



Looking at Shipping Personal Protective Equipment?

We have some shipping tips to help you prepare.

When it comes to shipping, it is key to stay updated with current customs regulatory requirements and check that our documents are complete. Getting all these together usually takes time and effort, that is why we are sharing some tips on these customs regulatory requirements for shipping of items like masks, sanitizers for personal use from Australia to help in your preparation.

General Frequently Asked Questions (FAQs)

1. What kind of personal protective equipment (PPE) is covered in this shipping guide?

This shipping guide provides information on exporting of disposable face masks, disposable gloves, disposable gowns, goggles glasses or eye visors, alcohol wipes and hand sanitizers from Australia for personal use.

2. Can individuals send PPE such as masks to other countries/territories?

PPE item export is restricted and subject to approval by Australian Border Force (ABF) on a case by case basis. Please [click here](#) for more details from ABF.

3. Will my PPE shipments for personal use be subjected to tax?

Yes, if the product exceeds certain amount (amount varies across countries).

4. How may I send my PPE shipments?

For FedEx Shipment, you may drop off your PPE shipments at the FedEx World Service Centers ([click here](#)) or arrange our Pick-up service.

For TNT Shipment, you may drop off your PPE shipments at TNT Stations ([click here](#)) or arrange our Pick-up Service.

However, due to current government restriction, your shipment could be returned if the export is rejected by ABF.

Please note that alcohol wipes and sanitizers are considered as Dangerous Goods (DG). Please contact us for assistance prior arranging Pick-up or drop-off.

FedEx: AUCSR@fedex.com

TNT: ISC.AU@tnt.com

5. May I pack the items with my own packaging?

Yes, you may pack the masks in your own packaging. But please note that alcohol wipes and sanitizer are considered as DG, please contact us if you require packaging advice.

6. Will my shipments be subject to customs inspection?

Yes, it will be subjected to customs inspection and customs may also open the package for physical inspection of the content.

7. Do I need a FedEx/ TNT account in order to ship?

Yes, we have suspended cash pick-up due to COVID-19.

Note: For TNT account holders, your DG shipments will only be accepted if you have shipped with TNT prior.

8. Can I choose for cash payment on delivery by the recipient?

No, it can only be charged to an active account.

9. How can I track my shipments?

FedEx

You may download FedEx Mobile App from iOS App Store ([click here](#) to download) or Android Google Play ([click here](#) to download) or visit FedEx.com to track your shipments

TNT

You may download TNT Mobile App from iOS App Store ([click here](#) to download) or Android Google Play ([click here](#) to download) or visit TNT.com to track your shipments.



Mask Export to Worldwide (General)

Items	HS code ²	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility ³	Duty and Taxes ¹
Mask	6307.90.9889	Composes of non-woven textile material (composition)	<ul style="list-style-type: none">• Please refer to ABF for advice	<ul style="list-style-type: none">• Check with ABF prior to shipping to seek advice and shipping requirements• Complete documentation and customs declaration;• Declare customs value and commodity type;• Bear the surcharge and tax (if any);• Provide necessary information upon import country Customs request, if any	Duty and Tax may apply subject to Customs examination and decision

1. Apply to shipments for personal use, and is subject to customs final decision

2. Harmonized Commodity Description and Coding System

3. All PPE Shipments are subject to final approval of ABF. Your shipment could be returned if the export is rejected by ABF. Please [click here](#) for ABF website.



Outbound to Germany

Items	HS code ²	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility ³	Duty and Taxes ¹
Mask	6307.90	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> Please refer to ABF for advice 	<ul style="list-style-type: none"> Check with ABF prior to shipping to seek advice and shipping requirements Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than EUR45
Alcohol Sanitizer	3808.9420	Ethyl alcohol	<ul style="list-style-type: none"> Please refer to ABF for advice Considered as Dangerous Good. Please contact FedEx / TNT Specialist for packaging requirement 	<ul style="list-style-type: none"> Check with ABF prior to shipping to seek advice and shipping requirements Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any Complete the MSDS (material safety data sheet) Contact our DG Specialist⁴ prior pickup arrangement 	Tax free if declared value lower than EUR45
Alcohol wipe	5603.93.0010	Nonwoven with Alcohol	<ul style="list-style-type: none"> Please refer to ABF for advice Considered as Dangerous Good. Please contact FedEx / TNT Specialist for packaging requirement 	<ul style="list-style-type: none"> Check with ABF prior to shipping to seek advice and shipping requirements Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any Complete the MSDS (material safety data sheet) Contact our DG Specialist⁴ prior pickup arrangement 	Tax free if declared value lower than EUR45

1. Apply to shipments for personal use, and is subject to customs final decision

2. Harmonized Commodity Description and Coding System

3. All PPE Shipments are subject to final approval of ABF. Your shipment could be returned if the export is rejected by ABF. Please [click here](#) for ABF website.

