



# Looking at Shipping Personal Protective Equipment?

We have some shipping tips to help you prepare.

When it comes to shipping, it is key to stay updated with current customs regulatory requirements and check that our documents are complete. Getting all these together usually takes time and effort, that is why we are sharing some tips on these custom regulatory requirements for shipping of items like masks, sanitizers for personal use from New Zealand to help in your preparation.

# General Frequently Asked Questions (FAQs)

## 1. What kind of personal protective equipment (PPE) is covered in this shipping guide?

This shipping guide provides information on exporting of masks, alcohol wipes and sanitizers from New Zealand for personal use.

## 2. Can individuals send PPE such as masks to other countries/territories?

Yes, you can send outbound PPE shipments like masks to other countries/territories. However, Sanitizer and alcohol wipes are classified as Dangerous Goods (DG) which can only be accepted by TNT Special Service. You can contact our customer service at [customerservice.nz@tnt.com](mailto:customerservice.nz@tnt.com) for shipping assistance.

## 3. Will my PPE shipments for personal use be subjected to tax?

Yes, if the product exceeds certain amount (amount varies across countries).

## 4. How may I send my PPE shipments?

For FedEx Shipment, you may drop off your PPE shipments at the FedEx World Service Centers ([click here](#)) or arrange our Pick-up service.

For TNT Shipment, you may drop off your PPE shipments at TNT Stations ([click here](#)) or arrange our Pick-up Service.

Please note that alcohol wipes and sanitizers are considered as Dangerous Goods (DG). Please contact TNT at [customerservice.nz@tnt.com](mailto:customerservice.nz@tnt.com) for assistance prior arranging Pick-up or Drop-off.

## 5. May I pack the items with my own packaging?

Yes, you may pack the masks in your own packaging. But please note that alcohol wipes and sanitizer are considered as Dangerous Goods (DG), please contact us if you require packaging advice.

## 6. Will my shipments be subject to customs inspection?

Yes, it will be subjected to customs inspection and customs may also open the package for physical inspection of the content.

**7. Do I need a FedEx/ TNT account in order to ship?**

Yes, cash pick-up has been suspended due to COVID-19 situation.

**8. Can I choose for cash payment on delivery by the recipient?**

No, PPE shipments can only be charged to an active account.

**9. How can I track my shipments?**

FedEx

You may download FedEx Mobile App from iOS App Store ([click here](#) to download) or Android Google Play ([click here](#) to download) or visit FedEx.com to track your shipments

TNT

You may download TNT Mobile App from iOS App Store ([click here](#) to download) or Android Google Play ([click here](#) to download) or visit TNT.com to track your shipments.



# Mask Export to Worldwide (General)

Items	HS code <sup>2</sup>	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes <sup>1</sup>
<b>Mask</b>	6307.90.9889	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"><li>No quantity limits per air waybill</li></ul>	<ul style="list-style-type: none"><li>Complete documentation and customs declaration;</li><li>Declare customs value and commodity type;</li><li>Bear the surcharge and tax (if any);</li><li>Provide necessary information upon import country Customs request, if any</li><li>All shipments are subject to customs export clearance</li></ul>	Duty and Tax may apply subject to Customs examination and decision

