Last Minute Rate at fedex.com (User Guide)

This user guide will help you understand the Last-Minute Rate at fedex.com

SECTION 1 – Visit Local FedEx Website

SECTION 2 – Sign in with FedEx User ID

SECTION 3 – Get Rate: Origin & Destination

SECTION 4 – Get Rate: Shipment Details

SECTION 5 – Select Last Minute Rates

SECTION 6 – View Quote Summary

SECTION 7 – Extend Deadline & Email Quotes

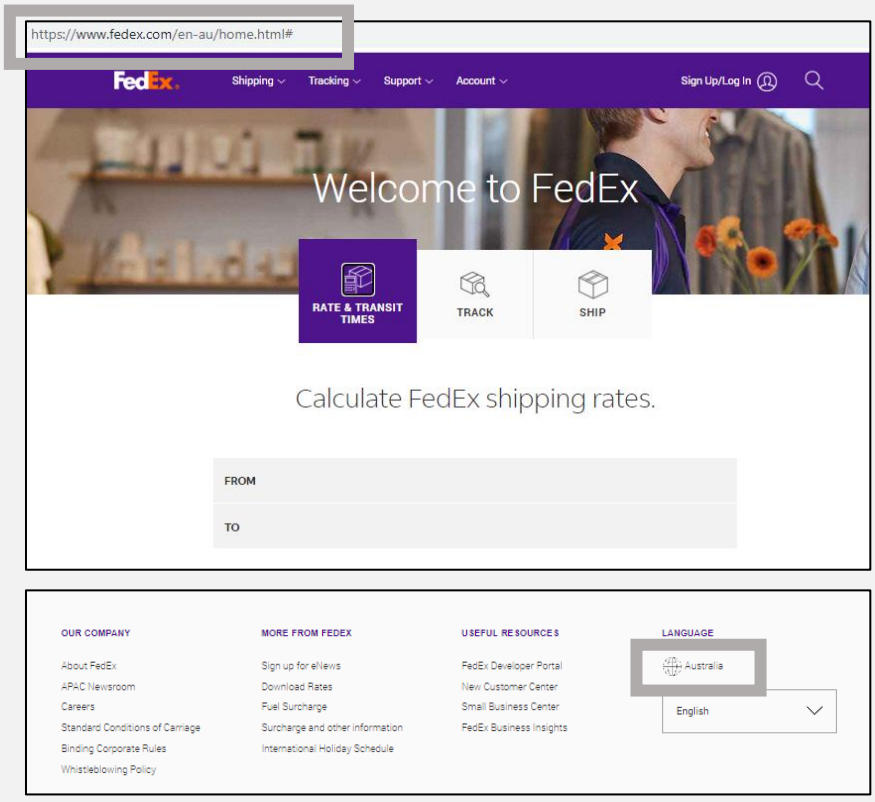
SECTION 8a – Create New Shipment

SECTION 8b – Apply Existing Shipment

SECTION 9 – Last-minute Rate Quote Overview

User Guide version – v3.3

SECTION 1 – Visit Local FedEx Website



TIP

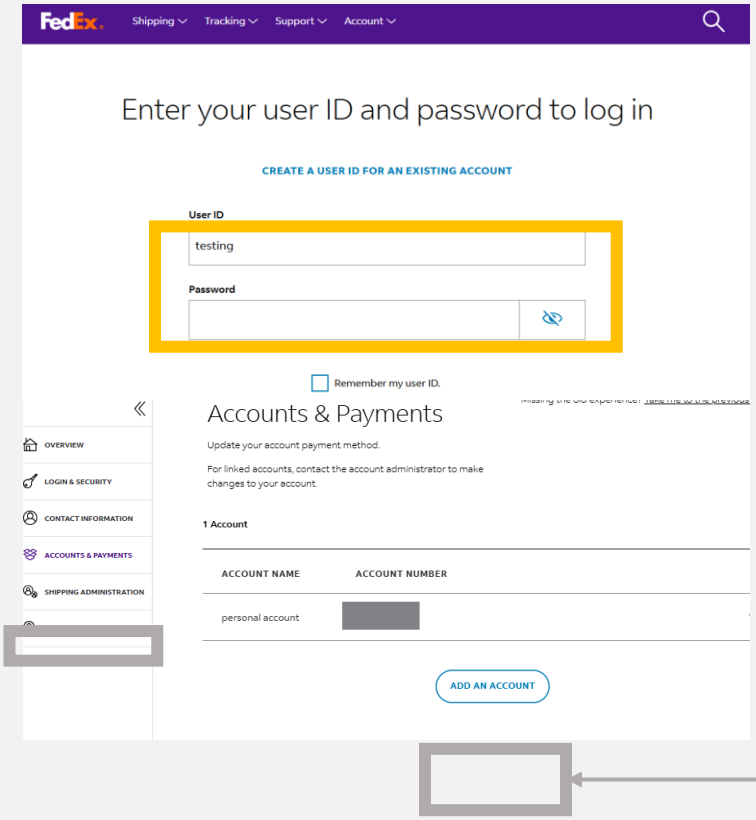
Visit your local FedEx website to get a rate

i.e. Australia account should access to fedex.com/au.

TIP

To change regional settings, select location at the bottom of the page

SECTION 2 – Sign in with FedEx User ID

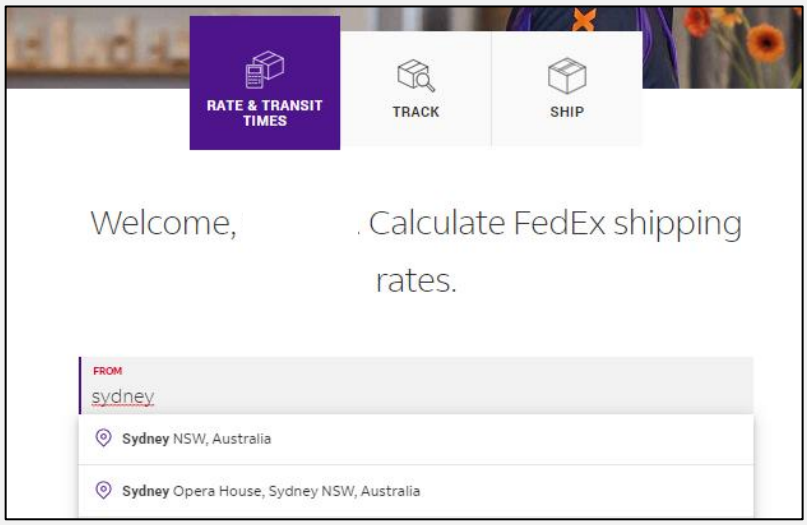


IMPORTANT

First time users is required to link their FedEx Shipping Account number to fedex.com user ID.

This will allow Last-minute Rates to be displayed and air waybill (AWB) creation possible.

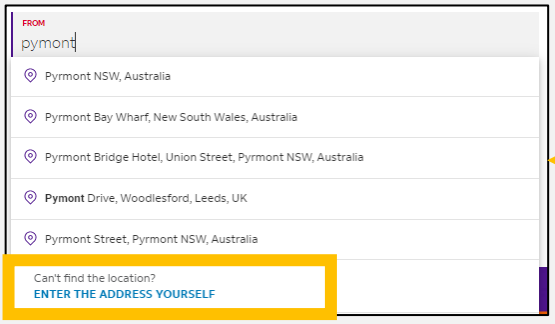
SECTION 3a – Get Rate: Origin & Destination

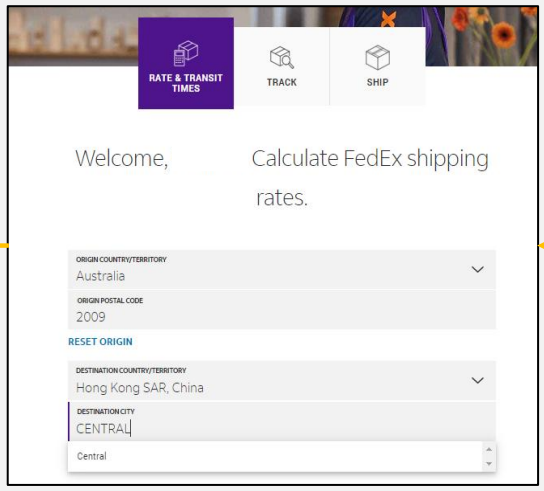


▶ Step 2a

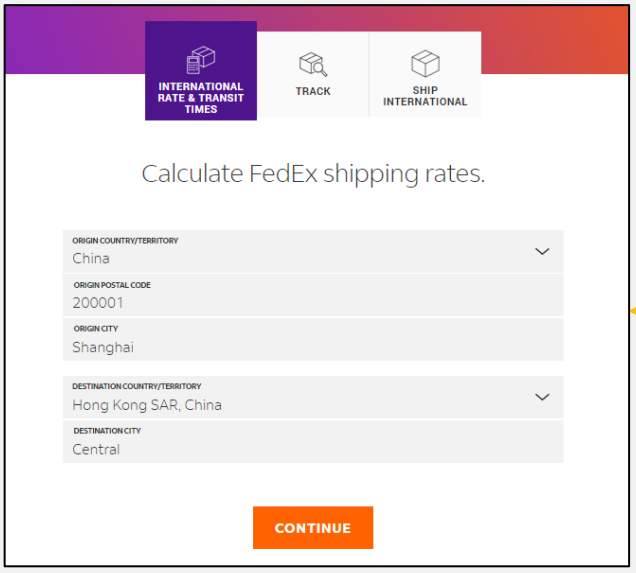
(Recommended) Type in key words and select from drop down menu

