

What's New Page

The instructions in this user guide will help you understand the Last-Minute Rate at fedex.com

[SECTION 1 – Visit Local FedEx Website](#)

[SECTION 2 – Sign in with FedEx User ID](#)

[SECTION 3 – Enter Origin & Destination](#)

[SECTION 4 – Enter Shipment Details](#)

[SECTION 5 – Identifying Last Minute Rates & Selection](#)

[SECTION 6 – User Landing Page](#)

[SECTION 7 – Save Quote Online](#)

[SECTION 8 – Air waybill Creation \(User Creation\)](#)

[SECTION 10a – Print Documents](#)

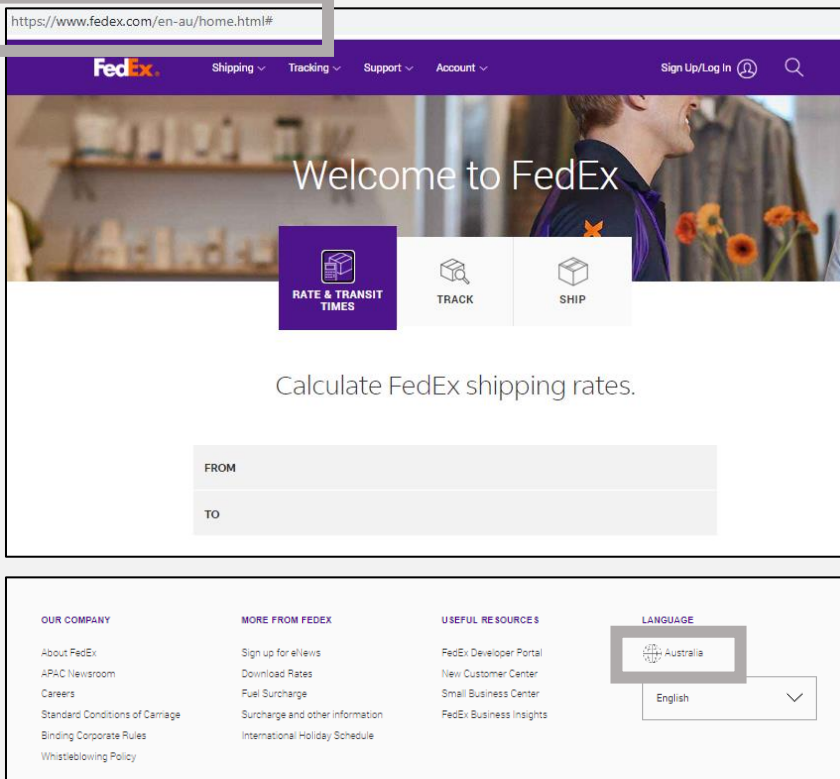
[SECTION 9 – Air waybill Creation \(User Submission\)](#)

[SECTION 10b – Pickup Arrangement](#)

[SECTION 11b – Confirmation Email](#)

