

Ancillary Services Korea Market Guide

Below is a full list of ancillary services currently available in Korea. For more information, please visit [Ancillary Service page](#).

 Transportation Options	Dedicated Vehicle for Pick-up / Delivery	FedEx arranges a dedicated vehicle for pick-up / delivery to cater to the customer's special request.
 Packaging Services	Labelling	FedEx attaches Air Waybill or customer-supplied labels to shipments.
	Packaging Material	FedEx provides packaging materials for customers.
	Packing Service	FedEx provides packing services for customers.
 Documentation Services	Clearance Permits / Licenses	FedEx applies a fee for obtaining or renewing the import permit or license as required by local regulatory body.
	Inbound Document Removal Service	FedEx removes documents attached on external packaging of shipments on behalf of customers.
	Air Waybill Preparation	FedEx prepares Air Waybill on behalf of customers based on information provided by customers.
 Special Handling	Shipment Split and Repack	For declaration, FedEx opens up customer's package, splits contents and repacks them. At additional cost, original packaging could be replaced or supplemented with shock-absorbing materials for special occasions such as return shipment.
	Quarantine Inspection Service Application	FedEx represents a customer to apply for a quarantine inspection of imported animal / plant to obtain prior approval from KR QIA (Quarantine and Inspection Agency). During the process, customer's package will be broken down: 1. Animal Quarantine (Livestock Epidemic Prevention Act) 2. Plant Quarantine (Plant Quarantine Act)
	Disposal	FedEx disposes shipments on behalf of customers when shipments are rejected after quarantine inspection.
	Contents Checking	FedEx opens a package and provides content checking result or photo copies upon customers' request.
 Customer Services	Proactive Monitoring and Intervention	FedEx provides proactive shipment tracking from pick-up until proof of delivery; creates and handles problem shipments; conducts investigation via communication with stakeholders to accelerate shipment resolution.
	Customized Post-sales Support	FedEx provides special service requirements beyond regular services.
	Customized Reporting	FedEx generates customizable monthly data reports as requested by customers.
 Customs Clearance	Ancillary Clearance Services	A range of value-added solutions when your shipment has special clearance needs. CHECK FEES

Need Help or Ready to Get Started?

To request any of the services listed above, please contact us.

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