



Looking at Shipping Personal Protective Equipment?

We have some shipping tips to help you prepare.

When it comes to shipping, it is key to stay updated with current customs regulatory requirements and check that our documents are complete. Getting all these together usually takes time and effort, that is why we are sharing some tips on these customs regulatory requirements for shipping of items like sanitizers for personal use from Taiwan to help in your preparation.

General Frequently Asked Questions (FAQs)

1. What kind of personal protective equipment (PPE) is covered in this shipping guide?

This shipping guide provides information on exporting of masks, alcohol wipes and sanitizers from Taiwan for personal use.

2. Can individuals send PPE such as masks to other countries/territories?

There are no restrictions for exporting masks from Taiwan but the import policy varies across regions. Export of alcohol wipes and sanitizer are subject to IATA shipping requirement. If the shipment's alcohol content exceeds 75%, it is considered as a 'Dangerous Good' (DG). For DG shipment please contact our hotline at +886 (0800.075.075) before placing orders.

3. Will my PPE shipments for personal use be subjected to tax?

Yes, if the product exceeds certain amount (amount varies across countries).

4. How may I send my PPE shipments?

FedEx: You may drop off your PPE shipments at our centers, [click here](#) to find our locations. Else you may arrange through the FedEx pick-up service with proper packaging.

TNT Express: You may arrange pick-up service of your mask shipments. Please ensure that you have prepared all the shipping documents in advance. For PPE shipment except masks, you are recommended to use FedEx service.

5. May I pack the items with my own packaging?

Alcohol sanitizers and alcohol wipes must be kept in their original packaging. It is also required to place them in a box for shipping.

6. Will my shipments be subject to customs inspection?

Yes, it will be subject to customs inspection and customs may also open the package to ensure that it meets the packaging requirement.

7. Do I need a FedEx account in order to ship?

FedEx

No, cash and credit cards are both accepted. But if you ship with a FedEx account, you will be eligible to enjoy the discount below:

- If you open a FedEx account registered with your credit card info, you are entitled to 40% off for the first three months.



TNT Express

If you already have a TNT account you can use it for shipping. If not, you are encouraged to open an account with FedEx to enjoy the new account discount offer.

8. How can I track my shipments?

FedEx

You may download FedEx Mobile App from iOS App Store or Android Google Play or visit [fedex.com](https://www.fedex.com) to track your shipments.



TNT Express

You may download TNT Mobile App from iOS App Store or Android Google Play (https://www.tnt.com/campaign/en_io/app.html) or visit [TNT.com](https://www.tnt.com) to track your shipments.

FedEx Application Download
for Android OS



FedEx Application Download
for iOS





Mask Export to Worldwide (General)

Items	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes ¹
Mask	Composes of non-woven textile material (composition)	<ul style="list-style-type: none">• Must be placed in a box and adhered to other specific requirements	<ul style="list-style-type: none">• Complete documentation and customs declaration;• Declare customs value and commodity type;• Bear the surcharge and tax (if any);• Provide necessary information upon import country Customs request, if any	Duty and Tax may apply subject to Customs examination and decision

¹Apply to non-commercial person to person shipments, and is subject to customs final decision

The following guide includes mask export to Australia, Germany, United Kingdom and United States. For more destinations, You could refer to [this link](#).



Outbound to Australia²

Items	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes ¹
Mask	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> • Must be placed in a box and adhered to other specific requirements 	<ul style="list-style-type: none"> • Complete documentation and customs declaration; • Declare customs value and commodity type; • Bear the surcharge and tax (if any) • Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than AUD1,000
Alcohol Sanitizer	Ethyl alcohol	<ul style="list-style-type: none"> • Max per bottle ≤30ml; • Must be in the original packaging; • No more than 500ml or 500g per package; • If the shipment's alcohol content exceeds 75%, please contact our hotline³ • Could be packed together with masks, but not with alcohol wipes 	<ul style="list-style-type: none"> • Complete documentation and customs declaration; • Declare customs value and commodity type; • Bear the surcharge and tax (if any) • Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than AUD1,000
Alcohol wipe	Nonwoven with Alcohol	<ul style="list-style-type: none"> • Must be in the original packaging; • Max weight per piece ≤30g; • No more than 500ml or 500g per package; • Could be packed together with masks, but not with sanitizer 	<ul style="list-style-type: none"> • Complete documentation and customs declaration; • Declare customs value and commodity type; • Bear the surcharge and tax (if any) • Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than AUD1,000

¹Apply to non-commercial person to person shipments, and is subject to customs final decision

²Please refer to the Australia postal code list that accepts alcohol wipes and sanitizers in the appendix

³If the shipment's alcohol content exceeds 75%, it is considered as a 'Dangerous Good' (DG). For DG shipment please contact our hotline at +886 (0800.075.075) before placing orders.



