Introducing Collaborative Shipping

An elevated new pickup experience in FedEx Ship Manager ®

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What exactly is Collaborative Shipping?

Collaborative shipping is a feature in FedEx Ship Manager®. It's a way of scheduling pickups online where the receiver is usually a FedEx customer and the shipper may not be.

Essentially, collaborative shipping is a handy way to import shipments from different countries.

How does it work?

First, the receiver fills in the shipment form in the tool — this form is then shared with the shipper to complete.

The shipper fills in the rest of the information, specifying how they want the shipment picked up. They can do all of this without a FedEx account or the receiver's account number.

Speeds up online pickups

You don't need to schedule a pickup by phone anymore. It can be done online in just a few clicks.

Reduces missed pickups

The shipper chooses exactly how and when they want the package picked up, which reduces the risk of missed pickups.

Step-by-step guide

1. First, the receiver goes to the **CREATE SHIPMENT** page

2. In the top left corner, the receiver then selects **Import shipment** from the dropdown menu

3. The receiver fills in the shipment details

4. To share the form with the shipper, the receiver clicks **SHARE**

5. The receiver shares the URL link with the shipper

6. The shipper completes the shipment form and adds specific pickup details — bear in mind the shipper does not need to log in to do this

7. Once the shipment is finalized, the shipper can download the documents and get a tracking number

Want to learn more?

Contact your FedEx Sales representative for more information.

Please note
Shipments initiated through the 'Create Import Shipment' feature are governed by the terms and conditions of the country they're being shipped from — bear in mind these conditions vary from country to country.

With regard to payment, the party who initiates the shipment is liable for all charges and fees, including any special handling fees and duties and taxes.

For more information, please take a look at the contract of carriage or reach out to your local FedEx office.

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