

This user guide will help you understand the Last-Minute Rate at fedex.com

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User Guide version – v3.3

SECTION 1 – Visit Local FedEx Website

TIP

Visit your local FedEx website to get a rate

i.e. Australia account should access to fedex.com/au.

TIP

To change regional settings, select location at the bottom of the page

SECTION 2 – Sign in with FedEx User ID

IMPORTANT

First time users is required to link their FedEx Shipping Account number to fedex.com user ID.

This will allow Last-minute Rates to be displayed and air waybill (AWB) creation possible.

SECTION 3a – Get Rate: Origin & Destination

WELCOME, Calculate FedEx shipping rates.

FROM
sydney

- Sydney NSW, Australia
- Sydney Opera House, Sydney NSW, Australia

► Step 2a

(Recommended)
Type in key words and select from drop down menu

*Same steps for both Origin & Destination

FROM
pymont

- Pymont NSW, Australia
- Pymont Bay Wharf, New South Wales, Australia
- Pymont Bridge Hotel, Union Street, Pymont NSW, Australia
- Pymont Drive, Woodlesford, Leeds, UK
- Pymont Street, Pymont NSW, Australia

Can't find the location?
ENTER THE ADDRESS YOURSELF

FROM
pymont

We could not find any results. Please enter the address yourself.

WELCOME, Calculate FedEx shipping rates.

ORIGIN COUNTRY/TERRITORY
Australia

ORIGIN POSTAL CODE
2009

RESET ORIGIN

DESTINATION COUNTRY/TERRITORY
Hong Kong SAR, China

DESTINATION CITY
CENTRAL

SECTION 3b – Get Rate: Origin & Destination (China Specific)

INTERNATIONAL RATE & TRANSIT TIMES

WELCOME, Calculate FedEx shipping rates.

ORIGIN COUNTRY/TERRITORY
China

ORIGIN POSTAL CODE
200001

ORIGIN CITY
Shanghai

DESTINATION COUNTRY/TERRITORY
Hong Kong SAR, China

DESTINATION CITY
Central

CONTINUE

► Step 2b

(Alternate)
Select country, city, and manually type in postal code

*Same steps for both Origin & Destination

SECTION 4 – Get Rate: Shipment Details

Tell us more about your shipment

Packaging*

Your Packaging

☐ Purchase a higher limit of liability from FedEx ⓘ

Packages*

3

+ ADD ANOTHER PACKAGE

Package weight*

30

kg

Dimensions L × W × H

30

x

30

x

30

cm

PACKAGES

3

TOTAL WEIGHT

90 KG

When do you want to ship?

Ship date*

Monday, 16 March 2026

SHOW RATES

► Step 3

Click the checkbox to purchase a higher limit of liability for this shipment (if applicable).

* Surcharges may apply

► Step 4

Select **Your Packaging** and enter package details (no. of packages, weight per package, dimensions per package)

*Dimensions are mandatory input to proceed to next step

► Step 5

Total weight must be 21 KG or above to enjoy Last Minute Rates (if available)

► Step 6

Signed in users can select up to 10 ship dates

Select **SHOW RATES** once all fields are input

SECTION 5 – Select Last Minute Rates

Here are your Account-Specific Rates and delivery dates for shipments sent Tuesday, 19 July 2022

☒ I want this shipment picked up
 ☐ View signature options ?
 ☐ I'm shipping non-standard package(s) ?

Amounts are shown in AUD

ARRIVES ON Fri, Jul 22	DELIVERED BY 12:00 pm NEW FedEx International Priority® Express	\$2,871.51	
	DELIVERED BY 6:00 pm FedEx International Priority®	\$2,789.19	
	LAST-MINUTE RATE DELIVERED BY 6:00 pm FedEx International Priority® This last-minute rate does not include special services or money-back guarantee in case of delays. Read more	\$2,789.19 \$627.26	
	Base rate Fuel Surcharge Peak Surcharge Estimated Total	 \$340.20 \$152.06 \$135.00 \$627.26	

Arrival dates shown here are subject to availability.

Rates shown here may be different than the actual charges for your shipment. [view more details.](#)

 **TIP**

Select suitable options
*Surcharges may apply

► Step 7

To select the Last-Minute Rate, click on the orange Price button. User will be directed to quote summary page.

 **TIP**

Last Minute Rates are highlighted in purple

To view price breakdown, click on the arrow

×

A last-minute rate is a discounted rate for shipments with the following service restrictions:

	LAST-MINUTE RATE (SAVE UP TO 80%)	REGULAR RATE
Will arrive on selected date	✓	✓
Dangerous goods (eg. flammable, toxic or corrosive substances)	✗	✓
Broker select service (ability to use your own broker for customs clearance)	✗	✓
Contractual agreements on pricing and other features of service	✗	✓

CLOSE

 **TIPS**

Last-minute rates are subject to Terms & Conditions.

