



FedEx Invoice Format – Key Changes

Background

We are introducing **Customer Account Level Charges**, which are fees directly applied to a customer's account.

These charges may or may not be explicitly linked to specific transportation activities or air waybills (AWBs). They are classified under the broader category of **Non-Transportation Charges (Express Related Charges)**, which includes both **Retail Charges** (e.g., pickup fees) and other **Customer-Level Charges** (e.g., overage or deficit fees).

Summary Page

Current Invoice:

FedEx INVOICE
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Invoice Number: [Redacted]
Invoice Date: [Redacted]
Total Payable: [Redacted]
Account Number: [Redacted]

FREIGHT INVOICE SUMMARY - 29 Oct 2024

1 International Services	Total (MYR)
Freight & Surcharges	5,604.09
Total	5,604.09
Domestic Services	51.02
Freight & Surcharges	51.02
Total	51.02
Total Non-Taxable Services	5,604.09
Total Taxable Services	51.02
Grand Total (Excl Service Tax)	5,655.11
Service Tax (6%)	3.06
Grand Total (Incl Service Tax)	5,658.17

Future Invoice:

FedEx INVOICE
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Invoice Number: [Redacted]
Invoice Date: [Redacted]
Total Payable: [Redacted]
Account Number: [Redacted]

FREIGHT INVOICE SUMMARY - 29 Oct 2024

1 International Services	Total (MYR)
Express Charges	5,604.09
Freight & Surcharges	483.07
Total	6,087.16
Domestic Services	51.02
Freight & Surcharges	51.02
Total	51.02
Total Non-Taxable Services	6,087.16
Total Taxable Services	51.02
Grand Total (Excl Service Tax)	6,138.18
Service Tax (6%)	3.06
Grand Total (Incl Service Tax)	6,141.24

1. Express Charges

- A new subtitle will be introduced to clearly distinguish the current transportation charges section on the invoice.

2. Express Related Charges (This is a new section)

- This section will clearly present **non-transportation charges** as a separate line item on the invoice.
- Each fee will be **individually itemized and totaled**, displaying both the **charge name** and the **corresponding amount** for full transparency.

Future Invoice:

INVOICE

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Tax Identification Number

Account Number

Account Name

Invoice Number

Express Charges

Details by Payment Type

Ship Date	08/28/2024	Sender (ZSLA)	Recipient (BRAN)
Tendered Date <td>09/02/2024<td></td><td></td></td>	09/02/2024 <td></td> <td></td>		
Air Waybill Number <td>DP 12024<td></td><td></td></td>	DP 12024 <td></td> <td></td>		
Service Type <td>2P ENV<td></td><td></td></td>	2P ENV <td></td> <td></td>		
Pieces <td>1</td> <td></td> <td></td>	1		
Weight <td>0.5 kg<td></td><td></td></td>	0.5 kg <td></td> <td></td>		
Bill To <td>Shaper<td></td><td></td></td>	Shaper <td></td> <td></td>		
Shipper Reference <td>614024382<td>Freight Charges<td>M/IR</td></td></td>	614024382 <td>Freight Charges<td>M/IR</td></td>	Freight Charges <td>M/IR</td>	M/IR
Delivery Information <td>08/28/2024 12:23 CHONGSIN</td> <td>Other Charges<td></td></td>	08/28/2024 12:23 CHONGSIN	Other Charges <td></td>	
		Fuel Surcharge <td>46.17</td>	46.17
		Mail Sales Service Tax <td>0.96</td>	0.96
		Total	47.13

FedEx has applied a fuel surcharge of 27.00 % to this shipment.

Ship Date	09/18/2024	Sender (ZSLA)	Recipient (MLLA)
Tendered Date <td>10/17/2024<td></td><td></td></td>	10/17/2024 <td></td> <td></td>		
Air Waybill Number <td>151710204<td></td><td></td></td>	151710204 <td></td> <td></td>		
Service Type <td>SL<td></td><td></td></td>	SL <td></td> <td></td>		
Pieces <td>1<td></td><td></td></td>	1 <td></td> <td></td>		
Weight <td>2.0 kg<td></td><td></td></td>	2.0 kg <td></td> <td></td>		
Bill To <td>Shaper<td></td><td></td></td>	Shaper <td></td> <td></td>		
Shipper Reference <td>NA2400170210209051<td>Freight Charges<td>M/IR</td></td></td>	NA2400170210209051 <td>Freight Charges<td>M/IR</td></td>	Freight Charges <td>M/IR</td>	M/IR
Delivery Information <td>10/21/2024 12:36 ORANAM<td>Other Charges<td></td></td></td>	10/21/2024 12:36 ORANAM <td>Other Charges<td></td></td>	Other Charges <td></td>	
		Fuel Surcharge <td>135.99</td>	135.99
		USDA M/IR <td>35.20</td>	35.20
Dimension <td>30x20x20cm<td>Total<td>171.19</td></td></td>	30x20x20cm <td>Total<td>171.19</td></td>	Total <td>171.19</td>	171.19

FedEx has applied a fuel surcharge of 26.75 % to this shipment.

We calculated your charges based on a dimensional weight of 2.0 kg.

BILL CONSIGNEE Subtotal:

4,189.03

Express Related Charges		Details by Transaction ID	
Transaction ID		1234567890	Police Address
Base Service	On-Car Pickup	[REDACTED]	[REDACTED]
Request/Estimated Date	10/20/2024	Location	123 Main St
Request/Police Date	10/20/2024	Jurisdiction	JA001
Pricing Date	10/20/2024		
RR To	Requestor	Scene Date/Police/Non-Fr (Officer)	10/20/2024
		Requestor/On-Car/Police/Scene	10/20/2024
		Police/Scene/Charge	10/20/2024
		Foot Service	10/20/2024
Foot Service - Fee/On-line applied a foot service of 12.25%		Total	12.25%
Transaction ID		1234567890	Police Address
Base Service	On-Car Pickup	[REDACTED]	[REDACTED]
Request/Estimated Date	10/20/2024	Location	123 Main St
Request/Police Date	10/20/2024	Jurisdiction	JA001
Pricing Date	10/20/2024		
RR To	Requestor	Scene Date/Police/Non-Fr (Officer)	10/20/2024
		Requestor/On-Car/Police/Scene	10/20/2024
		Police/Scene/Charge	10/20/2024
		Foot Service	10/20/2024
Foot Service - Fee/On-line applied a foot service of 12.25%		Total	12.25%
Transaction ID		1234567890	Police Address
Base Service	On-Car Pickup	[REDACTED]	[REDACTED]
Request/Estimated Date	10/20/2024	Location	123 Main St
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		Requestor/On-Car/Police/Scene	10/20/2024
		Police/Scene/Charge	10/20/2024
		Foot Service	10/20/2024
Foot Service - Fee/On-line applied a foot service of 12.25%		Total	12.25%

- A new subtitle (“**Express Charges**”) will be listed under the current transportation charges section.

- A dedicated subtitle will identify the new Non-Transportation Charges section

- Each non-transportation charge will be listed with specific details, which may vary depending on the charge type. (See the mockup above for a sample layout of overseas pickup charges.)