User Guide version – v3.2

SECTION 1 – Visit Local FedEx Website



TIP

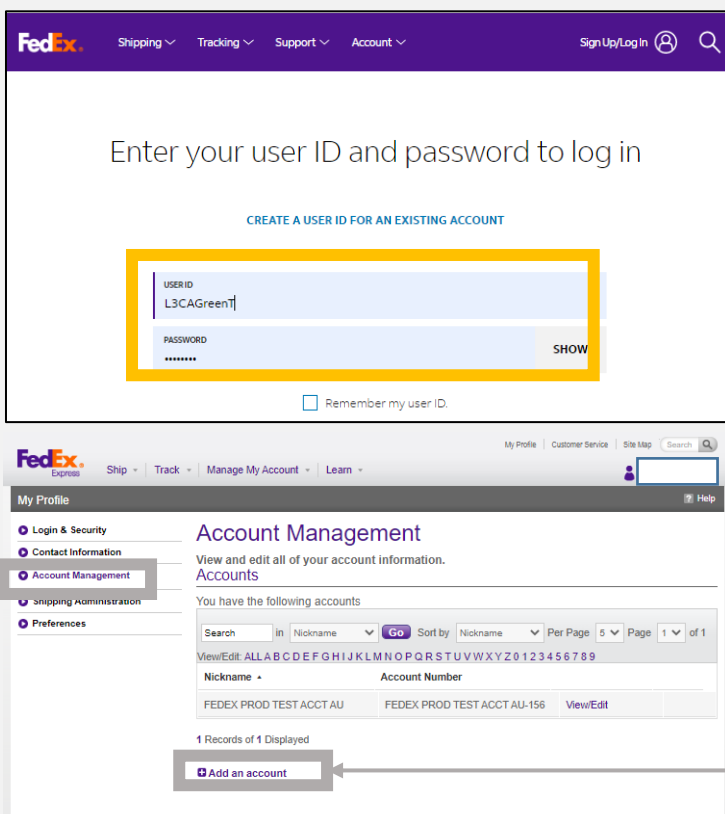
Visit your local FedEx website to get a rate

i.e. AU account > AU FedEx website.

TIP

To change regional settings, select location at the bottom of the page

SECTION 2 – Sign in with FedEx User ID



Step 1

Sign in with valid and active FedEx user ID on the Fedex.com

IMPORTANT

First time users will need to link their FedEx Shipping Account number to FedEx user ID.

This will allow Last Minute Rates to be displayed and air waybill (AWB) creation possible.

SECTION 3a – Enter Origin & Destination

► Step 2a

(Recommended)
Type in key words and select from drop down menu

*Same steps for both Origin & Destination

SECTION 3b – Enter Origin & Destination (China Specific)

► Step 2b

(Alternate)
Select country, city, and manually type in postal code

*Same steps for both Origin & Destination

SECTION 4 – Enter Shipment Details

Need additional cover?

Do you want to purchase a higher limit of liability from FedEx for this shipment? If yes, include a declared value for carriage.

Yes No

Tell us more about your shipment

PACKAGING ▼

Your Packaging kg/cm ▼

NO. OF PACKAGES <small>Max. 40</small>	WEIGHT PER PACKAGE <small>Max. weight 2000 kg.</small>	DIMENSIONS PER PACKAGE <small>L x W x H (Optional)</small>
3 ▼	30 kg	30 x 30 x 30 cm

[+ ADD ANOTHER PACKAGE](#)

PACKAGES: 3 TOTAL WEIGHT: 90 KG

When do you want to ship?

SHIP DATE ▼

Tuesday, 19 July 2022

SHOW RATES

► Step 3

Select “Yes” if you want to purchase a higher limit of liability for this shipment (Surcharges may apply)

► Step 4

Select “Package Type” and enter package details (no. of packages, weight per package, dimensions per package)

► Step 5

Total declared weight must be above weights mentioned below to trigger Last Minute Rates:
 APAC markets – 21KG
 MEISA markets – 68KG

*Dimensions are mandatory input to proceed to next step

► Step 6

Signed in users can select from 10 ship dates

Select “SHOW RATES “ once all fields have been populated

SECTION 5 – Identifying Last Minute Rates & Selection

Here are your Account-Specific Rates and delivery dates for shipments sent Tuesday, 19 July 2022

I want this shipment picked up
 View signature options [?](#)
 I'm shipping non-standard package(s) [?](#)

