

What's New Page

The instructions in this user guide will help you understand the Last-Minute Rate at fedex.com

[SECTION 1 – Visit Local FedEx Website](#)

[SECTION 2 – Sign in with FedEx User ID](#)

[SECTION 3 – Enter Origin & Destination](#)

[SECTION 4 – Enter Shipment Details](#)

[SECTION 5 – Identifying Last Minute Rates & Selection](#)

[SECTION 6 – User Landing Page](#)

[SECTION 7 – Save Quote Online](#)

[SECTION 8 – Air waybill Creation \(User Creation\)](#)

[SECTION 10a – Print Documents, Pickup Arrangement](#)

[SECTION 11a – Confirmation Email, FedEx Documents](#)

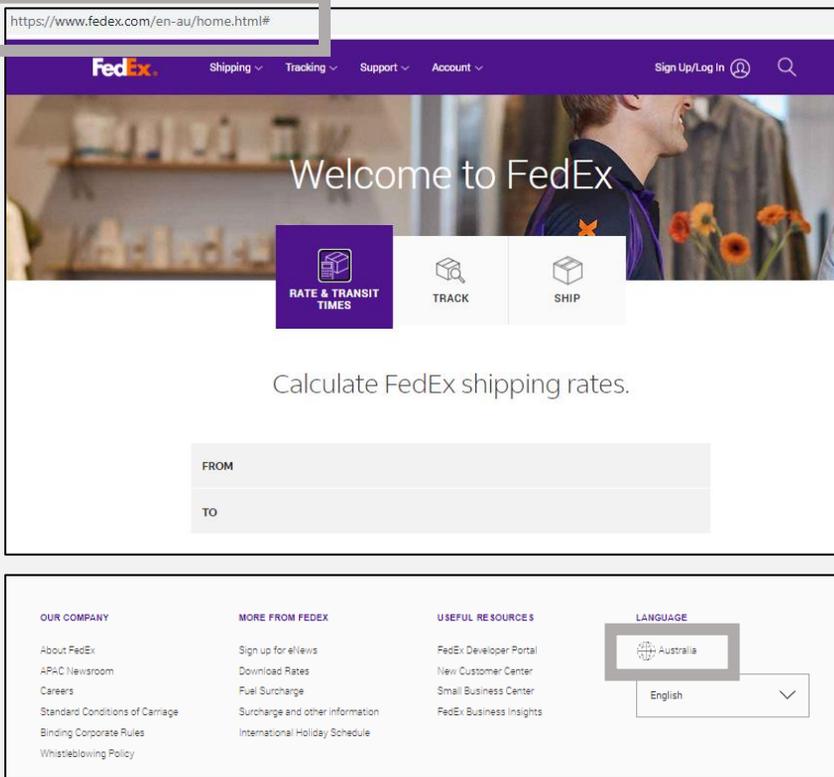
[SECTION 9 – Air waybill Creation \(User Submission\)](#)

[SECTION 10b – Pickup Arrangement](#)

[SECTION 11b – Confirmation Email](#)

User Guide version – v3.1

SECTION 1 – Visit Local FedEx Website



TIP

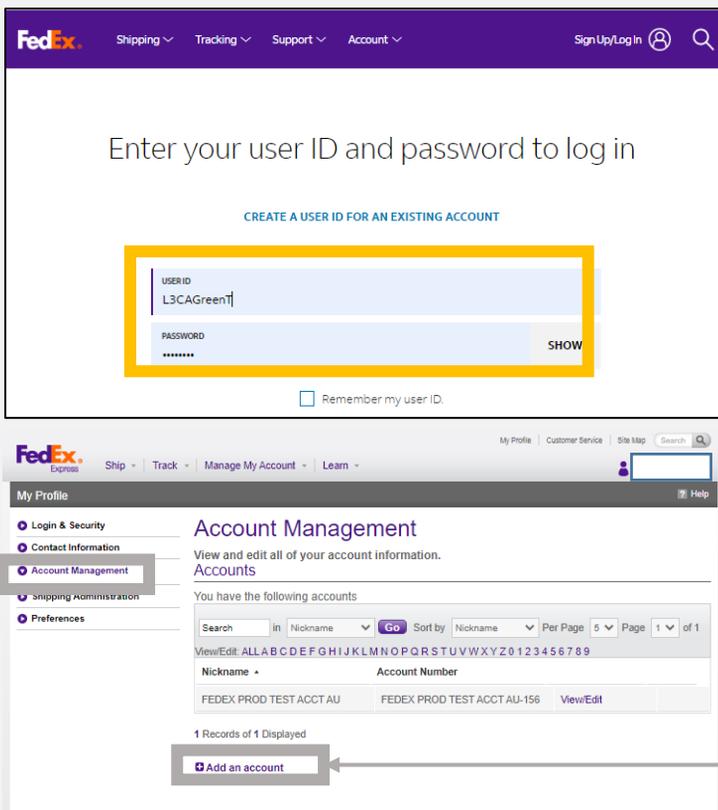
Visit your local FedEx website to get a rate

i.e. AU account > AU FedEx website.

