



Service updates due to COVID-19 outbreak | Posted on **October 22, 2020**

Updates are highlighted.



At FedEx and TNT, we are always evaluating how to optimize our operations to meet our customers' expectations. COVID-19 has disrupted supply chains globally, and air cargo capacity is extremely constrained. To continue providing the best possible service for our customers, we are making several adjustments to our services and transit times globally.

Please note that the information is subject to change without prior notice due to the dynamic nature of the COVID-19 situation.

Temporary suspension of FedEx Express Money-Back Guarantee

The impact of COVID-19 is causing local, state, and national governments around the world to issue work and travel restrictions on a daily basis, which are impacting our ability to meet our high standards of service.

As a result, Money-back guarantee (MBG) has been temporary suspended for all FedEx Express service till further notice.

Temporary signature suspension for delivery

For the safety and well-being of our couriers and customers, FedEx and TNT signature guidelines are temporarily adjusted for all shipments within APAC with some exceptions. In efforts to minimize physical interactions, our couriers will now only seek verbal confirmation of delivery for most shipments. This means that your recipients will not be asked to sign for most deliveries, until further notice.

Submission of export declaration documents for Personal Protective Equipment (PPE) shipments outbound from China

When planning your PPE export shipments from China, please note that shippers have to provide all required export declaration documents to complete clearance process within 5 working days from the date of pick-up.

If shippers fail to provide all required export declaration documents within the 5 working days period, FedEx and TNT China will return the PPE export shipments to the shippers.

Personal shipments do not have the above restrictions at this moment.



Temporary service suspension and restrictions

Note: Selected FedEx and TNT Economy services from APAC remain temporarily suspended, kindly refer to the service impact table below for more details.

Origin	Destination	Affected service	Service Impact	Effective period
Outbound from APAC				
<ul style="list-style-type: none"> ▪ APAC, except for: <ul style="list-style-type: none"> - TNT S87/ S88 (Air Freight D2D/ D2A) from Taiwan China to France, Germany, Italy, Switzerland and UK 	<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ All TNT Services, except for: <ul style="list-style-type: none"> - TNT Express - TNT Economy Express between Singapore, Malaysia, Thailand and Vietnam - TNT Economy Express between Australia, New Zealand and Papua New Guinea - TNT Global Cross Border Economy (GCBE) between China, Vietnam, Thailand, Malaysia and Singapore - TNT Special Services 	Temporary service suspension	March 28 till further notice
<ul style="list-style-type: none"> ▪ APAC, except for: <ul style="list-style-type: none"> - Economy shipments between Singapore and Malaysia - Economy shipments between Australia and New Zealand 	<ul style="list-style-type: none"> ▪ APAC ▪ Canada ▪ Latin America ▪ U.S. 	<ul style="list-style-type: none"> ▪ FedEx International Economy (IE) ▪ FedEx International Economy DirectDistribution (IED) ▪ FedEx International Economy Freight (IEF) 	Temporary service suspension	April 1 till further notice
<ul style="list-style-type: none"> ▪ American Samoa 	<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	Temporary service suspension	March 25 till further notice



Origin	Destination	Affected service	Service Impact	Effective period
<ul style="list-style-type: none"> China 	<ul style="list-style-type: none"> Europe 	<ul style="list-style-type: none"> FedEx International Economy (IE) FedEx International Economy Freight (IEF) FedEx International Economy DirectDistribution (IED) 	Temporary service suspension	October 20 till further notice
	<ul style="list-style-type: none"> Worldwide 	<ul style="list-style-type: none"> All FedEx and TNT services [For Personal Protective Equipment (PPE) formal entry shipments only] 	Minimum weight of 50kg per air waybill for formal entry shipments <i>Note: Personal PPE shipments will not be subject to this minimum weight limit of 50kg but must comply to China Customs requirement for personal shipment clearance.</i>	June 8 till further notice
	<ul style="list-style-type: none"> Hong Kong SAR China 	<ul style="list-style-type: none"> All FedEx and TNT services [Mask shipments only] 	Temporary service suspension	Till further notice
	<ul style="list-style-type: none"> Macau SAR China 	<ul style="list-style-type: none"> All FedEx and TNT services [Mask shipments only] 	Temporary service suspension	Till further notice
<ul style="list-style-type: none"> Kiribati 	<ul style="list-style-type: none"> Worldwide 	<ul style="list-style-type: none"> All TNT services 	Temporary service suspension	March 31 till further notice
<ul style="list-style-type: none"> Tuvalu 	<ul style="list-style-type: none"> Worldwide 	<ul style="list-style-type: none"> All TNT services 	Temporary service suspension	March 31 till further notice
Inbound to APAC				
<ul style="list-style-type: none"> Worldwide 	<ul style="list-style-type: none"> American Samoa 	<ul style="list-style-type: none"> All FedEx and TNT services 	Temporary service suspension	March 25 till further notice
<ul style="list-style-type: none"> Canada Latin America Middle East/Indian Subcontinent/Africa (MEISA) U.S. 	<ul style="list-style-type: none"> French Polynesia 	<ul style="list-style-type: none"> All FedEx and TNT services 		April 1 till further notice
<ul style="list-style-type: none"> Europe 		<ul style="list-style-type: none"> All FedEx Economy services TNT Economy Express 		April 1 till further notice
<ul style="list-style-type: none"> Worldwide 	<ul style="list-style-type: none"> Kiribati 	<ul style="list-style-type: none"> All FedEx and TNT services 		March 31 till further notice

Origin	Destination	Affected service	Service Impact	Effective period
<ul style="list-style-type: none"> Worldwide 	<ul style="list-style-type: none"> Laos 	<ul style="list-style-type: none"> All FedEx and TNT services 	<ul style="list-style-type: none"> Maximum weight of 50kg per shipper Maximum dimension of 40x30x30cm per piece 	August 27 till further notice
	<ul style="list-style-type: none"> Mongolia 	<ul style="list-style-type: none"> FedEx International Economy (IE) TNT Economy Express 	Temporary service suspension	May 18 till further notice
	<ul style="list-style-type: none"> Norfolk Island 	<ul style="list-style-type: none"> FedEx International Priority (IP) 	Temporary service suspension	March 30 till further notice
	<ul style="list-style-type: none"> Tuvalu 	<ul style="list-style-type: none"> All TNT services 		March 31 till further notice

Transit Time Extension

Note: The service adjustments under ‘Temporary service suspension and restrictions’ above will supersede the transit time extensions under this section in situations of any overlaps.

