



# Looking at Shipping Personal Protective Equipment?

We have some shipping tips to help you prepare.

When it comes to shipping, it is key to stay updated with current customs regulatory requirements and check that our documents are complete. Getting all these together usually takes time and effort, that is why we are sharing some tips on these customs regulatory requirements for shipping of items like masks, sanitizers for personal use from Australia to help in your preparation.

# General Frequently Asked Questions (FAQs)

## 1. What kind of personal protective equipment (PPE) is covered in this shipping guide?

This shipping guide provides information on exporting of disposable face masks, disposable gloves, disposable gowns, goggles glasses or eye visors, alcohol wipes and hand sanitizers from Australia for personal use.

## 2. Can individuals send PPE such as masks to other countries/territories?

PPE item export is restricted and subject to approval by Australian Border Force (ABF) on a case by case basis. Please [click here](#) for more details from ABF.

## 3. Will my PPE shipments for personal use be subjected to tax?

Yes, if the product exceeds certain amount (amount varies across countries).

## 4. How may I send my PPE shipments?

For FedEx Shipment, you may drop off your PPE shipments at the FedEx World Service Centers ([click here](#)) or arrange our Pick-up service.

For TNT Shipment, you may drop off your PPE shipments at TNT Stations ([click here](#)) or arrange our Pick-up Service. However, due to current government restriction, your shipment could be returned if the export is rejected by ABF.

Please note that alcohol wipes and sanitizers are considered as Dangerous Goods (DG). Please contact us for assistance prior arranging Pick-up or drop-off.

FedEx: [AUCSR@fedex.com](mailto:AUCSR@fedex.com)

TNT: [ISC.AU@tnt.com](mailto:ISC.AU@tnt.com)

## 5. May I pack the items with my own packaging?

Yes, you may pack the masks in your own packaging. But please note that alcohol wipes and sanitizer are considered as DG, please contact us if you require packaging advice.

**6. Will my shipments be subject to customs inspection?**

Yes, it will be subjected to customs inspection and customs may also open the package for physical inspection of the content.

**7. Do I need a FedEx/ TNT account in order to ship?**

Yes, we have suspended cash pick-up due to COVID-19.

Note: For TNT account holders, your DG shipments will only be accepted if you have shipped with TNT prior.

**8. Can I choose for cash payment on delivery by the recipient?**

No, it can only be charged to an active account.

**9. How can I track my shipments?**

FedEx

You may download FedEx Mobile App from iOS App Store ([click here](#) to download) or Android Google Play ([click here](#) to download) or visit FedEx.com to track your shipments

TNT

You may download TNT Mobile App from iOS App Store ([click here](#) to download) or Android Google Play ([click here](#) to download) or visit TNT.com to track your shipments.



# Mask Export to Worldwide (General)

Items	HS code <sup>2</sup>	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility <sup>3</sup>	Duty and Taxes <sup>1</sup>
Mask	6307.90.9889	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"><li>Please refer to ABF for advice</li></ul>	<ul style="list-style-type: none"><li>Check with ABF prior to shipping to seek advice and shipping requirements</li><li>Complete documentation and customs declaration;</li><li>Declare customs value and commodity type;</li><li>Bear the surcharge and tax (if any);</li><li>Provide necessary information upon import country Customs request, if any</li></ul>	Duty and Tax may apply subject to Customs examination and decision

1. Apply to shipments for personal use, and is subject to customs final decision

2. Harmonized Commodity Description and Coding System

3. All PPE Shipments are subject to final approval of ABF. Your shipment could be returned if the export is rejected by ABF. Please [click here](#) for ABF website.