Outbound to Germany²

Items	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes ¹
Mask	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> Must be placed in a box and adhered to other specific requirements 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than EUR45
Alcohol Sanitizer	Ethyl alcohol	<ul style="list-style-type: none"> Max per bottle ≤30ml; Must be in the original packaging; No more than 500ml or 500g per package; If the shipment's alcohol content exceeds 75%, please contact our hotline³ Could be packed together with masks, but not with alcohol wipes 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than EUR45
Alcohol wipe	Nonwoven with Alcohol	<ul style="list-style-type: none"> Must be in the original packaging; Max weight per piece ≤30g; No more than 500ml or 500g per package; Could be packed together with masks, but not with sanitizer 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than EUR45

¹Apply to non-commercial person to person shipments, and is subject to customs final decision

²All Germany postal codes accept Alcohol Wipes and Sanitizers except zip 06421 to 06425

³If the shipment's alcohol content exceeds 75%, it is considered as a 'Dangerous Good' (DG). For DG shipment please contact our hotline at +886 (0800.075.075) before placing orders.



Outbound to United Kingdom²

Items	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes ¹
Mask	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> Must be placed in a box and adhered to other specific requirements 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than GBP39
Alcohol Sanitizer	Ethyl alcohol	<ul style="list-style-type: none"> Max per bottle ≤30ml; Must be in the original packaging; No more than 500ml or 500g per package; If the shipment's alcohol content exceeds 75%, please contact our hotline³ Could be packed together with masks, but not with alcohol wipes 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than GBP39
Alcohol wipe	Nonwoven with Alcohol	<ul style="list-style-type: none"> Must be in the original packaging; Max weight per piece ≤30g; No more than 500ml or 500g per package; Could be packed together with masks, but not with sanitizer 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) Provide necessary information upon import country Customs request, if any 	Tax free if declared value lower than GBP39

¹Apply to non-commercial person to person shipments, and is subject to customs final decision

²All United Kingdom postal codes accept Alcohol Wipes and Sanitizers except zip GY1, IM1, IM99, JE1 & XY61

³If the shipment's alcohol content exceeds 75%, it is considered as a 'Dangerous Good' (DG). For DG shipment please contact our hotline at +886 (0800.075.075) before placing orders.



Outbound to United States

Items	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes ¹
Mask	Composes of non-woven textile material (composition)	<ul style="list-style-type: none"> Must be placed in a box and adhered to other specific requirements 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any); For mask shipments not for medical use AND have a value lower than USD800, please declare them as 'Masks – not for medical use' so that it does not require registration with FDA* (manufacturer's name/ address not required); Importer of Record may be required subject to Customs' decision Provide necessary information upon import country Customs request, if any 	Tax free for declared value lower than USD100
Alcohol Sanitizer	Ethyl alcohol	<ul style="list-style-type: none"> Max per bottle ≤30ml; Must be in the original packaging; No more than 500ml or 500g per package; If the shipment's alcohol content exceeds 75%, please contact our hotline³ Could be packed together with masks, but not with alcohol wipes 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any); Provide detailed product description³ and Toxic Substance Control Act (TSCA)⁴ Importer of Record may be required subject to Customs' decision Provide necessary information upon import country Customs request, if any 	Tax free for declared value lower than USD100
Alcohol wipe	Nonwoven with Alcohol	<ul style="list-style-type: none"> Must be in the original packaging; Max weight per piece ≤30g; 	<ul style="list-style-type: none"> Complete documentation and customs declaration; Declare customs value and commodity type; Bear the surcharge and tax (if any) 	Tax free for declared value lower than USD100

- No more than 500ml or 500g per package;
- Could be packed together with masks, but not with sanitizer
- Provide necessary information upon import country Customs request, if any

¹Apply to non-commercial person to person shipments, and is subject to customs final decision

³If the shipment's alcohol content exceeds 75%, it is considered as a 'Dangerous Good' (DG). For DG shipment please contact our hotline at +886 (0800.075.075) before placing orders.

³Provide detailed product description including 'the ingredient composition & intended use' and 'manufacturer's name and address'

⁴Complete TSCA Form ([link](#) to download), and an authorization letter signed by importer (refer to appendix for sample)

1. How can I tell the difference between FDA-regulated PPE and PPE that the FDA does not regulate?

The determining factor is its intended use. If the products are intended to prevent, mitigate or treat a disease or illness, then the FDA regulates those products. If the intended use is for general-purpose protection or industrial use (products that are not intended to prevent disease or illness), then they are not regulated by FDA.

