

Service Impact of COVID-19

January 17, 2022, 10:00 AM CT

FedEx[®] is an essential business

Due to the crucial role we play in moving supply chains and delivering critical relief, FedEx is considered an essential business. We will continue operating as government restrictions and regulations allow.

These restrictions are disrupting the global supply chain. Air cargo capacity is limited, and we've had to make adjustments so that our international networks can best deliver much-needed goods and services in this constrained environment.

To continue providing the best possible service during this time, we are implementing a temporary surcharge on all FedEx Express international shipments beginning April 6th. See Surcharge Details. (https://www.fedex.com/en-ca/rate-changes.html#covid19)

Suspension of money-back guarantee

To re-affirm our commitment to deliver the level of service you expect from FedEx, effective Monday, January 17, 2022, the money-back guarantee will be reinstated for select FedEx Express services (applicable to intra-Canada and Canada import/export shipments).

Please note that only shipments shipped on or after January 17, 2022 using the following services may be eligible for the money-back guarantee. For Canadian payors only. Services include:

Intra-Canada Services

- FedEx First Overnight®
- FedEx Priority Overnight®
- FedEx Standard Overnight™

International Services

- FedEx International First®
- FedEx International Priority® Express

- FedEx International Priority®
- FedEx® International Priority Freight

In order to balance our focus on service and safety, the FedEx money-back guarantee for all other FedEx Express® and FedEx Ground® services will remain suspended until further notice.

The status of money-back guarantee for these FedEx services and additional FedEx services worldwide is being evaluated on an ongoing basis, and our focus remains on continuing to provide the best possible service to our customers during this period of uncertainty.

Signature suspension notification

To promote the Public Health Agency of Canada's guidance on social distancing and do our part to help prevent the spread of COVID-19 across our communities, effective immediately we have temporarily implemented no-contact pickups and deliveries, including temporarily suspending most signature requirements for FedEx Express and FedEx Ground commercial and residential deliveries in the U.S. and Canada. In most cases, after making contact with the recipient, the team member will collect the recipient's first initial and last name and enter "C-19" in place of the signature by the recipient using an acceptable stylus or writing instrument, depending on the driver's device; if the recipient refuses to sign or doesn't have access to an acceptable stylus or writing instrument for the driver's device, the driver will enter "C-19" in place of the signature image.

The safety and well-being of our 475,000 team members is our top priority as they continue to deliver critical goods and services to support communities across the globe. Please visit this site (https://www.fedex.com/en-ca/coronavirus.html) for more information on the FedEx response to COVID-19.

Global Service Adjustments

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- Shipments in APAC
- Shipments in EUROPE
- Shipments in LAC (Latin American and Caribbean)
- Shipments in MEISA (Middle East, Indian Subcontinent and Africa)
- For Additional Information



Service adjustments related to COVID-19 containment measures for shipments in APAC

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

Temporary Service Suspension: Shipments in APAC Affected Shipments Origins Destination **Affected Services** Service Impact Temporary service Worldwide American Samoa All FedEx Services All Commodities suspension Temporary service Worldwide Brunei All FedEx Services All Commodities suspension China [shipment from Yangzhou Jiangsu Temporary service Province only] Worldwide All FedEx Services All Commodities suspension China [shipment to the following postal codes in Zhengzhou, Henan Province only: 450007 450015 Temporary service Worldwide All FedEx Services All Commodities 450052 suspension 450062 450005 -450004 -450040] -China [shipment from the following Out of Pickup area (OPA) postal codes in Zhengzhou, Henan Worldwide Temporary service All FedEx Services All Commodities Province only: suspension 452372 4511911 -Temporary service Worldwide East Timor All FedEx Services All Commodities suspension