*Same steps for both Origin & Destination





SECTION 3b – Get Rate: Origin & Destination (China Specific)

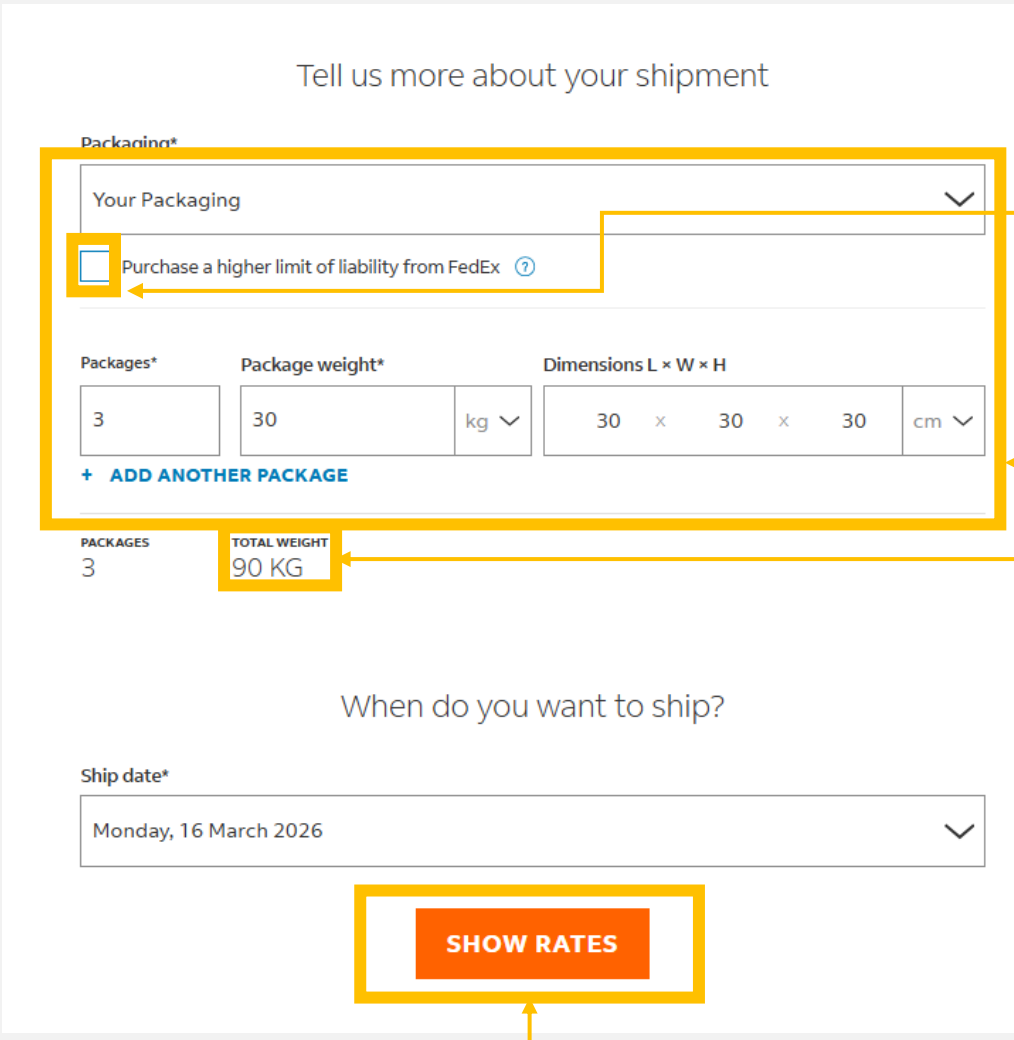


▶ Step 2b

(Alternate) Select country, city, and manually type in postal code

*Same steps for both Origin & Destination

SECTION 4 – Get Rate: Shipment Details



▶ Step 3

Click the checkbox to purchase a higher limit of liability for this shipment (if applicable).

* Surcharges may apply

▶ Step 4

Select **Your Packaging** and enter package details (no. of packages, weight per package, dimensions per package)

*Dimensions are mandatory input to proceed to next step

▶ Step 5

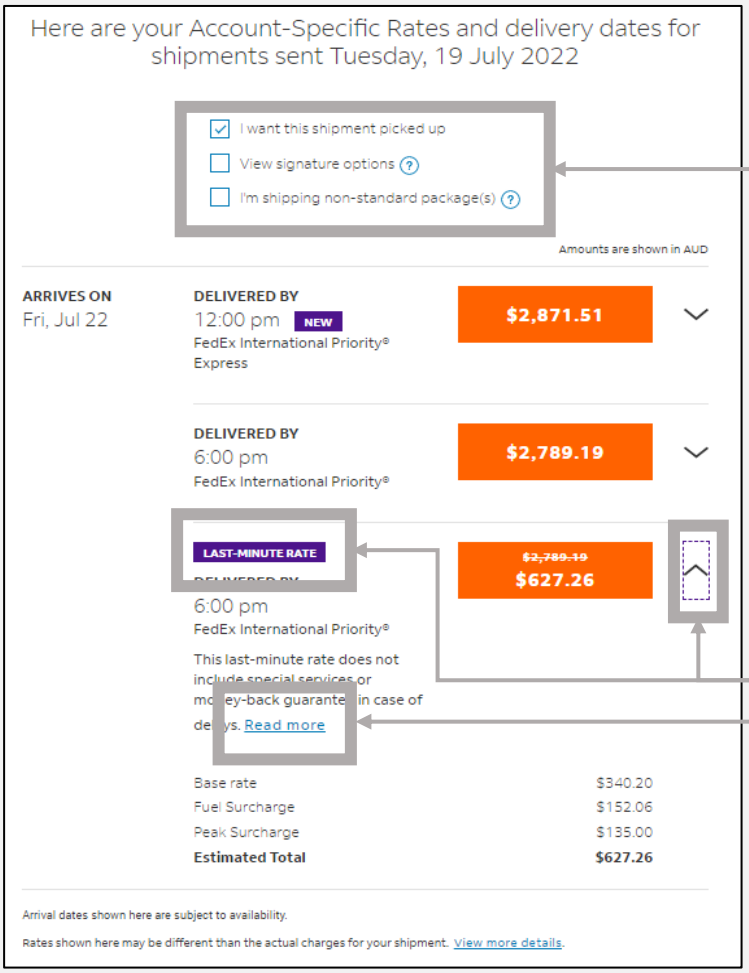
Total weight must be 21 KG or above to enjoy Last Minute Rates (if available)

▶ Step 6

Signed in users can select up to 10 ship dates

Select **SHOW RATES** once all fields are input

SECTION 5 – Select Last Minute Rates



TIP

Select suitable options
*Surcharges may apply

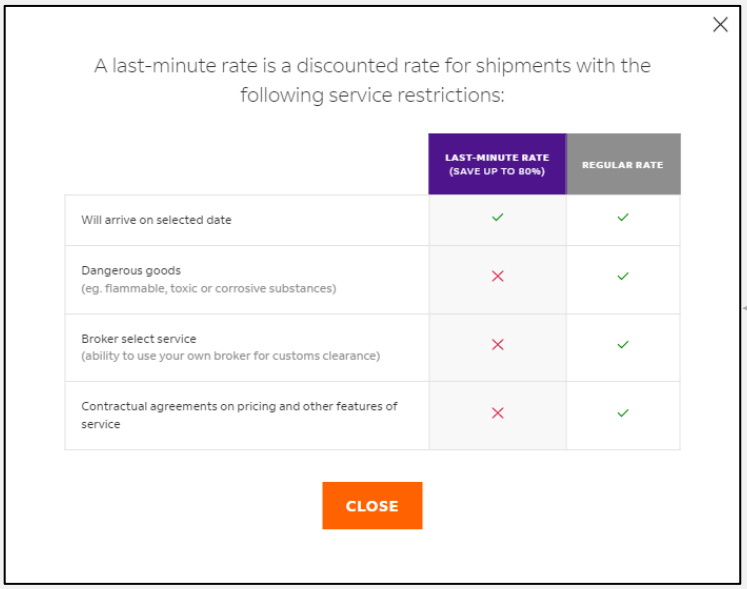
▶ Step 7

To select the Last-Minute Rate, click on the orange Price button. User will be directed to quote summary page.

