



# EASY IMPORT

Make Imports Easy and Simple

Welcome to FedEx Import  
Service



# Choose FedEx Import Services

	Fastest	Best price
Package ≤ 68kg	<p><b><u>FedEx International First®</u></b> (Export only) Wake up to absolute certainty with our early-day delivery to key global markets - customs cleared, door-to-door.</p> <p><b><u>FedEx International Priority® Express</u></b> (Export only) Delivery by 10:30 or noon in 1 to 3 business days to select markets in Asia, United States, Canada and Europe.</p> <p><b><u>FedEx International Priority®</u></b> Delivery typically in 1 to 3 business days depending on destination by end-of-day to more than 220 countries and territories.</p> <p><b><u>FedEx® International Connect Plus</u></b> As a day-definite and e-commerce delivery service ,FICP combines competitive speed with attractive prices to meet global customers’ need.</p>	<p><b><u>FedEx International Economy®</u></b> Save on heavier and less time-sensitive deliveries, while still enjoying a reliable door-to-door and customs-cleared service.</p>
Freight > 68kg	<p><b><u>FedEx International Priority® Freight</u></b> Our premium airfreight service delivers your heavier shipments worldwide within 1-3 business days.</p>	<p><b><u>FedEx International Economy® Freight</u></b> Send heavy shipments in a simple and affordable way with no weight limit.</p>

- Service availability and exact delivery time depends on origin and destination postal codes. Terms and conditions apply. For detailed information, please log in to fedex.com to obtain a quote or refer to Rate & Transit Times.
- \* Contact the FedEx Customer Service Team (0800-075-075) for the exact transit time of shipments from/to different origins/destinations and for booking a shipment> 300kg.

# Prepare Documents for Import Clearance

Import Application		Category and Declaration Value <sup>1</sup>	Documents Required
Simplified Declaration	X1	Documents	FedEx Airway Bill
Simplified Declaration (Low value non dutiable)	X2 <sup>2</sup>	Under NT\$ 2,000	FedEx Airway Bill Commercial Invoice Packing List (multiple packages) Letter of Authorization (POA)
Simplified Declaration (Low value dutiable)	X3	NT\$ 2,001~50,000	FedEx Airway Bill Commercial Invoice Packing List (multiple packages) Letter of Authorization (POA)
Formal Declaration <sup>3</sup> (High Value dutiable)	X4	Above NT\$ 50,001	FedEx Airway Bill Commercial Invoice Packing List (multiple packages) Letter of Authorization (POA)

<sup>1</sup>The declaration value above are all CIF, namely FOB plus freight and insurance. The documents required for customs clearance may vary for different category of products, the final approve from customs should be prevail

<sup>2</sup>Frequent import is not applicable to low-cost tax exemption. (i) 6 quota for X2 type of imports good per half a year, e.g. If a Tax payer (company) releases (X2) more than 6 times in accordance with the tax exemption rules for imported goods within semi-annual, the low value goods (under NT\$2,000) will start to be taxed after 7th time. (ii) The semi-annual term refers to the time of the imports number from Jan.~ Jun. and Jul.~ Dec. of each year.(iii) The number of imports will re-calculate on Jan. 1st and Jul. 1st of each year. (iv) The time of identification of the imports number should based on the date of import . stated in the declaration form.

<sup>3</sup> If all of your goods required formal declaration, please contact customer service hotline 0800-075-075 for the application form.



# Tips on Import Clearance



## Pre-clearance

Provide invoice, packing list and pre-clearance checking list to FedEx import clearance department ( [tw-precls@fedex.com](mailto:tw-precls@fedex.com) ) before formal declaration, your high value shipments will give priority to handle. You may receive your shipment within the same day.



## Post-Release Duty Payment

Post-Release Duty payment service allows you to receive the goods first, then pay the customs duty within 14 days. It could help you speed up clearance and delivery process. FedEx also provided e-mail notification service to inform your customs duty payment before overdue.

Click here for download [POST RELEASE DUTY PAYMENT APPLICATION GUIDE](#).