A clear description that shows the intended use of the goods is of utmost importance. For example, if N95 respirators are being imported for use by medical personnel, then a good description would be 'N95 respirators for use by medical personnel'.

Shipping Tips for TNT Express

Sanitizers and alcohol wipes must come in the original packaging. If their alcohol content is more than 75%, it is considered as a 'Dangerous Good' (DG). For DG shipment, please contact our hotline at +886 (0800.075.075) before placing orders.



Hand Sanitizer

- Recommend you to use FedEx service



Mask

- Restrictions vary from importing countries



Alcohol wipe / swab

- Recommend you to use FedEx service

Steps for shipping via myTNT® (no Non-electronic consignment surcharge):

- Please login here ([link](#))
- Check for our rates & delivery time, and input all the required shipment details
- Print out all the shipment documentation, and generate a Commercial Invoice if needed

Consignment Note

1. From (Collection Address) Sender's Account No: Name: TNT EXPRESS WORLDWIDE (HK) LTD Address: UNIT #121, 1/F, KITEC, 1 TRINCOMART DRIVE, Kowloon, Kowloon Bay Phone: Postal/Zip Code: Location: HONG KONG SAR (CHINA) Contact Name: HVEL GANEO Tel No: 852-23292863		Receiver Company Name: Address: Address Line 1: City:	
2. To (Receiver Address) Name: Address: City: Phone: Postal/Zip Code: Location:		Receiver Contact Name: Tel No: +85224678789	
3. Goods General Description: Cons Description: HS Tariff Code: Total Packages: 1 Total Weight: 10 kg Total Volume: 0.001 m3		4. Services Service: (15N) Express Customs: Payment Terms: Sender Pays NON DANGEROUS GOODS	
Sender's Signature: _____ Date: / /		Received by TNT (Name): _____ Date: / / Time:	
*TNT EXPRESS WORLDWIDE (HK) LTD is a member of the TNT Group of companies. The information on this document is for reference only. It is not intended to be used as a contract. Please refer to the actual contract for the terms and conditions.		Customs Copy Please keep for reference	

Sender (seller / exporter) TNT EXPRESS WORLDWIDE (HK) LTD UNIT #121, 1/F, KITEC, 1 TRINCOMART DRIVE, Kowloon, Kowloon Bay HK HVEL GANEO 852 23292863 hvel@tnt.com		Invoice Invoice number: 2020-06-07 Shipping date: 2020-06-07 Shipping number: 110381919 Currency: HKD Reason for export: normal Incoterms: CIF - CF - Cash, Insurance and Freight																																								
Receiver (buyer / importer) Receiver Company: Address Line 1: Phone: Email: VAT: Receiver Contact Name: +85224678789		Deliver to Receiver Contact Name: +85224678789																																								
<table border="1"> <thead> <tr> <th>Quantity</th> <th>Unit Weight (kg)</th> <th>Total Weight (kg)</th> <th>Description of articles</th> <th>HS tariff Code</th> <th>Location of manufacture</th> <th>Unit value</th> <th>Total value</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>10</td> <td>10</td> <td>Good Description</td> <td></td> <td>China</td> <td></td> <td>10</td> </tr> <tr> <td colspan="3">Total weight (kg): 10</td> <td colspan="2">Total number of packages: 1</td> <td colspan="3">Total value of articles: 10</td> </tr> </tbody> </table>		Quantity	Unit Weight (kg)	Total Weight (kg)	Description of articles	HS tariff Code	Location of manufacture	Unit value	Total value	1	10	10	Good Description		China		10	Total weight (kg): 10			Total number of packages: 1		Total value of articles: 10			<table border="1"> <thead> <tr> <th colspan="2">Additional information (e.g. Hazardous Goods, EORI number, etc)</th> <th>Discount</th> </tr> </thead> <tbody> <tr> <td colspan="2"></td> <td>Freight code</td> </tr> <tr> <td colspan="2"></td> <td>Insurance code</td> </tr> <tr> <td colspan="2"></td> <td>Additional code</td> </tr> <tr> <td colspan="2"></td> <td>Total amount</td> </tr> </tbody> </table>		Additional information (e.g. Hazardous Goods, EORI number, etc)		Discount			Freight code			Insurance code			Additional code			Total amount
Quantity	Unit Weight (kg)	Total Weight (kg)	Description of articles	HS tariff Code	Location of manufacture	Unit value	Total value																																			
1	10	10	Good Description		China		10																																			
Total weight (kg): 10			Total number of packages: 1		Total value of articles: 10																																					
Additional information (e.g. Hazardous Goods, EORI number, etc)		Discount																																								
		Freight code																																								
		Insurance code																																								
		Additional code																																								
		Total amount																																								
Export declaration I declare that the information on this invoice is true and correct.																																										
Shipper name and job title HVEL GANEO, CSR		Date 14 Jun 2020																																								
		Shipper's signature																																								