Temporary Service Suspension: Shipments in APAC

Origins	Destination	Affected Services	Affected Shipments	Service Impact
Worldwide	Mongolia	FedEx International Economy (IE)	All Commodities	Temporary service suspension
Worldwide	Norfolk Island	FedEx International Priority (IP)	All Commodities	Temporary service suspension
Worldwide	Vietnam [shipments to the following areas in Tien Giang Province only: Cai Lay and Cai Be District]	All FedEx Services	All Commodities	Temporary suspension of delivery service
Worldwide	Vietnam [shipments to Ho Chi Minh City only]	All FedEx Services	All Commodities	Temporary suspension of delivery service
Worldwide	Vietnam [shipments to Da Nang city]	All FedEx Services	All Commodities	Temporary suspension of delivery service
 APAC, except for: Economy shipments between Singapore and Malaysia Economy shipments between Australia and New Zealand Economy shipments from Thailand to Malaysia and Singapore 	APAC Canada Latin America U.S.	FedEx International Economy (IE) FedEx International Economy DirectDistribution Freight (IED)	All Commodities	Temporary service suspension

Temporary Service Suspension: Shipments in APAC

Origins	Destination	Affected Services	Affected Shipments	Service Impact
 APAC, except for: Economy shipments between Singapore and Malaysia Economy shipments between Australia and New Zealand Economy shipments from Thailand to Malaysia and Singapore 	APAC Canada Latin America U.S.	FedEx International Economy Freight (IEF)	All Commodities	Temporary service suspension of all bookable shipments
American Samoa	Worldwide	All FedEx Services	All Commodities	Temporary service suspension
Brunei	Worldwide	All FedEx Services	All Commodities	Temporary service suspension
China	Worldwide	All FedEx Services [For Personal Protective Equipment (PPE) formal entry shipments only]	Personal Protective Equipment (PPE) shipments only	Minimum weight of 50kg per airway bill for formal entry shipments Note: Personal PPE shipments will not be subject to this minimum weight limit of 50kg but must comply to China Customs requirement for personal shipment



Temporary Service Suspension: Shipments in APAC

Origins	Destination	Affected Services	Affected Shipments	Service Impact
China [shipment from Yangzhou Jiangsu Province only]	Worldwide	All FedEx Services	All Commodities	Temporary service suspension
China [shipment from the following postal codes in Zhengzhou, Henan Province only: - 450007 - 450015 - 450052 - 450062 - 450005 - 450004 - 450040]	Worldwide	All FedEx Services	All Commodities	Temporary service suspension
China [shipment from the following Out of Pickup area (OPA) postal codes in Zhengzhou, Henan Province only: - 452372 - 451191]	Worldwide	All FedEx Services	All Commodities	Temporary service suspension
Vietnam [shipments from the following areas in Tien Giang Province only: - Cai Lay and Cai Be District]	Worldwide	All FedEx Services	All Commodities	Temporary service suspension
Vietnam [shipments from Ho Chi Minh City only]	Worldwide	All FedEx Services	All Commodities	Temporary suspension of pick-up service



Vietnam [shipments				Townson a sugar size of
from Da Nang city only]	Worldwide	All FedEx Services	All Commodities	Temporary suspension of pick-up service

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Worldwide	American Samoa	All FedEx Services	All Commodities	Up to 30
Worldwide	Brunei	All FedEx Services	All Commodities	5
Worldwide	Cambodia	All FedEx Services	All Commodities	5
Worldwide	China [shipments to Dalian in Liaoning Province only]	All FedEx Services	All Commodities	Potential transit time extension
Worldwide	China [shipments to Cangzhou, Handan, Hengshui, Shijiazhuang and Xingtai in Hebei Province only]	All FedEx Services	All Commodities	2
Worldwide	Cook Islands	All FedEx Services	All Commodities	7
Worldwide	East Timor	All FedEx Services	All Commodities	Up to 30
Worldwide	East Malaysia	All FedEx Services	All Commodities	Up to 10



Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Worldwide	French Polynesia	All FedEx Services	All Commodities	Up to 30
Worldwide	Guam	All FedEx Services	All Commodities	4
Worldwide	Hong Kong SAR	FedEx Service Only [Mask shipments only]	Mask shipments only	2
U.S. Canada Latin America	Hong Kong SAR	All FedEx Services	All Commodities	1 [For every Friday pickup starting August 3 till further notice]
Worldwide	Indonesia	All FedEx Services	All Commodities	1
Worldwide	Japan [shipments to Hokkaido only]	All FedEx Services	All Commodities	3
Worldwide	Japan [shipments to FedEx Outside Delivery Area (ODA) in Kyushu only]	All FedEx Services	All Commodities	1 [For every Monday delivery starting April 8 till further notice]
Worldwide	Japan [shipments to Okinawa only]	All FedEx Services	All Commodities	Up to 5



Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Worldwide	Laos	All FedEx Services	All Commodities	Up to 21
U.S. Canada Latin America	Macau SAR	All FedEx Services	All Commodities	1 [For every Friday pickup starting August 3 till further notice]
Worldwide	Marshall Islands	All FedEx Services	All Commodities	4
Worldwide	Micronesia	All FedEx Services	All Commodities	4
Worldwide	Mongolia	FedEx International Priority (IP)	All Commodities	Up to 7
Worldwide	New Caledonia	All FedEx Services	All Commodities	3
Worldwide	Palau	All FedEx Services	All Commodities	4
Worldwide	Philippines [shipments to Cebu only]	All FedEx services	All Commodities	3
Worldwide	Saipan	All FedEx Services	All Commodities	4
Worldwide	Samoa	All FedEx Services	All Commodities	7



Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Worldwide	Singapore	All FedEx Priority Services	All Commodities	Delivery commitment will be changed to 1800hr
Worldwide	Thailand	All FedEx Services	All Commodities	1
Worldwide	Thailand	All FedEx Services where shipments will undergo Import and Export Inspection Division, Food and Drug Administration (FDA) formality process	All Commodities	Potential transit time extension
Worldwide	Tonga	All FedEx Services	All Commodities	7
Worldwide	Vanuatu	All FedEx Services	All Commodities	Up to 7
Worldwide	Vietnam [shipments to Central Vietnam only]	All FedEx Services	All Commodities	Potential shipment delivery delay
Worldwide	Vietnam [shipments to Bac Ninh Province only]	All FedEx Services	All Commodities	Potential shipment delivery delay
Worldwide	Vietnam [shipments to Khoai Chau District (including Dong Ninh, Tan Chau, Dại Tap, Dong Ket and Tu Dan Wards) and My Hao Ward in Hung Yen Province only]	All FedEx Services	All Commodities	Potential shipment delivery delay



Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Worldwide	Vietnam [shipments to Da Nang City only]	All FedEx Services	All Commodities	Potential shipment delivery delay
Worldwide	Vietnam [shipments to social distancing/isolated areas in: - Ho Chi Minh City only - Hanoi only - Hai Duong Province only]	All FedEx Services	All Commodities	Potential shipment delivery delay
Worldwide	Vietnam [shipments to Tan An city, Duc Hoa, Ben Luc, Can Duoc and Can Giuoc Districts in Long An Province only]	All FedEx Services	All Commodities	Potential shipment delivery delay
Worldwide	Vietnam [shipments to Vinh Phuc Province only]	All FedEx Services	All Commodities	Potential shipment delivery delay
Worldwide	Wallis and Futuna	All FedEx Services	All Commodities	Up to 7
Australia	Worldwide	All FedEx Services	All Commodities	Potential service delay
Australia	U.S.	All FedEx Services	All Commodities	2
Australia [shipments via Perth gateway only]	Worldwide, except for: U.S. Latin America Canada	All FedEx Services	All Commodities	1



Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Brunei	Worldwide	All FedEx Services	All Commodities	2
Cambodia	U.S.	All FedEx Services	All Commodities	2
Eastern China	U.S.	All FedEx Services	All Commodities	2
Northern China	U.S.	All FedEx Services	All Commodities	2
Southern China	U.S.	All FedEx Services	All Commodities	3
China [shipments from Shanghai Pudong gateway only]	Worldwide	All FedEx Services	All Commodities	Potential transit time extension
China [shipments from the following cities only: - Changsha - Chengdu - Chongqing - Guiyang - Jinan - Kunming - Dalian - Qingdao - Quanzhou - Weifang - Xiamen - Xi'an - Yantai	Worldwide	All FedEx Services	All Commodities	Potential transit time extension