TIP

To change regional settings, select location at the bottom of the page

SECTION 2 – Sign in with FedEx User ID



Step 1

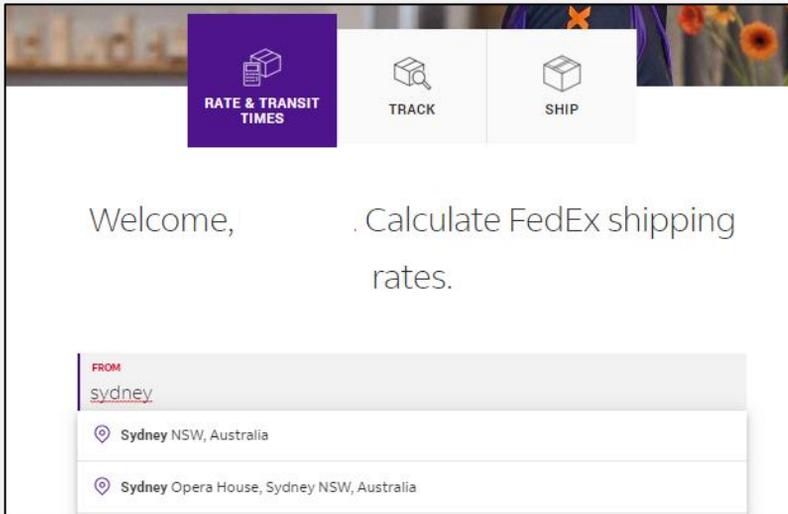
Sign in with valid and active FedEx user ID on the Fedex.com

IMPORTANT

First time users will need to link their FedEx Shipping Account number to FedEx user ID.

This will allow Last Minute Rates to be displayed and air waybill (AWB) creation possible.

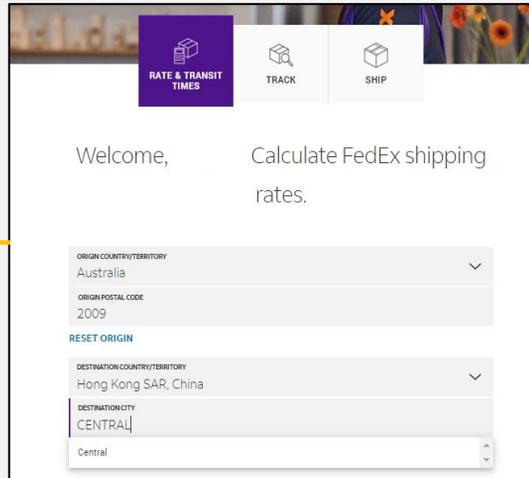
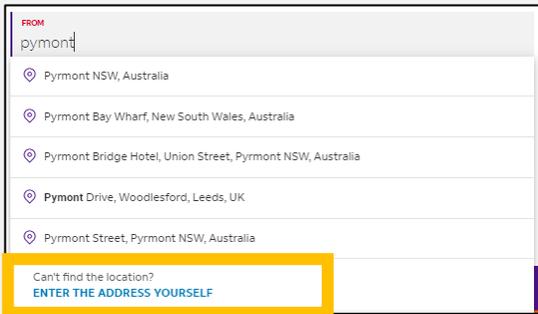
SECTION 3a – Enter Origin & Destination



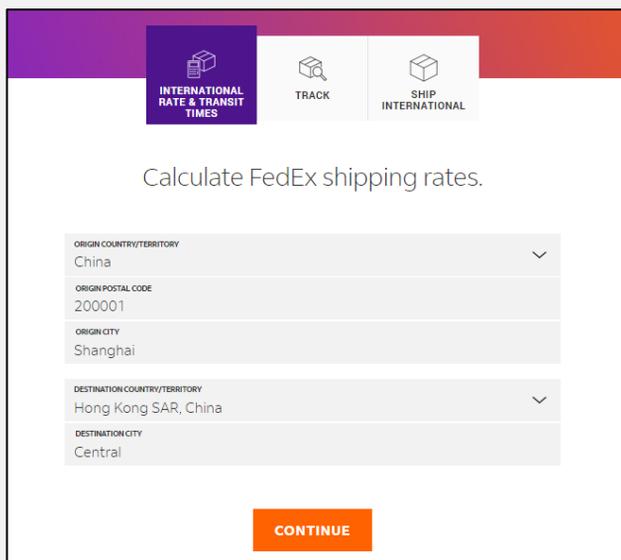
► **Step 2a**

(Recommended)
Type in key words and select from drop down menu

*Same steps for both Origin & Destination



SECTION 3b – Enter Origin & Destination (China Specific)



► **Step 2b**

(Alternate)
Select country, city, and manually type in postal code

*Same steps for both Origin & Destination

SECTION 4 – Enter Shipment Details

Need additional cover?

Do you want to purchase a higher limit of liability from FedEx for this shipment? If yes, include a declared value for carriage.