4. For detailed Dangerous Good (DG) shipment requirement, please contact FedEx at AUCSR@fedex.com; TNT at ISC.AU@tnt.com

Shipping Guide for Export of Personal Protective Equipment from Australia

Updated as on 18th Aug 2020

Due to the dynamic nature of the COVID-19 situation, information may be subject to change without prior notice.



Outbound to United Kingdom

Items	HS code ²	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility ³	Duty and Taxes ¹
Mask	6307.90	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> Please refer to ABF for advice 	<ul style="list-style-type: none"> Check with ABF prior to shipping to seek advice and shipping requirements Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than GBP39
Alcohol Sanitizer	3808.9420	Ethyl alcohol	<ul style="list-style-type: none"> Please refer to ABF for advice Considered as Dangerous Good. Please contact FedEx / TNT Specialist for packaging requirement 	<ul style="list-style-type: none"> Check with ABF prior to shipping to seek advice and shipping requirements Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any Complete the MSDS (material safety data sheet) Contact our DG Specialist⁴ prior pickup arrangement 	Tax free if declared value lower than GBP39
Alcohol wipe	5603.93.0010	Nonwoven with Alcohol	<ul style="list-style-type: none"> Please refer to ABF for advice Considered as Dangerous Good. Please contact FedEx / TNT Specialist for packaging requirement 	<ul style="list-style-type: none"> Check with ABF prior to shipping to seek advice and shipping requirements Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any Complete the MSDS (material safety data sheet) Contact our DG Specialist⁴ prior pickup arrangement 	Tax free if declared value lower than GBP39

1. Apply to shipments for personal use, and is subject to customs final decision

2. Harmonized Commodity Description and Coding System

3. All PPE Shipments are subject to final approval of ABF. Your shipment could be returned if the export is rejected by ABF. Please [click here](#) for ABF website.

4. For detailed Dangerous Good (DG) shipment requirement, please contact FedEx at AUCSR@fedex.com; TNT at ISC.AU@tnt.com

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Outbound to United States

Items	HS code ²	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility ³	Duty and Taxes ¹
Mask	6307.90.9889	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> Please refer to ABF for advice 	<ul style="list-style-type: none"> Check with ABF prior to shipping to seek advice and shipping requirements Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any); For mask shipments not for medical use AND have a value lower than USD800, please declare them as 'Masks – not for medical use' so that it does not require registration with FDA (manufacturer's name/address not required); Importer of Record may be required subject to Customs' decision Provide necessary information upon import country Customs request, if any 	Tax free for declared value lower than USD100
Alcohol Sanitizer	3808.9420	Ethyl alcohol	<ul style="list-style-type: none"> Please refer to ABF for advice Considered as Dangerous Good. Please contact FedEx / TNT Specialist for packaging requirement 	<ul style="list-style-type: none"> Check with ABF prior to shipping to seek advice and shipping requirements Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any); Provide detailed product description and Toxic Substance Control Act (TSCA)⁵ Importer of Record may be required subject to Customs' decision Provide necessary information upon import country Customs request, if any Complete the MSDS (material safety data sheet) Contact our DG Specialist⁴ prior pickup arrangement 	Tax free for declared value lower than USD100
Alcohol wipe	5603.93.0010	Nonwoven with Alcohol	<ul style="list-style-type: none"> Please refer to ABF for advice Considered as Dangerous Good. Please 	<ul style="list-style-type: none"> Check with ABF prior to shipping to seek advice and shipping requirements Complete documentation and customs declaration; Declare customs value and commodity type; 	Tax free for declared value lower than USD100

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contact FedEx / TNT
Specialist for packaging
requirement

- Bear the surcharge and tax (if any)
- Provide necessary information upon import country Customs request, if any
- Complete the MSDS (material safety data sheet)
- Contact our DG Specialist⁴ prior pickup arrangement

1. Apply to shipments for personal use, and is subject to customs final decision
2. Harmonized Commodity Description and Coding System
3. All PPE Shipments are subject to final approval of ABF. Your shipment could be returned if the export is rejected by ABF. Please [click here](#) for ABF website.
4. For detailed Dangerous Good (DG) shipment requirement, please contact FedEx at AUCSR@fedex.com; TNT at ISC.AU@tnt.com
5. TSCA Form ([link](#) to download)

How can I tell the difference between FDA-regulated PPE and PPE that the FDA does not regulate?

The determining factor is its intended use. If the products are intended to prevent, mitigate or treat a disease or illness, then the FDA regulates those products. If the intended use is for general-purpose protection or industrial use (products that are not intended to prevent disease or illness), then they are not regulated by FDA.