# Outbound to Germany

Items	HS code <sup>2</sup>	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility <sup>3</sup>	Duty and Taxes <sup>1</sup>
<b>Mask</b>	6307.90	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> <li>Please refer to ABF for advice</li> </ul>	<ul style="list-style-type: none"> <li>Check with ABF prior to shipping to seek advice and shipping requirements</li> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any)</li> <li>Provide necessary information upon import country Customs request, if any</li> </ul>	Tax free if declared value lower than EUR45
<b>Alcohol Sanitizer</b>	3808.9420	Ethyl alcohol	<ul style="list-style-type: none"> <li>Please refer to ABF for advice</li> <li>Considered as Dangerous Good. Please contact FedEx / TNT Specialist for packaging requirement</li> </ul>	<ul style="list-style-type: none"> <li>Check with ABF prior to shipping to seek advice and shipping requirements</li> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any)</li> <li>Provide necessary information upon import country Customs request, if any</li> <li>Complete the MSDS (material safety data sheet)</li> <li>Contact our DG Specialist<sup>4</sup> prior pickup arrangement</li> </ul>	Tax free if declared value lower than EUR45
<b>Alcohol wipe</b>	5603.93.0010	Nonwoven with Alcohol	<ul style="list-style-type: none"> <li>Please refer to ABF for advice</li> <li>Considered as Dangerous Good. Please contact FedEx / TNT Specialist for packaging requirement</li> </ul>	<ul style="list-style-type: none"> <li>Check with ABF prior to shipping to seek advice and shipping requirements</li> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any)</li> <li>Provide necessary information upon import country Customs request, if any</li> <li>Complete the MSDS (material safety data sheet)</li> <li>Contact our DG Specialist<sup>4</sup> prior pickup arrangement</li> </ul>	Tax free if declared value lower than EUR45

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3. All PPE Shipments are subject to final approval of ABF. Your shipment could be returned if the export is rejected by ABF. Please [click here](#) for ABF website.

4. For detailed Dangerous Good (DG) shipment requirement, please contact FedEx at [AUCSR@fedex.com](mailto:AUCSR@fedex.com); TNT at [ISC.AU@tnt.com](mailto:ISC.AU@tnt.com)

**Shipping Guide for Export of Personal Protective Equipment from Australia**

Updated as on 18<sup>th</sup> Aug 2020

Due to the dynamic nature of the COVID-19 situation, information may be subject to change without prior notice.



# Outbound to United Kingdom

Items	HS code <sup>2</sup>	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility <sup>3</sup>	Duty and Taxes <sup>1</sup>
<b>Mask</b>	6307.90	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> <li>Please refer to ABF for advice</li> </ul>	<ul style="list-style-type: none"> <li>Check with ABF prior to shipping to seek advice and shipping requirements</li> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any)</li> <li>Provide necessary information upon import country Customs request, if any</li> </ul>	Tax free if declared value lower than GBP39
<b>Alcohol Sanitizer</b>	3808.9420	Ethyl alcohol	<ul style="list-style-type: none"> <li>Please refer to ABF for advice</li> <li>Considered as Dangerous Good. Please contact FedEx / TNT Specialist for packaging requirement</li> </ul>	<ul style="list-style-type: none"> <li>Check with ABF prior to shipping to seek advice and shipping requirements</li> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any)</li> <li>Provide necessary information upon import country Customs request, if any</li> <li>Complete the MSDS (material safety data sheet)</li> <li>Contact our DG Specialist<sup>4</sup> prior pickup arrangement</li> </ul>	Tax free if declared value lower than GBP39
<b>Alcohol wipe</b>	5603.93.0010	Nonwoven with Alcohol	<ul style="list-style-type: none"> <li>Please refer to ABF for advice</li> <li>Considered as Dangerous Good. Please contact FedEx / TNT Specialist for packaging requirement</li> </ul>	<ul style="list-style-type: none"> <li>Check with ABF prior to shipping to seek advice and shipping requirements</li> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any)</li> <li>Provide necessary information upon import country Customs request, if any</li> <li>Complete the MSDS (material safety data sheet)</li> <li>Contact our DG Specialist<sup>4</sup> prior pickup arrangement</li> </ul>	Tax free if declared value lower than GBP39

1. Apply to shipments for personal use, and is subject to customs final decision

2. Harmonized Commodity Description and Coding System

3. All PPE Shipments are subject to final approval of ABF. Your shipment could be returned if the export is rejected by ABF. Please [click here](#) for ABF website.