1. Apply to shipments for personal use, and is subject to customs final decision

2. Harmonized Commodity Description and Coding System



# Outbound to Germany

Items	HS code <sup>2</sup>	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes <sup>1</sup>
<b>Mask</b>	6307.90	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> <li>No quantity limits per air waybill</li> </ul>	<ul style="list-style-type: none"> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any)</li> <li>Provide necessary information upon import country Customs request, if any</li> <li>All shipments are subject to customs export clearance</li> </ul>	Tax free if declared value lower than EUR45
<b>Alcohol Sanitizer</b>	3808.9420	Ethyl alcohol	<ul style="list-style-type: none"> <li>Considered as Dangerous Good. Please contact TNT for packaging requirement<sup>3</sup></li> </ul>	<ul style="list-style-type: none"> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any)</li> <li>Provide necessary information upon import country Customs request, if any</li> <li>Complete the MSDS (material safety data sheet)</li> <li>Please contact our TNT DG Specialist<sup>3</sup> prior pickup arrangement</li> </ul>	Tax free if declared value lower than EUR45
<b>Alcohol wipe</b>	5603.93.0010	Nonwoven with Alcohol	<ul style="list-style-type: none"> <li>Considered as Dangerous Good. Please contact TNT for packaging requirement<sup>3</sup></li> </ul>	<ul style="list-style-type: none"> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any)</li> <li>Provide necessary information upon import country Customs request, if any</li> <li>Complete the MSDS (material safety data sheet)</li> <li>Please contact our TNT DG Specialist<sup>3</sup> prior pickup arrangement</li> </ul>	Tax free if declared value lower than EUR45

1. Apply to shipments for personal use, and is subject to customs final decision

2. Harmonized Commodity Description and Coding System

3. Alcohol Sanitizer and alcohol wipes are classified as Dangerous Goods (DG) which can only be accepted by TNT Special Service, please contact TNT customer service at [customerservice.nz@tnt.com](mailto:customerservice.nz@tnt.com) for shipping assistance.



# Outbound to United Kingdom

Items	HS code <sup>2</sup>	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes <sup>1</sup>
<b>Mask</b>	6307.90	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> <li>No quantity limits per air waybill</li> </ul>	<ul style="list-style-type: none"> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any)</li> <li>Provide necessary information upon import country Customs request, if any</li> <li>All shipments are subject to customs export clearance</li> </ul>	Tax free if declared value lower than GBP39
<b>Alcohol Sanitizer</b>	3808.9420	Ethyl alcohol	<ul style="list-style-type: none"> <li>Considered as Dangerous Good. Please contact TNT for packaging requirement<sup>3</sup></li> </ul>	<ul style="list-style-type: none"> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any)</li> <li>Provide necessary information upon import country Customs request, if any</li> <li>Complete the MSDS (material safety data sheet)</li> <li>Please contact our TNT DG Specialist<sup>3</sup> prior pickup arrangement</li> </ul>	Tax free if declared value lower than GBP39
<b>Alcohol wipe</b>	5603.93.0010	Nonwoven with Alcohol	<ul style="list-style-type: none"> <li>Considered as Dangerous Good. Please contact TNT for packaging requirement<sup>3</sup></li> </ul>	<ul style="list-style-type: none"> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any)</li> <li>Provide necessary information upon import country Customs request, if any</li> <li>Complete the MSDS (material safety data sheet)</li> <li>Please contact our TNT DG Specialist<sup>3</sup> prior pickup arrangement</li> </ul>	Tax free if declared value lower than GBP39

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3. Alcohol Sanitizer and alcohol wipes are classified as Dangerous Goods (DG) which can only be accepted by TNT Special Service, please contact TNT customer service at [customerservice.nz@tnt.com](mailto:customerservice.nz@tnt.com) for shipping assistance.



