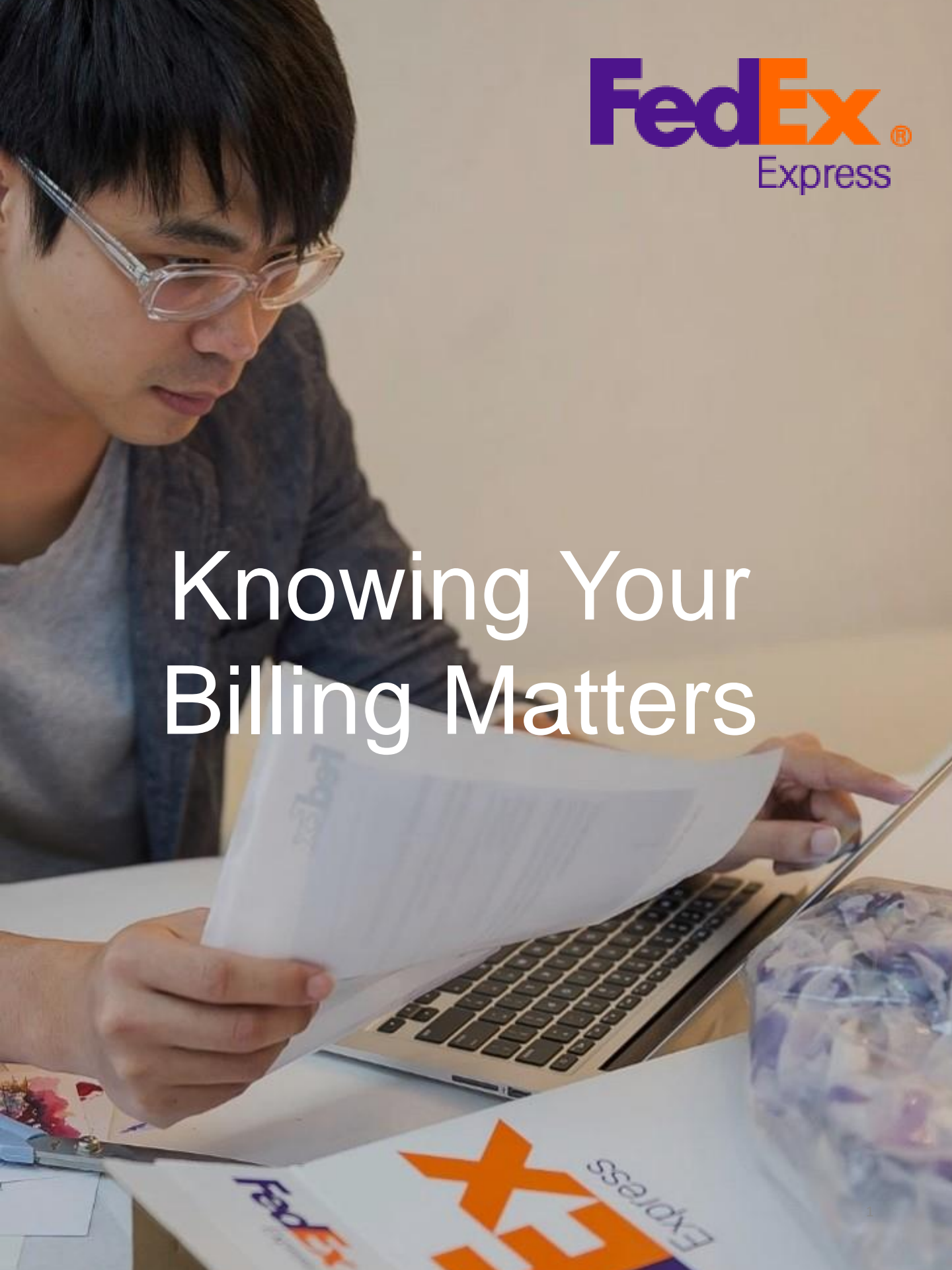




Knowing Your Billing Matters





Welcome to a world of possibilities

Thank you for your business with FedEx.