Remark: Alternatively, you could reach our staff for a hard copy of consignment note but it comes with a surcharge upon collection

Appendix – TSCA Authorization Letter Sample

CONSIGNEE TSCA AUTHORIZATION

I _____ Authorize FedEx Trade Networks to use the TSCA form completed by _____ (shippers name and complete address) _____
To be used for clearance for Air Way Bill (tracking number): _____

Completed by
Consignee name: _____
Job title: _____
Complete Company Name and Address: _____
Date: _____
Signature: _____

Appendix - Served Postal Cost List for Alcohol Wipes and Sanitizers for AU, DE and UK

- Germany - All postal codes accept Alcohol Wipes and Sanitizers except zip 06421 to 06425
- United Kingdom - All UK postal codes accept Alcohol Wipes and Sanitizers except zip GY1, IM1, IM99, JE1 & XY61
- Australia - Postal Codes with Alcohol Wipes and Sanitizers Accepted (see below)

State Name	Postal Code Start		Postal Code End
AUSTRALIAN CAPITAL TERRITORY / ACT	0200		
NEW SOUTH WALES / NSW	2000		
NEW SOUTH WALES / NSW	2006	to	2011
NEW SOUTH WALES / NSW	2012		
NEW SOUTH WALES / NSW	2015	to	2050
NEW SOUTH WALES / NSW	2052		
NEW SOUTH WALES / NSW	2060	to	2069
NEW SOUTH WALES / NSW	2070	to	2073
NEW SOUTH WALES / NSW	2074		
NEW SOUTH WALES / NSW	2075		
NEW SOUTH WALES / NSW	2076	to	2077
NEW SOUTH WALES / NSW	2079	to	2082
NEW SOUTH WALES / NSW	2084	to	2087
NEW SOUTH WALES / NSW	2088	to	2090
NEW SOUTH WALES / NSW	2091	to	2097
NEW SOUTH WALES / NSW	2099	to	2108

NEW SOUTH WALES / NSW	2109		
NEW SOUTH WALES / NSW	2110	to	2112
NEW SOUTH WALES / NSW	2113		
NEW SOUTH WALES / NSW	2114	to	2123
NEW SOUTH WALES / NSW	2125	to	2129
NEW SOUTH WALES / NSW	2130	to	2131
NEW SOUTH WALES / NSW	2132	to	2134
NEW SOUTH WALES / NSW	2135		
NEW SOUTH WALES / NSW	2136		
NEW SOUTH WALES / NSW	2137	to	2148
NEW SOUTH WALES / NSW	2150	to	2168
NEW SOUTH WALES / NSW	2170	to	2179
NEW SOUTH WALES / NSW	2190		
NEW SOUTH WALES / NSW	2191	to	2194
NEW SOUTH WALES / NSW	2195		
NEW SOUTH WALES / NSW	2197	to	2200
NEW SOUTH WALES / NSW	2203	to	2210
NEW SOUTH WALES / NSW	2211	to	2215
NEW SOUTH WALES / NSW	2216	to	2223
NEW SOUTH WALES / NSW	2224	to	2234
NEW SOUTH WALES / NSW	2250	to	2251
NEW SOUTH WALES / NSW	2256	to	2263
NEW SOUTH WALES / NSW	2485	to	2487
NEW SOUTH WALES / NSW	2500		
NEW SOUTH WALES / NSW	2502		
NEW SOUTH WALES / NSW	2505	to	2506
NEW SOUTH WALES / NSW	2508		
NEW SOUTH WALES / NSW	2516	to	2520
NEW SOUTH WALES / NSW	2522		
NEW SOUTH WALES / NSW	2525	to	2526

Shipping Guide for Export of Personal Protective Equipment from Taiwan

Updated as at [4th June 2020]

Due to the dynamic nature of the COVID-19 situation, information may be subject to change without prior notice.

