



Looking at Shipping Personal Protective Equipment?

We have some shipping tips to help you prepare.

When it comes to shipping, it is key to stay updated with current customs regulatory requirements and check that our documents are complete. Getting all these together usually takes time and effort, that is why we are sharing some tips on these customs regulatory requirements for shipping of items like masks, sanitizers for personal use from Hong Kong SAR China to help in your preparation.

General Frequently Asked Questions (FAQs)

1. What kind of personal protective equipment (PPE) is covered in this shipping guide?

This shipping guide provides information on exporting of masks, alcohol wipes and sanitizers from Hong Kong SAR China for personal use.

2. Can individuals send PPE such as masks to other countries/territories?

There are no restrictions for exporting masks from Hong Kong SAR China but the import policy varies across regions. Export of alcohol wipes and sanitizer are subject to IATA shipping requirement. For details, please refer to the following guide.

3. Will my PPE shipments for personal use be subjected to tax?

Yes, if the product exceeds certain amount (amount varies across countries).

4. How may I send my PPE shipments?

FedEx: You may drop off your PPE shipments at our World Service Centers/ Stations listed in the appendix below. Please note that shipments of PPE cannot be arranged through the FedEx pick-up service, except for masks. Prior to the pick-up service of your mask shipment, please ensure that you have prepared all the shipping documents in advance.

TNT Express: You may arrange pick-up service of your mask shipments, please ensure that you have prepared all the shipping documents in advance. For PPE shipment except masks, we recommend you to use FedEx service.

5. May I pack the items with my own packaging?

Yes, you may pack the masks in your own packaging. But please note that it is a requirement for alcohol sanitizers or alcohol wipes to be kept in their original packaging. It is also required to place PPE items in a box for shipping.

6. Will my shipments be subject to customs inspection?

Yes, it will be subject to customs inspection and customs may also open the package to ensure that it meets the packaging requirement.

7. Do I need a FedEx/ TNT account in order to ship?

FedEx

No, cash and credit cards are both accepted. But if you ship with a FedEx account, you will be eligible to enjoy the discount below:

- If you open a FedEx account registered with your credit card info, you are entitled to 40% off for the first three months.



- Please note that HK\$8.00 will be deducted from your account for payment gateway testing. It will be refunded within 7-14 business working days to your credit card account.

TNT Express

If you already have a TNT account you can use it for shipping. If not, you are encouraged to open an account with FedEx to enjoy the new account discount offer.

8. Can I choose for cash payment on delivery by the recipient?

No, payment for PPE shipments must be made by the shipper.

9. How can I track my shipments?

FedEx

You may download FedEx Mobile App from iOS App Store or Android Google Play or visit [fedex.com](https://www.fedex.com) to track your shipments.



TNT Express

You may download TNT Mobile App from iOS App Store or Android Google Play (https://www.tnt.com/campaign/en_jo/app.html) or visit [TNT.com](https://www.tnt.com) to track your shipments.



Mask Export to Worldwide (General)

Items	HS code ²	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes ¹
Mask	6307.90.9889	Composes of non-woven textile material (composition)	<ul style="list-style-type: none">• Must be placed in a box and adhered to other specific requirements• (For personal use, it must be in a reasonable quantity e.g. not more than 250 pcs)	<ul style="list-style-type: none">• Complete documentation and customs declaration;• Declare customs value and commodity type;• Bear the surcharge and tax (if any);• Provide necessary information upon import country Customs request, if any	Duty and Tax may apply subject to Customs examination and decision

¹Apply to non-commercial person to person shipments, and is subject to customs final decision

²Harmonized Commodity Description and Coding System



Outbound to Australia

Items	HS code ²	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes ¹
Mask	6307.90	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> Must be placed in a box and adhered to other specific requirements (For personal use, it must be in a reasonable quantity e.g. not more than 250 pcs) 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than AUD1,000
Alcohol Sanitizer	3808.9420	Ethyl alcohol	<ul style="list-style-type: none"> Max per bottle ≤30ml; Must be in the original packaging; No more than 500ml or 500g per package; Could be packed together with masks, but not with alcohol wipes 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than AUD1,000
Alcohol wipe	5603.93.0010	Nonwoven with Alcohol	<ul style="list-style-type: none"> Must be in the original packaging; Max weight per piece ≤30g; No more than 500ml or 500g per package; Could be packed together with masks, but not with sanitizer 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than AUD1,000

¹Apply to non-commercial person to person shipments, and is subject to customs final decision

²Harmonized Commodity Description and Coding System

³Please refer to the AU postal code list that accepts alcohol wipes and sanitizers in the appendix



