



General Delivery

Service Commitment: Economical, Reliable, Flexible

- Economical and Affordable: Suitable for medium-sized or heavy weight packages; save on transportation costs for packages weighing 5 kg or above
- Door-to-Door Service: Packages picked up before the cut-off time of the day will be delivered in about 2 to 4* business days
- Suitable for shipments that cannot be delivered by air such as liquids, powders, lithium batteries (except for dangerous goods and restricted goods)
- Guarantee: With the FedEx Tracking and Money-Back Guarantee#, you will have peace of mind every step of the way

Coverage:	Covers most cities in China.
Delivery:	Packages picked up before the cut-off time of the day will be delivered in about 2 to 4 days*.
Operating Day:	Monday to Saturday
Weight and size limitation:	Medium or heavy packages, especially for packages above 5 kg
Call-in Cut-off Time:	Click to see "call in cut-off time"
Money Back Guarantee:	Click to see details
Declare Value for Carriage:	Click to see details

* Delivery time varies by origin, destination, and the day of the week of the shipment pickup. Please call our CS Hotline for more details.

Subject to the terms and conditions.

The above information is only for reference and subject to change.

Please contact our [Customer Service](#) for latest information: 400 889 1888

General Delivery Call-in Cut-off Time

Province	City	Ship to other service cities
Beijing	Beijing	18:15
Tianjin	Tianjin	19:00
Liaoning	Shenyang	18:00
	Dalian	18:00
Hebei	Shijiazhuang	18:30
	Tangshan	18:00
Shandong	Qingdao	17:30
	Jinan	18:00
	Weifang	18:00
	Yantai	18:00
	Zibo	18:00
Henan	Zhengzhou	18:00
Shaanxi	Xi'an	18:00
Heilongjiang	Harbin	18:00
Jilin	Changchun	18:00
Inner Mongolia	Hohhot	17:30
Shanxi	Taiyuan	18:00
Guangdong	Shantou	17:00
	Guangzhou	18:00
	Dongguan	17:30
	Foshan	17:00
	Huizhou	16:30
	Jiangmen	17:00
	Shenzhen	17:30
	Zhongshan	17:00
	Zhuhai	17:00
Fujian	Fuzhou	17:30
	Quanzhou	17:00
	Xiamen	17:00
Chongqing	Chongqing	18:30
Hunan	Changsha	18:30
Sichuan	Chengdu	19:00
Zhejiang	Huzhou	17:00
	Yiwu	17:00
	Jiaxing	18:00
	Shaoxing	18:00
	Taizhou	17:30
	Wenzhou	15:30
	Ningbo	18:00
	Hangzhou	18:30
Shanghai	Shanghai	17:30
Jiangsu	Nanjing	17:30
	Suzhou	17:00
	Wuxi	17:00

	Kunshan	18:00
	Zhangjiagang	16:30
	Changzhou	16:00
	Nantong	18:00
	Yangzhou	18:00
	Zhenjiang	18:00
Hubei	Wuhan	18:00
Anhui	Hefei	15:00
Jiangxi	Nanchang	17:30
Guangxi	Nanning	18:00

The above Call-in Cut-off time only for reference.

Please contact our [Customer Service](#) at 400 889 1888 to check the cut-off time by postal code.

Note on Declared Value for Carriage for FedEx Domestic Services

A. Limits of Liability

FedEx's maximum liability for loss, damage, delay or any other claim with regard to any shipment is limited to RMB 100 per shipment or RMB 20 per kilogram whichever is greater, unless the shipper declares a higher value for carriage under the "Declared Value for Carriage" column on Consignment Note and the corresponding surcharge is paid.

If a higher value of carriage is declared (subject to the limits imposed on the value that may be declared as noted immediately below), FedEx's liability for loss, damage or delay of a shipment will not exceed its repair cost, its depreciated value or its replacement cost, whichever is the least.

B. Declared Value for Carriage

Shipper may choose to write down the actual value of shipment under the "Declared Value for Carriage" column on Consignment Note when handing in the shipment. The highest declared value allowed for a shipment is RMB 250,000. (Please contact our [Customer Service](#) or refer to the Terms and Conditions on the back of Consignment Note for our limited liabilities.)

C. Shipments of Extraordinary Value

Shipments containing any of the following items of extraordinary value are limited to a maximum declared value for carriage of RMB 7,000. Our maximum liability for any claim for such item is RMB 7,000 or RMB 20 per kilogram, whichever is greater.

Artwork	Antiques
Glassware, fragile goods	Jewellery including watches and gems
Precious metals	Furs
Ostrich and emu eggs	Collector's items
Film, photographic images	Guitar and other Musical instruments that are more than 20 years old
Any commodity that by its inherent nature is particularly susceptible to damage, or the market value of which is particularly variable or difficult to ascertain	

D. Surcharge for Declared Value for Carriage

If the declared value of your shipment is more than RMB 100 per shipment or RMB 20 per kilogram, whichever is greater, we will collect a surcharge of 0.5% based on your declared value. The minimum surcharge is RMB 2 per shipment. (Please contact our [Customer Service](#) or refer to the current price list.)