FedEx Express® & FedEx Ground® Automated Pickup

If you're shipping regularly but not every day, FedEx Express & FedEx Ground Automated Pickup is the ideal solution for you. Your FedEx automation system alerts us when you've created your first shipment of the day and need a pickup. We'll only come on days you need us, saving you time while helping to reduce our carbon footprint.

Who's eligible?

- Customers who use a FedEx automation solution[1], and who have a single FedEx account number with a single pickup location is eligible for this service.

What's the cost?

FedEx Express® Automated Pickup

- It's free! There is no fee.
- There is no charge for Monday – Friday pickups. A special handling fee applies for Saturday pickups.[2]

FedEx Ground® Automated Pickup

- $7.75 per week.
- No fee during weeks with no FedEx Ground pickups.

How it works

- To initiate your pickup, you'll need to create and transmit your first shipment of the day before your designated daily cutoff time (You will receive a cutoff time during enrollment).

- You will receive daily email notifications to stay informed about your daily pickup status.

- If you have any issues with your service, contact your FedEx account executive or call Customer Service at 1.800.GoFedEx (1.800.463.3339).

[1] Automation solutions include FedEx Ship Manager™ at fedex.ca, FedEx Ship Manager™ Lite, FedEx Ship Manager™ Software, FedEx Ship Manager™ Server, and FedEx Web Services.
[2] Saturday pickup charge is $25 per package.

Need more info?

Contact your FedEx account executive, or call **1.800.GoFedEx** and ask to enroll in FedEx Express & FedEx Ground Automated Pickup