# Outbound to United States

Items	HS code <sup>2</sup>	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes <sup>1</sup>
<b>Mask</b>	6307.90.9889	Composes of non-woven textile material (composition)	No quantity limits per air waybill	<ul style="list-style-type: none"> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any);</li> <li>For mask shipments not for medical use AND have a value lower than USD800, please declare them as 'Masks – not for medical use' so that it does not require registration with FDA (manufacturer's name/ address not required);</li> <li>Importer of Record may be required subject to Customs' decision</li> <li>Provide necessary information upon import country Customs request, if any</li> <li>All shipments are subject to customs export clearance</li> </ul>	Tax free for declared value lower than USD100
<b>Alcohol Sanitizer</b>	3808.9420	Ethyl alcohol	<ul style="list-style-type: none"> <li>Considered as Dangerous Good. Please contact FedEx / TNT for packaging requirement<sup>3</sup></li> </ul>	<ul style="list-style-type: none"> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any);</li> <li>Provide detailed product description<sup>5</sup> including the intended use (i.e., "hand sanitizer for use as a disinfectant"), manufacturer's name and address, the 9-digit Drug Registration Number (REG), the 10-digit Drug Listing Number (DLS) and the FDA Product Code</li> <li>Provide Toxic Substance Control Act (TSCA)<sup>4</sup></li> <li>Importer of Record may be required subject to Customs' decision</li> <li>Provide necessary information upon import country Customs request, if any</li> <li>Complete the MSDS (material safety data sheet)</li> <li>Please contact our TNT DG Specialist<sup>3</sup> prior pickup arrangement</li> </ul>	Tax free for declared value lower than USD100
<b>Alcohol wipe</b>	5603.93.0010	Nonwoven with Alcohol	<ul style="list-style-type: none"> <li>Considered as Dangerous Good. Please contact FedEx / TNT for packaging requirement<sup>3</sup></li> </ul>	<ul style="list-style-type: none"> <li>Complete documentation and customs declaration;</li> <li>Declare customs value and commodity type;</li> <li>Bear the surcharge and tax (if any)</li> <li>Provide necessary information upon import country Customs request, if any</li> <li>Complete the MSDS (material safety data sheet)</li> <li>Please contact our TNT DG Specialist<sup>3</sup> prior pickup arrangement</li> </ul>	Tax free for declared value lower than USD100

1. Apply to shipments for personal use, and is subject to customs final decision

## Shipping Guide for Export of Personal Protective Equipment from New Zealand

Updated as on 7<sup>th</sup> Jul 2020

Due to the dynamic nature of the COVID-19 situation, information may be subject to change without prior notice.

2. Harmonized Commodity Description and Coding System
3. Alcohol Sanitizer and alcohol wipes are classified as Dangerous Goods (DG) which can only be accepted by TNT Special Service, please contact TNT customer service at [customerservice.nz@tnt.com](mailto:customerservice.nz@tnt.com) for shipping assistance.
4. TSCA Form ([link](#) to download)
5. FDA Guidance of hand sanitizer during the COVID-19 ([link](#) to download)

### **How can I tell the difference between FDA-regulated PPE and PPE that the FDA does not regulate?**

The determining factor is its intended use. If the products are intended to prevent, mitigate or treat a disease or illness, then the FDA regulates those products. If the intended use is for general-purpose protection or industrial use (products that are not intended to prevent disease or illness), then they are not regulated by FDA.

A clear description that shows the intended use of the goods is of utmost importance. For example, if N95 respirators are being imported for use by medical personnel, a good description would be 'N95 respirators for use by medical personnel'.



# Shipping Tips for FedEx



## Hand Sanitizer

- Hand Sanitizer is considered as a Dangerous Good and not accepted by FedEx.



## Mask

- No quantity limits on masks per air waybill
- Restrictions vary from countries
- All shipments are subject to customs export clearance



## Alcohol wipe / swab

- Alcohol wipe / swab is considered as a Dangerous Good and not accepted by FedEx

## Steps for shipping via FedEx Ship Manager® (no manual AWB surcharge):

- Check whether destination country accepts shipment from our website ([link](#))
- Log-into/ register at fedex.com to input the shipment info on the air waybill (AWB) ([link](#))
- The commercial invoice could be automatically created, or you could customize for your own use

ORIGIN ID#HPA 0123456789 SHIP DATE 08APR20  
 JOHN DOE ACTIVITY 1.00 KG  
 FEDEX PRODUCTION ACCOUNT CAD: 25075449614204  
 CENTRAL HONG KONG HK BILL SENDER  
 TO JANE DOE