Outbound to Germany

Items	HS code ²	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes ¹
Mask	6307.90	Composes of non-woven textile material (composition)	<ul style="list-style-type: none">• Must be placed in a box and adhered to other specific requirements (For personal use, it has to be in a reasonable quantity e.g. not more than 250 pcs)	<ul style="list-style-type: none">• Complete documentation and customs declaration;• Declare customs value and commodity type;• Bear the surcharge and tax (if any)• Provide necessary information upon import country Customs request, if any	Tax free if declared value lower than EUR45
Alcohol Sanitizer	3808.9420	Ethyl alcohol	<ul style="list-style-type: none">• Max per bottle ≤30ml;• Must be in the original packaging;• No more than 500ml or 500g per package;• Could be packed together with masks, but not with alcohol wipes	<ul style="list-style-type: none">• Complete documentation and customs declaration;• Declare customs value and commodity type;• Bear the surcharge and tax (if any)• Provide necessary information upon import country Customs request, if any	Tax free if declared value lower than EUR45
Alcohol wipe	5603.93.0010	Nonwoven with Alcohol	<ul style="list-style-type: none">• Must be in the original packaging;• Max weight per piece ≤30g;• No more than 500ml or 500g per package;• Could be packed together with masks, but not with sanitizer	<ul style="list-style-type: none">• Complete documentation and customs declaration;• Declare customs value and commodity type;• Bear the surcharge and tax (if any)• Provide necessary information upon import country Customs request, if any	Tax free if declared value lower than EUR45

¹Apply to non-commercial person to person shipments, and is subject to customs final decision

²Harmonized Commodity Description and Coding System

³All DE postal codes accept Alcohol Wipes and Sanitizers except zip 06421 to 06425



Outbound to United Kingdom

Items	HS code ²	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes ¹
Mask	6307.90	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> Must be placed in a box and adhered to other specific requirements (For personal use, it has to be in a reasonable quantity e.g. not more than 250 pcs) 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than GBP39
Alcohol Sanitizer	3808.9420	Ethyl alcohol	<ul style="list-style-type: none"> Max per bottle ≤30ml; Must be in the original packaging; No more than 500ml or 500g per package; Could be packed together with masks, but not with alcohol wipes 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than GBP39
Alcohol wipe	5603.93.0010	Nonwoven with Alcohol	<ul style="list-style-type: none"> Must be in the original packaging; Max weight per piece ≤30g; No more than 500ml or 500g per package; Could be packed together with masks, but not with sanitizer 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than GBP39

¹Apply to non-commercial person to person shipments, and is subject to customs final decision

²Harmonized Commodity Description and Coding System

³All UK postal codes accept Alcohol Wipes and Sanitizers except zip GY1, IM1, IM99, JE1 & XY61



Outbound to United States

Items	HS code ²	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes ¹
Mask	6307.90.9889	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> Must be placed in a box and adhered to other specific requirements (For personal use, it has to be in a reasonable quantity e.g. not more than 250 pcs) 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any); For mask shipments not for medical use AND have a value lower than USD800, please declare them as 'Masks – not for medical use' so that it does not require registration with FDA* (manufacturer's name/ address not required); Importer of Record may be required subject to Customs' decision Provide necessary information upon import country Customs request, if any 	Tax free for declared value lower than USD100
Alcohol Sanitizer	3808.9420	Ethyl alcohol	<ul style="list-style-type: none"> Max per bottle ≤30ml; Must be in the original packaging; No more than 500ml or 500g per package; Could be packed together with masks, but not with alcohol wipes 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any); Provide detailed product description³ and Toxic Substance Control Act (TSCA)⁴ Importer of Record may be required subject to Customs' decision Provide necessary information upon import country Customs request, if any 	Tax free for declared value lower than USD100
Alcohol wipe	5603.93.0010	Nonwoven with Alcohol	<ul style="list-style-type: none"> Must be in the original packaging; Max weight per piece ≤30g; No more than 500ml or 500g per package; 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free for declared value lower than USD100

- Could be packed together with masks, but not with sanitizer

¹Apply to non-commercial person to person shipments, and is subject to customs final decision

²Harmonized Commodity Description and Coding System

³Provide detailed product description including 'the ingredient composition & intended use' and 'manufacturer's name and address'

⁴TSCA Form ([link](#) to download)

1. How can I tell the difference between FDA-regulated PPE and PPE that the FDA does not regulate?

The determining factor is its intended use. If the products are intended to prevent, mitigate or treat a disease or illness, then the FDA regulates those products. If the intended use is for general-purpose protection or industrial use (products that are not intended to prevent disease or illness), then they are not regulated by FDA.