Amounts are shown in AUD

ARRIVES ON Fri, Jul 22	DELIVERED BY 12:00 pm NEW FedEx International Priority® Express	\$2,871.51	▼								
	DELIVERED BY 6:00 pm FedEx International Priority®	\$2,789.19	▼								
	<div style="border: 1px solid gray; padding: 2px; display: inline-block; background-color: purple; color: white; font-weight: bold;">LAST-MINUTE RATE</div> DELIVERED BY 6:00 pm FedEx International Priority® This last-minute rate does not include special services or money-back guarantee in case of delay. Read more	\$2,789.19 \$627.26	<div style="border: 1px solid gray; padding: 2px; display: inline-block;">▲</div>								
	<table style="width: 100%; font-size: small;"> <tr><td>Base rate</td><td style="text-align: right;">\$340.20</td></tr> <tr><td>Fuel Surcharge</td><td style="text-align: right;">\$152.06</td></tr> <tr><td>Peak Surcharge</td><td style="text-align: right;">\$135.00</td></tr> <tr><td>Estimated Total</td><td style="text-align: right;">\$627.26</td></tr> </table>	Base rate	\$340.20	Fuel Surcharge	\$152.06	Peak Surcharge	\$135.00	Estimated Total	\$627.26		
Base rate	\$340.20										
Fuel Surcharge	\$152.06										
Peak Surcharge	\$135.00										
Estimated Total	\$627.26										

Arrival dates shown here are subject to availability.
Rates shown here may be different than the actual charges for your shipment. [View more details.](#)

TIP

Fill in suitable declarations (Surcharges may apply)

Step 7

To select the Last-Minute Rate, click on the orange Price, user will be directed to landing page.

TIPS

Last Minute Rates are subject to Terms & Conditions.

Last Minute Rates are labelled with purple indicator

To view price breakdown, click on the arrow

A last-minute rate is a discounted rate for shipments with the following service restrictions:

	LAST-MINUTE RATE (SAVE UP TO 80%)	REGULAR RATE
Will arrive on selected date	✓	✓
Dangerous goods (eg. flammable, toxic or corrosive substances)	✗	✓
Broker select service (ability to use your own broker for customs clearance)	✗	✓
Contractual agreements on pricing and other features of service	✗	✓

CLOSE

SECTION 6 – User Landing Page

From
NEW ZEALAND to JAPAN

Quote number 4912082

ORIGIN
Auckland, 1140, NEW ZEALAND

DESTINATION
Minato City, 105-0011, JAPAN

TOTAL QUANTITY 1 Pieces	TOTAL VOLUME 0.06 m ³	CHARGEABLE WEIGHT 100.00 kg	DECLARED VALUE FOR CARRIAGE NZD 1.00	PACKAGE DETAILS ▾
-----------------------------------	--	---------------------------------------	--	--------------------------

PICKUP DATE (AT LOCATION) 17 July 2024 17:00	DELIVERY DATE (AT LOCATION) 21 July 2024 18:00	MONEY BACK GUARANTEE* No	PRICE NZD 1,349.12
DELIVERY SERVICE INTERNATIONAL PRIORITY FREIGHT	SHIPPING OPTION Door-to-Door (DTD)	SPECIAL ONE-OFF PRICE** Yes	
DIM DIVISOR ⓘ 5000	PRICE BREAKDOWN ▾		

✔ Valid until 17 July 2024 14:25 IST (0 hours, 59 minutes remaining).
Need more time? Extend time left on your quote proposal to 19 July 2024 04:25 IST by clicking **SAVE QUOTE.**

FedEx Terms and Conditions apply
Prices are based on your provided shipment details, including surcharges and options, excluding duties and taxes.

** SPECIAL ONE-OFF PRICE
1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.
2. FedEx standard calculations apply to determine dimensional weight. The fuel surcharge and other surcharges as set out on fedex.com will apply to the shipment.

If you already have an Air Waybill, please enter the number below:

AIRWAYBILL NUMBER*

Confirmation Email required for this shipment? ⓘ

I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

CONFIRM SHIPMENT

If you do not have an Air Waybill and want to proceed with the creation of your Air Waybill, please login with your fedex.com Login ID and password by clicking on 'Create an AWB' button.

Note: After you log-in you will also see an option to view all your quotes.

