

Service Update Inbound Shipment Storage Fee Change

November 2018

Dear Valued Customer,

Effective December 1st, 2018, all shipments inbound to China will be charged CNY0.5/day/kilo starting from 4th working day upon shipment arrival completely. Minimum charge per shipment will be CNY50. FedEx will use the Actual Weight as calculation basis.

FedEx charges a service fee for advance payment of the customs clearance fee (including but not limited to customs duties and taxes) relating to China inbound shipments.

- 1) If payment is made on delivery in China, the service fee rate is 2% of the total advance payment of the customs duties, taxes and other customs clearance fee or CNY20.00 per shipment, whichever is greater.
- 2) If payment is made on FedEx credit account billed by invoice in China, the service fee rate is 2% of the total advance payment of the customs duties, taxes and other customs clearance fee or CNY35.00 per shipment, whichever is greater.

For further information, please contact your Sales Representative, call our Customer Service Hotline at 400.889.1888 (Domestic) or 800.988.1888/400.886.1888 (International), or visit our official website at fedex.com/cn.

Yours Sincerely, Federal Express (China) Co., Ltd

