



Selecting a FedEx Service for Your Shipment

We're here to enhance the shipping experience for you and your customers with flexible and convenient delivery options. This guide will help you select the right service to match your needs.

Your FedEx account number(s):



Intra-Canada Services

With time-sensitive express services and a cost-effective ground shipping option, use FedEx® for all your shipments within Canada.

FedEx First Overnight®

Next-business-day delivery to most metropolitan areas in Canada by 10 a.m., depending on destination. Saturday service available in many areas.*

FedEx Priority Overnight®

Next-business-day morning delivery to most metropolitan areas in Canada. Saturday service available in many areas.*

FedEx Standard Overnight®

Next business day delivery by 5 p.m. to businesses and by 8 p.m. to residences in most metropolitan areas.*

FedEx Economy®

Door-to-door delivery by 5 p.m. to businesses and 8 p.m. to residences in 1 to 3 business days to most metropolitan areas. Delivery to all provinces and territories across Canada.*

FedEx 2Day®

Delivery in 1 to 2 business days by 5 p.m. to businesses and 8 p.m. to residences to most areas in Canada for packages up to 150 lbs. (68 kg). Saturday service available in many areas.*

FedEx Ground®

Cost-effective, day-definite delivery within 1 to 7 business days across Canada for packages up to 150 lbs. (68 kg).

*Some restrictions apply. See the Terms and Conditions in the [FedEx Service Guide](#) for details.



International Services

International shipping has never been easier. Choose FedEx Express® for fast, reliable delivery from Canada to more than 220 countries and territories worldwide.

FedEx International First®

Delivered by 9 a.m. second business day to select cities in Europe; 10 a.m. second business day to select cities in Latin America; and 10 a.m. third business day to select cities in Asia and Australia.*

FedEx International Priority®

Delivered in 1 to 3 business days to more than 220 countries and territories. Available Monday to Friday. Saturday service is also available.*

FedEx® International Economy

Delivered in 2 to 5 business days to most major world markets. Available Monday through Friday, with Saturday service available in countries where Saturday is a regular business day.*

FedEx International Ground™

Delivery in 2 to 7 business days for packages up to 150 lbs. (68 kg) throughout the U.S., including Alaska and Hawaii. Available Monday through Friday.*



Intra-Canada Freight Services

Whether you need expedited service or have more time on your side, our robust portfolio offers a variety of cost-effective solutions to fit your need, budget and schedule for pieces exceeding 150 lbs. (68 kg).

FedEx 1Day® Freight

Overnight delivery of your freight shipments by 5 p.m. the next business day to major cities across Canada. Available Monday through Friday.*



International Freight Services

With FedEx Express® Freight services, you can ship freight weighing more than 150 lbs. (68 kg) and up to 2,200 lbs. (997 kg) per piece. The portfolio of FedEx Express® Freight services offers innovative, tailored solutions to meet your freight shipping needs. Our range of international express freight services allows you to enjoy the reliability and superior customer service you've come to expect from FedEx.

FedEx® International Priority Freight

Delivery in 1 to 3 business days to more than 130 countries and territories on five continents. Saturday delivery available in countries where Saturday is a regular business day.*

FedEx International Economy® Freight

Delivery typically within 2 to 5 business days to more than 130 countries and territories. Saturday delivery available in countries where Saturday is a regular business day.*

*Some restrictions apply. See the Terms and Conditions in the [FedEx Service Guide](#) for details.

Tools to Make Shipping Easy

FedEx Ship Manager™ at **fedex.ca**

FedEx Ship Manager at **fedex.ca** enables you to create shipping labels online quickly and easily, with time-saving features. The address book can be used to create or import up to 2,000 frequently used names and addresses. Use email notification to advise shippers, recipients and others when your package has been sent, delivered or affected by a critical event. Create shipment profiles and set preferences to make shipping even faster.

FedEx International Shipping Assist

FedEx can help with every step of the international shipping process.

- 1 Go to <https://internationalshippingassist.van.fedex.com/>
- 2 Tell us about your shipment.
- 3 Receive your shipment information, including your Harmonized System Code, estimated duty and tax rate, and customs documentation.
- 4 Ship your product using your preferred shipping service.

FedEx® Reporting Online

FedEx Reporting Online is a web-based application that enables you to request, view, schedule and download reports for your FedEx shipping activity. **Click here** to get the insights you need to improve your business' bottom line and help you establish a competitive advantage.

FedEx Ship Manager™ Software

FedEx Ship Manager Software is a desktop shipping solution that enables you to automate and manage your entire shipping process. Time-saving features include an address book for up to 2,000 names and addresses. Use email notifications to notify shippers, recipients and others you select that a package has been sent, delivered or affected by a critical event. Advanced customization features include reporting, database and system integration functionality. Learn more at fedex.ca/software.

Track the Status of a Package

- 1 Go to **fedex.ca**
- 2 Enter your tracking number in 'Tracking ID' box.
- 3 Click 'Track'.

FedEx® Delivery Manager

FedEx Delivery Manager provides your customers with convenience, flexibility, and the ability to customize deliveries. To activate this feature for your customers, follow these 3 simple steps when processing your shipment using FedEx Ship Manager Lite, FedEx Ship Manager at **fedex.ca**, or FedEx Ship Manager Software.

- 1 In the "2. To" section, leave the "Company" field blank.
- 2 Click on the "[+] Edit" beside "Shipment Notifications" to expand the section and view the FedEx Delivery Manager options.
- 3 Under "Notify Recipient", enter the recipient's email and select at least one notification option, preferably Delivery.

Find Compatible Solutions

FedEx Compatible software solutions have FedEx integrated in to provide access to shipping and other services you want, directly from the software you need. Go to fedex.ca/compatible and select "Find a Solution" to explore compatible software that meet your business needs.

FedEx® Advanced Tracking

Get visibility and details on the status of your shipments — all in a fully customized format. Track FedEx Express, FedEx Ground, and FedEx Freight shipments with seamless visibility to status-tracking information, documents, images, and more. Go to fedex.com/en-ca/tracking/advanced.html and select "Log In" to track your shipments.

Visit **fedex.ca** or call **1.800.GoFedEx 1.800.463.3339** to schedule a pickup.