Yes No

Tell us more about your shipment

PACKAGING ▼

Your Packaging kg/cm ▼

NO. OF PACKAGES <small>Max. 40</small>	WEIGHT PER PACKAGE <small>Max. weight 2000 kg.</small>	DIMENSIONS PER PACKAGE <small>L x W x H (Optional)</small>
3 ▼	30 kg	30 x 30 x 30 cm

[+ ADD ANOTHER PACKAGE](#)

PACKAGES: 3 TOTAL WEIGHT: 90 KG

When do you want to ship?

SHIP DATE ▼

Tuesday, 19 July 2022

SHOW RATES

► Step 3

Select “Yes” if you want to purchase a higher limit of liability for this shipment (Surcharges may apply)

► Step 4

Select “Package Type” and enter package details (no. of packages, weight per package, dimensions per package)

► Step 5

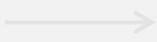
Total declared weight must be above weights mentioned below to trigger Last Minute Rates:
 APAC markets – 21KG
 MEISA markets – 68KG

*Dimensions are mandatory input to proceed to next step

► Step 6

Signed in users can select from 10 ship dates

Select “SHOW RATES “ once all fields have been populated



SECTION 5 – Identifying Last Minute Rates & Selection

Here are your Account-Specific Rates and delivery dates for shipments sent Tuesday, 19 July 2022

I want this shipment picked up
 View signature options [?](#)
 I'm shipping non-standard package(s) [?](#)

Amounts are shown in AUD

ARRIVES ON Fri, Jul 22	DELIVERED BY 12:00 pm NEW FedEx International Priority® Express	\$2,871.51	▼								
	DELIVERED BY 6:00 pm FedEx International Priority®	\$2,789.19	▼								
	<div style="border: 1px solid purple; padding: 2px; display: inline-block; background-color: purple; color: white; font-weight: bold; font-size: small;">LAST-MINUTE RATE</div> DELIVERED BY 6:00 pm FedEx International Priority® This last-minute rate does not include special services or money-back guarantee in case of delays. Read more	\$2,789.19 \$627.26	<div style="border: 1px dashed gray; padding: 2px; display: inline-block; background-color: white; font-size: small;">↑</div>								
	<table style="width: 100%; font-size: x-small;"> <tr><td>Base rate</td><td style="text-align: right;">\$340.20</td></tr> <tr><td>Fuel Surcharge</td><td style="text-align: right;">\$152.06</td></tr> <tr><td>Peak Surcharge</td><td style="text-align: right;">\$135.00</td></tr> <tr><td>Estimated Total</td><td style="text-align: right; font-weight: bold;">\$627.26</td></tr> </table>	Base rate	\$340.20	Fuel Surcharge	\$152.06	Peak Surcharge	\$135.00	Estimated Total	\$627.26		
Base rate	\$340.20										
Fuel Surcharge	\$152.06										
Peak Surcharge	\$135.00										
Estimated Total	\$627.26										

Arrival dates shown here are subject to availability.
Rates shown here may be different than the actual charges for your shipment. [View more details.](#)

TIP

Fill in suitable declarations (Surcharges may apply)

Step 7

To select the Last-Minute Rate, click on the orange Price, user will be directed to landing page.

TIPS

Last Minute Rates are subject to Terms & Conditions.

Last Minute Rates are labelled with purple indicator

To view price breakdown, click on the arrow

A last-minute rate is a discounted rate for shipments with the following service restrictions:

	LAST-MINUTE RATE (SAVE UP TO 80%)	REGULAR RATE
Will arrive on selected date	✓	✓
Dangerous goods (eg. flammable, toxic or corrosive substances)	✗	✓
Broker select service (ability to use your own broker for customs clearance)	✗	✓
Contractual agreements on pricing and other features of service	✗	✓

CLOSE

SECTION 6 – User Landing Page

From
NEW ZEALAND to JAPAN
 Quote number 4912082

ORIGIN
Auckland, 1140, NEW ZEALAND

DESTINATION
Minato City, 105-0011, JAPAN

TOTAL QUANTITY 1 Pieces	TOTAL VOLUME 0.06 m ³	CHARGEABLE WEIGHT 100.00 kg	DECLARED VALUE FOR CARRIAGE NZD 1.00	PACKAGE DETAILS ▾
-----------------------------------	--	---------------------------------------	--	--------------------------

PICKUP DATE (AT LOCATION) 17 July 2024 17:00	DELIVERY DATE (AT LOCATION) 21 July 2024 18:00	MONEY BACK GUARANTEE* No	PRICE NZD 1,349.12
DELIVERY SERVICE INTERNATIONAL PRIORITY FREIGHT	SHIPPING OPTION Door-to-Door (DTD)	SPECIAL ONE-OFF PRICE** Yes	
DIM DIVISOR 5000			PRICE BREAKDOWN ▾

Valid until 17 July 2024 14:25 IST (0 hours, 59 minutes remaining).
 Need more time? Extend time left on your quote proposal to 19 July 2024 04:25 IST by clicking **SAVE QUOTE.**

FedEx Terms and Conditions apply
 Prices are based on your provided shipment details, including surcharges and options, excluding duties and taxes.