TIP

Last Minute Rates are highlighted in purple

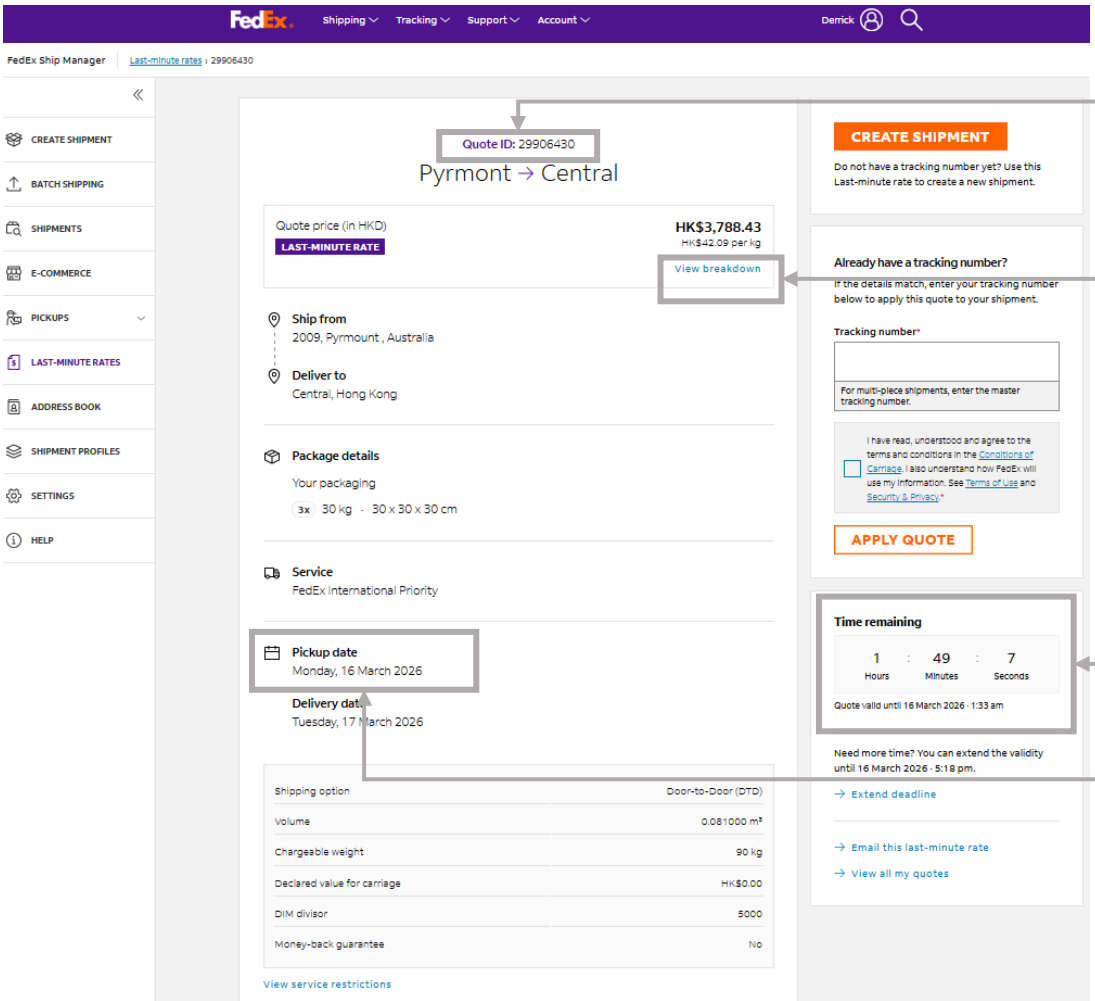
To view price breakdown, click on the arrow



TIPS

Last-minute rates are subject to Terms & Conditions.

SECTION 6 – View Quote Summary



TIPS

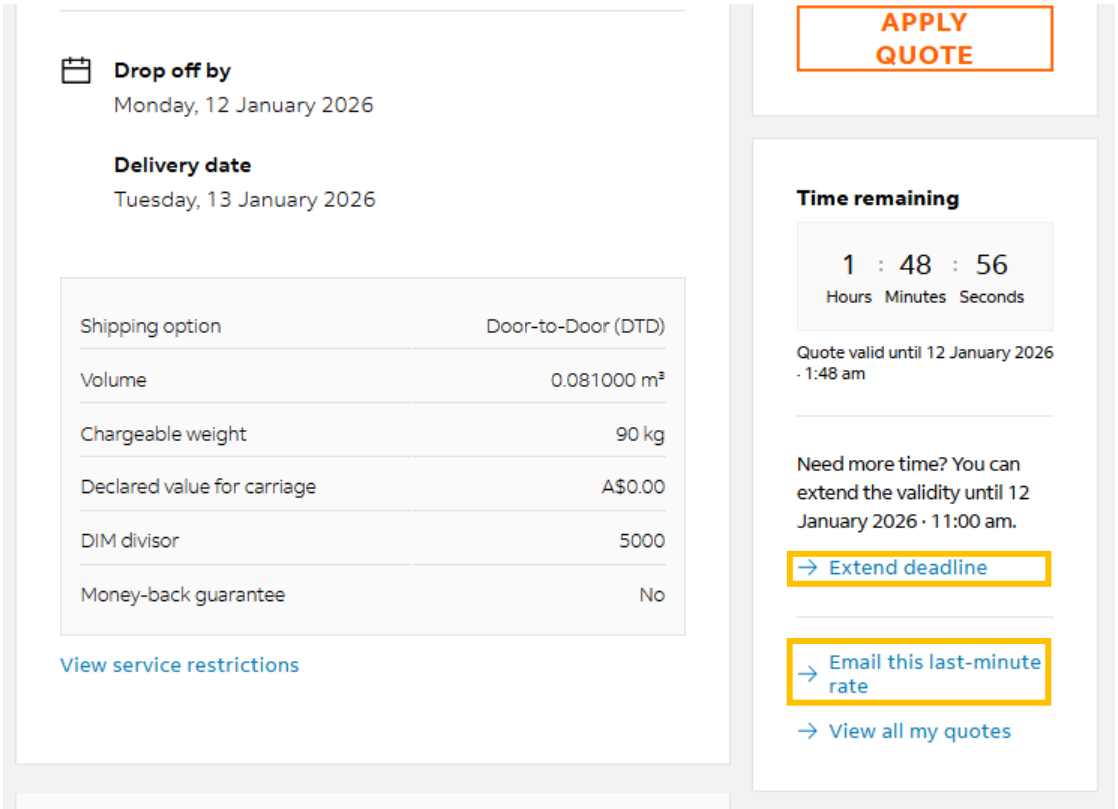
Unique Quote ID is shown on top of the landing page

View breakdown to show price breakdown

Pickup date or **Drop off by** to indicates the date by which the package must be picked up or dropped off.

The quote is valid for 2 hours

SECTION 7 – Extend Deadline & Email Quotes



💡 IMPORTANT

Extend deadline provides the online customer an option to extend the quote validity.

The quote validity can be extended up to end of the ship date.

