



FedEx QR Pay Payment Guide

Pay your FedEx invoices quickly and securely using the QR code or payment link shown on your invoice, statement of account or reminder letter.

3 simple steps:

- 1) Scan the QR Code or access the payment link on your FedEx invoice
- 2) Review and select invoice(s) to pay
- 3) Complete your payment

Scan FedEx QR Code to Pay Now

Follow the steps inside for detailed instructions.

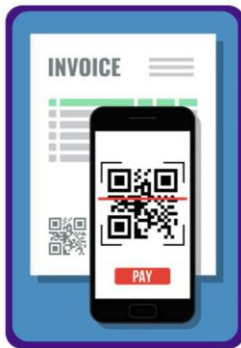


Before You Start

- Have your smartphone ready to scan the QR code with internet access
- Ensure you can access the email for your payment notification
- The payment link is not prefilled. You may need to enter payment details manually

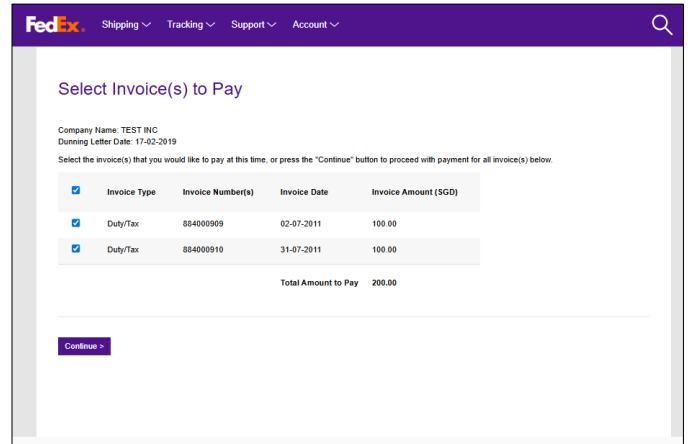
1 Scan the QR Code or Access the Payment Link

Use your smartphone to scan the QR code or access the payment link shown on your FedEx : Invoice, Statement of Account or Reminder Letter.



2 Review Pre-Selected Invoices

After scanning, you will be directed to the “Select Invoice(s) to Pay” page. The QR code may include up to 10 invoices. Review the pre-selected invoices and confirm the total amount to pay before “Continue”.



The screenshot shows the FedEx 'Select Invoice(s) to Pay' page. At the top, there are navigation links: Shipping, Tracking, Support, and Account. Below the header, the page title is 'Select Invoice(s) to Pay'. The company name is 'TEST INC' and the billing date is '17-02-2019'. A message states: 'Select the invoice(s) that you would like to pay at this time, or press the "Continue" button to proceed with payment for all invoice(s) below.' Below this is a table with the following data:

	Invoice Type	Invoice Number(s)	Invoice Date	Invoice Amount (\$GD)
☒	Duty/Tax	884000909	02-07-2011	100.00
☒	Duty/Tax	884000910	31-07-2011	100.00
Total Amount to Pay				200.00

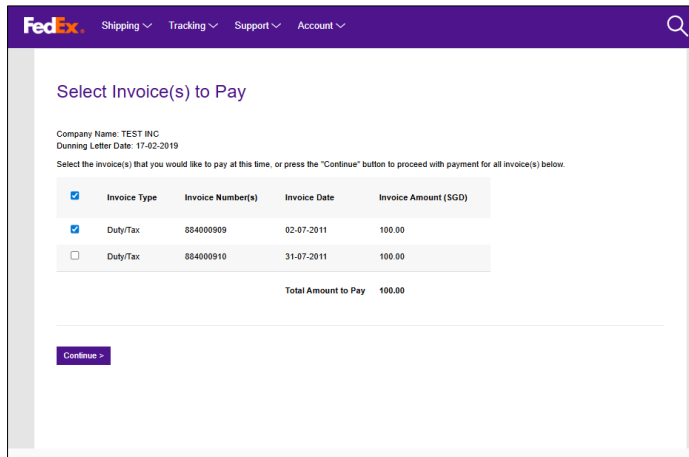
At the bottom of the table, there is a 'Continue >' button.



Steps 3-6: Select, Confirm and Pay

3 Select Invoice(s) to Pay

Review the list of invoices and select those you wish to pay. To remove an invoice, uncheck the corresponding box before “Continue”.



Select Invoice(s) to Pay

Company Name: TEST INC
Dunning Letter Date: 17-02-2019

Select the invoice(s) that you would like to pay at this time, or press the "Continue" button to proceed with payment for all invoice(s) below.

