

Ancillary Services/Charges Vietnam Market Guide

Below is a full list of ancillary services/charges currently available in Vietnam.

 Transportation Options	Dedicated Vehicle for Pick-up/Delivery	Dedicated vehicle for pick up or delivery to cater to customer special request
	Re Route Fee	Customer request shipment to be sent from one Gateway in VN to another at customer expense
 Packaging Services	Palletization	To place / stack the goods or materials onto pallets (Standard Only)
 Special Handling	Fumigation Service	The action or process of disinfecting or purifying a wooden packaging with the fumes of certain chemicals.
	Storage	We may assess a storage fee if a shipment remains uncleared in the clearance location beyond the published time limit.
	Cold storage	Storage of shipments on a temperature-controlled area
	Dangerous Goods One-Stop Shop (DGOSS)	This one-stop shop enables customers to conveniently ship over 2,200 types of dangerous goods, ranging from class 1 to 9, such as paints, perfumes, bleaches, and electronic devices with lithium batteries, to international markets.
	On-dock Support	Dedicated On-Site Courier handling the documentation, processing of export shipments.

Need Help or Ready to Get Started?

To request any of the services listed above, please contact us.

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 Customs Clearance	Clearance Entry Fee - Permits/Licenses	FedEx will apply a fee for obtaining or renewing the import permit or license as required by local regulatory body.
	Individual Formal Entry - Formal Processing shipments (Import)	FedEx will apply a fee for preparation of Customs documents to import dutiable shipments requiring formal entry. Local Note: FedEx will apply a fee to create and submit the VN Customs clearance declaration for import commercial shipments at the consignee's location using buyer-seller contracts provided by the consignee and other appropriate licenses / documentation (processing product).
	Clearance Entry Fee - Formal Processing Shipments (Export)	FedEx charges a fee for preparing and filing a Customs Entry and supporting documentation to obtain clearance and release of shipments through Customs Agencies. Local Note: FedEx charges a fee to create and submit the VN Customs clearance declaration for export commercial shipments at the shipper's location using buyer-seller contracts provided by the shipper and other appropriate licenses / documentation (processing product).
	Cultural License	Process the required clearance paperwork to obtain Cultural approval to import a shipment into Vietnam
	Customs Clearance Fee - (Import)	FedEx will apply Custom clearance surcharge for every import formal shipment that requires customs declaration. Local note: Customs fee is a fee that FedEx needs to pay Customs for each declaration before the shipment is cleared. FedEx will collect it back from Customer.
	Customs Clearance Fee - Informal (Import)	FedEx will apply Custom clearance surcharge for every import formal shipment that requires customs declaration. Local Note: FedEx will apply Custom clearance surcharge for every import informal shipment that requires customs declaration.
	Customized Service - Declare by product catalogue	FedEx can provide additional services such as creating specific reports, opening/labeling packages. Both FedEx and the payer have to agree on the hourly expenses before this service can be applied. Local note: FedEx can prepare customs declaration based on trade data in product catalogue provide by customer and inform customer when there is data discrepancy between catalogue and invoice (pre-alignment and onboarding required)
	Export Formal Clearance	FedEx charges a fee where a formal export declaration is required due to value, commodity or special entry type.
Get Rate		

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