SECTION 6 – View Quote Summary

FedEx

Shipping Tracking Support Account

Derrick

FedEx Ship Manager

Last-minute rates 29906430

CREATE SHIPMENT

BATCH SHIPPING

SHIPMENTS

E-COMMERCE

PICKUPS

LAST-MINUTE RATES

ADDRESS BOOK

SHIPMENT PROFILES

SETTINGS

HELP

Quote ID: 29906430

Pymont → Central

Quote price (in HKD)

LAST-MINUTE RATE

HK\$3,788.43

HK\$42.09 per kg

View breakdown

Ship from

2009, Pymont, Australia

Deliver to

Central, Hong Kong

Package details

Your packaging

3x 30 kg - 30 x 30 x 30 cm

Service

FedEx International Priority

Pickup date

Monday, 16 March 2026

Delivery date

Tuesday, 17 March 2026

Shipping option

Door-to-Door (DTD)

Volume

0.081000 m³

Chargeable weight

90 kg

Declared value for carriage

HK\$0.00

DIM divisor

5000

Money-back guarantee

No

CREATE SHIPMENT

Do not have a tracking number yet? Use this Last-minute rate to create a new shipment.

Already have a tracking number?

If the details match, enter your tracking number below to apply this quote to your shipment.

Tracking number*

For multi-piece shipments, enter the master tracking number.

I have read, understood and agree to the terms and conditions in the [Conditions of Carriage](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

APPLY QUOTE

Time remaining

1 : 49 : 7

Hours Minutes Seconds

Quote valid until 16 March 2026 - 1:33 am

Need more time? You can extend the validity until 16 March 2026 - 5:18 pm.

→ Extend deadline

→ Email this last-minute rate

→ View all my quotes

TIPS

Unique Quote ID is shown on top of the landing page

View breakdown to show price breakdown

Pickup date or Drop off by to indicates the date by which the package must be picked up or dropped off.

The quote is valid for 2 hours

SECTION 7 – Extend Deadline & Email Quotes

 **Drop off by**
Monday, 12 January 2026

Delivery date
Tuesday, 13 January 2026

Shipping option	Door-to-Door (DTD)
Volume	0.081000 m³
Chargeable weight	90 kg
Declared value for carriage	A\$0.00
DIM divisor	5000
Money-back guarantee	No

[View service restrictions](#)

**APPLY
QUOTE**

Time remaining

1 : 48 : 56
Hours Minutes Seconds

Quote valid until 12 January 2026
- 1:48 am

Need more time? You can
extend the validity until 12
January 2026 - 11:00 am.

[→ Extend deadline](#)

[→ Email this last-minute
rate](#)

[→ View all my quotes](#)

IMPORTANT

Extend deadline
provides the online
customer an option
to extend the quote
validity.

The quote validity
can be extended up
to end of the ship
date.

User can send this
last-minute rate
quote via email

► Optional Step

To extend the
quote validity,
click **Extend
deadline**.

► Optional Step

Click **Email this
last-minute rate**
to send quote
detail via email.

A pop-up
window, asking
for customer
email ID(s) will
be shown.

SECTION 7 – Extend Deadline & Email Quotes

Email this last-minute rate

EMAIL *

[+ Add email address](#)

YOUR NAME

PERSONAL MESSAGE

0 / 200

SEND

CANCEL

► Optional Step

Maximum 3 email addresses to receive the quote offer email.

💡 TIP

Same account user can access to this quote ID within the validity date and time to complete the Last-minute Rate process.

SECTION 7 – Extend Deadline & Email Quotes

Take a look at this last-minute rate

FedEx <FedEx@message.fedex.com>
To

Retention Policy 3 Year and Delete (3 years) Expires 11/1/2029 Mon 12/1/2026 12:42 am

ⓘ If there are problems with how this message is displayed, click here to view it in a web browser.

Last-minute rate
Account Number: *****4119

Take a look at this last-minute rate

Derrick sent the following message:

"this is a very good offer"

Quote valid until Jan 12, 2026, 3:00 HKT

VIEW QUOTE

Quote ID: 28435017
Australia → Hong Kong

FEDEX INTERNATIONAL PRIORITY™
LAST-MINUTE RATE

HK\$2,683.08
HK\$16.00 per kg

Package details
Your packaging
3x · 30 kg · 30x30x30 cm

Delivery date
Tuesday, Jan 13, 2026

Volume	0.081000 m³
Chargeable weight	90 KG
Declared value for carriage	HK\$0.00
DIM Divisor	0
Money back guarantee	No

TIP

Customer will receive an email with the detail of the quote from email address that they have provided.