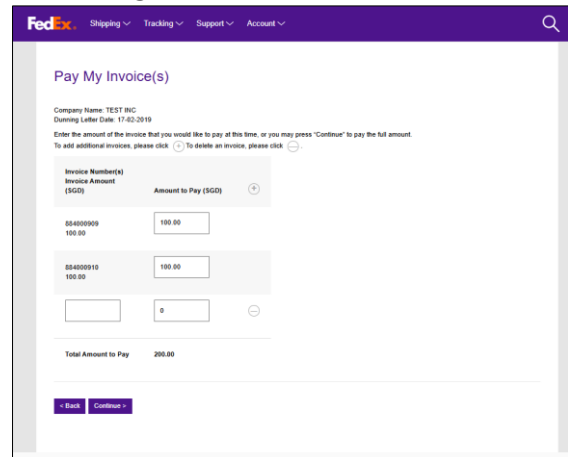
☒	Invoice Type	Invoice Number(s)	Invoice Date	Invoice Amount (SGD)
☒	Duty/Tax	854000909	02-07-2011	100.00
☐	Duty/Tax	854000910	31-07-2011	100.00

Total Amount to Pay 200.00

[Continue >](#)

4 Review the Payment Amount

On the “Pay My Invoice(s)” page, review the amount to pay. You may edit the amount if needed and add or remove invoice(s) as required. If applicable, enter the withholding tax amount before “Continue”.



Pay My Invoice(s)

Company Name: TEST INC
Dunning Letter Date: 17-02-2019

Enter the amount of the invoice that you would like to pay at this time, or you may press "Continue" to pay the full amount.
To add additional invoices, please click [+](#) To delete an invoice, please click [-](#)

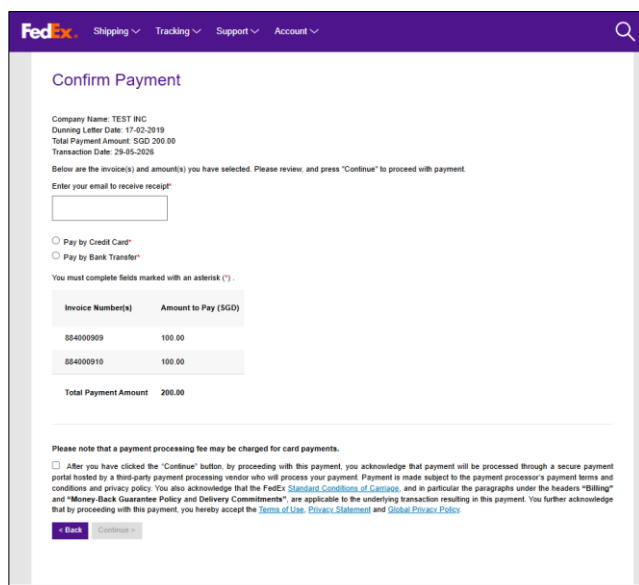
Invoice Number(s)	Invoice Amount (SGD)	Amount to Pay (SGD)
854000909	100.00	100.00
854000910	100.00	100.00

Total Amount to Pay 200.00

[Back](#) [Continue >](#)

5 Enter Email and choose Payment Method

On the “Confirm Payment” page, enter your email address to receive payment notification. Review the terms and check the box to agree before “Continue”.



Confirm Payment

Company Name: TEST INC
Dunning Letter Date: 17-02-2019
Total Payment Amount: SGD 200.00
Transaction Date: 29-05-2026

Below are the invoice(s) and amount(s) you have selected. Please review, and press "Continue" to proceed with payment.

Enter your email to receive receipt:

☐ Pay by Credit Card*
☐ Pay by Bank Transfer*

You must complete fields marked with an asterisk (*).

Invoice Number(s)	Amount to Pay (SGD)
854000909	100.00
854000910	100.00

Total Payment Amount 200.00

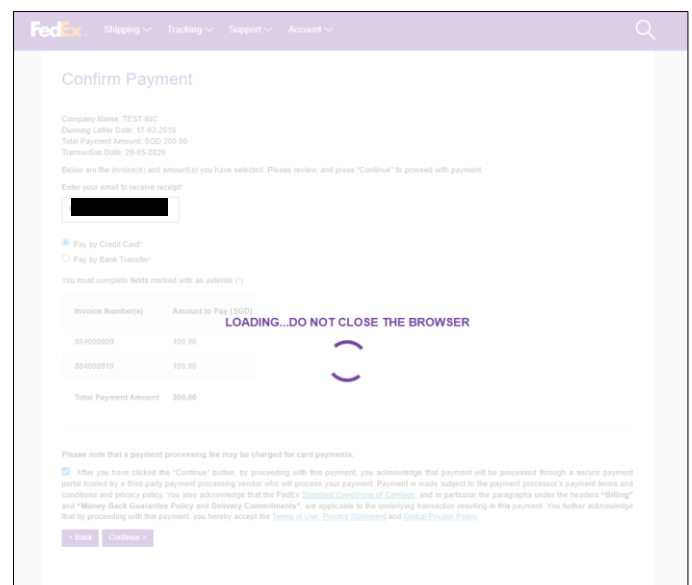
Please note that a payment processing fee may be charged for card payments.