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
 China [shipments from the following districts only: middle and high-risk areas announced by local government in Jiangsu Province, except for Yangzhou Yantai, Shandong Province Zhuzhou, Hunan Province Wuhan, Hubei Province] 	Worldwide	All FedEx Services	All Commodities	Potential transit time extension
China [shipments from Cangzhou, Handan, Hengshui, Shijiazhuang and Xingtai un Hebei Province only]	Worldwide	All FedEx Services	All Commodities	2
Cook Islands	Worldwide	All FedEx Services	All Commodities	7
East Timor	Worldwide	All FedEx Services	All Commodities	Up to 30
French Polynesia	Worldwide	All FedEx Services	All Commodities	Up to 30
Fiji	Worldwide	All FedEx Services	All Commodities	Up to 5
Guam	U.S.	All FedEx Services	All Commodities	2
Hong Kong SAR	U.S.	All FedEx Services	All Commodities	2

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Indonesia	U.S.	All FedEx Services	All Commodities	2
Eastern Japan	U.S.	All FedEx Services	All Commodities	1
Western Japan	U.S.	All FedEx Services	All Commodities	2
Japan [shipments from Okinawa only]	Worldwide	All FedEx Services	All Commodities	Up to 13
Laos	Worldwide	All FedEx Services	All Commodities	6
Macau SAR	U.S.	All FedEx Services	All Commodities	2
Malaysia, except for: East Malaysia	U.S.	All FedEx Services	All Commodities	2
East Malaysia	Worldwide	All FedEx Services	All Commodities	Up to 10



Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
South Malaysia	Worldwide	All FedEx Services	All Commodities	Potential transit time extension
Mongolia	Worldwide	All FedEx Services	All Commodities	Up to 7
New Zealand	U.S. Canada Latin America Europe	FedEx International Priority (IP)	All Commodities	1
Philippines, except for: Cebu	U.S.	All FedEx Services	All Commodities	2
Samoa	Worldwide, except for: - U.S. - Canada - Latin America	All FedEx Services	All Commodities	7
Samoa	U.S.	All FedEx Services	All Commodities	2
Singapore	U.S.	All FedEx Services	All Commodities	1
South Korea	U.S.	All FedEx Services	All Commodities	1



Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
Taiwan	U.S.	All FedEx Services	All Commodities	2
Thailand	U.S.	All FedEx Services	All Commodities	2
Tonga	Worldwide	All FedEx Services	All Commodities	7
U.S.	Australia, except for shipments to: • Adelaide and South Australia • Darwin and Northern Territory • Perth and Western Australia	All FedEx Services	All Commodities	1
U.S. Canada	Australia [shipments to Adelaide and South Australia only]	All FedEx Services	All Commodities	2
U.S. Canada	Australia [shipments to Darwin and Northern Territory only]	All FedEx Services	All Commodities	3
U.S. Canada	Australia [shipments to Perth and Western Australia only]	All FedEx Services	All Commodities	4
U.S.	Fiji	All FedEx Services	All Commodities	3

Origins	Destinations	Affected Services	Commodities	Additional Transit Time (Business Days)
U.S.	New Zealand	All FedEx Services	All Commodities	3
Vanuatu	Worldwide	All FedEx Services	All Commodities	Up to 7
Vietnam [shipments via Ho Chi Min City gateway only]	U.S.	All FedEx Services	All Commodities	3
Vietnam [shipments via Hanoi gateway only]	U.S.	All FedEx Services	All Commodities	2
Vietnam [Shipments from the selected provinces only: - An Giang - Ba Ria - Ba Ria - Vung Tau - Bac Lieu - Ben Tre - Bien Hoa - Binh Ba - Binh Ba - Binh Dinh - Binh Duong - Binh Phuoc - Binh Thuan - Buon Ma Thuot - Ca Mau - Cam Ranh Bay - Can Tho - Cao Lanh - Chon Thanh - Con Dao - Da Lat	U.S.	All FedEx Services	All Commodities	1