Origin	Destination	Affected service	Additional transit time (working days)	Effective period
Outbound from APAC				
<ul style="list-style-type: none"> APAC, except for: <ul style="list-style-type: none"> Australia New Zealand 	<ul style="list-style-type: none"> Papua New Guinea 	<ul style="list-style-type: none"> TNT Express 	1	For every Monday pickup* starting March 13 till further notice
<ul style="list-style-type: none"> APAC 	<ul style="list-style-type: none"> Angola Botswana Eswatini Kenya Lesotho Malawi Mozambique Namibia South Africa Zambia 	<ul style="list-style-type: none"> All FedEx and TNT services 	Up to 7	April 15 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ APAC, except for: - Brunei - Cambodia - China - Cook Islands - French Polynesia - Guam - Hong Kong SAR China - Indonesia - Japan - Macau SAR China - Malaysia - New Caledonia - Philippines - Samoa - Singapore - South Korea - Taiwan China - Thailand - Vanuatu - Vietnam 	<ul style="list-style-type: none"> ▪ New Zealand 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	Till further notice
<ul style="list-style-type: none"> ▪ APAC 	<ul style="list-style-type: none"> ▪ New Zealand 	<ul style="list-style-type: none"> ▪ All TNT services 	1	Till further notice
	<ul style="list-style-type: none"> ▪ French Polynesia 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	Up to 5	October 19 till further notice
<ul style="list-style-type: none"> ▪ Australia 	<ul style="list-style-type: none"> ▪ Hong Kong SAR China 	<ul style="list-style-type: none"> ▪ TNT Express 	Up to 3	June 16 till further notice
	<ul style="list-style-type: none"> ▪ U.S. 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	September 1 till further notice
	<ul style="list-style-type: none"> ▪ Canada 			September 10 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> Australia 	<ul style="list-style-type: none"> Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	2	October 5 till further notice
	<ul style="list-style-type: none"> Anguilla Bolivia Bahamas Belize Dominican Republic El Salvador Guatemala Guyana Honduras Cayman Islands Nicaragua Paraguay Suriname British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	Up to 6 days	October 5 till further notice
<ul style="list-style-type: none"> Australia [Shipments via Melbourne gateway only] 	<ul style="list-style-type: none"> Hong Kong SAR China 	<ul style="list-style-type: none"> FedEx International Priority (IP) 	1	March 4 till further notice
	<ul style="list-style-type: none"> Singapore 			March 20 till further notice
<ul style="list-style-type: none"> Australia [Shipments via Sydney and Melbourne gateways only] 	<ul style="list-style-type: none"> Europe 	<ul style="list-style-type: none"> TNT Express 	1	March 4 till further notice
<ul style="list-style-type: none"> Australia [Shipments via Perth gateway only] 	<ul style="list-style-type: none"> Worldwide, except for: <ul style="list-style-type: none"> - Canada - Latin America - U.S. 	<ul style="list-style-type: none"> All FedEx services 	1	March 24 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
▪ Brunei	▪ Worldwide	▪ All FedEx and TNT services	2	March 23 till further notice
▪ Cambodia	▪ Worldwide, except for: - Canada - Latin America - U.S.	▪ All FedEx services	4	For every Monday to Thursday pickup* starting March 27 till further notice
	▪ Worldwide	▪ All TNT services		
	▪ Worldwide, except for: - Canada - Latin America - U.S.	▪ All FedEx services	2	For every Friday and Saturday pickup* starting March 27 till further notice
	▪ Worldwide	▪ All TNT services		
	▪ U.S.	▪ All FedEx services	2	September 1 till further notice
	▪ Canada			September 10 till further notice
	▪ Latin America, except for: - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands	▪ All FedEx services	2	October 5 till further notice

Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> Cambodia 	<ul style="list-style-type: none"> Anguilla Bolivia Bahamas Belize Dominican Republic El Salvador Guatemala Guyana Honduras Cayman Islands Nicaragua Paraguay Suriname British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	Up to 6 days	October 5 till further notice
<ul style="list-style-type: none"> China 	<ul style="list-style-type: none"> Middle East/Indian Subcontinent/Africa (MEISA) 	<ul style="list-style-type: none"> FedEx International Economy (IE) FedEx International Economy Freight (IEF) 	2	June 8 till further notice
	<ul style="list-style-type: none"> Indonesia Philippines Vietnam 	<ul style="list-style-type: none"> All FedEx services 	2	October 6 till further notice
<ul style="list-style-type: none"> Eastern China 	<ul style="list-style-type: none"> APAC Middle East/Indian Subcontinent/Africa (MEISA) 	<ul style="list-style-type: none"> TNT Express 	Up to 2	June 17 till further notice
	<ul style="list-style-type: none"> APAC, except for: <ul style="list-style-type: none"> Eastern Japan Hong Kong SAR China Indonesia Philippines Vietnam Europe Middle East/Indian Subcontinent/Africa (MEISA) 	<ul style="list-style-type: none"> All FedEx services 	1	March 26 till further notice
	<ul style="list-style-type: none"> Europe 	<ul style="list-style-type: none"> TNT Express [Shipments with customs value less than RMB500 only] 	1	March 4 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
▪ Eastern China	▪ U.S.	▪ All FedEx services	2	September 1 till further notice
	▪ Canada			September 10 till further notice
	▪ Latin America, except for: - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands	▪ All FedEx services	2	October 5 till further notice
	▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands	▪ All FedEx services	Up to 6 days	October 5 till further notice
	▪ Hong Kong SAR China	▪ All FedEx services	2	March 26 till further notice
▪ Northern China	▪ Europe	▪ TNT Express [Shipments with customs value less than RMB500 only]	Up to 2	June 17 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Northern China 	<ul style="list-style-type: none"> ▪ APAC, except for: <ul style="list-style-type: none"> - Thailand - Hong Kong SAR China - South Korea 	<ul style="list-style-type: none"> ▪ TNT Express 	Up to 2	June 17 till further notice
	<ul style="list-style-type: none"> ▪ U.S. 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	September 1 till further notice
	<ul style="list-style-type: none"> ▪ Canada 			September 10 till further notice
	<ul style="list-style-type: none"> ▪ Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	October 5 till further notice
	<ul style="list-style-type: none"> ▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 6 days	October 5 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> Northern China 	<ul style="list-style-type: none"> Hong Kong SAR China Malaysia Singapore South Korea Taiwan China Thailand 	<ul style="list-style-type: none"> All FedEx services 	1	October 6 till further notice
<ul style="list-style-type: none"> Southern China 	<ul style="list-style-type: none"> APAC, except for: <ul style="list-style-type: none"> Australia [Shipments via Sydney gateway only] Indonesia South Korea Vietnam [Shipments via Hanoi gateway only] 	<ul style="list-style-type: none"> TNT Express 	Up to 2	June 17 till further notice
	<ul style="list-style-type: none"> U.S. 	<ul style="list-style-type: none"> All FedEx services 	3	September 1 till further notice
	<ul style="list-style-type: none"> Canada 			September 10 till further notice
	<ul style="list-style-type: none"> Latin America, except for: <ul style="list-style-type: none"> Anguilla Bolivia Bahamas Belize Dominican Republic El Salvador Guatemala Guyana Honduras Cayman Islands Nicaragua Paraguay Suriname British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	3	October 5 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
▪ Southern China	<ul style="list-style-type: none"> ▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands 	▪ All FedEx services	Up to 7 days	October 5 till further notice
	<ul style="list-style-type: none"> ▪ Hong Kong SAR China ▪ Malaysia ▪ Singapore ▪ South Korea ▪ Taiwan China ▪ Thailand 	▪ All FedEx services	1	October 6 till further notice
▪ Cook Islands	▪ Worldwide	▪ All FedEx and TNT services	7	April 20 till further notice
▪ East Timor	▪ Worldwide	▪ All FedEx and TNT services	Up to 30	October 19 till further notice
▪ French Polynesia	▪ Worldwide	▪ All FedEx and TNT services	Up to 7	June 16 till further notice
▪ Fiji	▪ Worldwide	▪ All FedEx and TNT services	Up to 5	June 16 till further notice
▪ Guam	▪ U.S.	▪ All FedEx services	2	September 1 till further notice
	▪ Canada			September 10 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> Guam 	<ul style="list-style-type: none"> Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	2	October 5 till further notice
	<ul style="list-style-type: none"> Anguilla Bolivia Bahamas Belize Dominican Republic El Salvador Guatemala Guyana Honduras Cayman Islands Nicaragua Paraguay Suriname British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	Up to 6 days	October 5 till further notice
<ul style="list-style-type: none"> Hong Kong SAR China 	<ul style="list-style-type: none"> Europe Middle East/Indian Subcontinent/Africa (MEISA) 	<ul style="list-style-type: none"> FedEx International Economy (IE) FedEx International Economy Freight (IEF) 	2	June 8 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Hong Kong SAR China 	<ul style="list-style-type: none"> ▪ Australia, except for: <ul style="list-style-type: none"> - Sydney gateway ▪ Bangladesh ▪ Brunei ▪ Cambodia ▪ New Zealand ▪ Pacific Islands ▪ Singapore ▪ South Korea ▪ Sri Lanka 	<ul style="list-style-type: none"> ▪ FedEx International Priority (IP) [Shipments for selected commodities¹ only] 	1	March 5 till further notice
	<ul style="list-style-type: none"> ▪ Australia [Shipments via Sydney gateway only] 	<ul style="list-style-type: none"> ▪ FedEx International Priority (IP) 	2	June 19 till further notice
	<ul style="list-style-type: none"> ▪ Northern China 	<ul style="list-style-type: none"> ▪ FedEx International Priority 	1	March 5 till further notice
	<ul style="list-style-type: none"> ▪ U.S. 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	September 1 till further notice
	<ul style="list-style-type: none"> ▪ Canada 			September 10 till further notice
<ul style="list-style-type: none"> ▪ Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	October 5 till further notice	