User can send this last-minute rate quote via email

► Optional Step

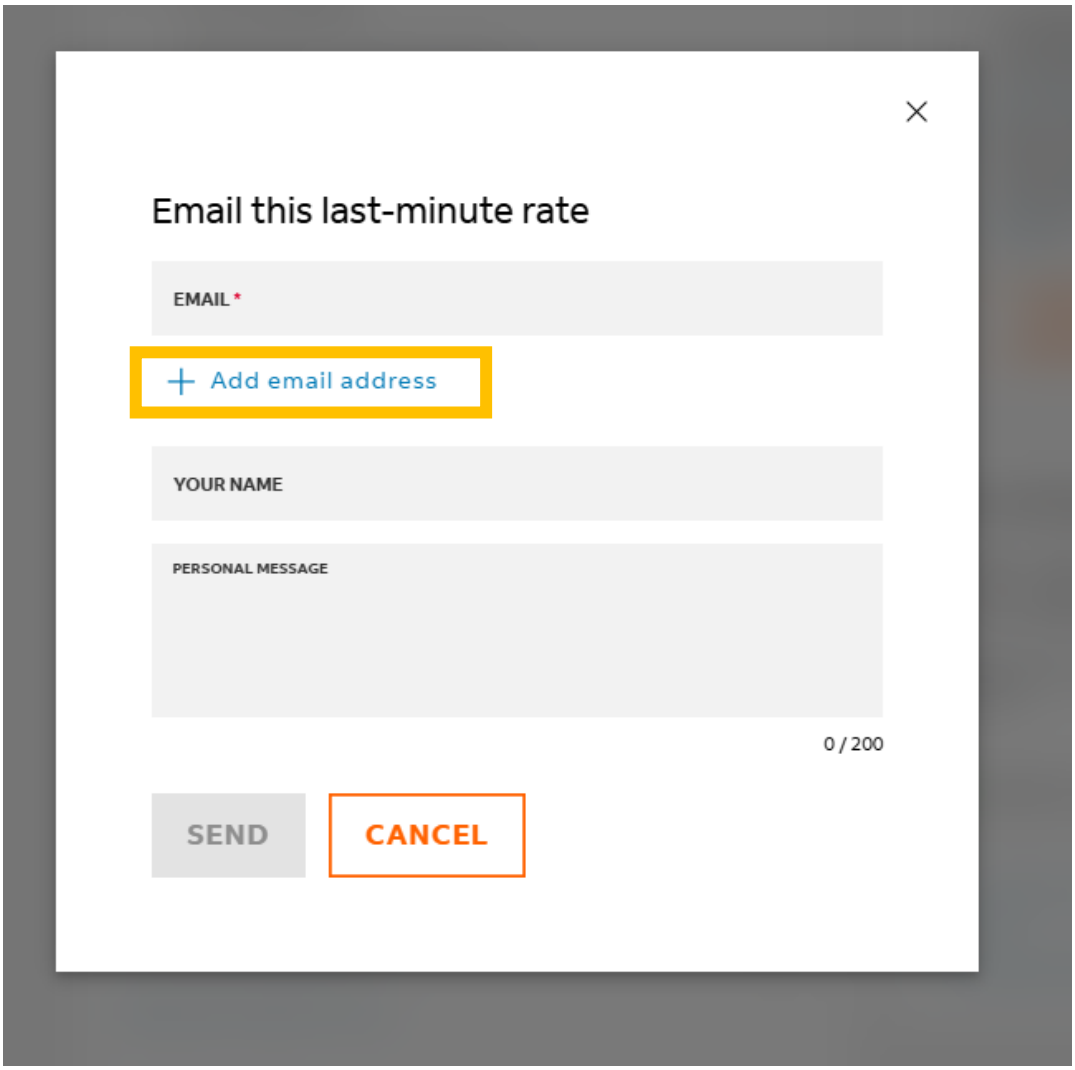
To extend the quote validity, click **Extend deadline**.

► Optional Step

Click **Email this last-minute rate** to send quote detail via email.

A pop-up window, asking for customer email ID(s) will be shown.

SECTION 7 – Extend Deadline & Email Quotes



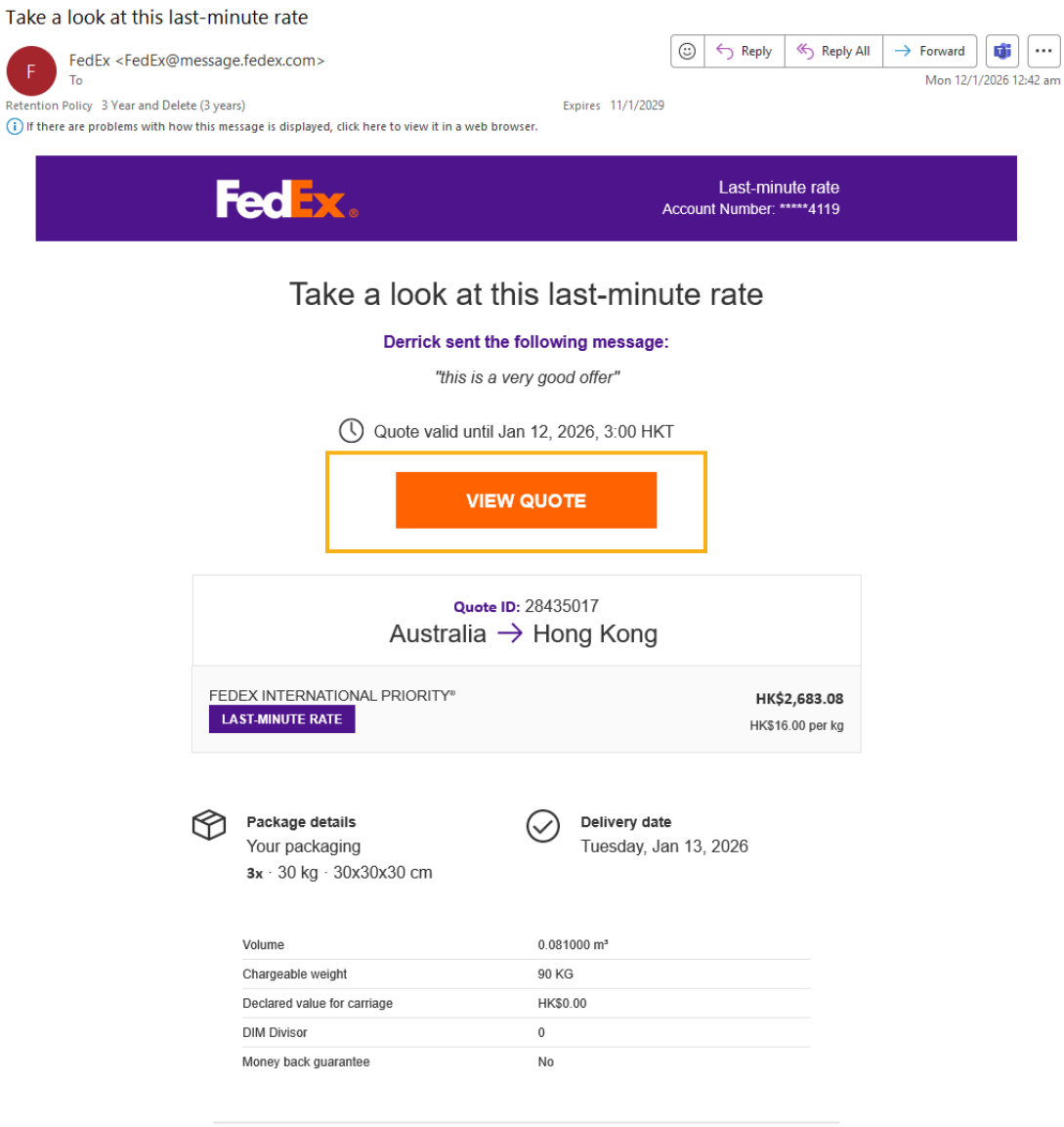
► Optional Step

Maximum 3 email addresses to receive the quote offer email.

💡 TIP

Same account user can access to this quote ID within the validity date and time to complete the Last-minute Rate process.

SECTION 7 – Extend Deadline & Email Quotes



TIP

Customer will receive an email with the detail of the quote from email address that they have provided.