4. For detailed Dangerous Good (DG) shipment requirement, please contact FedEx at [AUCSR@fedex.com](mailto:AUCSR@fedex.com); TNT at [ISC.AU@tnt.com](mailto:ISC.AU@tnt.com)

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# Outbound to United States

Items	HS code <sup>2</sup>	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility <sup>3</sup>	Duty and Taxes <sup>1</sup>
<b>Mask</b>	6307.90.9889	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"><li>Please refer to ABF for advice</li></ul>	<ul style="list-style-type: none"><li>Check with ABF prior to shipping to seek advice and shipping requirements</li><li>Complete documentation and customs declaration;</li><li>Declare customs value and commodity type;</li><li>Bear the surcharge and tax (if any);</li><li>For mask shipments not for medical use AND have a value lower than USD800, please declare them as 'Masks – not for medical use' so that it does not require registration with FDA (manufacturer's name/ address not required);</li><li>Importer of Record may be required subject to Customs' decision</li><li>Provide necessary information upon import country Customs request, if any</li></ul>	Tax free for declared value lower than USD100
<b>Alcohol Sanitizer</b>	3808.9420	Ethyl alcohol	<ul style="list-style-type: none"><li>Please refer to ABF for advice</li><li>Considered as Dangerous Good. Please contact FedEx / TNT Specialist for packaging requirement</li></ul>	<ul style="list-style-type: none"><li>Check with ABF prior to shipping to seek advice and shipping requirements</li><li>Complete documentation and customs declaration;</li><li>Declare customs value and commodity type;</li><li>Bear the surcharge and tax (if any);</li><li>Provide detailed product description and Toxic Substance Control Act (TSCA)<sup>5</sup></li><li>Importer of Record may be required subject to Customs' decision</li><li>Provide necessary information upon import country Customs request, if any</li><li>Complete the MSDS (material safety data sheet)</li><li>Contact our DG Specialist<sup>4</sup> prior pickup arrangement</li></ul>	Tax free for declared value lower than USD100
<b>Alcohol wipe</b>	5603.93.0010	Nonwoven with Alcohol	<ul style="list-style-type: none"><li>Please refer to ABF for advice</li></ul>	<ul style="list-style-type: none"><li>Check with ABF prior to shipping to seek advice and shipping requirements</li></ul>	Tax free for declared

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- |   |  |                                |
|---|--|--------------------------------|
| <ul style="list-style-type: none"> <li>• Considered as Dangerous Good. Please contact FedEx / TNT Specialist for packaging requirement</li> </ul> | <ul style="list-style-type: none"> <li>• Complete documentation and customs declaration;</li> <li>• Declare customs value and commodity type;</li> <li>• Bear the surcharge and tax (if any)</li> <li>• Provide necessary information upon import country Customs request, if any</li> <li>• Complete the MSDS (material safety data sheet)</li> <li>• Contact our DG Specialist<sup>4</sup> prior pickup arrangement</li> </ul> | <p>value lower than USD100</p> |
|---|--|--------------------------------|

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3. All PPE Shipments are subject to final approval of ABF. Your shipment could be returned if the export is rejected by ABF. Please [click here](#) for ABF website.
4. For detailed Dangerous Good (DG) shipment requirement, please contact FedEx at [AUCSR@fedex.com](mailto:AUCSR@fedex.com); TNT at [ISC.AU@tnt.com](mailto:ISC.AU@tnt.com)
5. TSCA Form ([link](#) to download)

### How can I tell the difference between FDA-regulated PPE and PPE that the FDA does not regulate?

The determining factor is its intended use. If the products are intended to prevent, mitigate or treat a disease or illness, then the FDA regulates those products. If the intended use is for general-purpose protection or industrial use (products that are not intended to prevent disease or illness), then they are not regulated by FDA.

A clear description that shows the intended use of the goods is of utmost importance. For example, if N95 respirators are being imported for use by medical personnel, a good description would be 'N95 respirators for use by medical personnel'.