► Step 8

Click **VIEW QUOTE** and login with a valid fedex.com ID to access to Last-minute Rate landing page.

2 options to apply Last-minute rate quote to your shipment

1. Create a new shipment via FedEx Ship Manager at fedex.com (option 1)
2. Enter an existing tracking number in landing page (option 2)

SECTION 8a – Create New Shipment

FedEx Ship Manager | [Last-minute rates](#) | 29906430

Quote ID: 29906430

Pyrmont → Central

Quote price (in HKD) **HK\$3,788.43**
HK\$42.09 per kg
LAST-MINUTE RATE [View breakdown](#)

Ship from
2009, Pyrmont, Australia

Deliver to
Central, Hong Kong

Package details
Your packaging
3x 30 kg - 30 x 30 x 30 cm

Service
FedEx International Priority

Pickup date
Monday, 16 March 2026

Delivery date
Tuesday, 17 March 2026

Shipping option	Door-to-Door (DTD)
Volume	0.081000 m³
Chargeable weight	90 kg
Declared value for carriage	HK\$0.00
DIM divisor	5000
Money-back guarantee	No

[View service restrictions](#)

CREATE SHIPMENT
Do not have a tracking number yet? Use this last-minute rate to create a new shipment.

Already have a tracking number?
If the details match, enter your tracking number below to apply this quote to your shipment.

Tracking number*
For multi-piece shipments, enter the master tracking number.

I have read, understood and agree to the terms and conditions in the [Conditions of Carriage](#). I also understand how FedEx will use my information. See [Terms of Use](#) and [Security & Privacy](#).

APPLY QUOTE

Time remaining
1 : 49 : 7
Hours Minutes Seconds
Quote valid until 16 March 2026 - 1:33 am

Need more time? You can extend the validity until 16 March 2026 - 5:18 pm.
→ [Extend deadline](#)
→ [Email this last-minute rate](#)
→ [View all my quotes](#)

► Option 1 - Step 9

Click **Create Shipment** to create air waybill via FedEx Ship Manager at fedex.com

SECTION 8a – Create New Shipment

Create shipment

LAST-MINUTE RATE

Time remaining: 01:52:42 · [VIEW SERVICE RESTRICTIONS](#)

○ Ship from

Contact details

CONTACT NAME *

Testing Demo

COMPANY

STATE TAX ID/I.E.

PHONE NUMBER *

1234567890

?

PHONE EXTENSION

EMAIL

testingdemo@testing.com

Address

COUNTRY/TERRITORY *

Australia

▼

ADDRESS LINE 1 *

testing

ADDRESS LINE 2

testing

ADDRESS LINE 3

POSTAL CODE *

2009

CITY *

▼

☐ This is a residential address

► Option 1
Step 10

Fill in shipper and recipient information

💡 TIPS

Enter shipping details in English only

Fields with * are mandatory

○ Deliver to

Contact details

CONTACT NAME *

COMPANY

STATE TAX ID/I.E.

PHONE NUMBER *

+852

?

PHONE EXTENSION

EMAIL

Address

COUNTRY/TERRITORY *

Hong Kong SAR, China

▼

?

ADDRESS LINE 1 *

ADDRESS LINE 2

ADDRESS LINE 3

POSTAL CODE

CITY *

Tokwawan

☐ This is a residential address

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SECTION 8a – Create New Shipment

✓

Package details

⌵

PACKAGING*

Your Packaging

⌵

PACKAGES*

3

WEIGHT*

30

kg

⌵

DIMENSIONS

L x W x H

30

x

30

x

30

cm

⌵

⋮

Total packages: 3 Total weight: 90 kg

○

Package contents

●

Items

○

Documents

DESCRIPTION	HS CODE	MADE IN	QUANTITY	WEIGHT	CUSTOMS VALUE
i No items yet defined. Please add at least one item.					

ADD NEW ITEM

LOAD ITEM TEMPLATE

► Option 1
Step 11

Fill in commodity information by clicking **ADD NEW ITEM**

 **TIP**

Click **LOAD ITEM TEMPLATE** to retrieve the item you previously stored

SHIPMENT PURPOSE *

Commercial

Customs documentation

☒ Attach trade documents electronically (recommended) ?

INVOICE FOR CUSTOMS *

I will create my own invoice

I want FedEx to help me create a commercial invoice

I want FedEx to help me create a pro-forma invoice

Additional documents ?