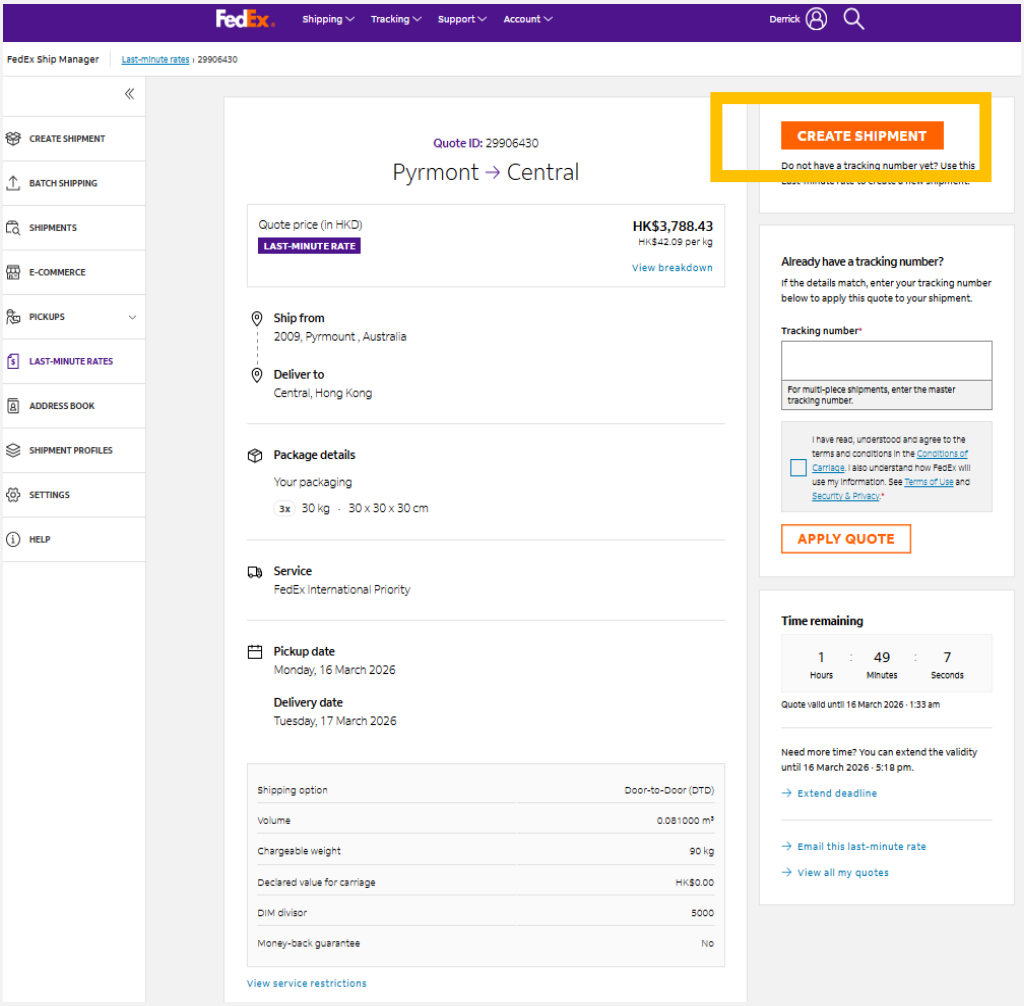
► Step 8

Click **VIEW QUOTE** and login with a valid fedex.com ID to access to Last-minute Rate landing page.

2 options to apply Last-minute rate quote to your shipment

1. Create a new shipment via FedEx Ship Manager at fedex.com (option 1)
2. Enter an existing tracking number in landing page (option 2)

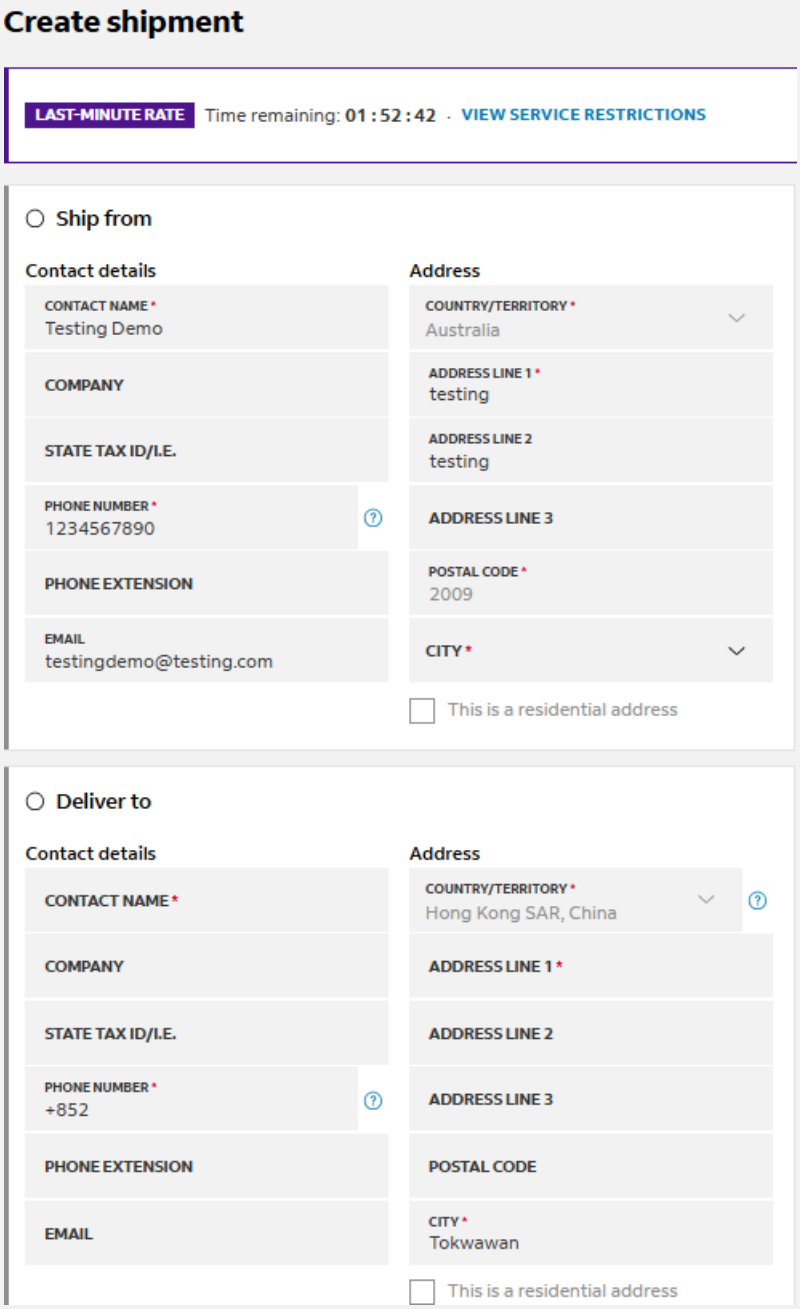
SECTION 8a – Create New Shipment



► Option 1 - Step 9

Click **Create Shipment** to create air waybill via FedEx Ship Manager at fedex.com

SECTION 8a – Create New Shipment



► Option 1
Step 10

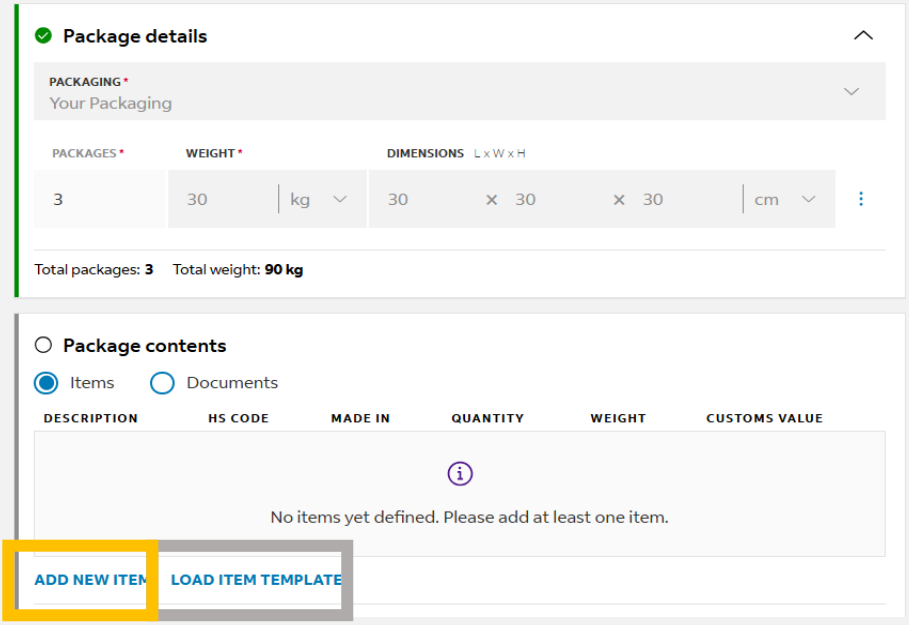
Fill in shipper and recipient information