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> Hong Kong SAR China 	<ul style="list-style-type: none"> Anguilla Bolivia Bahamas Belize Dominican Republic El Salvador Guatemala Guyana Honduras Cayman Islands Nicaragua Paraguay Suriname British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	Up to 6 days	October 5 till further notice
	<ul style="list-style-type: none"> China Japan Malaysia Singapore South Korea Taiwan China Thailand Vietnam 	<ul style="list-style-type: none"> All FedEx services 	1	October 6 till further notice
	<ul style="list-style-type: none"> Philippines 	<ul style="list-style-type: none"> All FedEx services 	3	October 6 till further notice
<ul style="list-style-type: none"> Indonesia 	<ul style="list-style-type: none"> Canada Latin America U.S. 	<ul style="list-style-type: none"> All TNT services 	1	June 1 till further notice
	<ul style="list-style-type: none"> U.S. 	<ul style="list-style-type: none"> All FedEx services 	2	September 1 till further notice
	<ul style="list-style-type: none"> Canada 			September 10 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Indonesia 	<ul style="list-style-type: none"> ▪ Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	October 5 till further notice
	<ul style="list-style-type: none"> ▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 6 days	October 5 till further notice
	<ul style="list-style-type: none"> ▪ Singapore 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	June 1 till further notice
<ul style="list-style-type: none"> ▪ Japan, except for: <ul style="list-style-type: none"> - Okinawa 	<ul style="list-style-type: none"> ▪ China ▪ Hong Kong SAR ▪ China ▪ Indonesia ▪ Malaysia ▪ South Korea ▪ Taiwan China ▪ Thailand ▪ Vietnam 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	October 6 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Japan, except for: <ul style="list-style-type: none"> - Okinawa 	<ul style="list-style-type: none"> ▪ Philippines 	<ul style="list-style-type: none"> ▪ All FedEx services 	3	October 6 till further notice
<ul style="list-style-type: none"> ▪ Eastern Japan 	<ul style="list-style-type: none"> ▪ China [Shipments to Dalian city only] 	<ul style="list-style-type: none"> ▪ TNT Express 	2	March 5 till further notice
	<ul style="list-style-type: none"> ▪ Worldwide, except for: <ul style="list-style-type: none"> - Northern China excluding TNT Express service to Dalian city - Philippines - Vietnam [Shipments via Ho Chi Minh City gateway only] 	<ul style="list-style-type: none"> ▪ All TNT services 	1	April 20 till further notice
	<ul style="list-style-type: none"> ▪ U.S. 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	September 1 till further notice
	<ul style="list-style-type: none"> ▪ Canada 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	September 10 till further notice
	<ul style="list-style-type: none"> ▪ Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	October 5 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> Eastern Japan 	<ul style="list-style-type: none"> Anguilla Bolivia Bahamas Belize Dominican Republic El Salvador Guatemala Guyana Honduras Cayman Islands Nicaragua Paraguay Suriname British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	Up to 5 days	October 5 till further notice
<ul style="list-style-type: none"> Western Japan 	<ul style="list-style-type: none"> Worldwide, except for: <ul style="list-style-type: none"> Northern China Taiwan China Vietnam [Shipments via Ho Chi Minh City gateway only] 	<ul style="list-style-type: none"> All TNT services 	Up to 3	April 20 till further notice
	<ul style="list-style-type: none"> U.S. 	<ul style="list-style-type: none"> All FedEx services 	2	September 1 till further notice
	<ul style="list-style-type: none"> Canada 			September 10 till further notice
	<ul style="list-style-type: none"> Latin America, except for: <ul style="list-style-type: none"> Anguilla Bolivia Bahamas Belize Dominican Republic El Salvador Guatemala Guyana Honduras Cayman Islands Nicaragua Paraguay Suriname British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	2	October 5 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Western Japan 	<ul style="list-style-type: none"> ▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 6 days	October 5 till further notice
<ul style="list-style-type: none"> ▪ Japan [Shipments from Okinawa only] 	<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 13	April 27 till further notice
<ul style="list-style-type: none"> ▪ Laos 	<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	6	July 20 till further notice
<ul style="list-style-type: none"> ▪ Macau SAR China 	<ul style="list-style-type: none"> ▪ U.S. 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	September 1 till further notice
	<ul style="list-style-type: none"> ▪ Canada 			September 10 till further notice
	<ul style="list-style-type: none"> ▪ Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	October 5 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> Macau SAR China 	<ul style="list-style-type: none"> Anguilla Bolivia Bahamas Belize Dominican Republic El Salvador Guatemala Guyana Honduras Cayman Islands Nicaragua Paraguay Suriname British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	Up to 6 days	October 5 till further notice
<ul style="list-style-type: none"> Malaysia 	<ul style="list-style-type: none"> South Korea 	<ul style="list-style-type: none"> TNT Express 	1	March 13 till further notice
<ul style="list-style-type: none"> Malaysia, except for: <ul style="list-style-type: none"> - East Malaysia 	<ul style="list-style-type: none"> U.S. 	<ul style="list-style-type: none"> All FedEx services 	2	September 1 till further notice
	<ul style="list-style-type: none"> Canada 			September 10 till further notice
	<ul style="list-style-type: none"> Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	2	October 5 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Malaysia, except for: - East Malaysia 	<ul style="list-style-type: none"> ▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 6 days	October 5 till further notice
	<ul style="list-style-type: none"> ▪ China ▪ Hong Kong SAR China ▪ Japan ▪ Taiwan China ▪ Thailand ▪ Vietnam 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	October 6 till further notice
<ul style="list-style-type: none"> ▪ East Malaysia 	<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	Up to 10	April 7 till further notice
<ul style="list-style-type: none"> ▪ Mongolia 	<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 7	May 18 till further notice
<ul style="list-style-type: none"> ▪ Myanmar 	<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ All TNT services 	Up to 7	June 2 till further notice
<ul style="list-style-type: none"> ▪ New Zealand 	<ul style="list-style-type: none"> ▪ Canada ▪ Europe ▪ Latin America ▪ U.S. 	<ul style="list-style-type: none"> ▪ FedEx International Priority (IP) 	1	March 30 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ New Zealand 	<ul style="list-style-type: none"> ▪ Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	October 5 till further notice
	<ul style="list-style-type: none"> ▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 5 days	October 5 till further notice
	<ul style="list-style-type: none"> ▪ Europe 	<ul style="list-style-type: none"> ▪ TNT Express 	1	For every Monday pickup* starting from March 5 till further notice
<ul style="list-style-type: none"> ▪ Philippines, except for: <ul style="list-style-type: none"> - Cebu 	<ul style="list-style-type: none"> ▪ U.S. 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	September 1 till further notice
	<ul style="list-style-type: none"> ▪ Canada 			September 10 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Philippines, except for: - Cebu - Shipments from Outside Pickup Area (OPA) in Luzon and shipments from Visayas and Mindanao 	<ul style="list-style-type: none"> ▪ Japan 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	October 6 till further notice
	<ul style="list-style-type: none"> ▪ Latin America, except for: - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	October 5 till further notice
	<ul style="list-style-type: none"> ▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 6 days	October 5 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Philippines [Shipments from Cebu only] 	<ul style="list-style-type: none"> ▪ Worldwide, except for: - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	3	June 15 till further notice
	<ul style="list-style-type: none"> ▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 6 days	October 5 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> Philippines [Shipments from Outside Pickup Area (OPA) in Luzon and shipments from Visayas and Mindanao] 	<ul style="list-style-type: none"> Worldwide, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> All FedEx and TNT services 	2	June 1 till further notice
	<ul style="list-style-type: none"> Anguilla Bolivia Bahamas Belize Dominican Republic El Salvador Guatemala Guyana Honduras Cayman Islands Nicaragua Paraguay Suriname British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	Up to 6 days	October 5 till further notice
<ul style="list-style-type: none"> Samoa 	<ul style="list-style-type: none"> Worldwide, except for: <ul style="list-style-type: none"> - Canada - Latin America - U.S. 	<ul style="list-style-type: none"> All FedEx services 	7	May 5 till further notice
	<ul style="list-style-type: none"> Worldwide 	<ul style="list-style-type: none"> All TNT services 		
	<ul style="list-style-type: none"> U.S. 	<ul style="list-style-type: none"> All FedEx services 	2	September 1 till further notice
	<ul style="list-style-type: none"> Canada 			September 10 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Samoa 	<ul style="list-style-type: none"> ▪ Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	October 5 till further notice
	<ul style="list-style-type: none"> ▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 6 days	October 5 till further notice
<ul style="list-style-type: none"> ▪ Singapore 	<ul style="list-style-type: none"> ▪ Hong Kong SAR China 	<ul style="list-style-type: none"> ▪ TNT Express [Mask shipments only] 	1	March 3 till further notice
	<ul style="list-style-type: none"> ▪ South Korea ▪ Taiwan China 	<ul style="list-style-type: none"> ▪ TNT Express 	1	March 13 till further notice
	<ul style="list-style-type: none"> ▪ U.S. 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	September 1 till further notice
	<ul style="list-style-type: none"> ▪ Canada 			September 10 till further notice

Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> Singapore 	<ul style="list-style-type: none"> Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	1	October 5 till further notice
	<ul style="list-style-type: none"> Anguilla Bolivia Bahamas Belize Dominican Republic El Salvador Guatemala Guyana Honduras Cayman Islands Nicaragua Paraguay Suriname British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	Up to 5 days	October 5 till further notice
	<ul style="list-style-type: none"> Hong Kong SAR China Indonesia South Korea Taiwan China Thailand Vietnam 	<ul style="list-style-type: none"> All FedEx services 	1	October 6 till further notice
	<ul style="list-style-type: none"> China 	<ul style="list-style-type: none"> All FedEx services 	2	October 6 till further notice
	<ul style="list-style-type: none"> Japan Philippines 	<ul style="list-style-type: none"> All FedEx services 	3	October 6 till further notice
<ul style="list-style-type: none"> South Korea 	<ul style="list-style-type: none"> Europe 	<ul style="list-style-type: none"> TNT Express 	1	For every Monday pickup* starting from March 19 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ South Korea 	<ul style="list-style-type: none"> ▪ U.S. 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	September 1 till further notice
	<ul style="list-style-type: none"> ▪ Canada 			September 10 till further notice
	<ul style="list-style-type: none"> ▪ Latin America, except for: - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	October 5 till further notice
	<ul style="list-style-type: none"> ▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 5 days	October 5 till further notice
	<ul style="list-style-type: none"> ▪ China ▪ Hong Kong SAR China ▪ Japan ▪ Singapore ▪ Taiwan China 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	October 6 till further notice
<ul style="list-style-type: none"> ▪ Taiwan China 	<ul style="list-style-type: none"> ▪ U.S. 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	September 1 till further notice
	<ul style="list-style-type: none"> ▪ Canada 			September 10 till further notice

Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> Taiwan China 	<ul style="list-style-type: none"> Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	2	October 5 till further notice
	<ul style="list-style-type: none"> Anguilla Bolivia Bahamas Belize Dominican Republic El Salvador Guatemala Guyana Honduras Cayman Islands Nicaragua Paraguay Suriname British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	Up to 6 days	October 5 till further notice
	<ul style="list-style-type: none"> Japan Malaysia Singapore South Korea Vietnam 	<ul style="list-style-type: none"> All FedEx services 	1	October 6 till further notice
	<ul style="list-style-type: none"> China 	<ul style="list-style-type: none"> All FedEx services 	2	October 6 till further notice
<ul style="list-style-type: none"> Thailand 	<ul style="list-style-type: none"> Worldwide, except for: <ul style="list-style-type: none"> - APAC 	<ul style="list-style-type: none"> All TNT services 	1	May 18 till further notice
	<ul style="list-style-type: none"> APAC, except for: <ul style="list-style-type: none"> - China - Hong Kong SAR China - Japan - Vietnam 	<ul style="list-style-type: none"> All FedEx services 	Up to 2	May 18 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Thailand 	<ul style="list-style-type: none"> ▪ APAC 	<ul style="list-style-type: none"> ▪ All TNT services 	Up to 2	May 18 till further notice
	<ul style="list-style-type: none"> ▪ Worldwide, except for: - APAC - Latin America - Canada - U.S. 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	May 18 till further notice
	<ul style="list-style-type: none"> ▪ U.S. 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	September 1 till further notice
	<ul style="list-style-type: none"> ▪ Canada 			September 10 till further notice
	<ul style="list-style-type: none"> ▪ Latin America, except for: - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	October 5 till further notice
	<ul style="list-style-type: none"> ▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 6 days	October 5 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> Thailand 	<ul style="list-style-type: none"> China Hong Kong SAR China Japan Vietnam 	<ul style="list-style-type: none"> All FedEx services 	1	October 6 till further notice
<ul style="list-style-type: none"> Tonga 	<ul style="list-style-type: none"> Worldwide 	<ul style="list-style-type: none"> All FedEx and TNT services 	7	April 20 till further notice
<ul style="list-style-type: none"> Vanuatu 	<ul style="list-style-type: none"> Worldwide 	<ul style="list-style-type: none"> All FedEx and TNT services 	Up to 7	June 2 till further notice
<ul style="list-style-type: none"> Vietnam 	<ul style="list-style-type: none"> Hong Kong SAR China Japan 	<ul style="list-style-type: none"> All FedEx services 	1	October 6 till further notice
	<ul style="list-style-type: none"> China 	<ul style="list-style-type: none"> All FedEx services 	2	October 6 till further notice
<ul style="list-style-type: none"> Vietnam [Shipments via Ho Chi Min City gateway only] 	<ul style="list-style-type: none"> U.S. 	<ul style="list-style-type: none"> All FedEx services 	3	September 1 till further notice
	<ul style="list-style-type: none"> Canada 			September 10 till further notice
	<ul style="list-style-type: none"> Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	3	October 5 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> Vietnam [Shipments via Ho Chi Min City gateway only] 	<ul style="list-style-type: none"> Anguilla Bolivia Bahamas Belize Dominican Republic El Salvador Guatemala Guyana Honduras Cayman Islands Nicaragua Paraguay Suriname British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	Up to 7 days	October 5 till further notice
<ul style="list-style-type: none"> Vietnam [Shipments via Hanoi gateway only] 	<ul style="list-style-type: none"> U.S. 	<ul style="list-style-type: none"> All FedEx services 	2	September 1 till further notice
	<ul style="list-style-type: none"> Canada 			September 10 till further notice
	<ul style="list-style-type: none"> Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	2	October 5 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> Vietnam [Shipments via Hanoi gateway only] 	<ul style="list-style-type: none"> Anguilla Bolivia Bahamas Belize Dominican Republic El Salvador Guatemala Guyana Honduras Cayman Islands Nicaragua Paraguay Suriname British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	Up to 6 days	October 5 till further notice
<ul style="list-style-type: none"> Vietnam [Shipments from Da Nang only] 	<ul style="list-style-type: none"> Worldwide, except for: <ul style="list-style-type: none"> - China - Canada - Latin America - U.S. 	<ul style="list-style-type: none"> All FedEx services 	1	July 28 till further notice
	<ul style="list-style-type: none"> Worldwide 	<ul style="list-style-type: none"> All TNT services 		
	<ul style="list-style-type: none"> U.S. 	<ul style="list-style-type: none"> All FedEx services 	3	September 1 till further notice
	<ul style="list-style-type: none"> Canada 			September 10 till further notice
	<ul style="list-style-type: none"> Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> All FedEx services 	3	October 5 till further notice

Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Vietnam [Shipments from Da Nang only] 	<ul style="list-style-type: none"> ▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 7 days	October 5 till further notice
	<ul style="list-style-type: none"> ▪ China 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	October 6 till further notice
<ul style="list-style-type: none"> ▪ Vietnam [Shipments from the following provinces only: <ul style="list-style-type: none"> - Quang Binh - Quang Tri - Quang Nam - Quang Ngai] 	<ul style="list-style-type: none"> ▪ Worldwide, except for: <ul style="list-style-type: none"> - Canada - Latin America - U.S. 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	July 28 till further notice
	<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ All TNT services 	1	
	<ul style="list-style-type: none"> ▪ U.S. 	<ul style="list-style-type: none"> ▪ All FedEx services 	3	September 1 till further notice
	<ul style="list-style-type: none"> ▪ Canada 		September 10 till further notice	
	<ul style="list-style-type: none"> ▪ Latin America, except for: <ul style="list-style-type: none"> - Anguilla - Bolivia - Bahamas - Belize - Dominican Republic - El Salvador - Guatemala - Guyana - Honduras - Cayman Islands - Nicaragua - Paraguay - Suriname - British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	3	October 5 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Vietnam [Shipments from the following provinces only: <ul style="list-style-type: none"> - Quang Binh - Quang Tri - Quang Nam - Quang Ngai] 	<ul style="list-style-type: none"> ▪ Anguilla ▪ Bolivia ▪ Bahamas ▪ Belize ▪ Dominican Republic ▪ El Salvador ▪ Guatemala ▪ Guyana ▪ Honduras ▪ Cayman Islands ▪ Nicaragua ▪ Paraguay ▪ Suriname ▪ British Virgin Islands 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 7 days	October 5 till further notice
<ul style="list-style-type: none"> ▪ Wallis and Futuna 	<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ All FedEx services 	Up to 7	July 6 till further notice
Inbound to APAC				
<ul style="list-style-type: none"> ▪ U.S. 	<ul style="list-style-type: none"> ▪ Australia 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	October 7 till further notice
<ul style="list-style-type: none"> ▪ Canada 		<ul style="list-style-type: none"> ▪ All FedEx services 	1	October 9 till further notice
<ul style="list-style-type: none"> ▪ Fiji 		<ul style="list-style-type: none"> ▪ All FedEx services 	1	October 7 till further notice
<ul style="list-style-type: none"> ▪ Hong Kong SAR ▪ China ▪ New Zealand ▪ Singapore 		<ul style="list-style-type: none"> ▪ All FedEx services 	2	October 7 till further notice
<ul style="list-style-type: none"> ▪ Brunei ▪ Cambodia ▪ Cook Islands ▪ China ▪ French Polynesia ▪ Guam ▪ Indonesia ▪ Japan, except for: <ul style="list-style-type: none"> - Okinawa ▪ Macau SAR China ▪ Malaysia, except for: <ul style="list-style-type: none"> - East Malaysia ▪ New Caledonia ▪ Philippines ▪ Samoa ▪ South Korea ▪ Taiwan China ▪ Thailand ▪ Vanuatu ▪ Vietnam 		<ul style="list-style-type: none"> ▪ All FedEx services 	3	October 7 till further notice

Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Austria ▪ Belgium ▪ Bulgaria ▪ Croatia ▪ Cyprus ▪ Czech Republic ▪ Denmark ▪ Estonia ▪ Finland ▪ France ▪ Germany ▪ Greece ▪ Hungary ▪ Italy ▪ Ireland ▪ Latvia ▪ Lithuania ▪ Luxembourg ▪ Malta ▪ Netherlands ▪ Norway ▪ Poland ▪ Portugal ▪ Romania ▪ Spain ▪ Slovakia ▪ Slovenia ▪ Sweden ▪ Switzerland ▪ United Kingdom 	<ul style="list-style-type: none"> ▪ Australia 	<ul style="list-style-type: none"> ▪ All FedEx services 	3	October 7 till further notice
<ul style="list-style-type: none"> ▪ Argentina ▪ Brazil ▪ Chile ▪ Colombia ▪ Costa Rica ▪ Honduras ▪ Mexico ▪ Panama ▪ Peru ▪ Uruguay 		<ul style="list-style-type: none"> ▪ All FedEx services 	1	October 16 till further notice
<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ Brunei 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	5	September 23 till further notice
	<ul style="list-style-type: none"> ▪ Cambodia 		5	March 27 till further notice
<ul style="list-style-type: none"> ▪ APAC ▪ Europe ▪ Middle East//Indian Subcontinent/ Africa (MEISA) 	<ul style="list-style-type: none"> ▪ Eastern China 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	March 19 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ Cook Islands 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	7	April 20 till further notice
	<ul style="list-style-type: none"> ▪ East Timor 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	Up to 30	October 19 till further notice
<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ Fiji 	<ul style="list-style-type: none"> ▪ All TNT services 	Up to 5	June 16 till further notice
<ul style="list-style-type: none"> ▪ U.S. 		<ul style="list-style-type: none"> ▪ All FedEx services 	3	October 7 till further notice
<ul style="list-style-type: none"> ▪ Canada 		<ul style="list-style-type: none"> ▪ All FedEx services 	3	October 9 till further notice
<ul style="list-style-type: none"> ▪ Australia ▪ Brunei ▪ Cook Islands ▪ China ▪ Guam ▪ Hong Kong SAR China ▪ Indonesia ▪ Japan, except for: <ul style="list-style-type: none"> - Okinawa ▪ Macau SAR China ▪ Malaysia, except for: <ul style="list-style-type: none"> - East Malaysia ▪ New Caledonia ▪ New Zealand ▪ Philippines ▪ Samoa ▪ Singapore ▪ South Korea ▪ Taiwan China ▪ Thailand ▪ Vietnam 		<ul style="list-style-type: none"> ▪ All FedEx services 	4	October 7 till further notice

Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Austria ▪ Belgium ▪ Bulgaria ▪ Croatia ▪ Cyprus ▪ Czech Republic ▪ Denmark ▪ Estonia ▪ Finland ▪ France ▪ Germany ▪ Greece ▪ Hungary ▪ Italy ▪ Ireland ▪ Latvia ▪ Lithuania ▪ Luxembourg ▪ Malta ▪ Netherlands ▪ Norway ▪ Poland ▪ Portugal ▪ Romania ▪ Spain ▪ Slovakia ▪ Slovenia ▪ Sweden ▪ Switzerland ▪ United Kingdom 	<ul style="list-style-type: none"> ▪ Fiji 	<ul style="list-style-type: none"> ▪ All FedEx services 	4	October 7 till further notice
<ul style="list-style-type: none"> ▪ Argentina ▪ Brazil ▪ Chile ▪ Costa Rica ▪ Dominican Republic ▪ Mexico 		<ul style="list-style-type: none"> ▪ All FedEx services 	3	October 16 till further notice
<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ Guam 	<ul style="list-style-type: none"> ▪ All FedEx services 	4	March 23 till further notice
	<ul style="list-style-type: none"> ▪ Hong Kong SAR China 	<ul style="list-style-type: none"> ▪ FedEx service only [Mask shipments only] 	2	February 12 till further notice
<ul style="list-style-type: none"> ▪ Canada ▪ Latin America ▪ U.S. 	<ul style="list-style-type: none"> ▪ Hong Kong SAR China 	<ul style="list-style-type: none"> ▪ All FedEx services 	1	For every Friday pickup starting August 3 till further notice
<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ Indonesia 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	1	June 1 till further notice



