FedEx generates customizable monthly data reports as requested by customers.
	Proactive Monitoring and Intervention	FedEx provides proactive shipment tracking from pick up until proof of delivery; creates and handles problem shipments; conducts investigation via communication with stakeholders to accelerate shipment resolution.
	Customized Post-sales Support	FedEx provides special service requirements beyond regular services.

The ancillary services may be billed as Miscellaneous or Other Charges (where applicable).

Need Help or Ready to Get Started?

To request any of the services listed above, please contact us.

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