TIPS

Enter shipping details in English only

Fields with * are mandatory

SECTION 8a – Create New Shipment

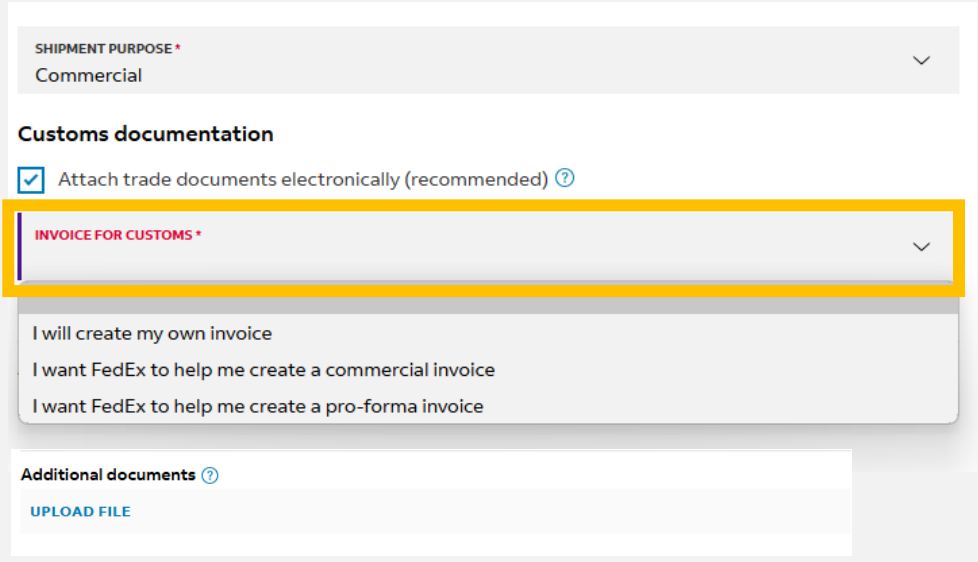


► Option 1
Step 11

Fill in commodity information by clicking **ADD NEW ITEM**

TIP

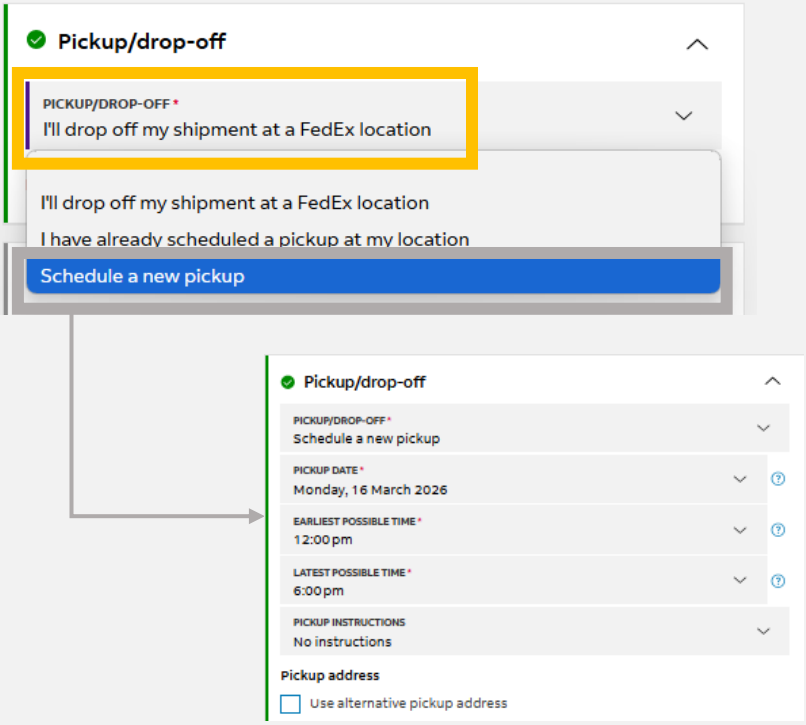
Click **LOAD ITEM TEMPLATE** to retrieve the item you previously stored



► Option 1
Step 12

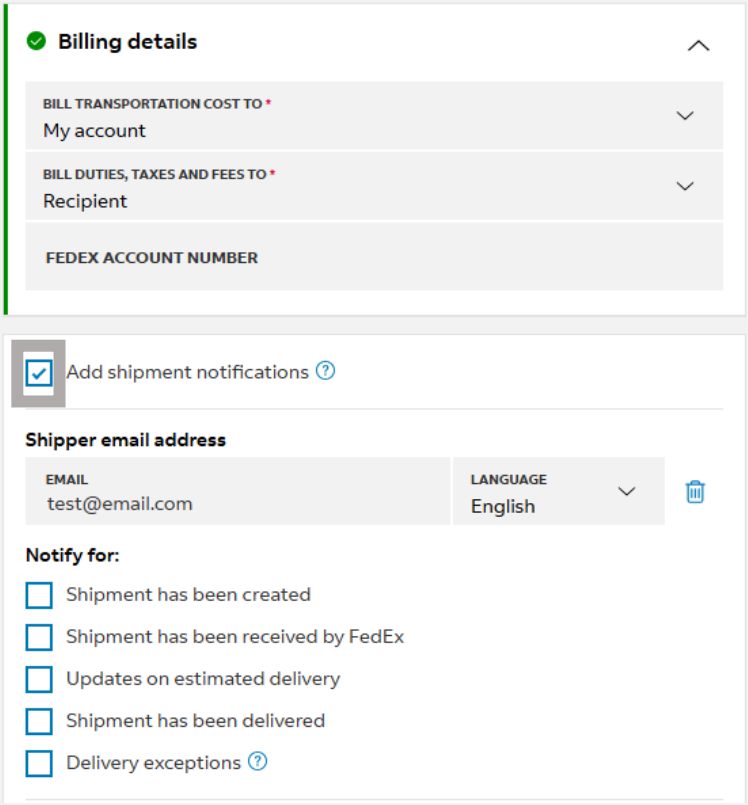
Under **CUSTOMS DOCUMENTATION**, upload more trade document for clearance as needed

SECTION 8a – Create New Shipment



► Option 1
Step 13

Select your Pickup/ Dropoff option

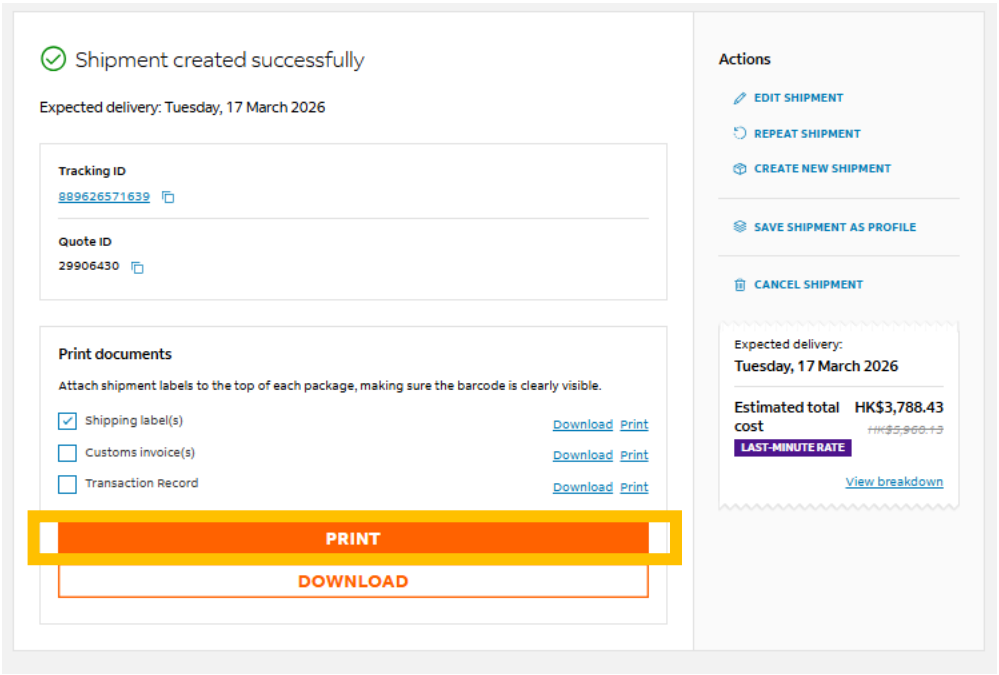


💡 TIP

Update the Billing details for payment

Click **ADD SHIPMENT NOTIFICATION** checkbox to add email address for receiving shipment status updates