Origin	Destination	Affected service	Additional transit time (working days)	Effective period	
<ul style="list-style-type: none"> Worldwide 	<ul style="list-style-type: none"> Japan [Shipments to Kyushu only] 	<ul style="list-style-type: none"> All TNT services 	1	April 8 till further notice	
	<ul style="list-style-type: none"> Japan [Shipments to FedEx Outside Delivery Area (ODA) in Kyushu only] 	<ul style="list-style-type: none"> All FedEx services 	1	For every Monday delivery starting April 8 till further notice	
	<ul style="list-style-type: none"> Japan [Shipments to Okinawa only] 	<ul style="list-style-type: none"> All FedEx services 	Up to 5	April 27 till further notice	
	<ul style="list-style-type: none"> Laos 	<ul style="list-style-type: none"> All FedEx and TNT services 	Up to 14	August 27 till further notice	
<ul style="list-style-type: none"> Canada Latin America U.S. 	<ul style="list-style-type: none"> Macau SAR China 	<ul style="list-style-type: none"> All FedEx services 	1	For every Friday pickup starting August 3 till further notice	
<ul style="list-style-type: none"> Worldwide 	<ul style="list-style-type: none"> East Malaysia 	<ul style="list-style-type: none"> All FedEx and TNT services 	Up to 10	April 7 till further notice	
	<ul style="list-style-type: none"> Marshall Islands 	<ul style="list-style-type: none"> All FedEx services 	4	March 23 till further notice	
	<ul style="list-style-type: none"> Micronesia 				
	<ul style="list-style-type: none"> Mongolia 		<ul style="list-style-type: none"> FedEx International Priority (IP) 	Up to 7	May 18 till further notice
			<ul style="list-style-type: none"> TNT Express 	Up to 7	June 24 till further notice
	<ul style="list-style-type: none"> Myanmar 		<ul style="list-style-type: none"> All TNT services 	Up to 7	June 2 till further notice
<ul style="list-style-type: none"> New Caledonia 		<ul style="list-style-type: none"> All FedEx services 	3	March 30 till further notice	
<ul style="list-style-type: none"> U.S. 	<ul style="list-style-type: none"> New Zealand 	<ul style="list-style-type: none"> All FedEx services 	3	October 7 till further notice	
<ul style="list-style-type: none"> Canada 		<ul style="list-style-type: none"> All FedEx services 	3	October 9 till further notice	
<ul style="list-style-type: none"> Australia Fiji 		<ul style="list-style-type: none"> All FedEx services 	1	October 9 till further notice	
<ul style="list-style-type: none"> Hong Kong SAR China Singapore 		<ul style="list-style-type: none"> All FedEx services 	3	October 9 till further notice	

Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Brunei ▪ Cambodia ▪ Cook Islands ▪ China ▪ French Polynesia ▪ Guam ▪ Indonesia ▪ Japan, except for: <ul style="list-style-type: none"> - Okinawa ▪ Macau SAR China ▪ Malaysia, except for: <ul style="list-style-type: none"> - East Malaysia ▪ New Caledonia ▪ Philippines ▪ Samoa ▪ South Korea ▪ Taiwan China ▪ Thailand ▪ Vanuatu ▪ Vietnam 	<ul style="list-style-type: none"> ▪ New Zealand 	<ul style="list-style-type: none"> ▪ All FedEx services 	4	October 9 till further notice
<ul style="list-style-type: none"> ▪ Austria ▪ Belgium ▪ Bulgaria ▪ Croatia ▪ Cyprus ▪ Czech Republic ▪ Denmark ▪ Estonia ▪ Finland ▪ France ▪ Germany ▪ Greece ▪ Hungary ▪ Italy ▪ Ireland ▪ Latvia ▪ Lithuania ▪ Luxembourg ▪ Malta ▪ Netherlands ▪ Norway ▪ Poland ▪ Portugal ▪ Romania ▪ Spain ▪ Slovakia ▪ Slovenia ▪ Sweden ▪ Switzerland ▪ United Kingdom 		<ul style="list-style-type: none"> ▪ All FedEx services 	4	October 7 till further notice

Origin	Destination	Affected service	Additional transit time (working days)	Effective period
<ul style="list-style-type: none"> ▪ Argentina ▪ Brazil ▪ Chile ▪ Colombia ▪ Honduras ▪ Mexico ▪ Panama ▪ Peru ▪ Uruguay 	<ul style="list-style-type: none"> ▪ New Zealand 	<ul style="list-style-type: none"> ▪ All FedEx services 	3	October 16 till further notice
<ul style="list-style-type: none"> ▪ Worldwide 	<ul style="list-style-type: none"> ▪ Palau 	<ul style="list-style-type: none"> ▪ All FedEx services 	4	March 23 till further notice
	<ul style="list-style-type: none"> ▪ Philippines [Shipments to Cebu only] 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	3	June 15 till further notice
	<ul style="list-style-type: none"> ▪ Saipan 	<ul style="list-style-type: none"> ▪ All FedEx services 	4	March 23 till further notice
	<ul style="list-style-type: none"> ▪ Samoa 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	7	May 5 till further notice
	<ul style="list-style-type: none"> ▪ Singapore 	<ul style="list-style-type: none"> ▪ All FedEx Priority services 	Delivery commitment will be changed to 1800hr	April 21 till further notice
	<ul style="list-style-type: none"> ▪ Solomon Islands 	<ul style="list-style-type: none"> ▪ All TNT services 	Up to 7	June 4 till further notice
	<ul style="list-style-type: none"> ▪ Thailand 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	1	May 18 till further notice
	<ul style="list-style-type: none"> ▪ Tonga 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	7	April 20 till further notice
	<ul style="list-style-type: none"> ▪ Vanuatu 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	Up to 7	June 2 till further notice
	<ul style="list-style-type: none"> ▪ Vietnam [Shipments to Da Nang only] 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	1	July 28 till further notice
	<ul style="list-style-type: none"> ▪ Vietnam [Shipments to the following provinces only: - Quang Binh - Quang Tri - Quang Nam - Quang Ngai] 	<ul style="list-style-type: none"> ▪ All FedEx services 	2	July 28 till further notice
		<ul style="list-style-type: none"> ▪ All TNT services 	1	
<ul style="list-style-type: none"> ▪ Wallis and Futuna 	<ul style="list-style-type: none"> ▪ All FedEx and TNT services 	Up to 7	July 6 till further notice	

* If the shipment is picked up after the cut-off time, the pickup date will be the next day.

¹ Please contact your sales representative or our customer service hotline for more details.



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