UPLOAD FILE

► Option 1
Step 12

Under **CUSTOMS DOCUMENTATION**, upload more trade document for clearance as needed

SECTION 8a – Create New Shipment

Pickup/drop-off

PICKUP/DROP-OFF *

I'll drop off my shipment at a FedEx location

I'll drop off my shipment at a FedEx location

I have already scheduled a pickup at my location

Schedule a new pickup

► Option 1

Step 13

Select your Pickup/ Dropoff option

Pickup/drop-off

PICKUP/DROP-OFF *

Schedule a new pickup

PICKUP DATE *

Monday, 16 March 2026

EARLIEST POSSIBLE TIME *

12:00 pm

LATEST POSSIBLE TIME *

6:00 pm

PICKUP INSTRUCTIONS

No instructions

Pickup address

☐ Use alternative pickup address

Billing details

BILL TRANSPORTATION COST TO *

My account

BILL DUTIES, TAXES AND FEES TO *

Recipient

FEDEX ACCOUNT NUMBER

💡 TIP

Update the Billing details for payment

Click **ADD SHIPMENT NOTIFICATION** checkbox to add email address for receiving shipment status updates

☒ Add shipment notifications

Shipper email address

EMAIL

test@email.com

LANGUAGE

English

Notify for:

☐ Shipment has been created

☐ Shipment has been received by FedEx

☐ Updates on estimated delivery

☐ Shipment has been delivered

☐ Delivery exceptions

SECTION 8a – Create New Shipment

Shipment created successfully

Expected delivery: Tuesday, 17 March 2026

Tracking ID

889626571639

Quote ID

29906430

Print documents

Attach shipment labels to the top of each package, making sure the barcode is clearly visible.

☒ Shipping label(s)

[Download](#)
[Print](#)

☐ Customs invoice(s)

[Download](#)
[Print](#)

☐ Transaction Record

[Download](#)
[Print](#)

PRINT

DOWNLOAD

Actions

[EDIT SHIPMENT](#)

[REPEAT SHIPMENT](#)

[CREATE NEW SHIPMENT](#)

[SAVE SHIPMENT AS PROFILE](#)

[CANCEL SHIPMENT](#)

Expected delivery:

Tuesday, 17 March 2026

Estimated total

HK\$3,788.43

cost

HK\$3,960.13

LAST-MINUTE RATE

View breakdown

► Option 1

Step 14

Once finalized,

print your

confirmed

shipping

documents

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SECTION 8a – Create New Shipment

Confirmation of your quote: ID 30077891 from HK, SAN PO KONG to JP, OSAKA-SHI IKUNO-KU

 FedEx <fedex@message.fedex.com>

Reply

Reply All

Forward

Retention Policy: 3 Year and Delete (3 years) Expires: 3/19/2029

If there are problems with how this message is displayed, click here to view it in a web browser.

Fri 3/20/2026 3:20 PM

Your price is confirmed!

Last Step: Please schedule pickup [here](#) and tender your shipment on 20 March 2026 to enjoy the last minute rate. Note: For any changes to service, profile and pickup date, please create new rate quote.

Please ensure your shipment is appropriately prepared. You can find guidance on packing your shipment [here](#).

SCHEDULE YOUR PICKUP

Your FedEx Team

FedEx Account Number*: *****4119

RATE HKD 1,271.50 HKD 58.00/kg	PICKUP DATE (AT LOCATION) 20 March 2026 18:18	DELIVERY DATE (AT LOCATION) 25 March 2026 18:00
DELIVERY SERVICE INTERNATIONAL ECONOMY/Door-to-Airport (DTA)		SHIPPING OPTION
MONEY BACK GUARANTEE* NO		AIRWAYBILL 889805389610

► Option 1
Step 15

A confirmation email is received

Contact FedEx to arrange freight pickup if not already scheduled.

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SECTION 8b – Apply Existing Shipment

Quote ID: 29906430

Pyrmont → Central

Quote price (in HKD) **HK\$3,788.43**
 LAST-MINUTE RATE
 HK\$42.09 per kg
[View breakdown](#)

Ship from
 2009, Pyrmont, Australia

Deliver to
 Central, Hong Kong

Package details
 Your packaging
 3x 30 kg · 30 x 30 x 30 cm

Service
 FedEx International Priority

Pickup date
 Monday, 16 March 2026

Delivery date
 Tuesday, 17 March 2026

Shipping option	Door-to-Door (DTD)
Volume	0.081000 m³
Chargeable weight	90 kg
Declared value for carriage	HK\$0.00
DIM divisor	5000
Money-back guarantee	No

[View service restrictions](#)

CREATE SHIPMENT
 Do not have a tracking number yet? Use this Last-minute rate to create a new shipment.