** SPECIAL ONE-OFF PRICE
 1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.
 2. FedEx standard calculations apply to determine dimensional weight. The fuel surcharge and other surcharges as set out on fedex.com will apply to the shipment.

If you already have an Air Waybill, please enter the number below:

AIRWAYBILL NUMBER*

- Confirmation Email required for this shipment? ⓘ
- I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

CONFIRM SHIPMENT

If you do not have an Air Waybill and want to proceed with the creation of your Air Waybill, please login with your fedex.com Login ID and password by clicking on 'Create an AWB' button.

Note: After you log-in you will also see an option to view all your quotes.

CREATE AN AWB

TIPS

Unique Quote Number is listed at the top of the landing page

User can see the package details and price breakdown on the landing page

The quote is valid for 1 hour

SECTION 7 – Save Quote Online

IMPORTANT

Save Quote online provides the online customer the option to extend the quote validity.

The quote validity can be extended up to 4 days or the pickup date – whichever comes first.

The time zone is configured to the customer's system time zone. Here the quote was created in India, hence it shows IST.

► Step 7a

To extend the quote validity, click on the "SAVE QUOTE" link.

A pop-up window, asking for customer email ID(s) will appear.

From
NEW ZEALAND to JAPAN
Quote number 4912082

ORIGIN
Auckland, 1140, NEW ZEALAND

DESTINATION
Minato City, 105-0011, JAPAN

TOTAL QUANTITY 1 Pieces	TOTAL VOLUME 0.06 m ³	CHARGEABLE WEIGHT 100.00 kg	DECLARED VALUE FOR CARRIAGE NZD 1.00	PACKAGE DETAILS
----------------------------	-------------------------------------	--------------------------------	---	---------------------------------

PICKUP DATE (AT LOCATION) 17 July 2024 17:00	DELIVERY DATE (AT LOCATION) 21 July 2024 18:00	MONEY BACK GUARANTEE* No	PRICE NZD 1,349.12
DELIVERY SERVICE INTERNATIONAL PRIORITY FREIGHT	SHIPPING OPTION Door-to-Door (DTD)	SPECIAL ONE-OFF PRICE** Yes	

DIM DIVISOR 5000 [PRICE BREAKDOWN](#)

Valid until 17 July 2024 14:25 IST (0 hours, 59 minutes remaining).
Need more time? Extend time left on your quote proposal to 19 July 2024 04:25 IST by clicking **SAVE QUOTE.**

FedEx Terms and Conditions apply
Prices are based on your provided shipment details, including surcharges and options, excluding duties and taxes.

** SPECIAL ONE-OFF PRICE
1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.
2. FedEx standard calculations apply to determine dimensional weight. The fuel surcharge and other surcharges as set out on fedex.com will apply to the shipment.

If you already have an Air Waybill, please enter the number below:

AIRWAYBILL NUMBER*

- Confirmation Email required for this shipment?
- I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

CONFIRM SHIPMENT

If you do not have an Air Waybill and want to proceed with the creation of your Air Waybill, please login with your fedex.com Login ID and password by clicking on 'Create an AWB' button.

Note: After you log-in you will also see an option to view all your quotes.

CREATE AN AWB

SECTION 7 – Save Quote Online

E-MAIL ADDRESS

▶ Customer email ID will auto populate here

Please enter email address.

Please enter up to 3 email addresses that should receive this last-minute rate offer email. Once you click on the Send button, you will be redirected to the summary page of all your last-minute rate quotes.

SEND

▶ Step 7b

Customer can share up to 3 email IDs (separated by comma) to send the quote offer email with the new extended validity.

Customer will be redirected to the Customer activity center (CAC) – My Quotes

Customer activity center (CAC) – My Quotes

My Quotes

Ready To Ship	Confirmed	Declined	Expired
4	2	0	13

[Request a Quote](#)