NEW SOUTH WALES / NSW	2528		
NEW SOUTH WALES / NSW	2555	to	2560
NEW SOUTH WALES / NSW	2564	to	2567
AUSTRALIAN CAPITAL TERRITORY / ACT	2600	to	2609
AUSTRALIAN CAPITAL TERRITORY / ACT	2611	to	2612
AUSTRALIAN CAPITAL TERRITORY / ACT	2614	to	2615
AUSTRALIAN CAPITAL TERRITORY / ACT	2616		
AUSTRALIAN CAPITAL TERRITORY / ACT	2617	to	2620
NEW SOUTH WALES / NSW	2653		
NEW SOUTH WALES / NSW	2745		
NEW SOUTH WALES / NSW	2748	to	2750
NEW SOUTH WALES / NSW	2759	to	2763
NEW SOUTH WALES / NSW	2765	to	2770
AUSTRALIAN CAPITAL TERRITORY / ACT	2900		
AUSTRALIAN CAPITAL TERRITORY / ACT	2901		
AUSTRALIAN CAPITAL TERRITORY / ACT	2902	to	2906
AUSTRALIAN CAPITAL TERRITORY / ACT	2911	to	2914
VICTORIA / VIC	3000		
VICTORIA / VIC	3002	to	3004
VICTORIA / VIC	3006		
VICTORIA / VIC	3008		
VICTORIA / VIC	3010	to	3013
VICTORIA / VIC	3015	to	3016
VICTORIA / VIC	3018	to	3034
VICTORIA / VIC	3036	to	3062
VICTORIA / VIC	3064	to	3068
VICTORIA / VIC	3070	to	3076
VICTORIA / VIC	3078	to	3079
VICTORIA / VIC	3082	to	3085
VICTORIA / VIC	3087	to	3090

VICTORIA / VIC	3093	to	3095
VICTORIA / VIC	3101	to	3109
VICTORIA / VIC	3111		
VICTORIA / VIC	3113	to	3114
VICTORIA / VIC	3121	to	3138
VICTORIA / VIC	3141	to	3153
VICTORIA / VIC	3155	to	3156
VICTORIA / VIC	3161	to	3175
VICTORIA / VIC	3177	to	3202
VICTORIA / VIC	3204	to	3207
VICTORIA / VIC	3211	to	3212
VICTORIA / VIC	3214	to	3228
VICTORIA / VIC	3230		
VICTORIA / VIC	3335	to	3338
VICTORIA / VIC	3340		
VICTORIA / VIC	3342		
VICTORIA / VIC	3345		
VICTORIA / VIC	3350		
VICTORIA / VIC	3354	to	3356
VICTORIA / VIC	3427		
VICTORIA / VIC	3429		
VICTORIA / VIC	3437		
VICTORIA / VIC	3438		
VICTORIA / VIC	3440		
VICTORIA / VIC	3442		
VICTORIA / VIC	3444		
VICTORIA / VIC	3446		
VICTORIA / VIC	3450		
VICTORIA / VIC	3453		
VICTORIA / VIC	3550	to	3551

Shipping Guide for Export of Personal Protective Equipment from Taiwan

Updated as at [4th June 2020]

Due to the dynamic nature of the COVID-19 situation, information may be subject to change without prior notice.

VICTORIA / VIC	3556		
VICTORIA / VIC	3800		
VICTORIA / VIC	3802	to	3803
VICTORIA / VIC	3912		
QUEENSLAND / QLD	4000		
QUEENSLAND / QLD	4005	to	4014
QUEENSLAND / QLD	4017	to	4022
QUEENSLAND / QLD	4029	to	4032
QUEENSLAND / QLD	4034	to	4037
QUEENSLAND / QLD	4051		
QUEENSLAND / QLD	4053	to	4055
QUEENSLAND / QLD	4059	to	4061
QUEENSLAND / QLD	4064	to	4070
QUEENSLAND / QLD	4072	to	4078
QUEENSLAND / QLD	4101	to	4125
QUEENSLAND / QLD	4127	to	4133
QUEENSLAND / QLD	4151	to	4161
QUEENSLAND / QLD	4163	to	4165
QUEENSLAND / QLD	4169	to	4174
QUEENSLAND / QLD	4178	to	4179
QUEENSLAND / QLD	4205		
QUEENSLAND / QLD	4208	to	4228
QUEENSLAND / QLD	4230		
QUEENSLAND / QLD	4300	to	4301
QUEENSLAND / QLD	4500	to	4506
QUEENSLAND / QLD	4508	to	4510
QUEENSLAND / QLD	4516		
QUEENSLAND / QLD	4551		
QUEENSLAND / QLD	4556	to	4558
QUEENSLAND / QLD	4564		

Shipping Guide for Export of Personal Protective Equipment from Taiwan

Updated as at [4th June 2020]

Due to the dynamic nature of the COVID-19 situation, information may be subject to change without prior notice.

QUEENSLAND / QLD	4566	to	4567
QUEENSLAND / QLD	4572		