CREATE AN AWB

TIPS

Unique Quote Number is listed at the top of the landing page

User can see the package details and price breakdown on the landing page

The quote is valid for 1 hour

SECTION 7 – Save Quote Online

IMPORTANT

Save Quote online provides the online customer the option to extend the quote validity.

The quote validity can be extended up to 4 days or the pickup date – whichever comes first.

The time zone is configured to the customer's system time zone. Here the quote was created in India, hence it shows IST.

► Step 7a

To extend the quote validity, click on the "SAVE QUOTE" link.

A pop-up window, asking for customer email ID(s) will appear.

From
NEW ZEALAND to JAPAN

Quote number 4912082

ORIGIN
Auckland, 1140, NEW ZEALAND

DESTINATION
Minato City, 105-0011, JAPAN



TOTAL QUANTITY 1 Pieces	TOTAL VOLUME 0.06 m ³	CHARGEABLE WEIGHT 100.00 kg	DECLARED VALUE FOR CARRIAGE NZD 1.00	PACKAGE DETAILS ▾
-----------------------------------	--	---------------------------------------	--	--------------------------

PICKUP DATE (AT LOCATION) 17 July 2024 17:00	DELIVERY DATE (AT LOCATION) 21 July 2024 18:00	MONEY BACK GUARANTEE* No	PRICE NZD 1,349.12
DELIVERY SERVICE INTERNATIONAL PRIORITY FREIGHT	SHIPPING OPTION Door-to-Door (DTD)	SPECIAL ONE-OFF PRICE** Yes	

DIM DIVISOR 5000 **PRICE BREAKDOWN** ▾

Valid until 17 July 2024 14:25 IST (0 hours, 59 minutes remaining).
Need more time? Extend time left on your quote proposal to 19 July 2024 04:25 IST by clicking **SAVE QUOTE.**

FedEx Terms and Conditions apply
Prices are based on your provided shipment details, including surcharges and options, excluding duties and taxes.

** SPECIAL ONE-OFF PRICE
1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.
2. FedEx standard calculations apply to determine dimensional weight. The fuel surcharge and other surcharges as set out on fedex.com will apply to the shipment.

If you already have an Air Waybill, please enter the number below:

AIRWAYBILL NUMBER*

- Confirmation Email required for this shipment? ⓘ
- I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

CONFIRM SHIPMENT

If you do not have an Air Waybill and want to proceed with the creation of your Air Waybill, please login with your fedex.com Login ID and password by clicking on 'Create an AWB' button.

Note: After you log-in you will also see an option to view all your quotes.

CREATE AN AWB

SECTION 7 – Save Quote Online

E-MAIL ADDRESS

▶ Customer email ID will auto populate here

Please enter email address.

Please enter up to 3 email addresses that should receive this last-minute rate offer email. Once you click on the Send button, you will be redirected to the summary page of all your last-minute rate quotes.

SEND

▶ Step 7b

Customer can share up to 3 email IDs (separated by comma) to send the quote offer email with the new extended validity.

Customer will be redirected to the Customer activity center (CAC) – My Quotes

Customer activity center (CAC) – My Quotes

My Quotes

Ready To Ship	Confirmed	Declined	Expired
4	2	0	13

[Request a Quote](#)