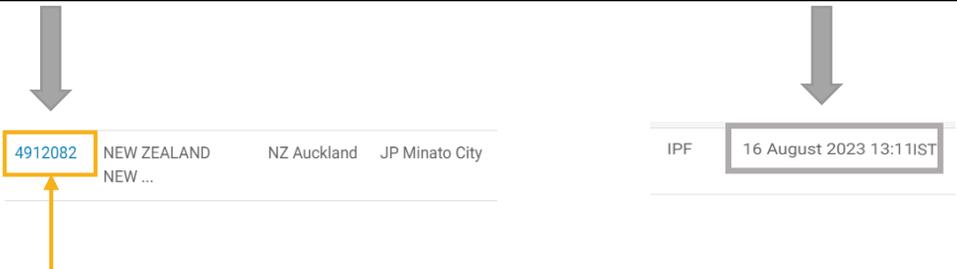
Showing last 19 records

QUOTE ID	CONTACT NAME	ORIGIN	DESTINATION	TRACKING NUMBER	PICKUP REF NO	CUSTOMER REFERENCE	SHIPMENT STATUS	SERVICES	VALID UNTIL	QUOTE STATUS
4910151	NEW ZEALAND NEW ...	NZ Auckland	JP Shinagawa Cit...	-	-	-	NA	IPF	09 August 2023 13:24 IST	
4898777	NEW ZEALAND NEW ...	NZ Auckland	JP Minato City	-	-	-	NA	IPF	14 August 2023 09:30 IST	
4898685	NEW ZEALAND NEW ...	NZ Auckland	JP Sapporo	-	-	-	NA	IEF	15 August 2023 21:48 IST	
4912082	NEW ZEALAND NEW ...	NZ Auckland	JP Minato City	-	-	-	NA	IPF	16 August 2023 13:11 IST	

TIP

Customer can now see the new validity for the quote on the VALID UNTIL column.

Current example shows 9th August is now extended to 16th August.



▶ Step 7b

Customer can select the quote ID on the Customer Activity Centre to complete air waybill creation process for quotes that are in “Ready to ship status” on the QUOTE STATUS column

SECTION 7 – Save Quote Online

Proposals for Quote ID 4912082: NZ, Auckland to JP, Minato City

FedEx <fedex@message.fedex.com>
 To [Redacted]

If there are problems with how this message is displayed, click here to view it in a web browser.

Email not displaying correctly? click here

FedEx.

FedEx® account ending in [Redacted]

Dear [Redacted]

Please find below your quote as requested.

The quote consists of 1 option(s), please make a choice by clicking on the button with the desired price. It will take you to the appropriate webpage on our website where you can confirm the price.

If you have any questions or changes, please give us a call.

Kind regards,

Your FedEx Team

TIP

Customer will receive a quote offer email with the new quote validity on the email address that they have provided.

Customer can check the new quote validity date on the customer activity center

From
NEW ZEALAND to JAPAN
 Quote number 4912082

ORIGIN
Auckland, NEW ZEALAND

DESTINATION
Minato City, JAPAN

VOLUME 0.060 m ³	CHARGEABLE WEIGHT 100.00 kg
QUANTITY 1 Pieces	DECLARED VALUE FOR CARRIAGE NZD 1.00
DIM DIVISOR 5000	

Quote valid until
Wednesday 16 August 2023 19:41 NZST

<p>RATE NZD 5,452.80 NZD 1,349.12 NZD 13.49/kg</p>	<p>PICKUP DATE <small>(AT LOCATION)</small> 17 August 2023 17:00</p>	<p>DELIVERY DATE (AT LOCATION) 21 August 2023 18:00</p>
	<p>DELIVERY SERVICE INTERNATIONAL PRIORITY FREIGHT</p>	<p>SHIPPING OPTION Door-to-Door (DTD)</p>
	<p>MONEY BACK GUARANTEE* NO</p>	<p>SPECIAL ONE-OFF PRICE** YES</p>

[VIEW QUOTE](#)

SECTION 8 – Air waybill (AWB) Creation (User Creation, Option 1)

From
NEW ZEALAND to JAPAN
Quote number 4898777

ORIGIN
Auckland, 2022, NEW ZEALAND

DESTINATION
Minato City, 105-8560, JAPAN

TOTAL QUANTITY 1 Pieces	TOTAL VOLUME 0.027 m ³	CHARGEABLE WEIGHT 100.00 kg	DECLARED VALUE FOR CARRIAGE NZD 1.00	PACKAGE DETAILS ▾
-----------------------------------	---	---------------------------------------	--	-----------------------------------

PICKUP DATE (AT LOCATION) 14 Aug 2023 17:00	DELIVERY DATE (AT LOCATION) 16 Aug 2023 18:00	MONEY BACK GUARANTEE* No	PRICE NZD 1,349.12
DELIVERY SERVICE INTERNATIONAL PRIORITY FREIGHT	SHIPPING OPTION Door-to-Door (DTD)	SPECIAL ONE-OFF PRICE** Yes	

DIM DIVISOR ⓘ
5000

[PRICE BREAKDOWN](#) ▾

✔ Valid until 08 August 2023 23:03 IST (0 hours, 59 minutes remaining).

▶ Step 8a

Click on “Create an AWB” to create air waybill via system.

**** SPECIAL ONE-OFF PRICE**

1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.
2. FedEx standard calculations apply to determine dimensional weight. The fuel surcharge and other surcharges as set out on fedex.com will apply to the shipment.

If you already have an Air Waybill, please enter the number below:

AIRWAYBILL NUMBER*

Confirmation Email required for this shipment? ⓘ

I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

CONFIRM SHIPMENT

If you do not have an Air Waybill and want to proceed with the creation of your Air Waybill, please login with your fedex.com Login ID and password by clicking on 'Create an AWB' button.

Note: After you log-in you will also see an option to view all your quotes.

