

FedEx Invoice Format – Key Changes

Background

We are introducing **Customer Account Level Charges**, which are fees directly applied to a customer's account.

These charges may or may not be explicitly linked to specific transportation activities or air waybills (AWBs). They are classified under the broader category of **Non-Transportation Charges (Express Related Charges)**, which includes both **Retail Charges** (e.g., pickup fees) and other **Customer-Level Charges** (e.g., overage or deficit fees).

Summary Page

Current Invoice:



Future Invoice:



1. Express Charges

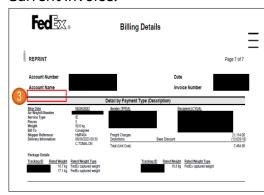
• A new subtitle will be introduced to clearly distinguish the current transportation charges section on the invoice.

2. Express Related Charges (This is a new section)

- This section will clearly present non-transportation charges as a separate line item on the invoice.
- Each fee will be individually itemized and totaled, displaying both the charge name and the corresponding amount for full transparency.

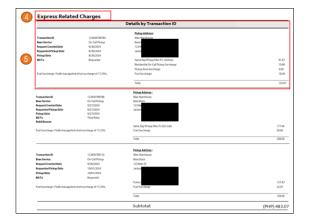
Details Page

Current Invoice:



Future Invoice:





3. Express Charges

• A new subtitle ("**Express Charges**") will be listed under the current transportation charges section.

4. Express Related Charges

 A dedicated subtitle will identify the new Non-Transportation Charges section.

5. Details by Transaction ID under "Express Related Charges"

 Each non-transportation charge will be listed with specific details, which may vary depending on the charge type. (See the mockup above for a sample layout of overseas pickup charges.)