We are pleased to serve your growing international shipping needs.

In this handbook, we will share the essential points about FedEx invoices or statements you may receive. This will help you easily understand the freight or duties charges billed, shipment information, payment terms and the invoice layout.

You can learn more about FedEx Billing Online, an invaluable and powerful online tool that can help you save time and effort, improve productivity, simplify and easily manage your billing process.

Should you require assistance on your invoices, please contact us at cfsonduty@fedex.com.


We wish you a pleasant shipping experience.

FedEx Express

Freight or Duties & Taxes Invoice Summary

Once your international shipments had been delivered, we will send you the following invoices:

- The Freight invoice details the transportation charges, surcharges, discount and any additional charges per Air Waybill.
- The Duty & Tax invoice details the import clearance charges and any additional charges incurred in the destination country. This only applies to qualified customers entitled with monthly credit for inbound duty/tax settlement.



联邦快递


1

账单 INVOICE

运费 FREIGHT

客户账号
Account Number XXXXX0695

7



扫描二维码可完成在支付宝支付。

<Contact Name>
<Company Name>
<Address>
<Address>

2

页码 Page Number :
账单日期 Invoice Date :
账单号码 Invoice Number :
到期付款日 Invoice Due Date :
账单金额 Total Amount :CNY

3

Page 1 of 4
XXXXXX
88888888
08/13/2021
¥ 11,708.63

4

账单摘要 Invoice Summary

类型 Type	客户账号 Account no.	空运提单 Airway Bill	寄件日期 Ship Date	金额 Amount
1 运费	XXXXX0695	504282727320	20210629	¥ 281.88
2 运费	XXXXX0695	504282727364	20210629	¥ 133.86
3 运费	XXXXX0695	504282727375	20210629	¥ 1,305.58
4 运费	XXXXX0695	504282727397	20210629	¥ 921.05
5 运费	XXXXX0695	504282727400	20210630	¥ 768.31
6 运费	XXXXX0695	504282727400	20210630	¥ 105.96
7 运费	XXXXX0695	504282727400	20210701	¥ 235.07
8 运费	XXXXX0695	504282727445	20210701	¥ 820.14
9 运费	XXXXX0695	504282727478	20210701	¥ 894.70
10 运费	XXXXX0695	504282727515	20210702	¥ 4,767.06
11 运费	XXXXX0695	504282727618	20210705	¥ 802.03
12 运费	XXXXX0695	504282727630	20210705	¥ 672.99
总计 Grand Total				¥ 11,708.63

计费明细见后。

如有任何垂询 For inquiries
Revenue Operation Department
保定市莲池区隆昌路168-127号

保定 邮编:071000
电话 Tel : 010-50923767
传真 Fax :

燃油附加费 Fuel Surcharge :
请参照运费账单明细中每票运单的征收燃油费的比例说明。
*从2017年2月6日起, 燃油附加费百分比将从按月调整为按周调整。
相关细则请查看www.fedex.com/cn 燃油附加费资料。
为了保障您的托运数据安全, 请前往:
www.fedex.com/cn/fsmssoftware/critical_update.html 进行软件更新!

2021年联邦快递费率变化

自2021年1月4日起, 联邦快递的运费费率、附加费和收费分区索引将进行调整。有关更多详细信息, 请访问
<https://www.fedex.com/cn>或联系您当地的联邦快递客户服务团队。

FedEx Rate Changes in 2021
Beginning January 4, 2021, the FedEx shipping rates, surcharges and zone index will be adjusted. For more details, please visit <https://www.fedex.com/cn> or contact your local FedEx Customer Service team.

付款通知 Remittance Slip:
请将此联随货款一并撤回或传真我司, 以便销账, 谢谢。

Please return this slip with your payment or by fax to receive proper credit, thank you.