Already have a tracking number?
 If the details match, enter your tracking number below to apply this quote to your shipment.

☐ I have read, understood and agree to the terms and conditions in the [Declaration of Shipment](#) and understand how FedEx will use my information. See [Terms of Use](#) and [Privacy Policy](#).

APPLY QUOTE

Time remaining
 1 : 49 : 7
 Hours Minutes Seconds
 Quote valid until 16 March 2026 - 1:33 am

Need more time? You can extend the validity until 16 March 2026 - 5:18 pm.
[→ Extend deadline](#)

[→ Email this last-minute rate](#)
[→ View all my quotes](#)

► Option 2 Step 9

Enter an existing 12-digit tracking number that matches quote details

► Option 2 Step 10

Check the checkbox to agree the Terms and Conditions

► Option 2 Step 11

Click **APPLY QUOTE** to submit

💡 TIPS

Shipment information must be the same with quote details to enjoy Last-minute rate.

SECTION 8b – Apply Existing Shipment

Your price is confirmed, next step is to schedule your pickup. | No images? [View as webpage](#)

Your price is confirmed!

Last Step: Please schedule pickup by contacting us on 3 and tender your shipment on 24 March 2026 to enjoy the last minute rate. Note: For any changes to service, profile and pickup date, please create new rate quote.

Please ensure your shipment is appropriately prepared. You can find guidance on packing your shipment [here](#).

Your FedEx Team

FedEx Account Number¹: ****4119

RATE	PICKUP DATE	DELIVERY DATE (AT LOCATION)
HKD 3,544.81 HKD 51.00/kg	(AT LOCATION) 24 March 2026 17:00	30 March 2026 18:00
	DELIVERY SERVICE	SHIPPING OPTION
	INTERNATIONAL ECONOMY FREIGHT	Door-to-Door (DTD)
	MONEY BACK GUARANTEE*	AIRWAYBILL
	NO	889910023908

[Click here](#) for an overview of all your last minute rate quotes

¹ For security reasons, we have only displayed the last 4 digits of your 9-digit FedEx Express Account Number.

FedEx Terms and Conditions apply

- As per your information, you confirmed that this shipment does not contain Dangerous Goods
- Any or part of the information you provided to us is incorrect/inaccurate will affect the correctness/accuracy of the quote
- Transit Time is subject to customs clearance
- Shipment will be subject to other applicable charges. For further information, please see ["Surcharge and Other Information"](#) on FedEx's website. Delivery to or pickup from out of FedEx services area shall be subject to an Out of Delivery Area Surcharge or Out Of Pickup Area Surcharge. FedEx reserves the right to assess other charges, including but not limited to charges for Out Of Delivery Area, Broker Routing Fee, Saturday Pickup, Saturday Delivery, Fuel Surcharge and other special handling charges. The amount and duration of such charges shall be determined at the sole discretion of FedEx
- Conditions of Carriage: The Conditions of Contract on the Air Waybill, and the Service Guide or FedEx Standard Conditions of Carriage of the country of origin shall apply to the shipment
- The freight charge herein stated shall be for reference purpose only. The freight charge shall be calculated based on the chargeable weight of all packages tendered under one air waybill. In case there are any discrepancies between the freight charge stated herein and the amounts stated in the invoice that may be separately sent to you, the invoice shall prevail

From
HONG KONG SAR, CHINA to JAPAN
Quote number 30153949

ORIGIN
SAN PO KONG, HONG KONG SAR, CHINA
 DESTINATION
OSAKA-SHI IKUNO-KU, JAPAN

► Option 2
Step 12

A confirmation email is received

Contact FedEx to arrange freight pickup if not already scheduled.

SECTION 9 – Last-minute Rate Quote Overview

FedEx

Shipping ▾ Tracking ▾ Support ▾ Account ▾

FedEx Ship Manager

Create shipment > Shipment finalized > Shipment finalized

«

CREATE SHIPMENT

BATCH SHIPPING

SHIPMENTS

E-COMMERCE

PICKUPS ▾

LAST-MINUTE RATES

ADDRESS BOOK

✓ Shipment created successfully

Expected delivery: Tuesday, 17 March 2026

Tracking ID

[889626571639](#)

Quote ID

29906430

Print documents

Attach shipment labels to the top of each package, making sure the barcode is clearly visible.

TIP

View all Last-minute Rate quotes by clicking **LAST-MINUTE RATES** at the left vertical menu

Quote details, Quote Status and Shipment details are available in the overview

[illegible]