CREATE AN AWB



SECTION 8 – Air waybill Creation (Shipper & Recipient Information)

From

Your details

COMPANY NAME*
test 123

ADDRESS LINE 1*
123123 test test

ADDRESS LINE 2
second stest

POSTAL CODE
2009

CITY
PYRMONT

COUNTRY
AUSTRALIA

Sender Tax ID No.

Shipment notifications ⓘ

EMAIL(Optional)

LANGUAGE
Select Language

+ ADD EMAIL ADDRESS

CANCEL UPDATE

► Step 9a
Fill in shipper information

💡 TIPS

Enter Air waybill in English only

Address book details can be retrieved on typing key words (company name)

City name is adjustable subject to postal code

Up to 3 emails addresses can be added for shipment notifications to shipper

Help icons are available to guide user.

To

Where are you shipping to?

CONTACT NAME*
test

CONTACT PHONE NUMBER*
12312123

COMPANY NAME*
test 123

ADDRESS LINE 1*
test

ADDRESS LINE 2
testing

POSTAL CODE

CITY
Central

COUNTRY
HONG KONG SAR, CHINA

Recipient Tax ID No.

Save contact to address book

Shipment notifications ⓘ

EMAIL(Optional)

LANGUAGE
Select Language

CANCEL UPDATE

► Step 10a
Fill in recipient information

SECTION 8 – Air waybill Creation (Commodity)

Commodity Information Help

What are you shipping?

SHIPMENT PURPOSE*
Commercial

SAVED ITEMS (OPTIONAL)

ITEM DESCRIPTION (IN ENGLISH)*
copper

HARMONIZATION CODE
340111

COUNTRY OF MANUFACTURE*
HONG KONG SAR, CHINA

QUANTITY*
1

UNIT*
pieces

TOTAL PER ITEM

WEIGHT*
1 kg

CUSTOMS VALUE*
AUD 1

CUSTOMS VALUE CURRENCY
Australian Dollars (AUD)

Save As New Item

+ ADD

Total Weight: 1.00 kg Total Customs Value: AUD 1.00

NEXT

► Step 11a

Fill in commodity information

TIP

You can choose to provide the total weight and customs value instead of per item by selecting "Total"

Store frequent items for future use "Save As New Item"

If you are shipping more than one item, please click "+ Add" and provide details

SECTION 7c – Air waybill Creation (Customs Documentation)

Customs Documentation

Documentation is required for your shipment to clear customs. It must be printed on company letterhead

HOW WOULD YOU LIKE TO PROVIDE THIS DOCUMENT?

I'll create my own invoice

I'll create my own invoice

I want FedEx to help me create a commercial invoice

No, I will print and attach the invoice to my package

For FedEx to send your invoice to customs electronically, turn on the Electronic Trade Documents service for this shipment and future shipments.

Accept Electronic Trade Documents terms and conditions

Alert! Acceptance of FedEx Electronic Trade Documents terms and conditions is required for this selection.

NEXT

► Step 12

Choose the relevant option to create "Customs documentation"

Upload more trade document for clearance as needed

SECTION 8 – Air waybill Creation (Billing Options, Shipping Documents, Review & Confirmation)

Billing Details

Duties, Taxes and Fees ⓘ

BILL TO
Recipient

FedEx ACCOUNT NUMBER
123123123

YOUR REFERENCE (OPTIONAL)

P.O. NO. (OPTIONAL)

INVOICE NO. (OPTIONAL)

DEPARTMENT NO. (OPTIONAL)

NEXT

► Step 13a

Fill in Billing information for Duties, Taxes and Fees only

Shipping Documents

Email a copy of the shipping label (PDF)

Email Address
peter.pan@fedex.com

Print labels on my :

Laser/Inkjet Printer

Thermal Printer

NEXT

► Step 14a

Check the box if you would like the shipping label sent to your email inbox or sent to another party

Enter the email address where you would like the shipping label sent

Commodity Information

Commercial
copper (340111), 1 pieces, 1 kg, AUD1.00
Total Weight: 1.00 kg
Total Customs Value: 1.00 AUD

Customs Documentation

My Own Invoice
Invoice Submission : I will print and attach to package

Billing Details

Duties, Taxes and Fees
Bill To : Recipient

Shipping Documents
Email Address : gsreyes@fedex.com
Print Option : Laser/Inkjet Printer

I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use and Security & Privacy](#).

CONFIRM SHIPMENT

- EDIT
- EDIT
- EDIT
- EDIT

► Step 15a

Review the information and Check the box to agree to Terms and Conditions and click “CONFIRM SHIPMENT” for confirmation.

TIP

Edit option is available before confirmation

SECTION 10a – Print Documents, Pickup Arrangement

Price confirmed!

Call FedEx to arrange pickup + 254111024447 or +254111024442.

Print your shipping documents.