- Dak Lak				
- Dak Nong				
- Danang City				
- Dong Ha				
- Dong Hoi				
- Dong Nai				
- Dong Thap				
- Gia Lai				
- Hau Giang				
- Hoang Sa				
- Hoi An				
- Hue				
- Khanh Hoa				
- Kien Giang				
- Kon Tum				
- Lam Dong				
- Long An				
- Long Xuyen				
- My Tho				
- Nha Trang				
- Ninh Thuan				
- Phan Rang				
- Phan Thiet				
- Phu Quoc				
- Phu Quy				
- Phu Yen				
- Pleiku				
- Quang Binh				
- Quang Nam				
- Quang Ngai				
- Quang Tri				
- Quy Nhon				
- Soc Trang				
- Tam Ky				
- Tay Ninh				
- Thua Thien - Hue				
- Tien Giang				
- Tra Vinh				
- Truong Sa				
- Tuy Hoa				
- Vinh Long				
- Vung Tau]				
Vietnam [shipments from	Worldwide	All FedEx Services	All Commodities	Potential shipment pick-up
Central Vietnam only]				delay

Vietnam [shipments from Bac Ninh Province only]	Worldwide	All FedEx Services	All Commodities	Potential shipment pick-up delay
Vietnam [shipments from Khoai Chau District (including Dong Ninh, Tan Chau, Dai Tap, Dong Ket and Tu Dan Wards) and My Hao Ward in Hung Yen Province only]	Worldwide	All FedEx Services	All Commodities	Potential shipment pick-up delay
Vietnam [shipments from Da Nang City only]	Worldwide	All FedEx Services	All Commodities	Potential shipment pick-up delay
Vietnam [shipments from social distancing/isolated areas in: - Ho Chi Minh City only - Hanoi only - Hai Duong Province only]	Worldwide	All FedEx Services	All Commodities	Potential shipment pick-up delay
 Vietnam [shipments from: Tay Ninh Province Dong Nai Province Binh Duong Province Tien Giang Province Quang Ngai city in Quang Ngai Province only] 	Worldwide	All FedEx Services	All Commodities	Potential shipment pick-up delay
Vietnam [shipments from Vinh Phuc Province only]	Worldwide	All FedEx Services	All Commodities	Potential shipment pick-up delay
Wallis and Futuna	Worldwide	All FedEx Services	All Commodities	Up to 7

Service adjustments related to COVID-19 containment measures for shipments in Europe

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

Temporary Service Restrictions: Shipments in Europe				
Origins	Destination	Affected Services	Affected Shipments	Restrictions
Italy and Worldwide	Italy and Worldwide	FedEx Express air international shipments originating from or destined to Sicily and Sardinia are subject to an additional day of transit.	All Commodities	Additional 1 transit day
Europe	U.S.	FedEx International Economy Freight (IEF)	All Commodities	Temporary service suspension

Service adjustments related to COVID-19 containment measures for shipments in LAC (Latin America and Caribbean)

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

Temporary Service Restrictions: Shipments in LAC (Latin America and Caribbean)

Origins	Destination	Affected Services	Affected Shipments	Additional Transit Time (Business Days)
Worldwide	Anguilla	All Services	All Commodities	1 on Mondays and Wednesdays
Worldwide	Bolivia	All Services	All Commodities	Up to 2 days
Worldwide	Bahamas	All Services	All Commodities	1 on Mondays and Wednesdays
Worldwide	Belize	All Services	All Commodities	1
Worldwide	Dominican Republic	All Services	All Commodities	1
Worldwide	Ecuador	All Services	All Commodities	1
Worldwide	El Salvador	All Services	All Commodities	1
Worldwide	French Island of Guadalupe (PTP)	All Services	All Commodities	Temporary service suspension
Worldwide	Guatemala	All Services	All Commodities	1



Temporary Service Restrictions: Shipments in LAC (Latin America and Caribbean)

Origins	Destination	Affected Services	Affected Shipments	Additional Transit Time (Business Days)
Worldwide	Cayman Islands	All Services	All Commodities	1
Worldwide	Nicaragua	All Services	All Commodities	1 on Mondays and Thursdays
Worldwide	Paraguay	All Services	All Commodities	Up to 4
Worldwide	Peru	All Services	All Commodities	1
Worldwide	Suriname	All Services	All Commodities	1 on Wednesdays and Fridays
Worldwide	British Virgin Islands	All Services	All Commodities	1
Anguilla	Worldwide	All Services	All Commodities	1 on Tuesdays and Thursday
Bolivia	Worldwide	All Services	All Commodities	Up to 8
Bonaire, Saint Eustatius and Saba	Worldwide	All Services	All Commodities	1 on Tuesdays and Thursdays
Bahamas	Worldwide	All Services	All Commodities	1 on Tuesdays and Thursdays



