

### **1. [Required] Consent to Collection and Use of Personal Information**

- Purpose of Collection and Use: Handling customer inquiries; providing international shipping services and related information
- Items Collected: Name, Email, Phone Number, Account Number, Postal Code
- Retention and Use Period: Until the purpose of processing is achieved or the customer withdraws consent

### **2. [Required] Consent to Provision of Personal Information to Third Parties**

- Purpose of Use by Recipients: Handling customer inquiries; providing international shipping services and related information
- Recipients and Countries: FedEx Corporation and its affiliates worldwide (List of recipients and countries: <https://www.fedex.com/en-us/trust-center.html>)
- Items Provided: Name, Email, Phone Number, Account Number, Postal Code
- Retention and Use Period by Recipients: Until the processing purpose is fulfilled or the customer withdraws consent

### **3. [Required] Consent to Overseas Transfer of Personal Information**

- Purpose of Transfer: Handling customer inquiries; providing international shipping services and related information
- Items Transferred: Name, Email, Phone Number, Account Number, Postal Code
- Recipient: FedEx Corporation and its global affiliates
- Recipient Country: United States (942 South Shady Grove Road, Memphis, TN 38120, USA)
- Other Countries and Contact Information:  
<https://www.fedex.com/global/choose-location.html?location=home>
- Contact: [dataprivacy@fedex.com](mailto:dataprivacy@fedex.com)
- Transfer Date and Method: Transmitted online at the time of data collection
- Retention and Use Period by Recipients: Until the processing purpose is fulfilled or the customer withdraws consent