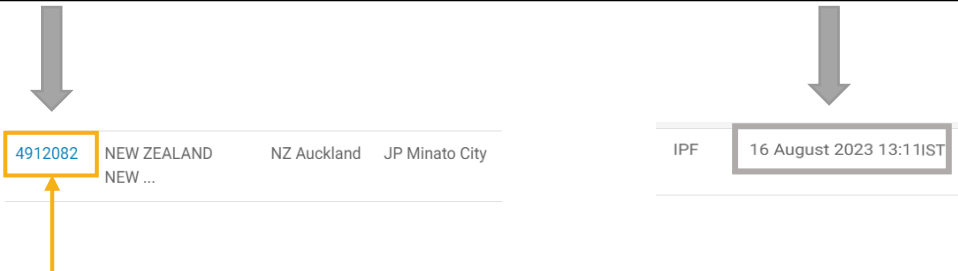
Showing last 19 records

QUOTE ID	CONTACT NAME	ORIGIN	DESTINATION	TRACKING NUMBER	PICKUP REF NO	CUSTOMER REFERENCE	SHIPMENT STATUS	SERVICES	VALID UNTIL	QUOTE STATUS
4910151	NEW ZEALAND NEW ...	NZ Auckland	JP Shinagawa Cit...	-	-	-	NA	IPF	09 August 2023 13:24 IST	
4898777	NEW ZEALAND NEW ...	NZ Auckland	JP Minato City	-	-	-	NA	IPF	14 August 2023 09:30 IST	
4898685	NEW ZEALAND NEW ...	NZ Auckland	JP Sapporo	-	-	-	NA	IEF	15 August 2023 21:48 IST	
4912082	NEW ZEALAND NEW ...	NZ Auckland	JP Minato City	-	-	-	NA	IPF	16 August 2023 13:11 IST	

TIP

Customer can now see the new validity for the quote on the VALID UNTIL column.

Current example shows 9th August is now extended to 16th August.



▶ Step 7b

Customer can select the quote ID on the Customer Activity Centre to complete air waybill creation process for quotes that are in “Ready to ship status” on the QUOTE STATUS column

SECTION 7 – Save Quote Online

Proposals for Quote ID 4912082: NZ, Auckland to JP, Minato City

FedEx **FedEx** <fedex@message.fedex.com>
 To

ⓘ If there are problems with how this message is displayed, click here to view it in a web browser.

Email not displaying correctly? click here

FedEx.

FedEx® account ending in

Dear

Please find below your quote as requested.

The quote consists of 1 option(s), please make a choice by clicking on the button with the desired price. It will take you to the appropriate webpage on our website where you can confirm the price.

If you have any questions or changes, please give us a call.

Kind regards,

Your FedEx Team

TIP


Customer will receive a quote offer email with the new quote validity on the email address that they have provided.

Customer can check the new quote validity date on the customer activity center

From
NEW ZEALAND to JAPAN
 Quote number 4912082

ORIGIN
Auckland, NEW ZEALAND

DESTINATION
Minato City, JAPAN



VOLUME 0.060 m ³	CHARGEABLE WEIGHT 100.00 kg
QUANTITY 1 Pieces	DECLARED VALUE FOR CARRIAGE NZD 1.00
DIM DIVISOR 5000	

Quote valid until
Wednesday 16 August 2023 19:41 NZST

<p>RATE NZD 5,452.80 NZD 1,349.12 NZD 13.49/kg</p>	<p>PICKUP DATE <small>(AT LOCATION)</small> 17 August 2023 17:00</p> <p>DELIVERY SERVICE INTERNATIONAL PRIORITY FREIGHT</p>	<p>DELIVERY DATE (AT LOCATION) 21 August 2023 18:00</p> <p>SHIPPING OPTION Door-to-Door (DTD)</p>
<p>MONEY BACK GUARANTEE* NO</p>	<p>SPECIAL ONE-OFF PRICE** YES</p>	

[VIEW QUOTE](#)

SECTION 8 – Air waybill (AWB) Creation (User Creation, Option 1)

From
NEW ZEALAND to JAPAN
Quote number 4898777

ORIGIN
Auckland, 2022, NEW ZEALAND

DESTINATION
Minato City, 105-8560, JAPAN

TOTAL QUANTITY 1 Pieces	TOTAL VOLUME 0.027 m ³	CHARGEABLE WEIGHT 100.00 kg	DECLARED VALUE FOR CARRIAGE NZD 1.00	PACKAGE DETAILS ▾
-----------------------------------	---	---------------------------------------	--	-----------------------------------

PICKUP DATE (AT LOCATION) 14 Aug 2023 17:00	DELIVERY DATE (AT LOCATION) 16 Aug 2023 18:00	MONEY BACK GUARANTEE* No	PRICE NZD 1,349.12
DELIVERY SERVICE INTERNATIONAL PRIORITY FREIGHT	SHIPPING OPTION Door-to-Door (DTD)	SPECIAL ONE-OFF PRICE** Yes	

DIM DIVISOR ⓘ
5000

[PRICE BREAKDOWN](#) ▾

✔ Valid until 08 August 2023 23:03 IST (0 hours, 59 minutes remaining).

