




Ancillary Services Malaysia Market Guide

Below is a full list of ancillary services currently available in Malaysia. For more information, please visit [Ancillary Service page](#).

 Transportation Options	Dedicated Vehicle for Pick-up / Delivery	FedEx arranges a dedicated vehicle for pick-up / delivery to cater to the customer's special request.
 Packaging Services	Single wooden Crating / Crating	FedEx packs the shipment in a single wooden crating or crating for the customer.
	Palletization	FedEx places / stacks the goods or materials onto pallets. (standard size per cbm only)
 Documentation Services	Air Waybill Preparation	FedEx prepares Air Waybill on behalf of customers based on information provided by customers.
 Special Handling	Special Equipment Handling	FedEx provides special material handling as required by the customer. (e.g. 10 tons forklift, equipment, crane, etc)
	On-dock Support	FedEx provides dedicated on-site courier handling the documentation, processing of export shipments.
	Fumigation Service	FedEx provides action or process of disinfecting or purifying a wooden packaging with the fumes of certain chemicals.
	Dangerous Goods One-Stop Shop (DGOSS)	DGOSS enables customers to conveniently ship over 2,200 types of dangerous goods, ranging from class 1 to 9, such as paints, perfumes, bleaches, and electronic devices with lithium batteries, to international markets.
 Customer Services	Customized Reporting	FedEx generates customizable monthly data reports as requested by customers.
	Proactive Monitoring and Intervention	FedEx provides proactive shipment tracking from pick up until proof of delivery; creates and handles problem shipments; conducts investigation via communication with stakeholders to accelerate shipment resolution.
	Customized Post-sales Support	FedEx provides special service requirements beyond regular services.
	Customized Reporting	FedEx generates customizable monthly data reports as requested by customers.
 Customs Clearance	Ancillary Clearance Services	A range of value-added solutions when your shipment has special clearance needs CHECK FEES

Need Help or Ready to Get Started?

To request any of the services listed above, please contact us.

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