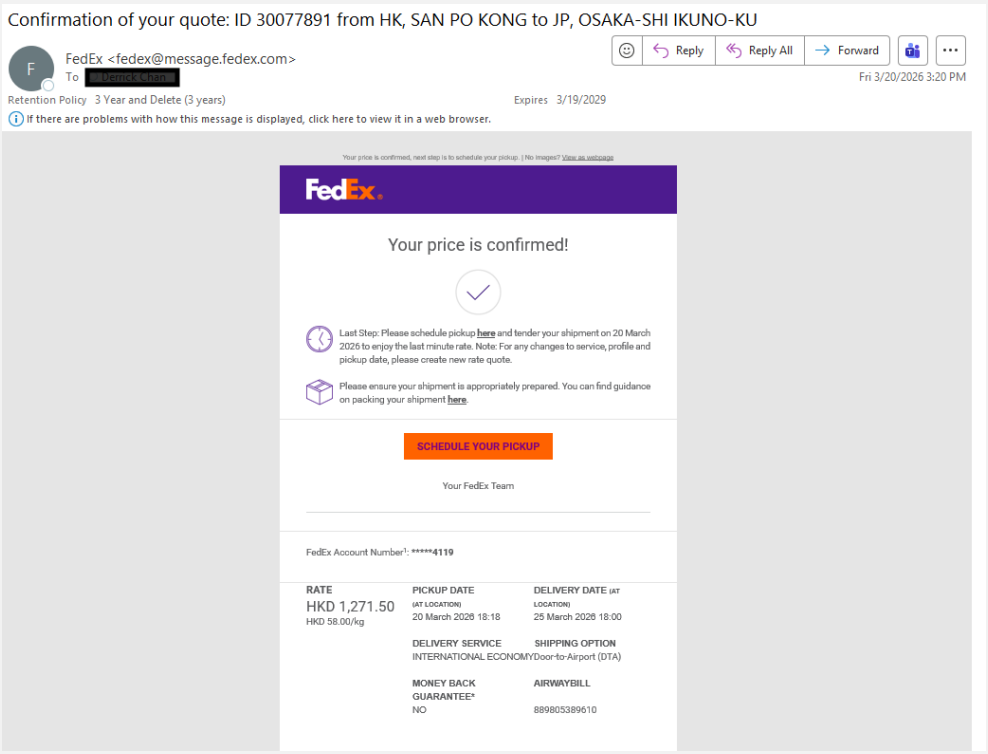
SECTION 8a – Create New Shipment



► Option 1
Step 14

Once finalized, print your confirmed shipping documents

SECTION 8a – Create New Shipment

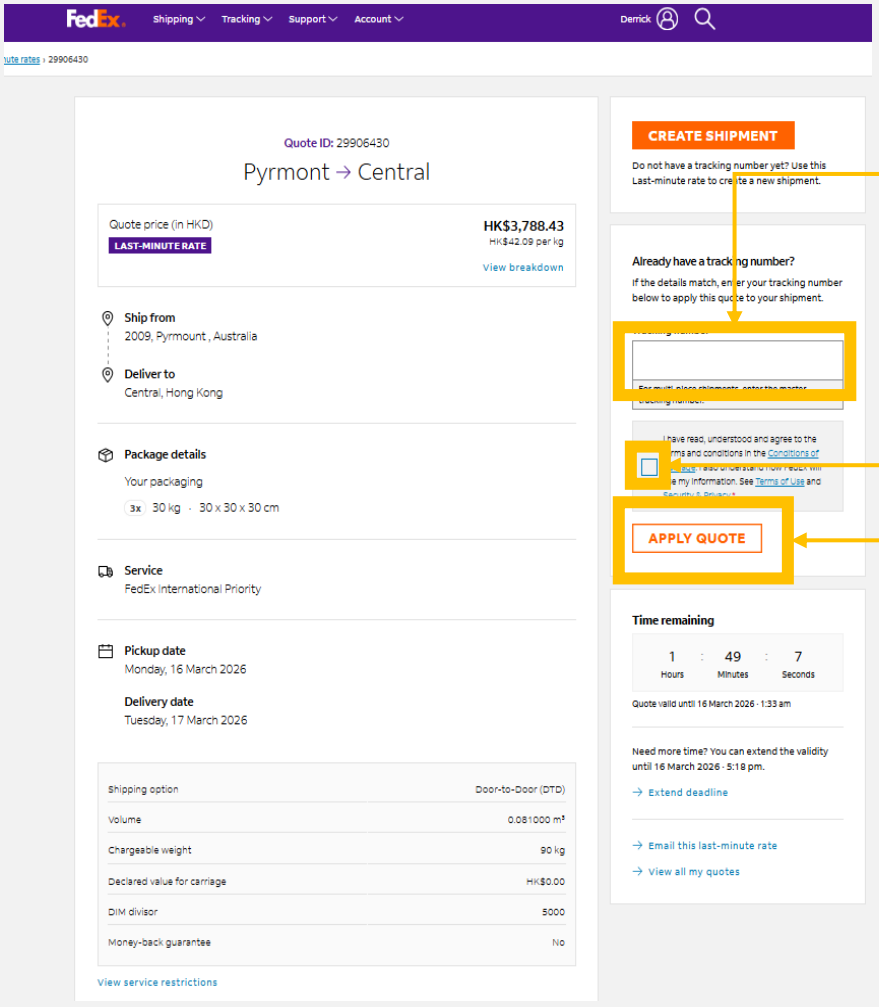


► Option 1
Step 15

A confirmation email is received

Contact FedEx to arrange freight pickup if not already scheduled.

SECTION 8b – Apply Existing Shipment



► Option 2 Step 9

Enter an existing 12-digit tracking number that matches quote details

► Option 2 Step 10

Check the checkbox to agree the Terms and Conditions

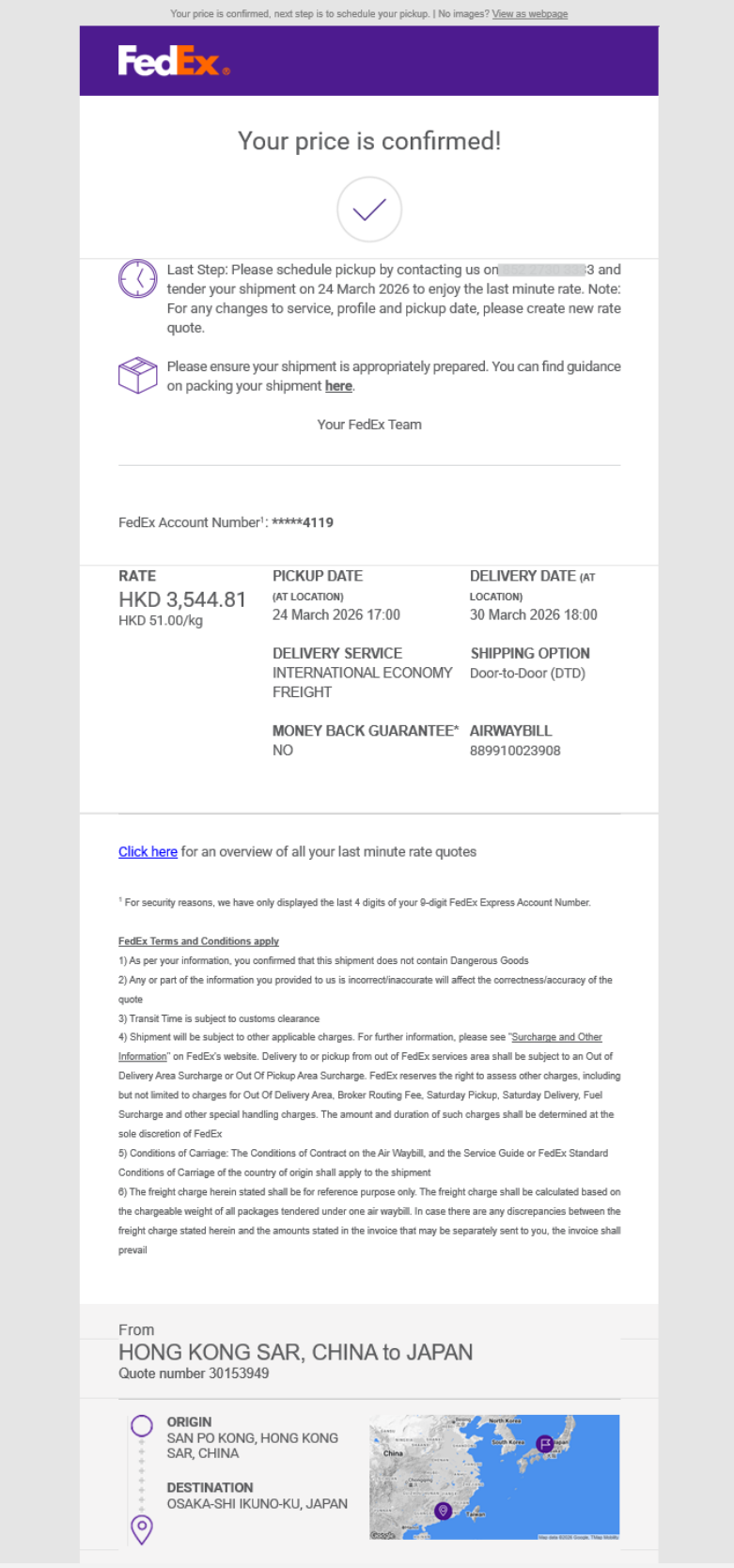
► Option 2 Step 11

Click **APPLY QUOTE** to submit

TIPS

Shipment information must be the same with quote details to enjoy Last-minute rate.