▶ Step 8a

Click on “Create an AWB” to create air waybill via system.

**** SPECIAL ONE-OFF PRICE**

1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.
2. FedEx standard calculations apply to determine dimensional weight. The fuel surcharge and other surcharges as set out on fedex.com will apply to the shipment.

If you already have an Air Waybill, please enter the number below:

AIRWAYBILL NUMBER*

Confirmation Email required for this shipment? ⓘ

I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

CONFIRM SHIPMENT

If you do not have an Air Waybill and want to proceed with the creation of your Air Waybill, please login with your fedex.com Login ID and password by clicking on 'Create an AWB' button.

Note: After you log-in you will also see an option to view all your quotes.

CREATE AN AWB



SECTION 8 – Air waybill Creation (Shipper & Recipient Information)

Outbound shipment ▾

LAST-MINUTE Valid until 25 March 2025, 00:56 · [VIEW SERVICE RESTRICTIONS](#)

✔ **Ship from** ▾
LMR testing , FedEx personal account - Auckland, New Zealand

🕒 **Deliver to**

SEARCH IN ADDRESS BOOK 🔍

Contact details	Address
CONTACT NAME *	COUNTRY/TERRITORY * Japan ▾ ⓘ
COMPANY	ADDRESS LINE 1 * ⓘ
STATE TAX ID/I.E.	ADDRESS LINE 2
PHONE NUMBER * +81 ⓘ	ADDRESS LINE 3
PHONE EXTENSION	POSTAL CODE * 1050011
EMAIL	CITY * MINATO-KU TOKYO ▾

This is a residential address

▶ **Step 9a**
Review shipper information

▶ **Step 10a**
Fill in recipient information

💡 **TIPS**
Enter Air waybill in English only

Fields with * are mandatory

SECTION 8 – Air waybill Creation (Commodity)

Package details

PACKAGING *
Your Packaging

Purchase a higher limit of liability from FedEx

PACKAGES *	WEIGHT *	DIMENSIONS L x W x H *		
1	100 kg	x	x	cm

[ADD PACKAGE OPTIONS](#)

Total packages: 1 Total weight: 100 kg

[ADD PACKAGE](#)

Package contents

Items Documents

DESCRIPTION	HS CODE	MADE IN	QUANTITY	WEIGHT	CUSTOMS VALUE
<p><i>(i)</i></p> <p>No items yet defined. Please add at least one item.</p>					

[ADD NEW ITEM](#) [LOAD ITEM PROFILE](#)

▶ Step 11a

Fill in commodity information by clicking “Add New Item”

TIP

You can click “Load Item Profile” to retrieve the item you previously stored

SECTION 7c – Air waybill Creation (Customs Documentation)

SHIPMENT PURPOSE *
Commercial

Customs documentation

Attach trade documents electronically (recommended)

INVOICE FOR CUSTOMS *

I will create my own invoice
I want FedEx to help me create a commercial invoice
I want FedEx to help me create a pro-forma invoice

Additional documents

[UPLOAD FILE](#)

▶ Step 12

Choose the relevant option to create “Customs documentation”

Upload more trade document for clearance as needed

SECTION 8 – Air waybill Creation (Pickup, Billing Options, Email notification)

Pickup/drop-off

PICKUP/DROP-OFF *
I'll drop off my shipment at a FedEx location

I'll drop off my shipment at a FedEx location

I have already scheduled a pickup at my location

Schedule a new pickup

▶ Step 13a
Select your Pickup/ Dropoff option

Pickup/drop-off

PICKUP/DROP-OFF *
Schedule a new pickup

PICKUP DATE *
Friday, 23 May 2025

EARLIEST POSSIBLE TIME *
08:00

LATEST POSSIBLE TIME *
13:30

PICKUP INSTRUCTIONS
No instructions

Pickup address
 Use alternative pickup address

Billing details

BILL TRANSPORTATION COST TO *
My account

BILL DUTIES, TAXES AND FEES TO *
Recipient

FEDEX ACCOUNT NUMBER

Add shipment notifications ?