# Shipping Tips for FedEx



## Hand Sanitizer

- Hand Sanitizer is considered as a Dangerous Good
- Please contact ABF & FedEx at [AUCSR@fedex.com](mailto:AUCSR@fedex.com) prior pickup arrangement
- Please contact ABF prior pickup arrangement



## Mask



## Alcohol wipe / swab

- Alcohol wipe / swab is considered as a Dangerous Good
- Please contact ABF & FedEx at [AUCSR@fedex.com](mailto:AUCSR@fedex.com) prior pickup arrangement

### Steps for shipping via FedEx Ship Manager® (no manual AWB surcharge):

- Check whether destination country accepts shipment from our website ([link](#))
- Log-in/ register at [fedex.com](#) to input the shipment info on the air waybill (AWB) ([link](#))
- The commercial invoice could be automatically created, or you could customize for your own use

ORIGIN D/H4PA JOHN DOE FEDEX PRODUCTION ACCOUNT 10 FEDEX PARKWAY CENTRAL HONG KONG HK TEL: 3456 7890	0123456789 BILL SENDER
TO: JANE DOE	
ADDRESS LINE 1 ADDRESS LINE 2 ADDRESS LINE 3 NEW YORK NY 12345 (123) 456-7890	
ZIP CITY	STATE
	
FedEx Express 	
TRK 1234	
Air waybill (AWB)	
X1 DSWA	
12345 NY-US ALB	
	

[illegible]

Remark: Alternatively, you could reach our staff for a hard copy of air waybill but it comes with a surcharge.

# Shipping Tips for TNT



## Hand Sanitizer

- Hand Sanitizer is considered a Dangerous Good
- Please contact ABF & TNT at [ISC.AU@tnt.com](mailto:ISC.AU@tnt.com) prior pickup arrangement



## Mask

- Please contact ABF prior pickup arrangement



## Alcohol wipe

- Alcohol wipe / swab is considered as a Dangerous Good
- Please contact ABF & TNT at [ISC.AU@tnt.com](mailto:ISC.AU@tnt.com) prior pickup arrangement

## Steps for shipping via myTNT® (no Non-electronic consignment surcharge):

1. Please login here ([link](#))
2. Check for our rates & delivery time, and input all the required shipment details
3. Print out all the shipment documentation, and generate a Commercial Invoice if needed

<b>TNT</b>		INT/AIR	<b>2</b>
Con No. <b>122643058</b>		Service <b>Express</b>	
Piece <b>1 of 1</b>	Weight <b>1.00kg</b>	Options	
Customer Reference <b>test</b>		Origin <b>HKG</b>	Pickup Date <b>21 Aug 2019</b>
S/R Account No <b>000008372</b>			
Sender <b>AhMai Okkemoo Chung HK</b>		Routing <b>LAX</b>	
Receiver <b>xx +112345678 xx New York 10001 US</b>		Sort	
Postcode / Cluster Code <b>10001</b>		Dest Depot <b>NYC 23</b>	

## Commercial invoice

Sender (seller / exporter)		Invoice	
Shipper Name & Address Company 2000 1st New York, NY 10001 USA Tel: +1 212 123 4567 Email: info@tnt.com		Invoice number Shipping date Shipping number Currency Reason for export Incoterms	
Receiver (buyer / importer) Recipient Name & Address Company 1000 1st New York, NY 10001 USA Tel: +1 212 123 4567 Email: info@tnt.com		Deliver to (if different from Receiver) Company 1000 1st New York, NY 10001 USA Tel: +1 212 123 4567 Email: info@tnt.com	
<b>Commercial invoice</b>			
Item	Unit	Description of articles	Total value
1	0.5	Hand sanitizer (alcohol based)	300.00
2	0.5	Hand sanitizer (alcohol based)	300.00
Total weight (kg)			1.0
Total number of packages			1
Total value of articles			600.00
Additional information (e.g. Hazardous details, ECER number, etc.)			
Declaration I declare that the information on this invoice is true and correct.			
Shipper name and job title		Date	Shipper signature

Remark: Alternatively, you could reach our staff for a hard copy of air waybill but it comes with a surcharge.

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