Customer

From **KENYA to ITALY**
Quote number 1819117

Booking Ref. No. 18925064

ORIGIN
test, 123123, test, Nairobi, KENYA

DESTINATION
test, test, test, ANZIO, 00042, ITALY

TOTAL QUANTITY
1 Pieces

TOTAL VOLUME
0.027 m³

DECLARED VALUE
KES 1.00

[PACKAGE DETAILS](#)

PICKUP DATE 08 Jul 2022 <div style="border: 1px solid gray; padding: 2px; font-size: x-small; width: fit-content;"> AIRWAYBILL NUMBER 777334158781 </div>	DELIVERY DATE 15 Jul 2022 DELIVERY SERVICE INTERNATIONAL PRIORITY FREIGHT	MONEY BACK GUARANTEE* No SPECIAL ONE-OFF PRICE** Yes <small>Fuel Surcharge</small> <small>FREIGHT</small> <small>Total excl. TAX</small> TOTAL TAX INCLUDED	PRICE KES 65,390.84 PRICE BREAKDOWN ~ <small>KES 18,177.24</small> <small>KES 47,213.60</small> <small>KES 65,390.84</small> <small>KES 65,390.84</small>
---	---	---	--

▶ Step 16a

Print your shipping documents and arrange for pickup

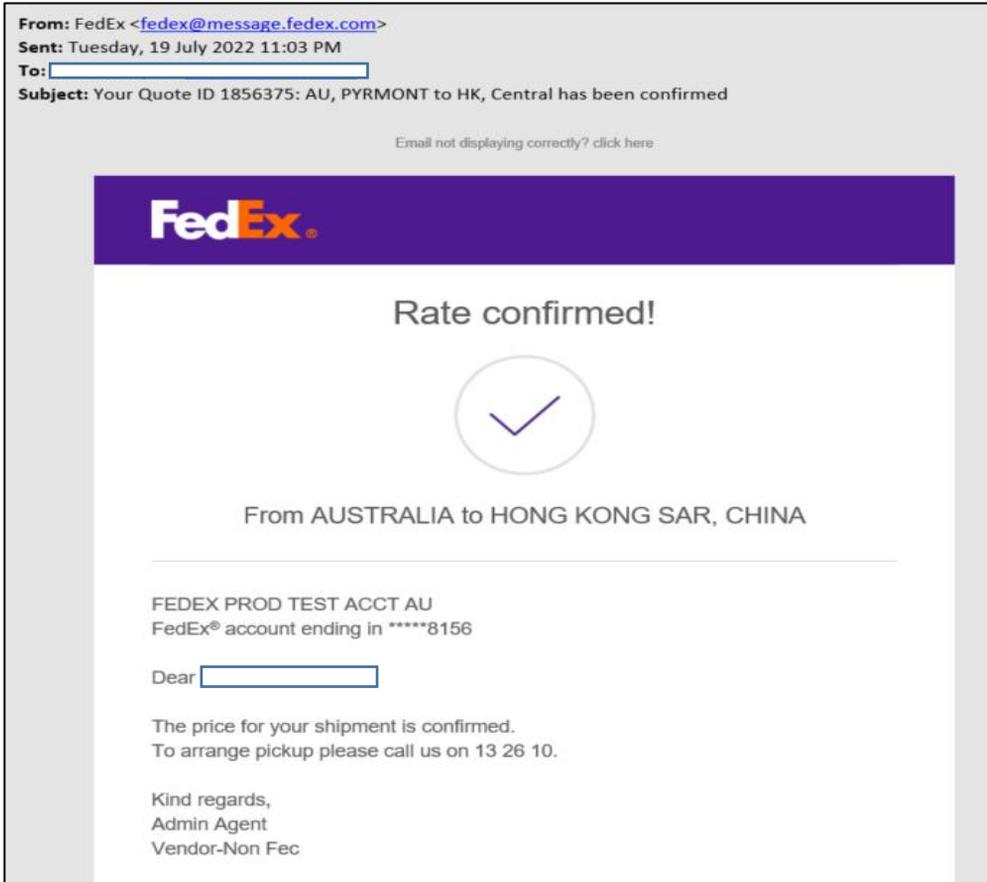
Export Pickup Arrangement - Call FedEx local number to arrange for shipment pickup

Import Pickup Arrangement - Contact local customer experience team to arrange for remote pickup

💡 TIP

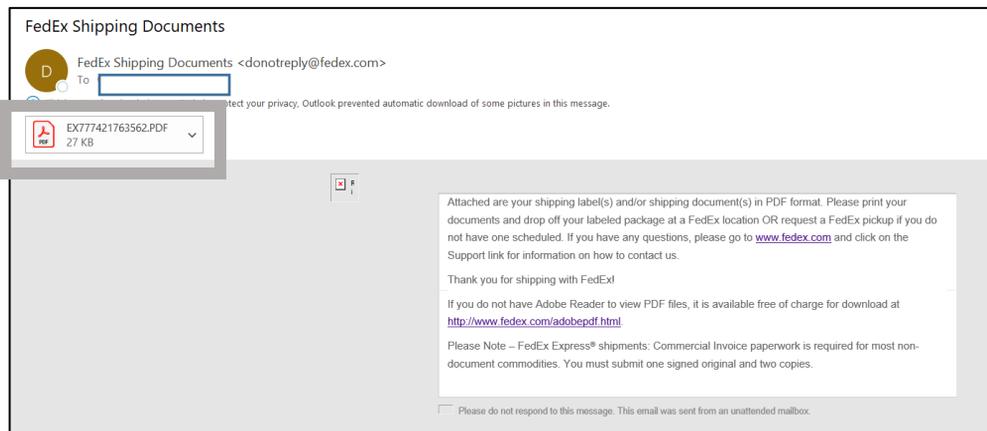
Refer customer experience agent to unique Booking Reference & air waybill number on successful confirmation.