☐ After you have clicked the "Continue" button, by proceeding with this payment, you acknowledge that payment will be processed through a secure payment portal hosted by a third-party payment processing vendor who will process your payment. Payment is made subject to the payment processor's payment terms and conditions and privacy policy. You also acknowledge that the FedEx [Standard Conditions of Carriage](#), and in particular the paragraphs under the headers "Billing" and "Money-Back Guarantee Policy and Delivery Commitments", are applicable to the underlying transaction resulting in this payment. You further acknowledge that by proceeding with this payment, you hereby accept the [Terms of Use](#), [Privacy Statement](#) and [Global Privacy Policy](#).

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6 Wait for Payment Page to Load

Please wait while your payment page loads. Do not close or refresh your browser.



Confirm Payment

Company Name: TEST INC
Dunning Letter Date: 17-02-2019
Total Payment Amount: SGD 200.00
Transaction Date: 29-05-2026

Below are the invoice(s) and amount(s) you have selected. Please review, and press "Continue" to proceed with payment.

Enter your email to receive receipt:

☒ Pay by Credit Card*
☐ Pay by Bank Transfer*

You must complete fields marked with an asterisk (*).

Invoice Number(s)	Amount to Pay (SGD)
854000909	100.00
854000910	100.00

Total Payment Amount 200.00

Please note that a payment processing fee may be charged for card payments.

☒ After you have clicked the "Continue" button, by proceeding with this payment, you acknowledge that payment will be processed through a secure payment portal hosted by a third-party payment processing vendor who will process your payment. Payment is made subject to the payment processor's payment terms and conditions and privacy policy. You also acknowledge that the FedEx [Standard Conditions of Carriage](#), and in particular the paragraphs under the headers "Billing" and "Money-Back Guarantee Policy and Delivery Commitments", are applicable to the underlying transaction resulting in this payment. You further acknowledge that by proceeding with this payment, you hereby accept the [Terms of Use](#), [Privacy Statement](#) and [Global Privacy Policy](#).

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Steps 7-9: Payment Methods and Confirmation

7(a) Pay by credit card

After selecting credit card, follow the on-screen instructions to complete your payment.

Credit Card Information

Transaction Reference No: SG_D884000909_260529095322898
Transaction Amount: SGD 200.00
You must complete fields marked with an asterisk (*).

Enter your credit card information*

Card Number *
VISA

Card Expiration *
MM / YYYY

Card CVV *

Card Holder Name
Jane Smith

Submit

7(b) Pay by PayNow

After selecting PayNow, scan the QR code with your mobile banking app to complete payment. Note: QR code expires in 1 hour.

QR Code

Please pay within the time limit of 00:59:33 and ensure that the recipient is Federal Express (Singapore) Pte Ltd. Below is a step-by-step guide:

1. Scan or save QR Code to photos.
2. Open your banking app to select the scan-to-pay function :-)
3. Upload your saved QR code from photos.
4. QR Code generated below cannot be used more than once.
5. You will receive a payment confirmation email after your payment has been successful completed.

Total Payment SGD 200.00

Pay Before 29 May 2026 at 10:57am SGT

Save QR Code

8 View Payment Confirmation

After payment, a 'Payment Successful' page will show your details. Screenshot for your records as needed.

Payment Successful

Company Name: TEST INC
Total Paid: SGD 200.00
Transaction Date: 29-05-2026
Payment Reference: SG_D884000909_260529095322898

Your payment for the following invoice(s) is successful and is being processed. Your records will be updated in the next 24 to 48 hours.

Invoice Number(s)	Amount Paid (SGD)
884000909	100.00
884000910	100.00
Total Payment Amount	200.00

9 Check Email Notification

A payment notification will be sent to the address provided. Please keep it for your records.

[UAT] Payment Transaction Completed

FedEx Singapore <noreply@fedex.com>
To: [REDACTED]

Payment Transaction Completed

Dear Customer,

We have received your online payment referenced below.
Thank you for using FedEx services.

Customer Information

Company Name: TEST INC

Payment Information

Date: 29-May-2026
Total Payment Amount: 200.00 SGD
Payment Type: Credit Card/Debit Card
Payment Reference: SG_D884000909_260529095322898

Payment Cart Information

Invoice Number	Amount
884000909	100.00 SGD
884000910	100.00 SGD



Quick Reference: Steps at a Glance

1. Scan the QR code or access the payment link on your invoice
2. Review your pre-selected invoices (add multiple invoices as needed)
3. Deselect any invoice(s) you do not wish to pay
4. Review the payment amount
5. Enter your email address and select your preferred payment method
6. Wait for the payment page to load
7. Complete the payment using your chosen method by following the on-screen instructions
8. Save your payment confirmation for your records as needed
9. Check your email for the payment confirmation notification

Ready to Pay?

Scan FedEx QR Code on Your FedEx Invoice

Important Reminders

- Review the selected invoice(s) and payment amount before continue
- Have a valid email address ready before you start
- PayNow: complete within 1 hour. QR code cannot be reused
- Save your payment records for your reference

