

FedEx Invoice Format – Key Changes

Background

We are introducing **Customer Account Level Charges**, which are fees directly applied to a customer's account.

These charges may or may not be explicitly linked to specific transportation activities or Air Waybills (AWBs). They are classified under the broader category of **Non-Transportation Charges (Express Related Charges)**, which includes both **Retail Charges** (e.g., pickup fees) and other **Customer-Level Charges** (e.g., overage or deficit fees).

Highlights

- A. Introduction of a new invoice format for non-transportation charges
- **B.** Aligned with standard freight invoice layout
- C. Charges clearly itemized with amounts

Summary Page

Current "Freight" Invoice:



New "Freight Related" Invoice:



1. Invoice Type

 A new type of invoice called "Freight Related" Invoice will consolidate and display all non-transportation charges.

2. Invoice Summary Page

- A column with the header "**Type**" will display the description of each non-transportation charge.
- Each charge will include its corresponding transaction ID and amount for clarity.

Details Page

Current "Freight" Invoice:



New "Freight Related" Invoice:



3. Billing Detail Page

 Each non-transportation charge will be listed with its specific details, with the format varying based on the type of charge. (See the mockup above for a sample layout of overseas pickup charges).