A clear description that shows the intended use of the goods is of utmost importance. For example, if N95 respirators are being imported for use by medical personnel, then a good description would be 'N95 respirators for use by medical personnel'.

Shipping Tips for FedEx

#1 Sanitizers and alcohol wipes must come in the original packaging



Hand Sanitizer

- Each bottle should not be more than 30ml
- Each shipment should not be more than 500ml or 16 bottles in a package



Mask

- Suggested quantity: 5 boxes or 250 pieces
- Restrictions vary from countries



Alcohol wipe / swab

- Each piece should not be more than 30g
- Each package should not be more than 500g (5g per piece in general, and no more than 100 pieces in total)

Steps for shipping via FedEx Ship Manager® (no manual AWB surcharge):

- Check whether destination country accepts shipment from our website ([link](#))
- Log-into/ register at fedex.com to input the shipment info on the air waybill (AWB) ([link](#))
- The commercial invoice could be automatically created, or you could customize for your own use

Highlight below keywords on Invoice and Air waybill:

Dangerous Goods in Excepted Quantities
 ** For personal use of consignee, Not for Re-sale and of No Commercial Value **

ORIGIN (HWP) 0123456789 SHIP DATE: 08APR20
 JOHN DOE ACT.WEIGHT: 1.00 KG
 FEDEX PRODUCTION ACCOUNT CAD: 250573045INET4224
 10 FEDEX PARKWAY BILL SENDER
 CENTRAL HONG KONG HK TO JANE DOE
 ADDRESS LINE 1
 ADDRESS LINE 2
 ADDRESS LINE 3
 NEW YORK NY 12345 (US)
 (123) 456-7890
 NY NY
 NY

Air waybill (AWB)

8:00A
 INTL FIRST
 12345
 NY-US ALB

X1 DSWA

COMMERCIAL INVOICE 商業發票

INTERNATIONAL AIR WAYBILL NO. [REDACTED] DATE OF EXPORTATION 出口日期: MARCH, 2020

SHIPPER'S EXPORT REFERENCES 出口商參考號碼: [REDACTED]

SHIPPER/PORTER 出口商/貨運代理: [REDACTED]

CONSIGNEE 收件人: [REDACTED]

COUNTRY OF EXPORT 出口國: [REDACTED]

REASON FOR EXPORT 出口原因: [REDACTED]

QUANTITY OF DESTINATE DESTINATION 貨物目的地: [REDACTED]

COUNTRY OF ORIGIN	MADE IN	NO. OF PKGS	TYPE OF PKG	DESCRIPTION OF GOODS	HTS CODE	UNIT OF MEASUREMENT	WEIGHT	UNIT VALUE	TOTAL VALUE
US	MADE IN USA	1	Box	30 ml Hand Sanitizer Dangerous Goods in Excepted Quantities Shipper's Declaration: Personal use only Not for commercial use **No Commercial Value**	HS 38084020	BOX	30 ml		
					HS 03079000	PIECE			
TOTAL									

I DECLARE ALL THE INFORMATION CONTAINED IN THIS INVOICE TO BE TRUE AND CORRECT.

SIGNATURE OF SHIPPER/PORTER: [REDACTED] DATE: MARCH, 2020

Remark: Alternatively, you could reach our staff for a hard copy of air waybill but it comes with a surcharge.