## Long-term Authorization

It is recommended to apply long-term authorization to entrust FedEx for customs declaration. Save time, money and paper when you prepare your customs documents. If your company has Corporate Certificate of MOEACA or Citizen Digital Certificate, you can apply online : <http://portal.sw.nat.gov.tw/PPL/> .



## Check import regulation and duty

Checking the customs regulations and import duty rates for your product.

Visit [Taipei Customs](#) for more details.

# Tips on Import Clearance



## Import and export declaration email service

Customers who have processed customs declarations through FedEx will be able to receive import and export declaration by noon of the next day after import and export customs clearance.

Please click here to download the [Declaration Email Auto-Delivery Service Application Form](#).



## FedEx Web declaration inquiry system

You can review or download the import and export declaration online. Please apply an account from the system menu. FedEx will reply the user ID and password shortly. Click to [access the system](#).



## EZ Way app Online Declaration Authorization for Personal Shipment

It is much expedited and safe way to authorize declaration, which can simplify the procedure to get paper authorization letter. For the company shipment, please still use long term power of attorney (LPOA) and single use power of attorney (POA). Click here for download [FedEx Taiwan on-line Declaration Power of Attorney manual](#).



## Real Name Authentication Guide for Personal Shipment (RNA)

It is much expedited and safe way to authorize declaration, Taiwan customs will push notification to your cell phone when your importer shipment is arrival, you just need to press confirmation, and the authorization is completed and finished. For the company shipment, please still use long term power of attorney (LPOA) and single use power of attorney (POA). Please also refer [FedEx Shipping Regulatory Update news](#).

# Pay Import Duties On time

Import Application	Limitation of Duty and Tax	Notification
Pay on delivery	Under NT\$ 60,000	Consignee need to prepare equivalent cash and pay on delivery
Remit in advance	No Limitation	Duty and tax need to be remitted during customs clearance
Pay with FedEx Account <sup>1</sup>	No Limitation	Must be applied in advance with FedEx. Will bring out additional handling fee for reimbursement of duty paid
Post-Release before Duty <sup>2</sup>	No Limitation	Need to apply with customs beforehand, the duty and tax may pay within 14 days after the releasing date. Click for how to apply and more.

<sup>1</sup> Please contact the FedEx Customer Service Team (0800-075-075) for applying pay with FedEx Account  
<sup>2</sup> Please contact the FedEx Customer Service Team (0800-075-075) for (i) Application form (ii) Add FedEx into order number.



# Start your Import Shipments from fedex.com

## Easy as 1,2,3

Now you can enjoy the new features of FedEx Ship Manager™ for easier and faster import shipments preparations:

