



FedEx Invoice Format – Key Changes

Background

We are introducing **Customer Account Level Charges**, which are fees directly applied to a customer's account.

These charges may or may not be explicitly linked to specific transportation activities or air waybills (AWBs). They are classified under the broader category of **Non-Transportation Charges (Express Related Charges)**, which includes both **Retail Charges** (e.g., pickup fees) and other **Customer-Level Charges** (e.g., overage or deficit fees).

Summary Page

Current Invoice:

The current invoice summary page shows the following structure:

- Account Number: [Redacted]
- Page Number: [Redacted]
- Date: 15 Oct 2024
- Notice/Receipt Number: [Redacted]
- Shipment Period: [Redacted]
- Payment Due Date: 14 Nov 2024
- Grand Total: THB 105,156.89

Red boxes highlight the following changes:

- 1. Express Charges section (new subtitle)
- 2. Express Related Charges section (new section)
- 3. Summary by Air Waybill Number (new subtitle)

Future Invoice:

The future invoice summary page shows the following structure:

- Account Number: [Redacted]
- Page Number: [Redacted]
- Date: 15 Oct 2024
- Notice/Receipt Number: [Redacted]
- Shipment Period: [Redacted]
- Payment Due Date: 14 Nov 2024
- Grand Total: THB 105,639.96

Red boxes highlight the following changes:

- 1. Express Charges section (new subtitle)
- 2. Express Related Charges section (new section)
- 3. Summary by Air Waybill / Transaction ID (new subtitle)

1. Express Charges

- A new subtitle will be introduced to clearly distinguish the current transportation charges section on the invoice.

2. Express Related Charges (This is a new section)


- This section will clearly present **non-transportation charges** as a separate line item on the invoice.
- Each fee will be **individually itemized and totaled**, displaying both the **charge name** and the **corresponding amount** for full transparency.

3. Header

- **Summary by Air Waybill** will now include the **Transaction ID**

Current Invoice:

Future Invoice:



DETAIL

Freight Invoice

Import and Other Shipment

Account Number [REDACTED]

Page Number

Page 5 of 5

Date: 15 Oct 2024

Notice/Receipt Number

[REDACTED]

Express Charges

Detail by Air Waybill Number

[REDACTED]

Ship Date	Sender (NINA)	Recipient (POTA)	
Air Waybill Number	160770224	[REDACTED]	
Service Type	4.8 kg	[REDACTED]	
Pieces	Consignee	[REDACTED]	
Weight	4.8 kg	[REDACTED]	
Bill To	143434	[REDACTED]	
Shipment Reference	10710224 10 59	Freight Charges	16,892.50
Delivery Information	21x10xCMK6	Deductions	(11,954.50)
Dimension	21x10xTech	Full Package	1,137.50
		Total	6,865.50

FedEx has applied a fuel surcharge of 27.25 % to this shipment.
We calculated your charges based on a dimensional weight of 4.8 kg.

Total:

(THB) 105,156.00

Express Related Charges		Details by Transaction ID	
Transaction ID	1234567890	Pickup Address	
Base Service	On-Call Pickup		
Request Created Date	9/27/2024		
Requested Pickup Date	9/30/2024	Address: P. 12345	
Pickup Date	9/30/2024		
SR Type	Residential	Save On Pickup Month (SR) (SR) (SR)	\$1.67
		Residential On-Call Pickup Surcharge	10.00
		Pickup Hour Surcharge	5.00
		Fuel Surcharge	18.40
Fuel Surcharge: FuelEtc has applied a fuel surcharge of 17.25%.		Total	35.07
Transaction ID	1234567890	Pickup Address	
Base Service	On-Call Pickup		
Request Created Date	9/27/2024		
Requested Pickup Date	9/27/2024	Address: P. 12345	
Pickup Date	9/27/2024		
SR Type	Third Party		
SR# Reason		Save On Pickup Month (SR) (SR) (SR)	17.40
		Fuel Surcharge	36.00
Fuel Surcharge: FuelEtc has applied a fuel surcharge of 17.25%.		Total	206.50
Transaction ID	123456789123	Pickup Address	
Base Service	On-Call Pickup		
Request Created Date	9/27/2024		
Requested Pickup Date	10/01/2024	Address: P. 12345	
Pickup Date	10/01/2024		
SR Type	Residential		
SR# Reason		Fuel On Pickup Month (SR) (SR) (SR)	12.55
		Fuel Surcharge	23.87
Fuel Surcharge: FuelEtc has applied a fuel surcharge of 17.25%.		Total	150.00

- A new subtitle (“Express Charges”) will be listed under the current transportation charges section

- A dedicated subtitle will identify the new Non-Transportation Charges section

- Each non-transportation charge will be listed with specific details, which may vary depending on the charge type. (See the mockup above for a sample layout of overseas pickup charges.)