Shipper email address

EMAIL test@email.com	LANGUAGE English	<input type="button" value="🗑️"/>
-------------------------	---------------------	-----------------------------------

Notify for:

- Shipment has been created
- Shipment has been received by FedEx
- Updates on estimated delivery
- Shipment has been delivered
- Delivery exceptions ?

TIP

You can change the Billing options for the shipment

Check the “Add Shipment Notifications” box if you would like to add email address to receive shipment status update

SECTION 10a – Print Documents

✔ Shipment created successfully

Expected delivery: Wednesday, 4 June 2025 by 18:00

Tracking ID
[881654119025](#)

Quote ID
 20478564

Print documents

Attach shipment labels to the top of each package, making sure the barcode is clearly visible.

Shipping label(s) [Download](#) [Print](#)

Transaction Record [Download](#) [Print](#)

PRINT

DOWNLOAD

Actions

- [EDIT SHIPMENT](#)
- [REPEAT SHIPMENT](#)
- [CREATE NEW SHIPMENT](#)
- [SAVE SHIPMENT AS PROFILE](#)
- [CANCEL SHIPMENT](#)

Expected delivery:
Wednesday, 4 June 2025 by 18:00

Estimated total cost
LAST-MINUTE RATE **€ 297,15**
Contract rate €1.337.310

[View breakdown](#)

▶ Step 14a

Print your shipping documents

TIP

Export Pickup Arrangement for Freight - Call FedEx local number to arrange for shipment pickup

Import Pickup Arrangement Freight – Contact local customer experience team to arrange for remote pickup

Refer customer experience agent to unique Booking Reference & air waybill number on successful confirmation.

SECTION 9 – Air waybill Creation (User Submission, Option 2)

Customer

From
HONG KONG SAR, CHINA to JAPAN
Quote number 2318713

ORIGIN
TSUEN WAN, HONG KONG SAR, CHINA

DESTINATION
TOKYO-CHIYODA-KU, 1000001, JAPAN

▶ Step 8b

Enter the 12 digit air waybill here

TIPS

Quoted information must match air waybill information to confirm shipment. Create new quote or contact FedEx for support if users encounter reminder messages

FedEx Terms and Conditions apply
Prices are based on your provided shipment details, including surcharges and options, excluding duties and taxes.

If you would like to view all your quotes or proceed with the creation of your Air Waybill please login here with your fedex.com Login ID and Password by clicking on I don't have an AWB. If you already have an Air Waybill, please enter the number below:

**** SPECIAL ONE-OFF PRICE**
1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.

AIRWAYBILL NUMBER*

I DON'T HAVE AN AWB

I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

CONFIRM SHIPMENT

✔ Valid until 26 October 2022 08:30 GMT (0 hours, 54 Minutes Remaining).

FedEx Terms and Conditions apply
Prices are based on your provided shipment details, including surcharges and options, excluding duties and taxes.

If you would like to view all your quotes or proceed with the creation of your Air Waybill please login here with your fedex.com Login ID and Password by clicking on I don't have an AWB. If you already have an Air Waybill, please enter the number below:

**** SPECIAL ONE-OFF PRICE**
1. If the declared shipment information does not correspond with the shipment, the rates as set out in the FedEx standard list rates on fedex.com, or as expressly agreed in the relevant FedEx transportation services agreement will apply to the shipment.
2. FedEx standard calculations apply to determine dimensional weight. The fuel surcharge and other surcharges as set out on fedex.com will apply to the shipment.