ADDRESS LINE 1  
 ADDRESS LINE 2  
**Air waybill (AWB)** (US)

TRK# 7701 8788 9474 INTL 8:00A  
 X1 DSWA NY-US ALB  
 12345

COMMERCIAL INVOICE  
 商業發票

**Commercial invoice**

COUNTRY REGION	MARKS	NO. OF PKGS	TYPE OF PKG	DESCRIPTION OF GOODS	NET WT	GROSS WT	NET VOL	TOTAL VALUE
US	1	1	Box	30 ml Hand Sanitizer	0.100	0.100	0.001	12.34
US	1	1	Box	30 ml Hand Sanitizer	0.100	0.100	0.001	12.34

I DECLARE ALL THE INFORMATION CONTAINED IN THIS INVOICE TO BE TRUE AND CORRECT.  
 本人聲明此商業發票之資料均屬真實。

SIGNATURE OF SHIPPER/EXPORTER  
 NAME (PLEASE PRINT) DATE (PLEASE PRINT)

Remark: Alternatively, you could reach our staff for a hard copy of air waybill but it comes with a surcharge.

# 3 Shipping Tips for TNT



## Hand Sanitizer

- Hand Sanitizer is considered a Dangerous Good
- Please contact TNT at [customerservice.nz@tnt.com](mailto:customerservice.nz@tnt.com) prior pickup arrangement



## Mask

- No quantity limits on masks per air waybill
- Restrictions vary from countries
- All shipments are subject to customs export clearance



## Alcohol wipe

- Alcohol wipe / swab is considered as a Dangerous Good
- Please contact TNT at [customerservice.nz@tnt.com](mailto:customerservice.nz@tnt.com) prior pickup arrangement

## Steps for shipping via myTNT® (no Non-electronic consignment surcharge):

1. Please login here ([link](#))
2. Check for our rates & delivery time, and input all the required shipment details
3. Print out all the shipment documentation, and generate a Commercial Invoice if needed

<b>TNT</b>	INT/AIR	<b>2</b>
Con No. <b>122643058</b>	Piece <b>1 of 1</b>	Weight <b>1.00kg</b>
Service <b>Express</b>	Options	
Customer Reference test	Origin <b>HKG</b>	Pickup Date <b>21 Aug 2019</b>
S/R Account No <b>000008372</b>	Routing <b>LAX</b>	
Sender <b>AhMai</b>	Receiver <b>US</b>	<b>Consignment</b>
Okkemootje Chung Hom Koo HK	Postcode / Cluster Code <b>10001</b>	Dest Depot <b>NYC 23</b>

## Commercial invoice

<b>Sender (seller / exporter)</b> Pricer Service & System Colsonstr 1 2030 Ant 102000000 Netherlands VAT: NL02083347 BIC: SWOFNL33 +3120461099 a.somers@tnt.com		<b>Invoice</b> Invoice number Shipping date Shipping number Currency Reason for export Incoterms						
<b>Receiver (buyer / importer)</b> Heelkens Coöperatie Waterstraat 113		Deliver to (if different from Receiver)						
<b>Commercial invoice</b>								
Line	Unit weight	Total weight	Description of articles	HS tariff Code	Country of origin	Unit value	Total value	
01	0.1	0.1	Electric power drill for drilling heavy metal	8507900000	United States	300.00	300.00	
02	0.8	0.8	Carbon steels, made from steel, in the form of coils		United States	60.00	48.00	
Total weight (kg)				Total number of packages	Total value of articles		300.00	
Additional information (by reference details, EORI number, etc)							Discount	0.00
None							Freight costs	0.00
							Insurance costs	0.00
							Additional costs	0.00
							<b>Total amount</b>	<b>328.00</b>
Export declaration I declare that the information on this invoice is true and correct.								
Shipper name and job title		Date		Shipper's signature				

Remark: Alternatively, you could reach our staff for a hard copy of air waybill but it comes with a surcharge.