收款人:
联邦快递(中国)有限公司
汇丰银行(中国)有限公司上海分行
8888064xxxx06950000
(备注: xxxxx 请填写入您联邦快递账号前5位)

金额: (人民币)

出票人:

支票/凭证号码:

账单号码: 931009

结算事宜, 请拨打电话: 010-50923767

自2014年11月1日起, 我司不再提供上门收款服务, 发票将在稍后寄出, 请贵司在账单到期日前以银行转账方式进行结算。
如对账单有异议, 请于该账单日 15 天内书面提出。全国统一免费客户服务热线: 800.988.1888

- Invoice title – you may receive separate invoices for Freight charges and Duties & Taxes.
- Your account billing contact person, company name and mailing address
- Invoice Date and Invoice number.
- Final date for full payment.
- Summary of charges for shipments billed to Shipper, Consignee and/or Third Party.
- Total amount to pay.
- QR Pay via Alipay or WeChat payment via your mobile app.
- Electronic Fund Transfer (EFT) information for payment to FedEx via your bank.
- Promotional news or Service update messages
- Cheque payment – input your cheque number and amount for faster processing

Freight or Duties & Taxes Invoice

Shipment Details



账单 INVOICE 1

运费 FREIGHT

客户账号
Account Number XXXXX0695 2

页码 Page Number Page 2 of 4
账单号码 Invoice Number 938222269

账单明细 BILLING DETAIL

寄件日期 Ship Date	20210629	寄件人 Sender	收件人 Recipient	
空运提单 AWB	504282727320	EVA ZHANG	MARK WARDLE	
服务 Service Type	IP-其它包装	LONGER PRECISION PUMP CO. LTD	EPREP PTY LTD	
件数 Pieces	1			
重量 Weight	2.0 kg	<Sender's Name>	<Recipient's Name>	
其他相关资料		<Company Name>	<Company Name>	
Shipper Reference		<Address>	<Address>	
托运日期 Tendered Date	20210707 1007	<Address>	<Address>	
签收人及日期	..MARK			¥683.00
Delivery Information	31x22x13cm			¥478.10
体积尺寸 Dimension				¥35.00
				¥41.98
		旺季附加费 Peak Surcharge		
		燃油附加费 Fuel Surcharge		
		合计 Total	CNY	¥281.88

该票的燃油附加费为17.50%。 FedEx has applied a surcharge of 17.50 % to this shipment.
该票货物按体积重量 2.0 kg 计算运费。 We calculate charges based on a dimensional weight of 2.0 kg.



- Invoice type – Freight or Duties & Taxes
- Your shipping account number and company name
- Shipment Information
 - Ship date: date at which the shipment was sent out.
 - Air Waybill number: shipment identification number
 - Service Type: name of FedEx service used and package type
 - Pieces: number of packages in the shipment
 - Weight: actual or dimensional weight of shipment*
 - Bill To: party designated by Shipper to pay the charges.
 - Shipper Reference: reference notes from the air waybill as stated by the shipper.
 - Delivery information: proof of delivery date and time of acceptance by the recipient and the recipient's name.
- Sender: name of sender, company name, origin address and postal code (if applicable)
- Recipient: name of recipient, company name, origin address and postal code (if applicable)
- Freight charges and surcharges: applicable shipping charges and additional fees.
- Current percentage of dynamic fuel surcharge applied on the net freight charge.

* where the dimensional weight exceeds the actual weight, the transportation charges will be assessed on the dimensional weight according to the IATA volumetric standard

Statement of Account

We can prepare and send you a statement of account for your internal billing records. It will list all the outstanding invoices and credit balance pertaining to your account.