SECTION 8b – Apply Existing Shipment



Your price is confirmed, next step is to schedule your pickup. | No images? View as webpage

FedEx

Your price is confirmed!

Last Step: Please schedule pickup by contacting us on [redacted]3 and tender your shipment on 24 March 2026 to enjoy the last minute rate. Note: For any changes to service, profile and pickup date, please create new rate quote.

Please ensure your shipment is appropriately prepared. You can find guidance on packing your shipment **here**.

Your FedEx Team

FedEx Account Number[1]: *****4119

RATE	PICKUP DATE (AT LOCATION)	DELIVERY DATE (AT LOCATION)
HKD 3,544.81 HKD 51.00/kg	24 March 2026 17:00	30 March 2026 18:00
	DELIVERY SERVICE INTERNATIONAL ECONOMY FREIGHT	**SHIPPING OPTION** Door-to-Door (DTD)
	MONEY BACK GUARANTEE* NO	**AIRWAYBILL** 889910023908

Click here for an overview of all your last minute rate quotes

[1] For security reasons, we have only displayed the last 4 digits of your 9-digit FedEx Express Account Number.

FedEx Terms and Conditions apply

1) As per your information, you confirmed that this shipment does not contain Dangerous Goods
2) Any or part of the information you provided to us is incorrect/inaccurate will affect the correctness/accuracy of the quote
3) Transit Time is subject to customs clearance
4) Shipment will be subject to other applicable charges. For further information, please see "Surcharge and Other Information" on FedEx's website. Delivery to or pickup from out of FedEx services area shall be subject to an Out of Delivery Area Surcharge or Out Of Pickup Area Surcharge. FedEx reserves the right to assess other charges, including but not limited to charges for Out Of Delivery Area, Broker Routing Fee, Saturday Pickup, Saturday Delivery, Fuel Surcharge and other special handling charges. The amount and duration of such charges shall be determined at the sole discretion of FedEx
5) Conditions of Carriage: The Conditions of Contract on the Air Waybill, and the Service Guide or FedEx Standard Conditions of Carriage of the country of origin shall apply to the shipment
6) The freight charge herein stated shall be for reference purpose only. The freight charge shall be calculated based on the chargeable weight of all packages tendered under one air waybill. In case there are any discrepancies between the freight charge stated herein and the amounts stated in the invoice that may be separately sent to you, the invoice shall prevail

From
HONG KONG SAR, CHINA to JAPAN
Quote number 30153949

ORIGIN
SAN PO KONG, HONG KONG SAR, CHINA

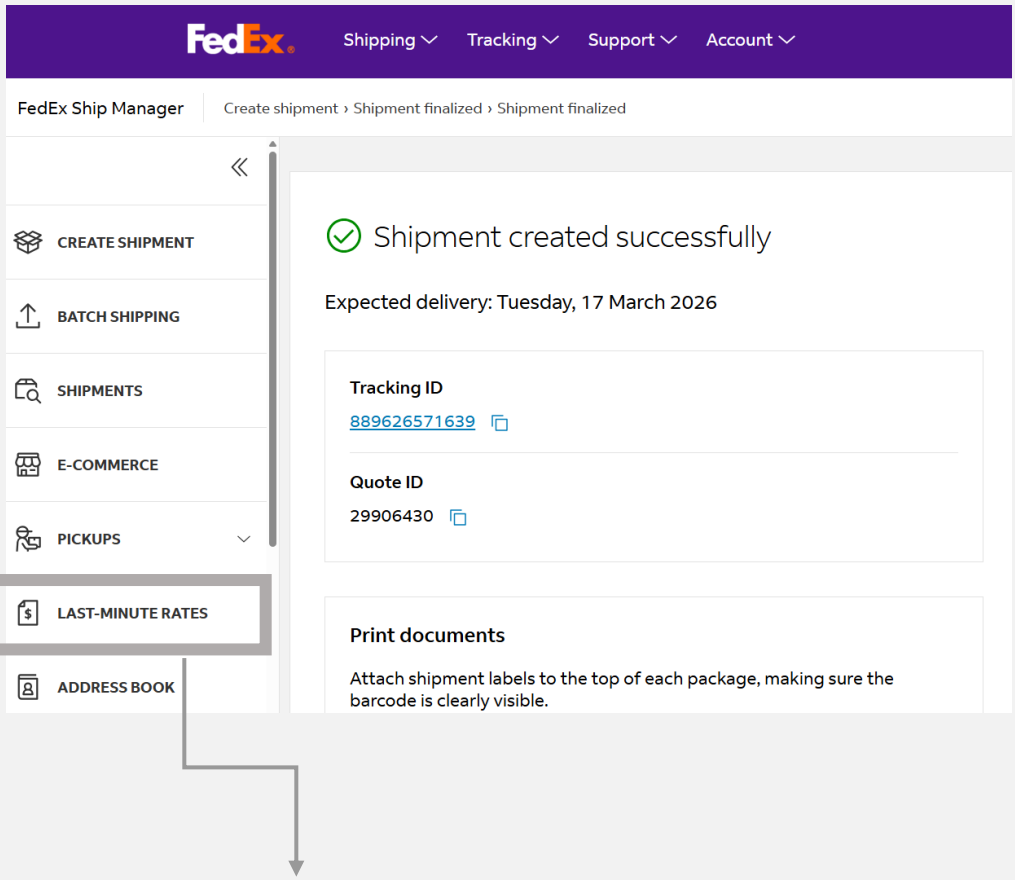
DESTINATION
OSAKA-SHI IKUNO-KU, JAPAN

► Option 2
Step 12

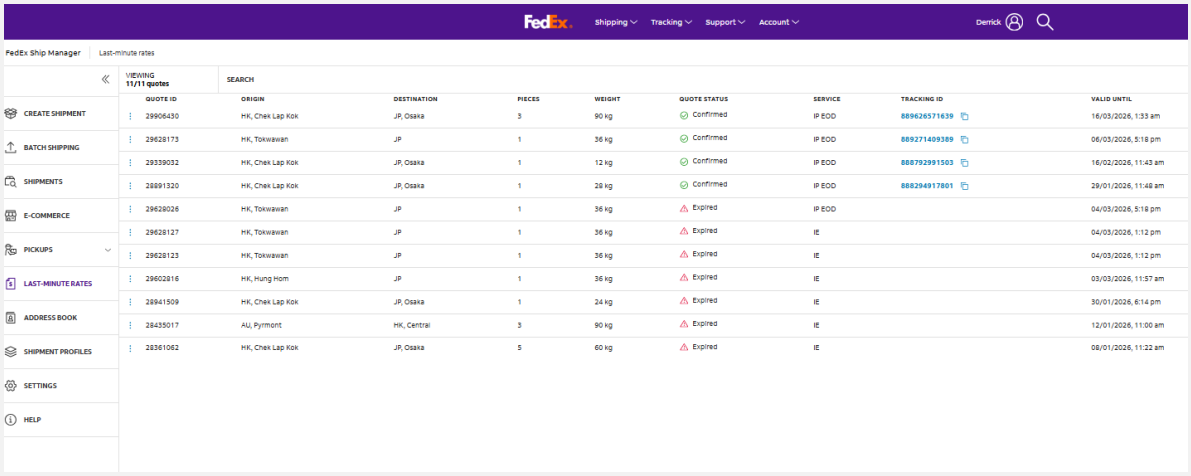
A confirmation email is received

Contact FedEx to arrange freight pickup if not already scheduled.

SECTION 9 – Last-minute Rate Quote Overview



TIP

View all Last-minute Rate quotes by clicking **LAST-MINUTE RATES** at the left vertical menu

Quote details, Quote Status and Shipment details are available in the overview