



Shipping to the U.S.  
with confidence –

## FedEx makes cross-border e-commerce shipping faster and easier



### U.S. customs changes for all imports – Effective August 29, 2025

Starting August 29, 2025 at 12:01am (EDT), the de minimis exemption for international shipments into the U.S. is removed. This means that every shipment entering the U.S., regardless of its customs value, will be subject to either informal or formal customs entry, along with all applicable duties and taxes. The previous exemption that allowed shipments valued at USD800 or less to enter duty-free will no longer apply.



### Implications for your e-commerce shipments



- 1 Increased compliance and documentation requirements**  
Shippers must now provide complete and accurate information for each shipment, including the 10-digit Harmonized Tariff Schedule (HTS) code and precise commodity description. Incomplete or missing data may result in customs delays or shipment returns.
- 2 Potential increase in shipping costs**  
With duties and taxes applied to all shipments, both shippers and recipients may face higher overall transactional costs. This may impact profit margins or require adjustments in final pricing for U.S. customers.
- 3 Potential delays or longer delivery time**  
More complex customs clearance procedures and stricter documentation checks may lead to a longer processing time and delays at the borders.
- 4 Potential impact on customer experience**  
Unexpected duty and tax charges, handling fees or delivery delays may frustrate shippers and recipients. Transparent process is key in managing expectations.
- 5 Greater reliance on professional logistics support**  
Partnering with experienced logistics providers that offer structured, transparent customs support helps simplify compliance and facilitate smoother, more predictable deliveries.



### FedEx supporting you through the change

At FedEx, we power your business with seamless, intelligent shipping no matter what changes come your way:



#### Global Reach

Deliver to more than 220 countries and territories, with flexible shipping options tailored for e-commerce, making cross-border shipping reliable, efficient and ready to scale with your business.



#### Skilled support in customs clearance

Provide professional customs clearance services at U.S. gateways, helping your shipments move smoothly.



#### Structured and transparent duty and tax handling

Use established systems to calculate and collect duties and taxes, giving shippers and recipients clear visibility into total shipping costs and helping avoid unexpected fees at delivery.



#### Advanced digital tools and automations

Our integrated digital solutions, including online shipment preparation tools with intuitive prompts for required customs information, such as HTS codes and commodity descriptions, help reduce the risk of incomplete or missing shipment data.



#### Timely end-to-end tracking

Shippers and recipients can enable proactive notifications via email or SMS to receive timely tracking updates, gain visibility to shipment status, and prepare for any necessary actions such as duty and tax payment.



#### Expertise in trade rules and latest regulatory updates

We stay ahead of evolving regulation changes and proactively share timely updates and resources to help customers respond quickly and stay compliant – for example via our [U.S. Tariff Info Hub](#).

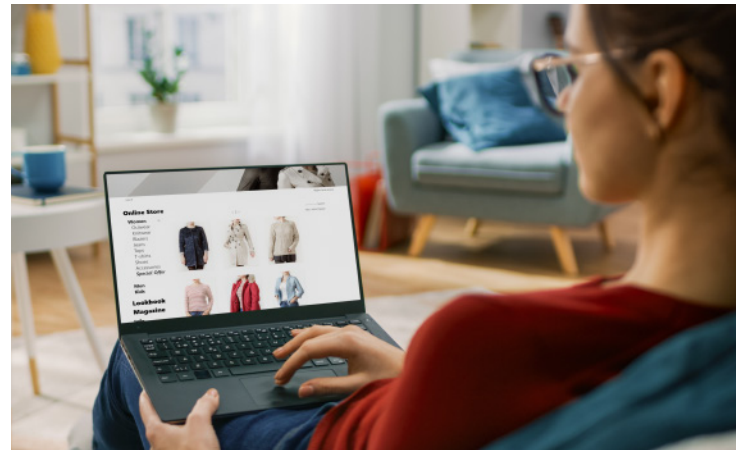
Ready to ship with FICP? [Open an account](#) or [get a quote](#) now.

## FedEx® International Connect Plus – Tailored solution for e-commerce shipping

FedEx® International Connect Plus (FICP) is a smart, flexible shipping solution designed for global e-commerce businesses seeking both speed and cost efficiency. It offers\*:

- 1 Day-definite delivery in typically 2-3 business days worldwide
- 2 Ideal for shipments of less than 10kg
- 3 One simple rate structure, without residential surcharges
- 4 Customs clearance included
- 5 Flexible pickup and delivery options available – including Saturday and evening delivery, home delivery, retail point or locker, leave at door, and picture proof of delivery
- 6 Timely notifications to shoppers / recipients via SMS or email
- 7 Seamless digital integration – Direct Integration with FedEx shipping platform or third-party shipping applications on various e-commerce platforms

\* Availability of services and transit times may vary depending on origin and destination.



Explore more about FICP [here](#).

## A side-by-side look – Why FedEx may be the smarter choice over local postal service

Service Features	FedEx® International Connect Plus (FICP)	Local Postal Service
Customs Clearance Handling and Support		
Duty and Tax Calculation	<ul style="list-style-type: none"><li>• Certain percentage of customs value based on country of origin and type of commodity</li><li>• Transparent, online Duty and Tax Calculator available for estimation of duties and taxes</li></ul>	<ul style="list-style-type: none"><li>• Either (a) certain percentage of customs value based on country of origin and type of commodity, or (b) a flat fee per package (only till Feb 28, 2026), subject to announcements by local postal provider.</li></ul>
Duty and Tax Collection & Payment	<ul style="list-style-type: none"><li>• Structured process</li><li>• Duty and tax details are available online, and payment can be made via Credit Card and PayPal</li></ul>	<ul style="list-style-type: none"><li>• Collection process, handling fee and customs clearance support are pending announcements by local postal provider.</li></ul>
Duty and Tax Handling Fee	Transparent <sup>1</sup>	<ul style="list-style-type: none"><li>• Availability of parcel service to the U.S. varies by market. As of August 27, 2025, postal providers in various markets have announced the partial or total suspension of parcel shipping into the U.S. until further notice.</li></ul>
Customs Clearance Support	Supported by digital tools without extra charge for standard clearance work	
Standard Service Features		
Speed	Typically 2-3 business days worldwide	6 – 14 days for international standard services, varies by market
Tracking	Timely end-to-end tracking	Basic tracking usually available
Pickup & Delivery	Door-to-door, flexible with multiple convenient options	<ul style="list-style-type: none"><li>• In-person drop off and/or collection at post office usually required</li><li>• Door-to-door option may levy a fee per delivery attempt</li></ul>
Customer Service	Intelligent assistance through multi-channels	Standard channels to support enquiries
Additional service features	<ul style="list-style-type: none"><li>• Compatible with third-party e-commerce platforms</li><li>• Variety of automation and digital tools available based on different business needs</li><li>• Timely notifications (SMS / email)</li></ul>	Typically not available

<sup>1</sup> To be collected as Disbursement Fee or Duty & Tax Forwarding Fee on invoice

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