客户账号
Account Number: XXXXX5970

出口月度对账单 Monthly Statement - OB



网银付款

码支持微信及支付宝付款
转账支付请点击左侧按钮

<Contact Name>	页码 Page: 1
<Company Name>	账单周期: 5/20-6/19
<Address>	打印日期: 6/20/2021
<Address>	本月出口合计 Current Month Due: 511.52
	(随附等额税务发票)
	累计应付金额 Total Due Amount: 17,567.20

本月出口账单摘要 Current Month OB Invoice Summary							
账单日期	类别	账单号码	账龄	账单金额	调减金额	已付金额	应付金额 (人民币)
Invoice Date	Type	Invoice No.	Aging	Invoice Amt	Adjustment Amt	Amt Paid	Amt Due(include VAT)
1. 2021-06-08	运费	937951053	12	511.52	0	0	511.52
本月出口账单合计: CNY							¥511.52
Current Month Due:							
以上费用请在 7/03/21 前支付。账单明细请见下页。如有疑问, 请您致电国际业务结算热线 400.820.1338 *注账单合计金额已扣除被我司确认的争议款项							
Please settle above payment within current month credit term. The invoice details in the next page. Any inquiry, please dial toll-free hotline 400.820.1338 *注账单合计金额已扣除被我司确认的争议款项							

逾期账单摘要 Overdue Invoice Summary							
账单日期	类别	账单号码	账龄	账单金额	调减金额	已付金额	应付金额 (人民币)
Invoice Date	Type	Invoice No.	Aging	Invoice Amt	Adjustment Amt	Amt Paid	Amt Due(include VAT)
1. 2021-05-11	运费	937749927	40	762.38	0	0	762.38
2. 2021-05-06	运费	937697601	45	1,397.67	0	0	1,397.67
3. 2021-04-27	运费	937644918	54	1,994.88	0	0	1,994.88
4. 2021-04-20	运费	937594866	61	5,622.54	0	0	5,622.54
5. 2021-04-13	运费	937544396	68	351.81	0	0	351.81
6. 2021-04-06	运费	937494808	75	3,001.05	0	0	3,001.05
7. 2021-03-30	运费	937443089	82	1,288.02	0	0	1,288.02
8. 2021-03-23	运费	937394879	89	2,637.33	0	0	2,637.33
逾期账单合计: CNY							¥17,055.68
Overdue Amount:							
以上费用已逾期, 请立即支付! 以避免贵司账号月结信用终止, 如已支付, 请不必理会此提醒, 谢谢							
Immediate payment is required for the overdue invoice. Please ignore this reminder if payment has been made.							

客户账号
Account Number: XXXXX5970

电子发票 Electronic TAX Invoice

贵司可以通过扫描下方二维码或点击以下链接获取电子发票。



<https://dlj.51fapiao.cn/dlj/v7/f6f6d0213db152db06b8923250532ff02cb286>

财务提示:

- * 为确保客户资金安全, 我公司不提供上门收取现金, 请安排电汇付款;
- * 请汇款时备注完整的公司名称, 以便及时销账;
- * 请登陆 www.fedex.com/cn 随时查看燃油附加费详情。
- * 为保护您的联邦快递账号安全, 我们在此只显示您9位数联邦快递账号中的后4位数。

收款人:

开户名称: 联邦快递 (中国) 有限公司

开户行: 汇丰银行 (中国) 有限公司上海分行

银行账号: 8888009xxxxx59700000

(备注: xxxxx 请填写入您联邦快递账号前5位)

1. Your current billing contact information
2. SOA Type (OB/IB)
3. Current month outstanding Invoices
 - a. Invoice number/Type: denotes the invoice reference number and nature of charges.
 - b. Age: number of days this invoice is pending payment from the date of invoice.
 - c. Invoice Amount: original total charges to be paid.
 - d. Amount Due: outstanding unpaid amount in each invoice.
4. Total current month unpaid overdue amount past the credit terms period.
5. Payment Methods
 - a. Electronic Fund Transfer (EFT) information for payment to FedEx via your bank.
6. Follow-up instructions for payments and discount voucher redemption.
7. Reminder on last month unpaid due, and the total amount in arrear.
8. Downloading link for e-general VAT invoice



Paying your invoices

We always strive to provide the most convenient and fastest payment solutions to our customers. You can choose to make your payment in any of the following methods.