Appendix – FedEx Hong Kong Locations

Location	Address	Hours of Operation
Hong Kong Island	Shop 70, 1/F, Admiralty Centre, 18 Harcourt Road, Admiralty	09:00 - 19:30 (Mon - Fri) 09:00 - 18:00 (Sat) Close on Sunday and Public Holiday
	G/F., Hop Shi Factory Building, 22-24 Cheung Lee Street, Chai Wan	09:00 - 22:00 (Mon-Fri) 09:00 - 18:00 (Sat & Public Holiday) Close on Sunday
Kowloon	Shop 1, G/F., Houston Center, 63 Mody Road, TST East	09:00 - 19:30 (Mon - Fri) 09:00 - 18:00 (Sat) Close on Sunday and Public Holiday
	G/F., Heng Seng Industrial Building, 185 Wai Yip Street, Kwun Tong	09:00 - 22:00 (Mon-Fri) 09:00 - 18:00 (Sat & Public Holiday) Close on Sunday
	Unit 3-6, G/F, Pacific Trade Centre, 2 Kai Hing Road, Kowloon Bay	09:00 - 21:00 (Mon-Fri) 09:00 - 18:00 (Sat & Public Holiday) Close on Sunday
New Territories	Unit B, G/F., China Win Automobile Plaza, 11 San Hi Tsuen Street, Ping Shan, Yuen Long	09:00 - 22:00 (Mon-Fri) 09:00 - 18:00 (Sat & Public Holiday) Close on Sunday
	3/F., Goodman Global Gateway, 168 Yeung Uk Road, Tsuen Wan	09:00 - 22:00 (Mon-Fri) 09:00 - 18:00 (Sat & Public Holiday) Close on Sunday
	Unit 2-3, 6/F., Goodman Global Gateway, 168 Yeung Uk Road, Tsuen Wan	09:00 - 22:00 (Mon-Fri) 09:00 - 18:00 (Sat & Public Holiday) Close on Sunday
	Unit B, 5/F., Ever Gain Centre, 28 On Muk Street, Shek Mun, Shatin	09:00 - 22:00 (Mon-Fri) 09:00 - 18:00 (Sat & Public Holiday) Close on Sunday
	Room 208, Asia Airfreight Terminal, Hong Kong International Airport, 10 Chun Ping Road, Lantau Island	08:30 - 19:00 (Mon - Sat & Public Holiday) Close on Sunday

Appendix - Served Postal Code List for Alcohol Wipes and Sanitizers for AU, DE and UK

- Germany - All postal codes accept Alcohol Wipes and Sanitizers except zip 06421 to 06425
- United Kingdom - All UK postal codes accept Alcohol Wipes and Sanitizers except zip GY1, IM1, IM99, JE1 & XY61
- Australia - Postal Codes with Alcohol Wipes and Sanitizers Accepted (see below)

State Name	Postal Code Start		Postal Code End
AUSTRALIAN CAPITAL TERRITORY / ACT	0200		
NEW SOUTH WALES / NSW	2000		
NEW SOUTH WALES / NSW	2006	to	2011
NEW SOUTH WALES / NSW	2012		
NEW SOUTH WALES / NSW	2015	to	2050
NEW SOUTH WALES / NSW	2052		
NEW SOUTH WALES / NSW	2060	to	2069
NEW SOUTH WALES / NSW	2070	to	2073
NEW SOUTH WALES / NSW	2074		
NEW SOUTH WALES / NSW	2075		
NEW SOUTH WALES / NSW	2076	to	2077
NEW SOUTH WALES / NSW	2079	to	2082
NEW SOUTH WALES / NSW	2084	to	2087
NEW SOUTH WALES / NSW	2088	to	2090
NEW SOUTH WALES / NSW	2091	to	2097
NEW SOUTH WALES / NSW	2099	to	2108
NEW SOUTH WALES / NSW	2109		
NEW SOUTH WALES / NSW	2110	to	2112

Shipping Guide for Export of Personal Protective Equipment from Hong Kong SAR China

Updated as on [1st Jun 2020]

Due to the dynamic nature of the COVID-19 situation, information may be subject to change without prior notice.

NEW SOUTH WALES / NSW	2113		
NEW SOUTH WALES / NSW	2114	to	2123
NEW SOUTH WALES / NSW	2125	to	2129
NEW SOUTH WALES / NSW	2130	to	2131
NEW SOUTH WALES / NSW	2132	to	2134
NEW SOUTH WALES / NSW	2135		
NEW SOUTH WALES / NSW	2136		
NEW SOUTH WALES / NSW	2137	to	2148
NEW SOUTH WALES / NSW	2150	to	2168
NEW SOUTH WALES / NSW	2170	to	2179
NEW SOUTH WALES / NSW	2190		
NEW SOUTH WALES / NSW	2191	to	2194
NEW SOUTH WALES / NSW	2195		
NEW SOUTH WALES / NSW	2197	to	2200
NEW SOUTH WALES / NSW	2203	to	2210
NEW SOUTH WALES / NSW	2211	to	2215
NEW SOUTH WALES / NSW	2216	to	2223
NEW SOUTH WALES / NSW	2224	to	2234
NEW SOUTH WALES / NSW	2250	to	2251
NEW SOUTH WALES / NSW	2256	to	2263
NEW SOUTH WALES / NSW	2485	to	2487
NEW SOUTH WALES / NSW	2500		
NEW SOUTH WALES / NSW	2502		
NEW SOUTH WALES / NSW	2505	to	2506
NEW SOUTH WALES / NSW	2508		
NEW SOUTH WALES / NSW	2516	to	2520
NEW SOUTH WALES / NSW	2522		
NEW SOUTH WALES / NSW	2525	to	2526
NEW SOUTH WALES / NSW	2528		
NEW SOUTH WALES / NSW	2555	to	2560
NEW SOUTH WALES / NSW	2564	to	2567

