

Ancillary Services Singapore Market Guide

Below is a full list of ancillary services currently available in Singapore. For more information, please visit [Ancillary Service page](#).

 <p>Transportation Options</p>	<p>Dedicated Vehicle for Pick-up / Delivery</p>	<p>FedEx arranges a dedicated vehicle for pick-up / delivery to cater to customer's special request. The vehicles may include FedEx vehicles or vendor vehicles to provide flexibility in the logistics process.</p>
 <p>Packaging Services</p>	<p>Single Wooden Crating / Crating Palletization</p>	<p>FedEx packs the shipment in a single wooden crating or crating for the customer. FedEx places / stacks the goods or materials onto pallets. (standard size per cbm only)</p>
 <p>Documentation Services</p>	<p>Create air waybill on behalf of customers Invoice Control Service</p>	<p>FedEx prepares Air Waybill on behalf of customers based on information provided by customers. FedEx removes documents attached on external packaging of shipments on behalf of customers.</p>
 <p>Special Handling</p>	<p>Special Handling On-dock Support Fumigation Service Dangerous Goods One-Stop Shop (DGOSS)</p>	<p>FedEx provides special handling service as required by the customer (e.g. equipment). FedEx provides dedicated on-site courier handling the documentation, processing of export shipments. FedEx provides action or process of disinfecting or purifying a wooden packaging with the fumes of certain chemicals. FedEx provides an effortless shipping experience for over 2,200 types of dangerous goods, including classes 1 to 9 such as paints, perfumes, bleaches, and lithium battery devices. Customers can engage the DG One-Stop Solution for seamless packing, labeling.</p>
 <p>Customer Services</p>	<p>Customized Reporting Proactive Monitoring and Intervention Customized Post-sales Support</p>	<p>FedEx generates customizable monthly data reports as requested by customers. FedEx provides proactive shipment tracking from pick up until proof of delivery; creates and handles problem shipments; conducts investigation via communication with stakeholders to accelerate shipment resolution. FedEx provides special service requirements beyond regular services.</p>

The ancillary services may be billed as Miscellaneous or Other Charges (where applicable).

Need Help or Ready to Get Started?

To request any of the services listed above, please contact us.

GET IN TOUCH