A clear description that shows the intended use of the goods is of utmost importance. For example, if N95 respirators are being imported for use by medical personnel, a good description would be 'N95 respirators for use by medical personnel'.

Shipping Tips for FedEx



Hand Sanitizer

- Hand Sanitizer is considered as a Dangerous Good
- Please contact ABF & FedEx at AUCSR@fedex.com prior pickup arrangement



Mask

- Please contact ABF prior pickup arrangement



Alcohol wipe / swab

- Alcohol wipe / swab is considered as a Dangerous Good
- Please contact ABF & FedEx at AUCSR@fedex.com prior pickup arrangement

Steps for shipping via FedEx Ship Manager® (no manual AWB surcharge):

- Check whether destination country accepts shipment from our website ([link](#))
- Log-into/ register at fedex.com to input the shipment info on the air waybill (AWB) ([link](#))
- The commercial invoice could be automatically created, or you could customize for your own use

ORIGIN D/H/PA 0123456789 SHIP DATE 08APR20
 JOHN DOE ACTWGT 1.00 KG
 FEDEX PRODUCTION ACCOUNT CAC 2567894567894234
 10 FEDEX PARKWAY BILL SENDER
 CENTRAL HONG KONG HK
 TO JANE DOE

ADDRESS LINE 1
 ADDRESS LINE 2

Air waybill (AWB) (US)

7701 8788 9474 INTL FIRST 8:00A
 X1 DSV 12345
 NY-US ALB

COMMERCIAL INVOICE 商業發票

INTERNATIONAL AIRWAYBILL NO. 國際航空運單號碼
 DATE OF EXPIRATION 有效日期: 2020
 SUPPLIER'S EXPORT REFERENCES 出口商參考號碼

Commercial invoice

COUNTRY OF ORIGIN	MARKS	NO. OF PKGS	TYPE OF PACKAGING	DESCRIPTION OF GOODS	NET WT	GROSS WT	NET VALUE	TOTAL
US	ALB	1	Box	30 ml Hand Sanitizer Dangerous Goods by Exceeding Quantities It is highly inflammable from impact, thermal energy etc. PCT for medical use **See Commercial Value**	45.4884000	50.0000000	123.45	123.45

12345
 NY-US ALB

NAME (PLEASE PRINT) 姓名 (請用正楷填寫)
 TITLE (PLEASE PRINT) 職位 (請用正楷填寫)
 DATE 日期

Remark: Alternatively, you could reach our staff for a hard copy of air waybill but it comes with a surcharge.

Shipping Tips for TNT



Hand Sanitizer

- Hand Sanitizer is considered a Dangerous Good
- Please contact ABF & TNT at ISC.AU@tnt.com prior pickup arrangement



Mask

- Please contact ABF prior pickup arrangement



Alcohol wipe

- Alcohol wipe / swab is considered as a Dangerous Good
- Please contact ABF & TNT at ISC.AU@tnt.com prior pickup arrangement

Steps for shipping via myTNT® (no Non-electronic consignment surcharge):

1. Please login here ([link](#))
2. Check for our rates & delivery time, and input all the required shipment details
3. Print out all the shipment documentation, and generate a Commercial Invoice if

	INT/AIR	2
Con No. 122643058	Service Express	Options
Piece 1 of 1	Weight 1.00kg	
Customer Reference test	Origin HKG	Pickup Date 21 Aug 2019
S/R Account No 000008372	Routing LAX	
Sender AhMai	Consignment Note	
Receiver xx		
Postcode / Cluster Code 10001	Dest Depot NYC 23	
 1100122643058010485425010001		

Commercial invoice

Sender (seller / exporter)		Invoice	
Name: Ah Mai Address: 10001 City: Sydney Country: AU Phone: +61 2 9555 1234 Email: ahmai@tnt.com.au		Invoice number: 122643058 Shipping date: 20 Aug 2019 Shipping number: 122643058 Currency: EUR Euro Reason for export: Safe Incoterms: EXW - Ex Works	
Receiver (buyer / importer) Name: Ah Mai Address: 10001 City: Sydney Country: AU Phone: +61 2 9555 1234 Email: ahmai@tnt.com.au		Deliver to (if different from Receiver)	
Commercial invoice			
Total weight (kg)	1.0	Total number of packages	1
Total value of articles		300.00	
Additional information (by Receiver details, EORI number, etc)		Duties	
		30.00	
		Freight costs	
		0.00	
		Insurance costs	
		0.00	
		Additional costs	
		0.00	
		Total amount	
		330.00	
Export declaration I declare that the information on this invoice is true and correct.			
Shipper name and job title	Date	Shipper signature	
Ah Mai, Sales manager	20 March 2019		

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