SECTION 11a – Confirmation Email, FedEx Shipping Documents



TIP

Users will receive confirmation email and FedEx Shipping Documents (If selected during air waybill creation)



SECTION 9 – Air waybill Creation (User Submission, Option 2)

Customer

From
HONG KONG SAR, CHINA to JAPAN
Quote number 2318713

ORIGIN
TSUEN WAN, HONG KONG SAR, CHINA

DESTINATION
TOKYO-CHIYODA-KU, 1000001, JAPAN

▶ Step 8b

Enter the 12 digit air waybill here

TIPS

Quoted information must match air waybill information to confirm shipment. Create new quote or contact FedEx for support if users encounter reminder messages

FedEx Terms and Conditions apply
Prices are based on your provided shipment details, including surcharges and options, excluding duties and taxes.

If you would like to view all your quotes or proceed with the creation of your Air Waybill please login here with your fedex.com Login ID and Password by clicking on I don't have an AWB. If you already have an Air Waybill, please enter the number below:

**** SPECIAL ONE-OFF PRICE**

1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.

AIRWAYBILL NUMBER*

I DON'T HAVE AN AWB

I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

CONFIRM SHIPMENT

✔ Valid until 26 October 2022 08:30 GMT (0 hours, 54 Minutes Remaining).

FedEx Terms and Conditions apply
Prices are based on your provided shipment details, including surcharges and options, excluding duties and taxes.

If you would like to view all your quotes or proceed with the creation of your Air Waybill please login here with your fedex.com Login ID and Password by clicking on I don't have an AWB. If you already have an Air Waybill, please enter the number below:

**** SPECIAL ONE-OFF PRICE**

1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.

2. FedEx standard calculations apply to determine dimensional weight. The fuel surcharge and other surcharges as set out on fedex.com will apply to the shipment.

AIRWAYBILL NUMBER*

794869564995

I DON'T HAVE AN AWB

I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

The below data under the provided Air Waybill number does not match the data submitted to apply for quote. Please provide another Air Waybill number or contact us on 121830292234273 for support.

- Shipment Actual Weight
- Service Type
- Origin Address
- Ship Date
- Payor Account Number
- Destination Address

SECTION 10b – Pickup Arrangement

Price confirmed!

[Call FedEx to arrange pickup 852 2730 3333.](tel:85227303333)

Customer

From
HONG KONG SAR, CHINA to JAPAN
Quote number 2318713

ORIGIN
TSUEN WAN, HONG KONG SAR, CHINA

DESTINATION
TOKYO-CHIYODA-KU, 1000001, JAPAN

TOTAL QUANTITY
1 Pieces

TOTAL VOLUME
0.027 m³

DECLARED VALUE
HKD 1.00

[PACKAGE DETAILS](#) ▾

PICKUP DATE (AT LOCATION)
24 Oct 2022 18:18

DELIVERY DATE (AT LOCATION)
26 Oct 2022 18:00

MONEY BACK GUARANTEE*
No

PRICE
HKD 1,291.95

AIRWAYBILL NUMBER
123123123123

DELIVERY SERVICE
FEDEX INTERNATIONAL
PRIORITY

SPECIAL ONE-OFF PRICE**
Yes

[PRICE BREAKDOWN](#) ▾

▶ Step 9b

Call FedEx local number to arrange for pickup

Export Pickup Arrangement - Call FedEx local number to arrange for shipment pickup

Import Pickup Arrangement - Contact local customer experience team to arrange for remote pickup

TIP

Refer customer experience agent to air waybill number on successful confirmation.

Last Minute Rate User Guide Updated - FEB 2025

17

SECTION 11b – Confirmation Email, FedEx Shipping Documents

From: FedEx <fedex@message.fedex.com>
Sent: Tuesday, 19 July 2022 11:03 PM
To:
Subject: Your Quote ID 1856375: AU, PYRMONT to HK, Central has been confirmed

Email not displaying correctly? [click here](#)

Rate confirmed!

From AUSTRALIA to HONG KONG SAR, CHINA

FEDEX PROD TEST ACCT AU
FedEx® account ending in *****8156

Dear

The price for your shipment is confirmed.
To arrange pickup please call us on 13 26 10.

Kind regards,
Admin Agent
Vendor-Non Fec

TIP

Users will receive confirmation email