AIRWAYBILL NUMBER*

794869564995

I DON'T HAVE AN AWB

I have read, understood and agree to the terms and conditions in the [Terms and Conditions](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

The below data under the provided Air Waybill number does not match the data submitted to apply for quote. Please provide another Air Waybill number or contact us on 121830292234273 for support.

- Shipment Actual Weight
- Service Type
- Origin Address
- Ship Date
- Payor Account Number
- Destination Address

SECTION 10b – Pickup Arrangement

✓ Price confirmed!
Call FedEx to arrange pickup 852 2730 3333.

Customer

From
HONG KONG SAR, CHINA to JAPAN
Quote number 2318713

ORIGIN
TSUEN WAN, HONG KONG SAR, CHINA

DESTINATION
TOKYO-CHIYODA-KU, 1000001, JAPAN

TOTAL QUANTITY
1 Pieces
TOTAL VOLUME
0.027 m³
DECLARED VALUE
HKD 1.00
PACKAGE DETAILS ▾

PICKUP DATE (AT LOCATION)
24 Oct 2022 18:18

DELIVERY DATE (AT LOCATION)
26 Oct 2022 18:00

AIRWAYBILL NUMBER
123123123123

DELIVERY SERVICE
FEDEX INTERNATIONAL
PRIORITY

MONEY BACK GUARANTEE*
No

SPECIAL ONE-OFF PRICE**
Yes

PRICE
HKD 1,291.95

[PRICE BREAKDOWN ▾](#)

Shipments (optional)

Do you have tracking numbers at hand? Enter them here to pre-fill the form.

ADD SHIPMENT

Where should we pick up your shipment?

John Doe
123 Sunstreet
TSUEN WAN, Hong Kong SAR, China

[CHANGE ADDRESS](#)

💡 If this pickup request is scheduled on behalf of another shipper, please notify them that the request has been submitted.

What do you want picked up?

PACKAGES *
1

TOTAL WEIGHT * | kg ▾

PICKUP INSTRUCTIONS *
No instructions ▾

THE CONTENTS OF YOUR SHIPMENT * ▾

DESTINATION * ▾

[+ ADD DESTINATION](#)

When should we pick up your shipment?

To help us in optimizing the pickup route, we kindly request that you maximize your pickup time window.

PICKUP DATE *
Today, 6 June ▾

EARLIEST POSSIBLE TIME *
5:30 pm ▾

LATEST POSSIBLE TIME *
8:00 pm ▾

Receive pickup booking confirmation

SCHEDULE PICKUP

▶ Step 9b

Go to:
<https://www.fedex.com/shipping-plus/en-au/pickup/schedule-pickup>
 to schedule a pickup.

Enter airway bill number, then click “ADD SHIPMENT” to retrieve shipment information.

Verify all information is correct before you schedule a pickup.

TIP

Export Pickup Arrangement for Freight – Call FedEx local number to arrange for shipment pickup

Import Pickup Arrangement Freight – Contact local customer experience team to arrange for remote pickup

Refer customer experience agent to unique Booking Reference & air waybill number on successful confirmation.

Last Minute Rate User Guide Updated - MAY 2025

16

SECTION 11b – Confirmation Email, FedEx Shipping Documents

From: FedEx <fedex@message.fedex.com>
Sent: Tuesday, 19 July 2022 11:03 PM
To:
Subject: Your Quote ID 1856375: AU, PYRMONT to HK, Central has been confirmed

Email not displaying correctly? [click here](#)

Rate confirmed!

From AUSTRALIA to HONG KONG SAR, CHINA

FEDEX PROD TEST ACCT AU
FedEx® account ending in *****8156

Dear

The price for your shipment is confirmed.
To arrange pickup please call us on 13 26 10.

Kind regards,
Admin Agent
Vendor-Non Fec

TIP

Users will receive confirmation email