For your convenience, you can choose to make your payment in any of the following methods:

1. Online or Mobile

- To pay via internet banking or Electronic Fund Transfer, please refer to the bank information in the weekly invoice or monthly SOA to proceed with bank payment.

2. Credit /Debit Card

- Please scan the QR code in your invoice with your smartphone to pay via Alipay or WeChat linked with your credit card/debit card.

3. Cheque payment

- All cheques should be made payable to the respective Federal Express local branch. Please contact the local collector prior to sending the cheque.





Manage your invoices online

FedEx gives your business an array of billing options, no matter what your account payable process may be. Now you can choose to receive your invoices electronically via [FedEx Billing Online](#) and never receive a paper version again.

These digitally-signed invoices are exactly the same as paper invoices and will benefit you to:

Save Time and Money

- Receive your invoices faster than by postal mail.
- Get email notifications advising you of new invoices.
- Bill the shipping charges to your end-customers faster.
- Cut the cost of processing paper invoices.

Improve Productivity

- Enjoy quick and easy access to invoice and shipment information.
- Quickly find details on specific invoices and shipments.

Enjoy Convenience

- Download invoices to your computer in a variety of formats.
- Query shipment charges before making payment.

Simplify Account Management

- Manage all of your accounts under the same login
- Access information whenever and wherever you need it, 24 hours a day.
- Have multiple users for your account.

Sign up [now](#) and experience the easiest way to manage your FedEx invoices.

*** please note that you would need to register for a [fedex.com/cn](#) login access before you can use the FedEx Billing Online application.*

Frequently Asked Questions

Q1. When do I need to make the payment for your invoices?

Invoices for freight charges are payable within thirty (30) calendar days of the invoice date. Invoices for duties and taxes, processing and clearance fees are payable upon receipt.

Q2. What does 'Bill to: Sender' mean?

"Bill sender" means that the charges will be billed to the FedEx account holder who exported the shipment.

Q3. What does 'Bill to: Recipient' mean?

"Bill Recipient" means that the charges will be billed to the person which the shipment was meant for.

Q4. What if the recipient or third party refuses to pay for the freight charges?

If the recipient or third party refuses to pay, the transportation charges and any processing fees will be billed to the sender.

Q5. What does 'Bill to: Third Party' mean?

"Bill third party" means that the charges will be billed to someone other than the sender or recipient.

Q6. Can the third-party payor obtain my shipment information?

By entering the third party's account number as a payor in the Air Waybill, the shipper (or sender) authorizes FedEx to disclose information regarding the shipment, including the Air Waybill information, shipment status, personal data, personal information, and charges to a third party.

Q7. What if the shipper's account number is invalid?

Your shipment may be delayed or returned if FedEx determines that it is billed to an invalid FedEx account number.

Q8. Why is the billed shipment weight different from what I had submitted in the air waybill?

All shipments lodged with FedEx will be assessed on their dimensional weight. If it exceeds the actual weight, the freight charges will be assessed on the dimensional weight according to the IATA volumetric standard.

Q9. Are there other circumstances that my shipment may be billed differently than what was declared in the air waybill?

Package shape and dimensions may change during transit, which may affect the package's dimensional weight and surcharge eligibility. If the service selected, weight entered or dimensions entered are incorrect or change during transit, we may make appropriate adjustments to the shipment charges at any time.

Q10. How can I request for an amendment on the charges billed?

You may request an invoice adjustment in the following ways:

- a. Use our online application FedEx Billing Online at fedex.com/cn if you are a registered user.
- b. Contact our Customer Service team to request your adjustment or refund.