AUSTRALIAN CAPITAL TERRITORY / ACT	2600	to	2609
AUSTRALIAN CAPITAL TERRITORY / ACT	2611	to	2612
AUSTRALIAN CAPITAL TERRITORY / ACT	2614	to	2615
AUSTRALIAN CAPITAL TERRITORY / ACT	2616		
AUSTRALIAN CAPITAL TERRITORY / ACT	2617	to	2620
NEW SOUTH WALES / NSW	2653		
NEW SOUTH WALES / NSW	2745		
NEW SOUTH WALES / NSW	2748	to	2750
NEW SOUTH WALES / NSW	2759	to	2763
NEW SOUTH WALES / NSW	2765	to	2770
AUSTRALIAN CAPITAL TERRITORY / ACT	2900		
AUSTRALIAN CAPITAL TERRITORY / ACT	2901		
AUSTRALIAN CAPITAL TERRITORY / ACT	2902	to	2906
AUSTRALIAN CAPITAL TERRITORY / ACT	2911	to	2914
VICTORIA / VIC	3000		
VICTORIA / VIC	3002	to	3004
VICTORIA / VIC	3006		
VICTORIA / VIC	3008		
VICTORIA / VIC	3010	to	3013
VICTORIA / VIC	3015	to	3016
VICTORIA / VIC	3018	to	3034
VICTORIA / VIC	3036	to	3062
VICTORIA / VIC	3064	to	3068
VICTORIA / VIC	3070	to	3076
VICTORIA / VIC	3078	to	3079
VICTORIA / VIC	3082	to	3085
VICTORIA / VIC	3087	to	3090
VICTORIA / VIC	3093	to	3095
VICTORIA / VIC	3101	to	3109
VICTORIA / VIC	3111		
VICTORIA / VIC	3113	to	3114

VICTORIA / VIC	3121	to	3138
VICTORIA / VIC	3141	to	3153
VICTORIA / VIC	3155	to	3156
VICTORIA / VIC	3161	to	3175
VICTORIA / VIC	3177	to	3202
VICTORIA / VIC	3204	to	3207
VICTORIA / VIC	3211	to	3212
VICTORIA / VIC	3214	to	3228
VICTORIA / VIC	3230		
VICTORIA / VIC	3335	to	3338
VICTORIA / VIC	3340		
VICTORIA / VIC	3342		
VICTORIA / VIC	3345		
VICTORIA / VIC	3350		
VICTORIA / VIC	3354	to	3356
VICTORIA / VIC	3427		
VICTORIA / VIC	3429		
VICTORIA / VIC	3437		
VICTORIA / VIC	3438		
VICTORIA / VIC	3440		
VICTORIA / VIC	3442		
VICTORIA / VIC	3444		
VICTORIA / VIC	3446		
VICTORIA / VIC	3450		
VICTORIA / VIC	3453		
VICTORIA / VIC	3550	to	3551
VICTORIA / VIC	3556		
VICTORIA / VIC	3800		
VICTORIA / VIC	3802	to	3803
VICTORIA / VIC	3912		
QUEENSLAND / QLD	4000		

QUEENSLAND / QLD	4005	to	4014
QUEENSLAND / QLD	4017	to	4022
QUEENSLAND / QLD	4029	to	4032
QUEENSLAND / QLD	4034	to	4037
QUEENSLAND / QLD	4051		
QUEENSLAND / QLD	4053	to	4055
QUEENSLAND / QLD	4059	to	4061
QUEENSLAND / QLD	4064	to	4070
QUEENSLAND / QLD	4072	to	4078
QUEENSLAND / QLD	4101	to	4125
QUEENSLAND / QLD	4127	to	4133
QUEENSLAND / QLD	4151	to	4161
QUEENSLAND / QLD	4163	to	4165
QUEENSLAND / QLD	4169	to	4174
QUEENSLAND / QLD	4178	to	4179
QUEENSLAND / QLD	4205		
QUEENSLAND / QLD	4208	to	4228
QUEENSLAND / QLD	4230		
QUEENSLAND / QLD	4300	to	4301
QUEENSLAND / QLD	4500	to	4506
QUEENSLAND / QLD	4508	to	4510
QUEENSLAND / QLD	4516		
QUEENSLAND / QLD	4551		
QUEENSLAND / QLD	4556	to	4558
QUEENSLAND / QLD	4564		
QUEENSLAND / QLD	4566	to	4567
QUEENSLAND / QLD	4572		