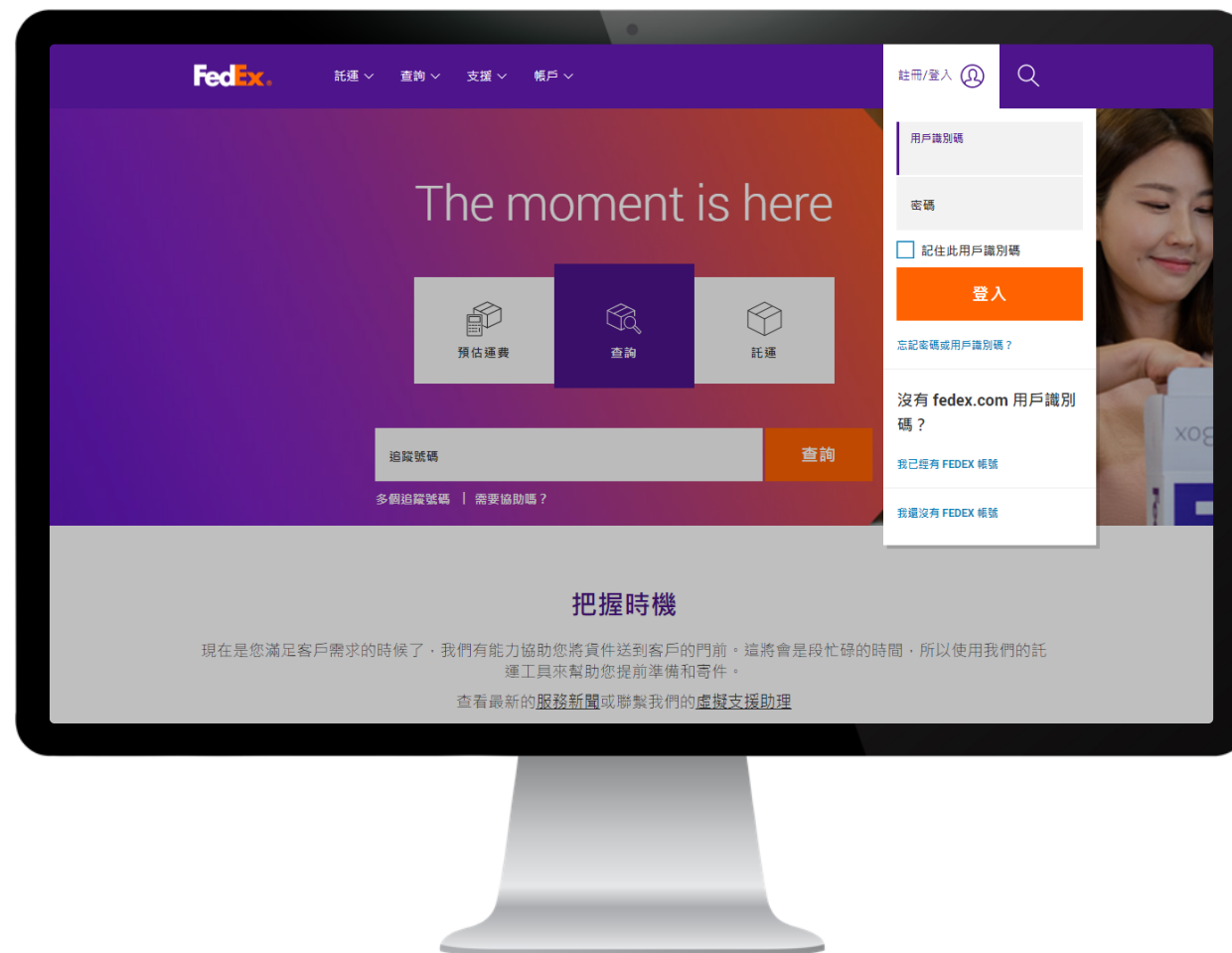
- Select import service – **control your cost and protect account privacy.**
- Prepare your own import shipments, and share with your vendor (shipper) along with clearance documents – **improve efficiency and reduce errors.**
- Arrange “Remote pickup” for origin country online – **accelerate import shipping process.**
- Set up e-mail notification for your shipments – **track your packages in a timely manner.**

**Step1:** Go to FedEx Ship Manager™ at fedex.com, login with your user ID and password (Register for fedex.com).

**Step2:** Click “Ship” from top menu and select “Prepare Import Shipment” first, then enter import shipping information required. You can either choose print and save as PDF file or email directly to your shipper in “Package & Shipment Details”.

If you require “Remote Pickup\*” service, please click “Schedule a Pickup” at the Print label(s) page. You can confirm the pickup address and choose the pickup date/time according your needs. \*Service only applied for single package per shipment, shipment of multiple packages will not applied to this service. For those shipments include multiple packages, please contact FedEx Customer Service Team (0800-075-075).

**Step3:** Shipper confirm the shipping information. Print the label, prepare the documents, packing and wait for our courier to pickup.



# Quickly find your shipments



## Track Shipment Without Login

Enter the tracking or reference number to get your shipment status and obtain a proof of delivery at [fedex.com](https://fedex.com).



## Track Shipment With Login

For those shipments shipped via FedEx Ship Manager™ at [fedex.com](https://fedex.com), the tracking results and details will automatically be shown after you log in.



## FedEx Mobile Tracking

FedEx Tracking for mobile is our most convenient tracking tool, giving you updates while you're on the go so you can stay on top of your shipments 24/7 and from any location.



## FedEx® Delivery Manager

With FedEx® Delivery Manager, you can offer your customers the ability to customize their delivery date and location at no extra cost.





Thank You