Temporary Service Restrictions: Shipments in LAC (Latin America and Caribbean)

Origins	Destination	Affected Services	Affected Shipments	Additional Transit Time (Business Days)
Ecuador	Worldwide	All Services	All Commodities	Up to 3
French Guiana	Worldwide	All Services	All Commodities	1 on Tuesdays and Thursdays
French Island of Guadalupe (PTP)	Worldwide	All Services	All Commodities	Temporary service suspension
Haiti	Worldwide	All Services	All Commodities	1
St. Martin	Worldwide	All Services	All Commodities	1 on Tuesdays and Thursdays
Montserrat	Worldwide	All Services	All Commodities	1 on Tuesdays and Thursdays
Suriname	Worldwide	All Services	All Commodities	Up to 3
Turks & Caicos Islands	Worldwide	All Services	All Commodities	1 Tuesday and Thursday

Service adjustments related to COVID-19 containment measures for shipments in MEISA (Middle East, Indian Subcontinent and Africa)

The transit time for select FedEx Express shipments from the below origins will be temporarily adjusted as per the table below.

Temporary Service Suspension: Shipments in MEISA (Middle East, Indian Subcontinent and Africa)

Origins	Destination	Affected Services	Affected Shipments	Service Impact
Worldwide	Bhutan	All Services	All Commodities	Temporary service suspension
Worldwide	Eritrea	All Services	All Commodities	Temporary service suspension
Worldwide	Lesotho	All Services	All Commodities	Temporary service suspension
Bhutan	Worldwide	All Services	All Commodities	Temporary service suspension
Eritrea	Worldwide	All Services	All Commodities	Temporary service suspension
Lesotho	Worldwide	All Services	All Commodities	Temporary service suspension



Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Algeria	Worldwide	All Services	up to 3
Angola	Worldwide	All Services	up to 3
Bangladesh	Worldwide	All Services	up to 3
Benin	Worldwide	All Services	up to 3
Botswana	Worldwide	All Services	up to 5
Burkina Faso	Worldwide	All Services	up to 3
Burundi	Worldwide	All Services	up to 3
Cameroon	Worldwide	All Services	up to 3
Cape Verde	Worldwide	All Services	up to 3
Chad	Worldwide	All Services	up to 3
Congo Republic	Worldwide	All Services	up to 3
Democratic Republic of Congo	Worldwide	All Services	up to 3
Djibouti	Worldwide	All Services	up to 7
Ethiopia	Worldwide	All Services	up to 3

Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Egypt	Worldwide	All Services	up to 1
Gabon	Worldwide	All Services	up to 3
Gambia	Worldwide	All Services	up to 3
Ghana	Worldwide	All Services	up to 3
Guinea	Worldwide	All Services	up to 3
India	Worldwide	All Services	up to 2
Iraq	Worldwide	All Services	up to 3
Ivory Coast	Worldwide	All Services	up to 3
Jordan	Worldwide	All Services	up to 5
Kazakhstan	Worldwide	All Services	up to 4
Kenya	Worldwide	All Services	up to 3



Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Kuwait	Worldwide	All Services	up to 3
Kyrgyzstan	Worldwide	All Services	up to 5
Lebanon	Worldwide	All Services	up to 3
Liberia	Worldwide	All Services	up to 3
Libya	Worldwide	All Services	N/A
Madagascar	Worldwide	All Services	up to 3
Malawi	Worldwide	All Services	up to 5
Mali	Worldwide	All Services	up to 3
Mauritania	Worldwide	All Services	up to 3
Mauritius	Worldwide	All Services	up to 3
Могоссо	Worldwide	All Services	up to 2



Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Mozambique	Worldwide	All Services	up to 3
Namibia	Worldwide	All Services	up to 3
Nepal	Worldwide	All Services	up to 3
Niger	Worldwide	All Services	up to 3
Nigeria	Worldwide	All Services	up to 3
Oman	Worldwide	All Services	up to 2
Pakistan	Worldwide	All Services	up to 2
Qatar	Worldwide	All Services	up to 2
Reunion	Worldwide	All Services	up to 3
Rwanda	Worldwide	All Services	up to 3
Saudi Arabia	Worldwide	All Services	up to 3



Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Senegal	Worldwide	All Services	up to 3
Seychelles	Worldwide	All Services	up to 3
South Africa	Worldwide	All Services	up to 4
Sri Lanka	Worldwide	All Services	up to 3
Swaziland	Worldwide	All Services	up to 5
Tanzania	Worldwide	All Services	up to 3
Тодо	Worldwide	All Services	up to 3
Tunisia	Worldwide	All Services	up to 2
Uganda	Worldwide	All Services	N/A
Uzbekistan	Worldwide	All Services	up to 5
Zambia	Worldwide	All Services	up to 4



Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Zimbabwe	Worldwide	All Services	up to 3
Worldwide	Algeria	All Services	up to 3
Worldwide	Angola	All Services	up to 7
Worldwide	Bangladesh	All Services	up to 3
Worldwide	Benin	All Services	up to 3
Worldwide	Botswana	All Services	up to 5
Worldwide	Burkina Faso	All Services	up to 3
Worldwide	Burundi	All Services	up to 3
Worldwide	Cameroon	All Services	up to 3
Worldwide	Cape Verde	All Services	up to 3
Worldwide	Chad	All Services	up to 3



Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Worldwide	Congo Republic	All Services	up to 3
Worldwide	Democratic Republic of Congo	All Services	up to 3
Worldwide	Djibouti	All Services	up to 7
Worldwide	Ethiopia	All Services	up to 3
Worldwide	Egypt	All Services	up to 2
Worldwide	Gabon	All Services	up to 3
Worldwide	Gambia	All Services	up to 3
Worldwide	Ghana	All Services	up to 3
Worldwide	Guinea	All Services	up to 3
Worldwide	India	All Services	up to 2
Worldwide	Iraq	All Services	up to 3



Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Worldwide	Ivory Coast	All Services	up to 3
Worldwide	Jordan	All Services	up to 3
Worldwide	Kazakhstan	All Services	up to 4
Worldwide	Kenya	All Services	up to 3
Worldwide	Kuwait	All Services	up to 3
Worldwide	Kyrgyzstan	All Services	up to 5
Worldwide	Lebanon	All Services	up to 3
Worldwide	Liberia	All Services	up to 3
Worldwide	Libya	All Services	N/A
Worldwide	Madagascar	All Services	up to 3
Worldwide	Malawi	All Services	up to 5



Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Worldwide	Mali	All Services	up to 3
Worldwide	Mauritania	All Services	up to 3
Worldwide	Mauritius	All Services	up to 3
Worldwide	Могоссо	All Services	up to 2
Worldwide	Mozambique	All Services	up to 3
Worldwide	Namibia	All Services	up to 3
Worldwide	Nepal	All Services	up to 10
Worldwide	Niger	All Services	up to 3
Worldwide	Nigeria	All Services	up to 3
Worldwide	Oman	All Services	up to 2
Worldwide	Pakistan	All Services	up to 2



Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Worldwide	Qatar	All Services	up to 2
Worldwide	Reunion	All Services	up to 3
Worldwide	Rwanda	All Services	up to 3
Worldwide	Saudi Arabia	All Services	up to 5
Worldwide	Senegal	All Services	up to 3
Worldwide	Seychelles	All Services	up to 3
Worldwide	South Africa	All Services	up to 4
Worldwide	Sri Lanka	All Services	up to 2
Worldwide	Swaziland	All Services	up to 5
Worldwide	Tanzania	All Services	up to 3
Worldwide	Тодо	All Services	up to 3



Origins	Destination	Affected Services	Additional Transit Time (Business Days)
Worldwide	Tunisia	All Services	up to 2
Worldwide	Uganda	All Services	N/A
Worldwide	Uzbekistan	All Services	up to 5
Worldwide	Zambia	All Services	up to 4
Worldwide	Zimbabwe	All Services	up to 3

FOR ADDITIONAL INFORMATION

- Visit fedex.com for additional service updates.
- Use fedex.com or tnt.com to check the status of your shipments.

