

FedEx Invoice Format – Key Changes

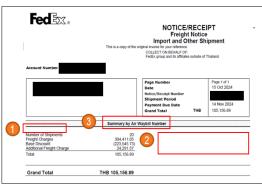
Background

We are introducing **Customer Account Level Charges**, which are fees directly applied to a customer's account.

These charges may or may not be explicitly linked to specific transportation activities or air waybills (AWBs). They are classified under the broader category of Non-Transportation Charges (Express Related Charges), which includes both Retail Charges (e.g., pickup fees) and other Customer-Level Charges (e.g., overage or deficit fees).

Summary Page

Current Invoice:



Future Invoice:



1. Express Charges

• A new subtitle will be introduced to clearly distinguish the current transportation charges section on the invoice.

2. Express Related Charges (This is a new section)

- This section will clearly present non-transportation charges as a separate line item on the invoice.
- Each fee will be individually itemized and totaled, displaying both the charge name and the corresponding amount for full transparency.

3. Header

Summary by Air Waybill will now include the Transaction ID

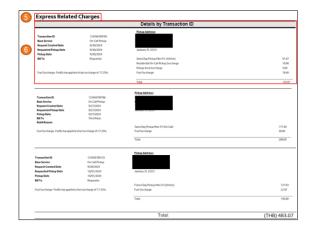
Details Page

Current Invoice:

Future Invoice:







4. Express Charges

 A new subtitle ("Express Charges") will be listed under the current transportation charges section

5. Express Related Charges

 A dedicated subtitle will identify the new Non-Transportation Charges section

6. Details by Transaction ID under "Express Related Charges"

 Each non-transportation charge will be listed with specific details, which may vary depending on the charge type. (See the mockup above for a sample layout of overseas pickup charges.)