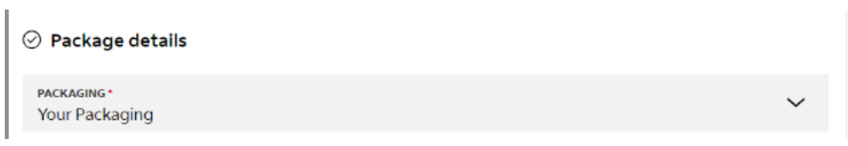
Last-Minute Rate: Frequently Asked Questions

1. Why is my quote confirmed, but I am not able to enjoy the last-minute rate?

Answer: Your shipment might be rejected by the rating system if the details, as set out below, in the actual shipment do not match the details in the quote:

- ✓ **Origin & Destination**
  - **For Postal Aware Countries:**
    - Country Code
    - City name or postal code
  - **For Non-Postal Aware Countries:**
    - The country code must match between the quote and actual shipment.
- ✓ **Service Type**
- ✓ **Pickup Date**
- ✓ **Chargeable Weight**
- ✓ **Actual Weight**
- ✓ **Package Type**
  - "Your Packaging" must be selected.



- ✓ **Account Number – Below are the example scenarios, where account number changes are acceptable**

Account who obtain Last Minute Rate	Payor	Shipper	Consignee	Third-Party Billing Surcharge apply?
Export from CN to Any Market				
CN Acct#123456789	CN Acct#123456789	CN Acct#123456789	Any Market	No
CN Acct#123456789	CN Acct#123456789	CN Acct#987654321	Any Market	Yes, 2.5% of total shipment charge may apply*
CN Acct#123456789	CN Acct#987654321 (Must be from CN)	CN Acct#123456789	Any Market	
Import to CN from Any Market				
CN Acct#123456789	CN Acct#123456789	Any Market	CN Acct#123456789	No
CN Acct#123456789	CN Acct#123456789	Any Market	CN Acct#987654321	Yes, 2.5% of total shipment charge may apply*
CN Acct#123456789	CN Acct#987654321 (Must be from CN)	Any Market	CN Acct#123456789	

*Provided the shipper and consignee account number and the third-party billing account number **are not part of the same company,** as determined by FedEx.

2. Is the quoted price a final or fixed amount?

Answer: The quoted price is not final. Additional charges may apply to the actual shipment, including but not limited to those listed below. For the most accurate and up-to-date information, please refer to the surcharge and other information published on fedex.com.

- **Non-Stackable Surcharge:** This charge is applicable to any freight handling unit which our operations team decides cannot be stacked vertically in a safe and secure manner.

- **Additional Handling Fee-Packaging:** We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit. For more details, please visit surcharge and other information at fedex.com.

- **Third-Party Billing Surcharge:** 2.5% of total shipment charges will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer. The surcharge applies when the shipper and consignee account number and the third-party billing account number **are not part of the same company,** as determined by FedEx. For the definition of and further information on Bill Third Party shipments, please refer to the FedEx Express Terms and Conditions of Carriage.

3. Can my shipment be rebilled after it is delivered/invoiced?

Answer: Unfortunately, rebilling is not available for last-minute rate shipment.

*** End of the FAQ ***